



FOR PUBLICATION

DERBYSHIRE COUNTY COUNCIL

DERBYSHIRE HEALTH AND WELLBEING BOARD

30th January 2025

**Report of the NHS Derby and Derbyshire Integrated Care Board and
Healthwatch Derbyshire**

Engaging in the NHS 10 Year Plan

1. Purpose

- 1.1 The Health and Wellbeing Board is asked to:
- a) Note the programme of engagement in support of the development of the NHS 10-Year Plan.
 - b) Note the aims of the engagement to service the 10-Year Plan engagement window and embed an ongoing programme of continuous conversation with communities.
 - c) Consider any further opportunities to pool insight across the health and care system to better support prioritisation and decision-making.

2. Information and Analysis

- 2.1 In October, the Government launched a national conversation about the future of the NHS, inviting everyone to share their experiences via the www.change.nhs.uk portal to help shape the NHS 10 Year Health Plan. This followed the publication of the [Independent Investigation of the NHS in England](#) conducted by Lord Ara Darzi during the summer of 2024.
- 2.2 The conversation focuses on the three shifts as set out by the Secretary of State for Health and Social Care following the Darzi report:
- The shift from analogue to digital
 - The shift from treatment to prevention
 - The shift from hospital care to community care

- 2.3 Our approach to community engagement, which has been produced with colleagues from Healthwatch Derby and Healthwatch Derbyshire, is built on four principles:
- We will use the Change NHS opportunity to reinvigorate our community engagement, and will continue conversations beyond this initial programme and for the future, in particular as we seek to refresh our Joint Forward Plan in 2025.
 - That we analyse what we have already heard from local people, identify gaps and are targeted in our engagement programme, seeking to indicate that this isn't the start of new conversations and that we have listened to previous feedback.
 - We will seek to visit existing groups with our engagement, in the places where communities meet as well as looking at a broader events to involve the whole population, either in support of the Change NHS programme prior to 14th February, or in support of our Joint Forward Plan activities throughout 2025 and beyond.
 - We will seek to maximise interactions with senior leaders through this programme, to address feedback from bodies including the Derby Health Inequalities Partnership, that NHS leadership is not visible and there are issues more broadly with communities trusting the local NHS.
- 2.4 NHS England has set out a programme or tiered engagement, including national, regional and local engagement. Systems are not mandated to devise local engagement activities, but the Derby and Derbyshire NHS system has expressed a clear desire to utilise the opportunity. The Government and NHSE has developed a ['workshop in a box'](#) which can be used for local activities. This is a framework for use and adaptation and we are permitted to tailor this for local activity.
- 2.5 The deadline for submission of feedback received is Friday 14th February 2025. NHS England has confirmed that it will not be possible for local NHS systems to receive feedback reports from the national portal that relate to the views of people in our area. It is therefore important that the system collates as much feedback from locally-developed engagement activity to theme issue raised by citizens.
- 2.6 Local activity to support the Change NHS programme includes:
- NHS Trust and ICB formal response to the engagement programme, submitted by the required deadline of 2nd December 2024.
 - Widespread promotion of the Change NHS national portal through which individual citizens can have their say. The Derby

and Derbyshire NHS will not receive a feed of intelligence received through this portal.

- NHS staff engagement through localised use of the 'workshop in a box' approach.
- Three public sessions hosted by members of NHS senior leadership to discuss the future NHS with interested citizens:
 - 22 January | 1pm - 3pm | Derby Conference Centre
 - 30 January | 1pm - 3pm | St Thomas Church, Chesterfield
 - 5 February | 6pm – 8pm | Online via Teams
- Three sessions targeted specifically at groups with an established interest in the three 'shifts' of digital, prevention and community. The times for these sessions were to be confirmed at the time of writing.
- Dedicated sessions for local authority elected members. The times for these sessions were to be confirmed at the time of writing.
- Discussions with GP Provider Board colleagues and our Place leads to understand how we can meaningfully engage Primary Care Networks, practices and local place alliances & partnerships in the engagement approach. These ongoing conversations continue to feed this plan.

