

CONSULTATION REPORT ON THE PROPOSED REDESIGN OF RESIDENTIAL CARE AND DAY OPPORTUNITIES FOR OLDER PEOPLE (ADULT CARE)

1. Purpose of the Report

A report was presented to Cabinet on **29TH April 2024**, which sought the approval for the undertaking of a public consultation, concerning the future delivery of the Council's residential care homes and day opportunities for older people, including consultation with the current residents and people who attend these services. The report outlined two options for public consultation on both the future delivery of residential care and day opportunities directly provided by the Council for older adults.

Proposals - Option one. Retain seven of the residential homes directly provided by the Council to provide a countywide offer consisting of community support beds (these are jointly operated by us and the NHS to provide support for people leaving hospital who aren't ready to return home. They are also used to help prevent hospital admission), specialist dementia residential beds, flexible specialist dementia day opportunities on the same site as one of our care homes, respite provision for carers of people living with dementia and integrated dementia residential beds with Extra Care. This option would retain:

- Ada Belfield
- Florence Shipley
- Lacemaker Court
- Meadow View
- Oaklands Community Care Centre
- Staveley Centre
- Thomas Fields.

Five of these residential homes currently support the jointly provided community support beds and all the homes have the right requirements to fulfil the model of enablement, specialist dementia care and flexible carer respite including location and integrated day centre facilities. 5 Day centres not located within our care homes Option 1 would also involve the Council ceasing to directly operate the nonintegrated day centres:

- Blackwell Day Centre
- Ecclesfold Day Centre
- Fabrick Day Services
- Hasland Resource Centre
- Jubilee Centre
- Queens Court
- Shirevale Resource Centre
- Valley View Day Centre.

This proposal would involve the Council ceasing to directly operate nine residential homes:

- Bennerley Fields
- Briar Close
- Castle Court
- The Grange
- The Leys
- New Bassett House
- Rowthorne
- Thomas Colledge
- Whitestones.

The residential homes which the Council would cease to operate, would be offered for sale to the open market as a going concern for a set period of time where possible. If these homes were not purchased, they would be required to close, and people would be supported throughout to find alternative placements.

Proposals - Option two Retain the five residential homes that currently support the jointly provided community support beds. These are jointly operated by us and the NHS to provide support for people leaving hospital who aren't ready to return home. They are also used to help prevent hospital admission. Alongside the community support beds, this option would allow for specialist dementia residential beds, integrated and flexible specialist dementia respite provision for carers of people living with dementia and some integrated dementia residential beds with Extra Care. This option would retain:

- Ada Belfield
- Meadow View
- Oaklands Community Care Centre
- Staveley Centre
- Thomas Fields.

Three of these homes contain an integrated day centre. These residential settings have the right requirements to fulfil the model of enablement, specialist dementia care and flexible carer respite. This proposal would involve the Council ceasing to directly operate the following eleven residential homes:

- Briar Close
- Bennerley Fields
- Castle Court
- Florence Shipley
- The Grange
- Lacemaker Court
- The Leys
- New Bassett House
- Rowthorne
- Thomas Colledge
- Whitestones.

The residential care homes which the Council would cease to operate, would be offered for sale to the open market as a going concern for a set period of time where possible. If the services were not purchased, they would be required to close, and people would be supported throughout to find alternative provision. As with option one, option two would also involve the Council ceasing to directly operate the centres at:

- Blackwell Day Centre
- Ecclesfold Day Centre
- Fabrick Day Services
- Hasland Resource Centre
- Jubilee Centre, Queens Court
- Shirevale Resource Centre
- Valley View Day Centre.

2. Methodology and Approaches

On **29th April 2024** Cabinet agreed to the consultation. This consultation took place between the 15 May 2024 and the 7 August 2024. This report will summarise views and opinions submitted by the people of Derbyshire during this period.

The consultation used quantitative and qualitative approaches to gather people's views about the proposed changes. Officers enabled as many people as possible to take part by offering a range of ways in which people could share their views:

1. All current residents, and service users were identified including those using day care and respite care, together with their next of kin. They received an information pack. The pack detailed the proposals, an introductory letter and a feedback form with a pre-paid envelope.
2. Sending in comments using the standard postal questionnaire.
3. Completing the questionnaire online.
4. Opportunity to write in to the Council via a letter or dedicated email address.
5. Telephone interview for those people having difficulty completing the questionnaire. Publicity was released to inform prospective respondents that they were able to contact the SECT phone line and initiate a telephone interview as a further alternative way to ensure that their views were heard.
6. Media releases which were issued at the start of the consultation and news releases were published on the Derbyshire County Council website.
7. Drop in sessions held at 12 libraries nearest to the establishments named in the consultation.

8. By attending one of the 22 face to face meetings held at the establishments specifically for residents, service users and their relatives or the 4 planned online sessions.

Qualitative Approach

There were 3 distinct approaches to the analysis of the qualitative material:

1. Information gathered during meetings in the establishments. Meetings taking place in libraries and online – information from letters, emails and telephone calls
2. Qualitative information contained in the online and paper questionnaires
3. Further qualitative analysis was done to code and analyse those 2 sets of qualitative material as a whole and are reported in a graph on page 7. This gave us an opportunity to widen our understanding of the views about the proposals and indicate some of the reasons behind those opinions. It also allowed people to expand and give examples as to the potential impact of the proposed changes.

Scope of the summary themes used within the qualitative approach

In the development of the themes some contained within them a range of responses rather than a set of tightly aligned responses. Others were responses highlighting the same issue and are listed as follows alphabetically:

Alternative suggestion

Respondents took the opportunity to make suggestions to alternatives to the proposals made, the range involved, combining services, making current services financially viable, looking for savings in other areas, waiting for a change of government.

