

PUBLIC

MINUTES of a meeting of **the IMPROVEMENT AND SCRUTINY COMMITTEE – PEOPLE** held at County Hall, Matlock on 12 February 2020.

PRESENT

Councillor G Musson (in the Chair)

Councillors L Chilton, J Coyle, C Dale, R Flatley, J Frudd, R Iliffe, D Taylor and J Twigg.

Also in attendance was H Henderson-Spoors, S Hobbs, S Stevens, and D Turner.

There were no declarations of interest.

01/20 **MINUTES RESOLVED** that the minutes of the meeting of the Committee held on 06 November 2019 be confirmed as a correct record and signed by the Chair.

02/20 **PUBLIC QUESTIONS** A question had been asked by ***** regarding the Spinney Consultation, the question was as follows:

“There are numerous misleading details in the press reports about the Condition of The Spinney Care Home. The Faithful and Gould reports states ‘no indication of significant defects.’ The abridged report on DCC website states estimated cost of work required £1720305 over 5 years the full report give a figure of £1.7 m over 25 years. I have been unable to find any written report stating the Spinney needs an immediate rewire.

CQC states in 2019 Extensive environmental refurbishment had been made and was in progress since our last inspection. This helped ensure people’s needs were fully met by the design, adaptation and decoration of the premises.

Will the Council ensure its integrity and honesty is upheld by correcting this misleading information.”

***** received a written response to her question and Simon Spencer, Deputy Director of Adult Care also provided a response during the meeting.

03/20 **REVISED VISION AND FUTURE STRATEGY FOR DIRECT CARE HOMES FOR OLDER PEOPLE 2020-2025** Cabinet approved a report on 23 January 2020 on the Revised Vision and Future Strategy for Direct Care Homes for Older People 2020-2025.

Specifically, Cabinet approved the revised future strategy for Direct Care Homes for Older People and the consultation on the proposed closure of those homes which, following evaluation, had been proposed for the reasons set out in the report to be unsustainable in the long-term.

The homes were as follows:

- Ladycross House (Sandiacre)
- Beechcroft (West Hallam)
- East Clune (Clowne)
- Holmlea (Tibshelf)
- The Spinney (Brimington)
- Goyt Valley House (New Mills)
- Gernon Manor (Bakewell)

Alongside this, there had also been a consultation with residents and their families on the retention and refurbishment of the following homes which would be required in the medium term according to the Council's market evaluation and investment plan:

- Briar Close (Borrowash)
- Rowthorne (Swanwick)
- New Bassett House (Shirebrook)

Approval had been agreed to fund for design and feasibility works to be undertaken on the three homes which had been proposed to be refurbished, as well as approval for funding. To support market management and development activity associated with the implementation of the Older People's Housing, Accommodation and Support Strategy 2018-2035 that would seek to create a range of housing and accommodation options for older people to meet demographic demand.

A further report would be received following the conclusion of the consultation and market engagement processes, including a full Equality Impact Analysis.

Public consultation on the proposals contained in the report commenced on 31 January 2020, this would be for 12 weeks until 24 April 2020.

RESOLVED to note the contents and actions following approval by Cabinet of the report on a Revised Vision and Future Strategy for Direct Care Homes for Older People.

04/20 ASSURANCE MEASURES FOLLOWING LOCAL
GOVERNMENT OMBUDSMAN INVESTIGATION The Council received a notice of prosecution in 2019 from the Care Quality Commission for failure to provide safe care and was subsequently prosecuted in December 2019. A

review commenced following the CQC notice and had subsequently taken into account the Local Government Ombudsman (LGO) report published on the 29th November 2019.

The review established 6 key Learning Lessons that had been used to inform and drive the actions within an improvement plan. From these 6 learning lessons, key actions had been established and acted upon. The actions taken had been outlined in the report.

RESOLVED to note the report.

05/20 DERBYSHIRE HEALTHWATCH INTELLIGENCE REPORT
DECEMBER 2019

The Healthwatch Derbyshire Intelligence Report, dated December 2019 had been presented. The document included information on the work done by Healthwatch over a period.

An update had been given on the most recent work done on homelessness, domiciliary care and falls prevention. This gave an overview of each subject.

Responses received from organisations involved in past projects and what action had been taken against recommendations from Healthwatch had been outlined in the report. After Healthwatch posted the engagement with ex-offenders and their findings on the offender health engagement the Health Needs Assessment Group had responded providing information on services that were available to these individuals to resolve some of the problems raised in the report.

A number of past reports now had updates and resolutions to findings, this information had been provided within the report. Between November 2018 and January 2019 Healthwatch visited a number of orthotic clinics at LRCH and spoke to a total of 60 patients about their experiences of the service. LRCH had since provided an update on the actions they had made in response to the recommendations made in the March 2019 orthotics report. These included sending letters advising patients of the anticipated waiting times and receptionists had now informing patients of delays in running times.

Other information such as updates on past reports had been shared. Additionally, details had been shared on E&V visits to a variety of NHS and social care adult services which received income from public funding. Over the next few months Healthwatch would be undertaking further engagements to explore:

- Experiences of accessing the pain management service
- Diagnosis and support for people with COPD
- Communication between services i.e. hospitals and GP practices
- A&E process.

RESOLVED to note the report.

06/20 DERBYSHIRE HEALTHWATCH OFFENDER REPORT

The Healthwatch Derbyshire Offender Health Report had been presented. The report included information on navigating services, experiences of using primary care and health literacy taken from personal experiences of offenders using health services in Derbyshire.

Information had been collected using a series of questions which had been developed to provide a framework for discussions. The prompt was based around the themes shared by the Derbyshire Criminal Justice Board, who navigated services, experiences of using primary care and health literacy.

The engagement had been carried out between May and August 2019 and 64 ex-offenders and youth offenders shared their experiences of health services in Derbyshire. Offices of the NPS, CRC and YOS had been visited to be able to talk with people before and after their appointments.

Key findings were outlined in detail in the report, some of the main factors raised had been around the lack of mental health support and what services offenders viewed as a priority. Another large problem that had been raised was the lack of information provided to offenders on their release from prison.

Resolutions to the problems raised had been provided by Healthwatch to assist with preventing reoccurring problems. In response, a sub group had been established, chaired by the Assistant Director of Public Health from DCC, with a membership that included representatives from commissioners and providers across both criminal justice and health ad care.

RESOLVED to note the report.

07/20 COMMITTEES WORK PROGRAMME The Committee was to continue to review the Care Leavers offer as their main business. It had been difficult to obtain the relevant information as there were still pieces of work ongoing. A working group was to be set up in April to discuss the subject further.

After this, the Committee would move on to the home to school transport issue and the next agenda was predicted to be busy. This would be an opportunity to look back at information that had been provided in the past.