2.7 Future activities should seek to:

- Reach greater numbers of people in the places where they meet and live to enrich the insight held by the NHS on local preferences for healthcare improvement.
- Continue to operate a continuous loop of conversation and feedback with local citizens to inform planning, relay progress and to build and maintain relationships between local people and NHS decision-makers.
- Feed all current insight into the annual refresh of the NHS Derby and Derbyshire Joint Forward Plan.
- Further align citizen insight and wider intelligence to inform the joint working across Health and Wellbeing Boards, the Integrated Care Partnership and other bodies as we seek to tackle the wider determinants of health and take steps to capitalise on the NHS' role as an anchor institution. Insight gleaned can also support the ongoing maintenance of the Joint Strategic Needs Assessment.

3. Alternative Options Considered

- 3.1 No engagement; NHS systems are not mandated to undertake engagement in support of the development of the NHS 10-Year Plan. A clear desire has been expressed by the Integrated Care Board and NHS Foundation Trusts to support the programme and seek to accelerate the approach to local NHS engagement.

4. Implications

- 4.1 The NHS system has been keen to treat this opportunity as a way of building on existing feedback from citizens. It has been important to reflect that the NHS already has significant insight in the three 'shift' areas. Failure to recognise the breadth of information the NHS has already been told may have damaged trust and relationships with local groups and communities, and it has been important to demonstrate that the NHS has listened and acted on what has already been said.
- 4.2 We have performed a desktop mapping exercise to look at what we already know. Sources have included the System's Insight Library, our Healthwatch intelligence, feedback from the Derby Health Inequalities Partnership and County BAME forum, and from NHS providers. It is accepted there are gaps, both in terms of our knowledge on the topic and also the demographics of groups who have contributed to date, and we will seek to close these gaps through ongoing engagement with citizens, beyond the window of engagement for the NHS plan to continue to shape local plans.

5. Consultation

- 5.1 There has not been formal consultation at this stage. Any service changes which emerge from either ongoing NHS activity, or because of new models of care suggested through the NHS 10-Year Plan will be subject to the usual assessment of public and patient involvement processes, and some may require formal consultation at a later date. There are no specific changes proposed as a result of this current engagement activity, but additional insight will feed the development of proposals.

6. Partnership Opportunities

- 6.1 Partner organisations can engage with the development of the NHS 10-Year Plan either individually as organisations, with their staff or through the wider public engagement highlighted. The national engagement toolkit can be adapted for this purpose and is available through the [Change NHS portal](#). Support and advice on hosting conversations is available by contacting ddicb.engagement@nhs.net.

6.2 There are likely to be ways in which insight can be shared across health and care partners for the benefit of understanding priorities and to inform decision-making. This will be of specific importance in future work to better connect the work of the NHS in identifying issues relating to the wider determinants of health considered within the Health and Wellbeing Strategy.

7. Background Papers

7.1 There are no background papers accompanying this report.

8. Appendices

8.1 Appendix 1 – Implications.

9. Recommendation(s)

That the Health and Wellbeing Board:

- a) Note the programme of engagement in support of the development of the NHS 10-Year Plan.
- b) Note the aims of the engagement to service the 10-Year Plan engagement window and embed an ongoing programme of continuous conversation with communities.
- c) Consider any further opportunities to pool insight across the health and care system partnership to better support prioritisation and decision-making.

10. Reasons for Recommendation(s)

10.1 The recommendations seek to connect NHS engagement activity into the wider health and care partnership, to raise knowledge of the national and local agenda, and to support local activity.

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Implications

Financial

1.1 There are no financial implications of this report.

Legal

2.1 There are no legal implications of this report.

Human Resources

3.1 There are no human resource implications of this report.

Equalities Impact

4.1 Not applicable.

Partnerships

5.1 The report outlines opportunities for partners to engage in the Change NHS programme, along with future signals to support the pooling of insight across partners to support future prioritisation and decision-making.

Health and Wellbeing Strategy Areas of Focus

6.1 This report supports the following areas of focus:

- Area of Focus 5: Develop the Health and Wellbeing Board to effectively deliver on the areas of focus

Other implications

7.1 None.