Disagree with the proposals

Where respondents were indicating a direct disagreement with the proposals but did not expand further.

Financial mismanagement

Respondents commented on opinions regarding DCC financial mismanagement, some comments were in relation to adult social care and others were comments on DCC over all finances.

Impact on other services

Here comments were received in relation to opinions on how the proposals would impact negatively on services of other organisations and other services of adult social care and DCC.

Impact on residents, relatives, clients

Here respondents commented on the impact implementing the proposals would have on themselves as direct users of services and or their relatives. Relatives also commented on the impact of implementing the proposal would have on themselves as carers and or the person they cared for.

Lack of alternatives

Respondents commented on the lack of alternatives, some regarding a lack of other opportunities within their local community and those were analysed as concerns for the local community, however further concerns were raised for the lack of alternative provision in a wider context of Derbyshire as a whole.

Lack of confidence in the consultation

Respondents indicated a disbelief in a genuine consultation process.

Local community

Respondents commented on the lack of public transport to support relatives to visit outside of their local community in all locations but particularly in rural locations where adverse weather would have further impact, and or the distance clients would be expected to travel to alternative services. Comments were received regarding concern for the local community and the stripping of assets that meet the needs of people in the immediate area across all areas, including the loss of employment to the local economy.

Not answering the question

Comments here were relating to other things and bore no relevance to the question asked or the consultation.

Other

Comments here were stand alone and did not fit into any other category.

Political agenda

Respondents took the opportunity to comment on their thoughts relating to the democratic process and frustration with local policy makers.

Private sector concerns

Respondents reported concerns for the quality of private sector provision, availability and the cost of private sector provision, further fearing that if DCC removed itself from the market then the private sector would increase prices further.

Quality of DCC care and staff

Respondents reported their admiration and gratitude for the quality of care provided by DCC staff, this was often accompanied with a comparison to private sector provision that was not thought to be of the same quality. There was also concern voiced for the welfare of those staff directly affected should

the proposals be implemented.

Rational for the proposals

Respondents reported a belief that background work had not been sufficient to warrant the rational for the proposals, and that the proposals did not sit with current trends or needs.

Who was encouraged to participate?

All residents, service users and their next of kin, were sent a letter and a paper questionnaire immediately following the Cabinet decision to consult on the proposals.

Information was made available within the establishments including paper copies of the Cabinet paper.

Staff from the Adult Care Stakeholder Engagement and Consultation Team arranged 22 meetings hosted by either a Director or Assistant Director at the establishments. Residents, family and friends were given the opportunity to comment on the proposals.

12 public drop in sessions were planned at libraries closest to each of the establishments listed in the Cabinet Paper, to allow the general public to give their views.

4 online meetings were arranged for the general public to give their views. Only two of these meetings went ahead due to no bookings being received for the other two.

Quantitative Approach

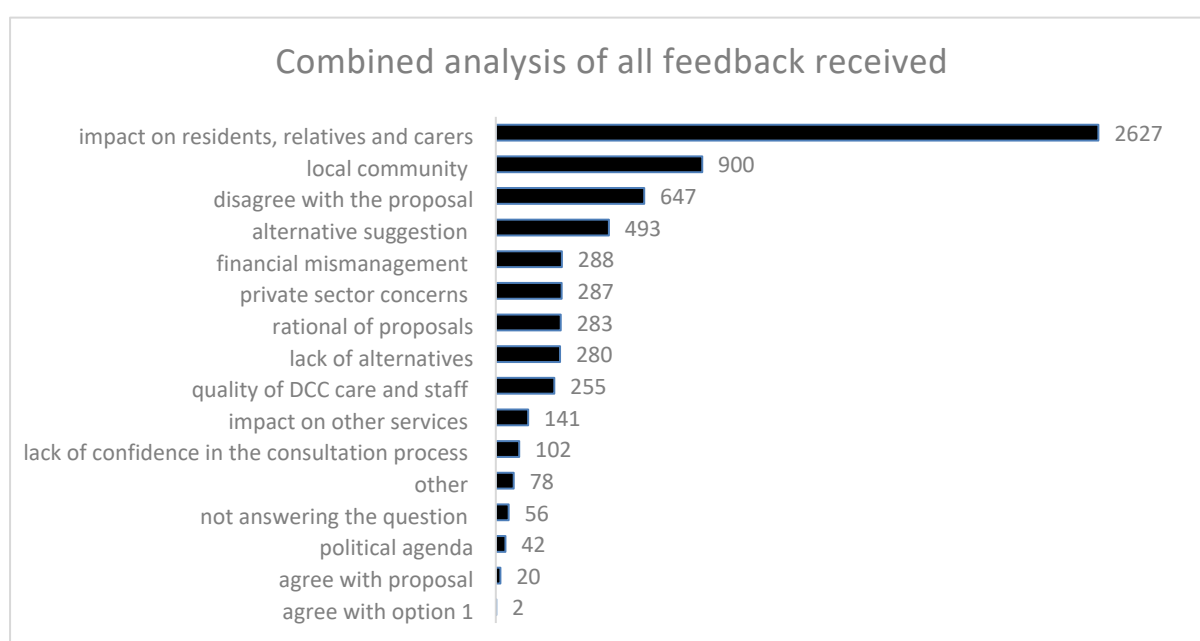
The tick boxes on the questionnaire both on-line and paper version were analysed and graphs produced from the data.

Combined Analysis of all Qualitative Data

Letters, Emails, Telephone Calls, and Meetings

Overall 6,501 comments were captured from the 1742 respondents who chose to respond via email, letter, drop in session at the library, via telephone call or coming along to one of the meetings held at establishments specifically arranged for relatives and residents.

N.B. Analysis has been provided as a whole across all services for feedback from the questionnaire, as many respondents chose to respond in that way making analysis of individual establishments difficult.



Of the 6501 comments which were captured the following were the top themes:

1. Impact on residents, relatives and carers 2627 comments, such as:

- Residents in care homes are amongst our most vulnerable in society and have already had to accept many difficult and stressful changes in their lives. Losing their current home that they have taken time to settle in and become family to both staff and other residents would be another blow to them, and many may not have the resilience to come to terms with this and adjust
- It would be a shame to cease the day group, my grandmother attends the jubilee centre and thoroughly enjoys her time there! In her own words - I really enjoy going, I've lost my capability to walk

and don't get to get out at all other than hospital appointments and attending the centre, I've only just started going and I really really do enjoy getting out the house, I did think it would be difficult to make friends as I've lost my sight too but the past month has been such a joy to attend and the workers are amazing!

- Where are the residents going to go to finish their final years. I promised Mum 18 months ago she'd be there forever! She didn't want to go in a home, but she couldn't be on her own due to not being mobile. She has no sign of dementia which makes it worse
- I have seen first-hand the benefits these centres provide for the users and the families of these users. They provide respite to the families of the users and they provide community and support for the people using these centres. Closing them will take that away from them and cause more families to struggle financially and mentally
- It would make it almost impossible for people to manage
- I do not want to move. I am happy here.

2. Local community with, 800 comments, such as:

- It is very important to have specialist care for an increasing dementia population within our own community. Care close to home is very important to retain close contact in a very frightening situation
- This proposal would only leave 1 residential home across a very large geographic area around Buxton, New Mills, Chapel en le frith etc. The general standard of residential private home across the area is not great at the moment. How would you ensure a higher standard of quality care provided for the local community so that adults living in the area to old age would have confidence in their future care?
- There will be no Derbyshire in-house service of any kind for the people of Bolsover. They will pay their contributions to the adult social care budget that affords them no local option for council run service. There are no direct bus links or public transport links from many Bolsover Area villages to the nearest council run facility. Thomas Colledge with little or no additional spend can fit the proposed model. It has a day service that is fully equipped on the same footprint of land. It has large en-suite rooms that lend themselves to therapy or dementia services. I think not considering Thomas Colledge in either option is a disservice to the people living in the Bolsover Area. Moving residents or only offering residents if they wish to remain in Staveley, would be depriving them of a right to family life. Elderly partners and siblings would find the journey unreasonably difficult, and the potential is that their relationships would end. Please rethink and give the residents in

the Bolsover area the option for excellence and innovation in care, especially our most vulnerable living with Dementia

- We have an aging population with ever decreasing health. Local people need local services. I do not want to move to Glossop or Buxton to receive care. I want services in my own community. They also bring jobs and opportunities to the area
- The reduction in day centres will mean an increased travel time to access those centres that are left. This is completely unsuitable for the elderly and the council should find an alternative solution. The council are shirking their responsibilities to the elderly as they are the demographic least likely to complain. One could almost say this is ageism in action
- This is a well-respected and loved service which services the wider community. Amber Vale is the only specialist dementia unit in Amber Valley and would decimate services in Amber Valley which have been reduced over the years.

3. Disagree with the proposals, with 647 comments, such as:

- We should not close any residential homes we have to make sure our elderly are looked after properly and are in care homes near their loved ones. Whilst I understand DCC needs to make cuts on spending this is NOT an area where you should be looking
- I strongly disagree with the closure of any care homes when that care home has not been used to its full capacity. If it was used to its full capacity, that care home would have been making a profit for the council
- Callous and uncaring, cash balancing
- Day centres are equally as important as residential care homes to be kept open regarding various degrees of dementia.

4. Alternative suggestion, with 493 comments, such as:

- Consider other options, make multifunctional centres e.g. move Jubilee centre to Whitestones
- They could use Bennerley Fields as a day centre as well there seems to be plenty of rooms not being used
- Move Shirevale to the Thomas Colledge footprint. Providing the Derbyshire residents living in the Bolsover Area a realistic alternative. Move Hasland to Staveley Centre saving two more incorporated into existing structures.

5. Financial mismanagement, with 288 comments, such as:

- I believe this option will cost more in the long term owing to users requiring additional care and possibly prematurely requiring residential care which is more expensive

- The sale of care homes ultimately puts DCC in a weak position. DCC bemoan the fact that they are facing a financial crisis because adult social care and children's care providers can charge exorbitant fees. Yes, this is exactly what DCC are exposing themselves to by outsourcing care homes.

6. Private sector concerns, with 287 comments, such as:

- Closure of any of the homes results in an unsustainable and uncontrollable reliance on the private sector, which as is shown by Staffordshire and Notts/Nottinghamshire, substantially increased costs and exposure to neglect for the service users.

7. Rational for the proposals, with 283 comments, such as:

- The proposals undermine Derbyshire's desire to keep people at home for longer with appropriate care and focusing on residential care - There will continue to be cost pressures on the council even if there is a transfer to the private sector.

8. Lack of alternatives, with 280 comments such as:

- Shortage of alternative accommodation. Shortage of carers nationally to fulfil people's needs. Inability of the council to provide sufficient care packages even with the current homes open. Dereliction of council responsibilities to the elderly.

9. Quality of DCC staff and care, with 255 comments such as:

- My personal experience from visiting a relative regarding a council run home is that they are run to an exceptional standard and quality of care by all the staff involved and not for profit.

10. Impact on other services, with 141 comments such as:

- These aims to close these homes and day care centres make little or no sense. It will just lead to more hospital beds being taken up by people who cannot continue to live at home after being an inpatient.

11. Lack of confidence in the consultation process with, 102 comments such as:

- Where is the option that says keep them all open. You only have options to close or sell. This is a false consultation.

Some comments did not fall into a theme and were classified as 'other' (78 comments). Comments were also captured classified as not answering the question (56 comments), political agenda (42 comments), agree with the proposals (20 comments), agree with option 1 (2 comments).

Petitions

7 petitions signed by 9, 467 signatories were received regarding the closure of DCC homes and day centres.

Signatories to the petition requested:

Objection to Derbyshire County Council's proposal to Close 8 Day Centres for Older People (EPET402)

We the undersigned petition the council to stop the proposed closure of 8 Day Centres for Older People.

We call on Derbyshire County Council not to close 8 Day Centres for Older People as proposed, including Jubilee Centre in New Mills, Eccles Fold in Chapel, Queens Court in Buxton, Blackwell & Valley View Day Centres in Bolsover, Fabrick Day Services in Clay Cross, Hasland Resource Centre in Chesterfield & Shirevale Resource Centre. These day centres provide a vital service in our communities. They enable hundreds of older people to live in their own home & give respite to unpaid carers. It should be debated at Full Council.

5485 people have signed this e-petition

Save Briar Close Care Home (EPET408)

Demand that Derbyshire County Council continue to run and fund Briar Close Care Home and abandon its plans to sell or close this very valued community asset.

- Our community recognises that one in three of us will suffer dementia in future and need council run services for our needs close to home.
- Our community recognises that Briar Close Care Home in Borrowash does indeed supply substantial dementia care for their residents and has received outstanding reviews from professional organisations.
- Our community recognises that DCC wants to sell off or close all three council run care homes in Erewash and that moving these most vulnerable residents to somewhere outside of Erewash may just kill them.

1888 people signed this Paper petition.

Save our care homes (EPET399)

We the undersigned petition the council to Stop the proposal to close the care homes in Derbyshire.

We feel very strongly that DCC's

Plans to close 11/16 care homes is short sighted, morally reprehensible and cruel.

Not everyone can afford the skyrocketing costs of private care.

Residents will be FORCED to move, causing them massive distress and worry.

Families will be FORCED to travel much greater distances to visit their relatives.

Elderly people will be FORCED to move away from the area many of them have lived in all their lives.

The new proposal focuses on dementia, this is an ever increasing problem, however not all residents of care homes have dementia but they aren't able to or be safe to live at home. They are not accounted for in the new plans.

Our hospital admissions are blocked because there isn't enough care home space to move people in to.

This policy attacks some of our most vulnerable members of society and should be STOPPED ??

176 people signed this ePetition.

DCC proposal for closures of care homes and day centres (EPET405)

Proposal for closures of care homes and day centres. Both proposals aim to transform retained care homes into specialist dementia care centre.

This model would offer a flexible, consistent offer of short-term enablement, long-term care for people with dementia and respite day and night for carers of people with dementia.

981 people signed this Paper petition.

Save Thomas Colledge Care Home (EPET401)

We the undersigned petition the council to Save Thomas Colledge Care Home

This care home is extremely important to local residents and families. Closure would mean residents have to move out of the area where they have lived all of their lives.

22 people signed this ePetition.

Save The Grange Care Home (EPET407)

Derbyshire County Council (D.C.C.) are considering proposals to close either 9 or 11 care homes across Derbyshire as part of SEVERE CUTS to Services. Among these homes is the Grange Care Home in Eckington - an institution, known for its excellence in care in a homely setting with its dedicated caring staff team. This home has been part of the Eckington community for over 40 years and would be a major loss.

We have formed an action group with other concerned relatives of the Grange residents to work together to oppose the closure of the Grange. We are urging everyone who cares about our elderly populations right to choose where they live out their golden years with respect and dignity, especially those residing in the Grange and across Derbyshire, to raise their voices against these proposed closures.

This isn't just about numbers or budgets, it's about people's lives. The residents at the Grange and other homes have chosen them as their safe havens after giving up their own homes to pay for their care. We believe D.C.C. is discriminating against our elderly relatives and against their human rights of individual choice to receive care with dignity and respect at their chosen place. They deserve better than being displaced due to mismanagement and budget cuts by the D.C.C.

344 people signed this Paper petition

Closure of Thomas Colledge Care Home Bolsover (EPET406)

Stop the closure of Thomas Colledge Care Home

What do you think the Council should do? - Continue with the running of the Thomas Colledge care home which is a much needed asset to the community

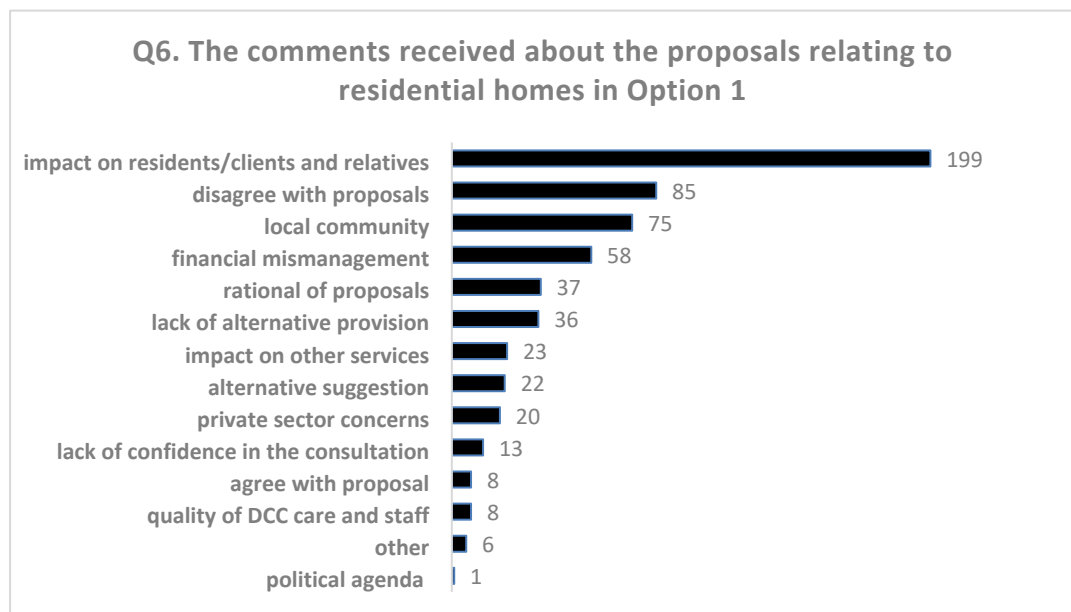
On reaching 100 signatures The matter will be referred to the relevant Cabinet Member.

571 people signed this Paper petition.

Qualitative analysis of the questionnaires

The text boxes were analysed and coded by the SECT in order for themes to emerge from the individual questions the following are the results:

Q6 If you have any comments about the proposals relating to residential homes in Option 1 – please put them in the box below:



Of the 532 comments which were captured the following were the top themes:

- 1. Impact on residents, clients and relatives with 199 comments:**

- No thought at all has gone into the massive impact on people who attend the day centres, if they are closed. What happens to them and their families? How do they get the vital support they need or are you just going to abandon them and turn your back
- It is criminal to close care homes that residents CALL home that most of them have lived there a very long time, this is not fair to their mental well-being of not knowing what or where they will end up and it is not helping them knowing they will end up being cared for by strangers. It is so unfair to do this to them. They are family not a number at the end of the day, paid into society to be thrown out of their home to God knows where. It's a disgrace
- Supporting people to find alternative arrangements is not good enough. Once in your care it is your responsibility to look after them until death or recovery!
- This is a vital lifeline to so many people and would directly impact quality of life for both the resident and their carers. This would leave them with no respite care whatsoever
- It is making me sick to my stomach at the thought of what you are proposing. How can you even consider forcing up to 160 elderly people out of their chosen homes without an ounce of consideration to our thoughts and feelings. You do not appear to value any of us as individual human beings with human rights to accessible care. You are discriminating against me and others while focusing on dementia care. People, like me, without dementia still require residential care! No way are there enough suitable beds in the near community with a worthy reputation to even be considered
- My mum has dementia and also suffers with anxiety, to be moved again would really upset her as she doesn't like change and she is very happy where she is with her friends and if anything should happen to her, we are only 5 minutes away from the home.

2. Disagree with the proposals, with 85 comments:

- Florence Shipley was built in 2016 at a cost of about £7 Million I believe. Surely this modern building with all the up to date equipment should be kept. The day care is used and the cafe is used by the public, which provides an added income
- I strongly disagree to any closures at the present. I think it's time to stop austerity measures and move towards building up communities, rather than tearing them down

- This is an unfair process - both options propose the council ceasing to operate these centres directly and do not offer an alternative
- Closing nursing homes/day care centres is not the way forward. We have a rising number of people over 70 in the general population, we need to open more nursing homes and day care centres, not close them
- I strongly disagree with the emphasis being focused on dementia care. So many elderly residents need 24hr care but don't have dementia. Grossly unfair.

3. Local community, with 75 comments:

- Taking people out of their community is wrong and difficult for family and friends putting extra cost and strain in an already difficult family situation
- Why is High Peak being stripped of all council run provision? For many people this is the only option they can afford. My father is no longer alive, he died of COVID, but his council provided care and it was vital to enable him to have some independence. Without the support his dignity would have been compromised and his independence ended. I feel strongly that people who have worked for this country for many years should be entitled to the support they need, they have paid for it and now when it becomes their turn to use the services, they are all being taken away or run at vastly inflated prices. It is so unfair!
- People need and use these services and closing them would be detrimental to communities and service users who are not able to travel longer distances to a provider that you happen to want to keep open
- Reducing the number of council run care homes would also mean that relatives and friends have further to travel for visits, or could even leave them unable to visit at all.

4. Financial mismanagement, with 58 comments:

- These homes are being run inefficiently and could be used for more respite and step up/step down care to prevent admissions and aid discharges
- this is purely a cost cutting exercise at the expense of vulnerable people because you cannot balance the books, why did you spend so much money to refurbish the care homes to close them. it seems you certainly know how to waste taxpayers money, and it's the elderly who have paid those taxes that are to suffer it's disgusting

- This is not about rationalisation, consolidation, refocusing or any other wording but purely a cost cutting exercise to try to address cash mismanagement within a historically poorly managed county council. Vulnerable people should not be put at risk to balance the books.

5. Rational of the proposals, with 37 comments:

- The amount of people requiring full time residential care, whether it be due to dementia or other issues which prevent them being able to live at home is increasing. Where are all these people going to go if care homes are closed
- We have an aging population and the boomer generation is coming into geriatric territory. Where will people be when an entire generation needs this care and all the provisions have been sold off by the council? Octogenarians will need care for much longer and often have complex healthcare needs which is currently provided across the county by these purpose built care homes. Will the council continue to pay for the care of the existing residents when they are ultimately privatised? If so, surely this will cost more as now there will be the requirement for profit and margin on the cost of that care? There's fantastic service at whitestones care home and your take a sledgehammer to it? Why?

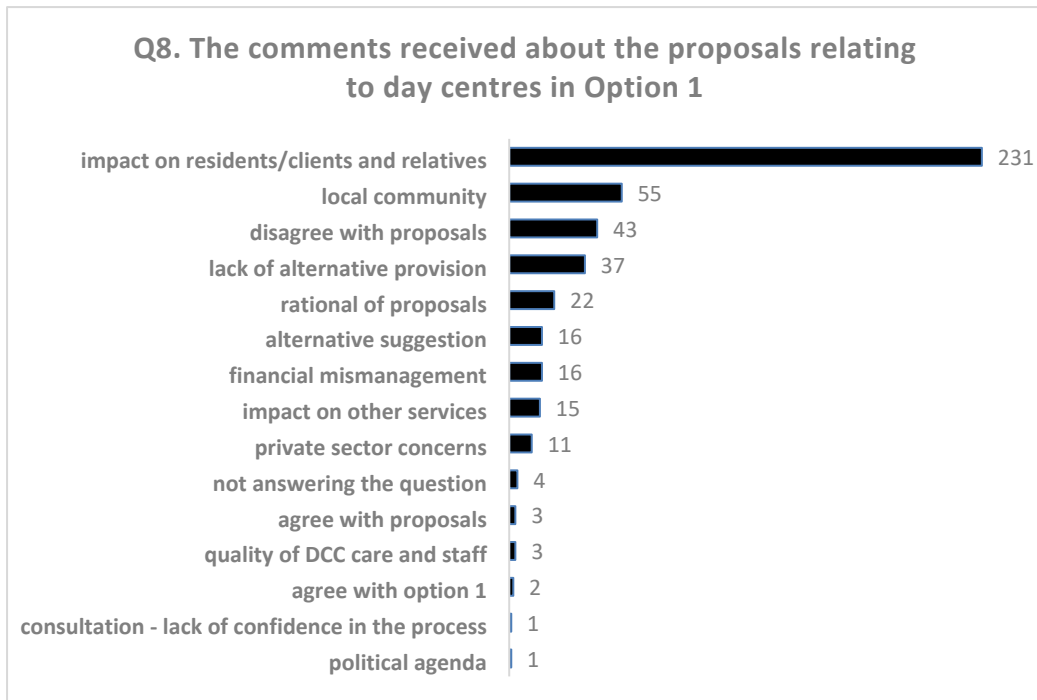
6. Lack of alternative provision, with 36 comments:

- You say you would help place residents elsewhere if no buyers take over the running of these residential homes, but if you are closing a large number of homes where are you going to place them.

Other comments captured were impact on other services (23 comments), alternative suggestion (22 comments), private sector concerns (20 comments), lack of confidence in the consultation (13 comments), agree with the proposal (8 comments), quality of DCC care and staff (8 comments), political agenda (1 comment). 6 comments did not fit any theme.

Q8 If you have any comments about the proposals in Option 1 – day centres, please put them in the box below:

Q8. The comments received about the proposals relating to day centres in Option 1



Of the 486 comments which were captured the following were the top themes:

1. Impact on residents, relatives and carers with, 231 comments:

- Day centres provide much needed entertainment, support and companionship for older or disabled folks. Without these places we are going to see increases in loneliness, medical issues and people who need the council to fund their support. Think long term. People need these resources, they are some of the most vulnerable in society, and you are proposing to take away one of the few resources that help them
- The day care centres provide valuable respite for families and carers during the day to allow them to work or to have well deserved rest. The care provided enriches the lives of the users by providing social interaction and engagement with activities to keep them active and occupied. This surely has long term benefits on their health and wellbeing and prevents them from ill health, which ultimately puts more of a burden on the NHS and the health care system, including social services
- These centres are full, which tells me these need to stay open to stimulate the people that use them, some people would never go outside if it wasn't to go enjoy a day or two a week, please keep them open
- Local day centres provide a vital service for people with dementia and give a short breathing space for the main carers who are often needed 24 hours a day. Many carers use the time while their cared for person is at the day centre to catch

up on daily tasks that need to be done, attending to medical appointments for themselves and they may sometimes manage to find a small chunk of time for themselves - though usually when they've taken care of the tasks of day to day living. Caring for someone 24 hours is draining and exhausting for carers. A short break during the day when the loved one is at the day centre gives them the respite they deserve and enables them to continue to provide the constant care that is needed every day. Closing day centres is in my opinion short-sighted as the provision helps to keep carers from reaching crisis point and the person with dementia out of hospital. Choice and control will be removed from the carer and the person with dementia and I fear that many people will end up in crisis and be admitted to hospital. You must think of how you can provide non-residential respite before closing all day centres. One alternative would be to ask private care providers to provide affordable day services. This provision MUST be secured before the closure of any day centres. DCC is pulling the rug from under hundreds of unpaid carers were the day centres to close without any alternative day provision. I work in High Peak and provision needs to be available in High Peak - don't expect people to travel to Matlock or further afield! Public transport to care facilities outside of the local area is very sparse and often not a practical option.

- Closing day centres puts vulnerable and often elderly people isolated. The pressure on families and other unpaid carers would be highly likely to increase if day centres close or if users need to travel greater distances to reach a day care centre. There appears to be a several day centres in this proposal that are in a geographically small area. Closure would require users (who are often vulnerable and /or elderly with complex medical needs) to travel further to access day care which would be highly likely to increase pressure on social services and caring staff
- You claim to want to help people who are carers but then want to close the very places that keep these unpaid hero's able to have a break from looking after a relative. These people need these places to exist so they can exist

2. Local community with, 55 comments:

- This leaves no services for our local residents who are in desperate need
- Shirevale has been a valued part of the community and I would like to know what would be put in place for those in the Shirebrook area should it go? There are very little day

services as it is and this would come at a large cost to Social Care who would then have to supplement with home care services and activities in its place

- High peak is already under resourced, day centres are much needed especially in rural areas, this also makes no sense financially
- these are vital independent care facilities that the local people need
- Again travel is a barrier to many users/relatives and would cause significant difficulty and distress.

3. Disagree with the proposals with 43 comments:

- Shutting these services and only focusing on people with dementia will have an impact on the other individuals that use the service with mental health issues. It shouldn't ever be an option to shut these vital services!!!!
- Council opting out of their responsibility as before
- Again the investments made for these local much needed facilities, once gone, lost forever
- No, it's wrong, you shouldn't be closing these homes, there has to be a better way

4. Lack of alternative provision, with 37 comments:

- There are no local alternatives
- Respite care is almost impossible to get in Derbyshire, closing already established care is crazy!!
- Community care sounds fabulous but the reality is there is not enough carers to assist.

5. Rational of the proposals, with 22 comments:

- Day care support is critical to the long term maintenance of a wide range of older people and those with disabilities and their carers not just those with dementia
- If people are living longer and are going to be offered services to remain in their homes, they need some resources to go to in order to meet other people and not be socially isolated. Given that the voluntary sector have also had their DCC funding cut, what provisions/services will be put in place at a local level?

6. Alternative suggestion, with 16 comments:

- The day centres need reviving with more dementia directed services to promote independence and increase respite options without residential care - having more dementia specialist day centres available would reduce the need for

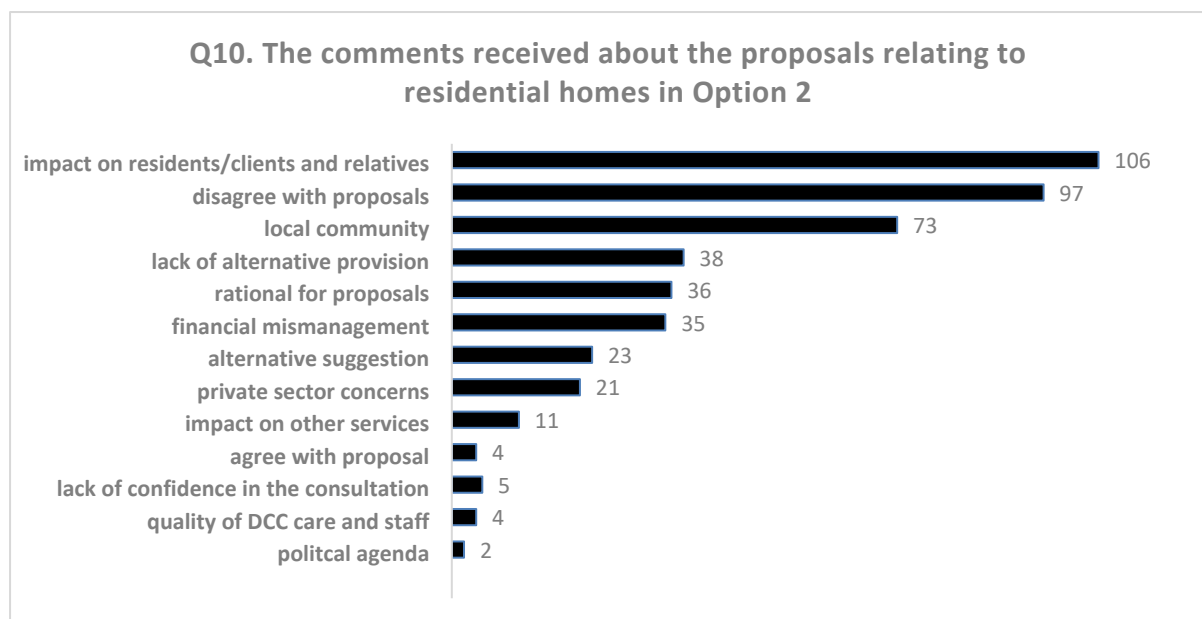
long term residential care - if there are no day opportunities there will be an increase in home care needs - a service no longer provided by DCC on a long term basis and more carer crisis in the community.

7. Financial mismanagement, with 16 comments:

- Disgusted at DCC for not managing finances and putting elderly people’s care at risk.

Other comments captured were impact on other services (15 comments), private sector concerns (11 comments), not answering the question (4 comments), agree with the proposal (3 comments), quality of DCC care and staff (3 comments), agree with option 1 (2 comments), political agenda (1 comment) lack of confidence in the consultation (1 comment).

Q10 Any comments about the proposals in Option 2, relating to residential homes



Of the 455 comments which were captured, the following were the top themes.

1. Impact on residents, relatives and carers with 106 comments:

- If the residents are happy and are being well cared for then it would be detrimental to their health and wellbeing both physically and mentally to force them to move

- New Bassett House has been my saviour. I am very happy and content living here. I have now got friends and I am well looked after. I don't want to have to live anywhere else, this is my home
- Some of the residents have already been through the upheaval of a move to another care home. You need to think very carefully before you decide whether you are going to close this care home, you're putting lives at risk
- You have dementia patients already in Florence. Moving people at their age could kill them. My family member is 99 years old with dementia. She can't walk, move or eat without help. The stress of moving her could kill her. This is not how we treat humans. They are not cattle to shift when we feel like it. Find the money
- No other options, making them homeless and isolated when family will be unable to visit due to lack of transport
- It will have an enormous impact on the residents and their carers/families and the alternatives will be a huge financial burden for families
- I am not in favour of closure and it would be a terrible upsetting upheaval for me. The other residents and the staff and the worry of where we will end up,

2. Disagree with the proposal, with 97 comments:

- As care needs are increasing in the community and family members find it incredibly difficult to care for someone with some form of dementia then we need to maintain a stable base of residential care and day access centres to support people
- It is absolutely outrageous and unjustifiable to even consider closing down any care home. The council's decision to shut down these essential facilities is a clear indication of their complete disregard for the well-being and dignity of our elderly citizens
- Derbyshire should still remain a provider of directly managed residential homes, to give choice and career opportunities to Derbyshire people
- All residential care homes should be kept open. Eviction or even the proposal of eviction is a disgrace to this County
- I don't know how you dare come up with these silly schemes.

3. Local community, with 73 comments:

- This still leaves High Peak without any provision! Why is High Peak being singled out?

- This option restricts access to day services and residential services through the whole of Derbyshire, with only certain districts having local access. It's sad to have to close down any of the services but it should be fairly spread through the whole council for everyone to have equal access. I can understand that the older homes might not be fit for purpose, but like I said before I am shocked to see bennerly fields to be closing being a recently, purpose built home
- All alternative options are not easily accessed without personal transport
- People should not have to travel long distances to visit their loved ones.

4. Lack of alternative provision with 38 comments:

- Where does the council expect to place all the above residents, service users etc, there are not enough beds anywhere to provide for all these people
- 1 in 3 people today will get dementia. The baby boomer generation are of the age, or reaching the age where they are likely to get dementia. This means 2 generations are trying to cope with this condition on a day to day basis. This is not restricted to this generation. £3.1m has been spent refurbishing Briar Close and £18m on Bennerley Fields which was only open in September 2022. The cost of which is not likely to be recouped in the event of a sale. In this option, Lacemaker Court is also down for closure leaving no care homes in Erewash Borough. The move to home based care will require more care workers, and there is currently a shortage
- Option 2 is even worse than option 1 or am I missing something!!! How are 5 homes possibly going to cater for the ever growing older generation.

5. Rational for the proposals, with 36 comments:

- As far as I can tell, the difference between the two options is the closure of Florence Shipley and Lacemaker Court. Florence Shipley was built 8 years ago as a specialist dementia centre. It provides long term care for users with dementia, short term respite and a day centre. If this is what the Council wish to provide in the future then why is it on the list for possible closure? CSB beds were provided at Florence Shipley until recently when they were transferred to Ada Belfield. This contradicts what the report says is required for

the new model. Is there another reason for Florence Shipley being on the list?

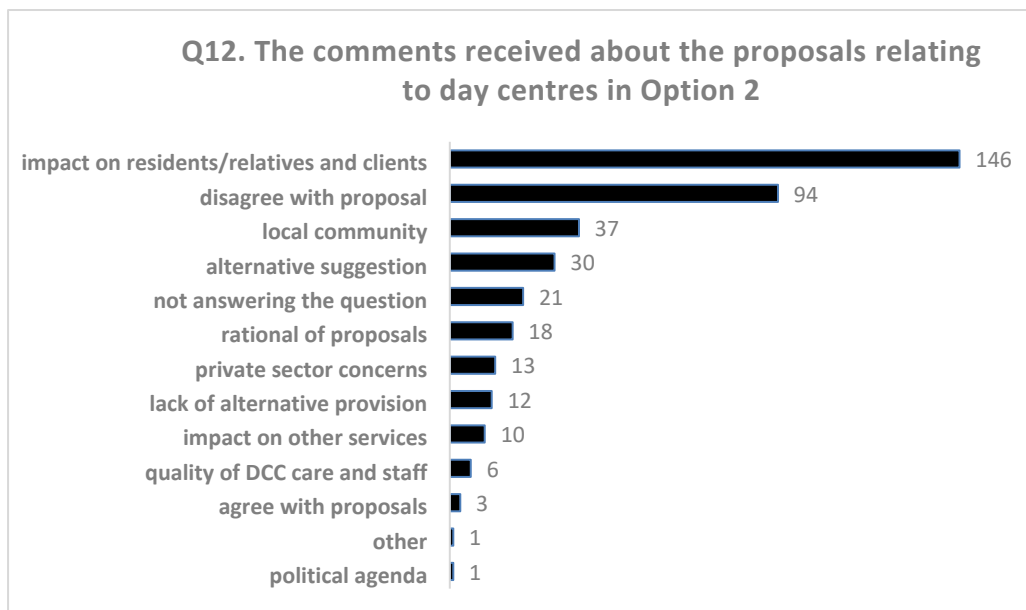
- Please do not just focus on dementia care. Yes, it is hugely important I agree but many other people have very complex and demanding health needs and many carers will be in the 80's like my dad. He can't walk far himself these days and daily life saps him of all energy. We need residential homes and day care services to remain within acceptable and visiting reach.

6. Financial mismanagement. with 35 comments:

- How does the council have money for vanity projects but not care?

Other comments were alternative suggestions (23 comments), private sector concerns (21 comments), impact on other services (11 comments), lack of confidence in the consultation (5 comments), agree with the proposals (4 comments), quality of DCC care and staff (4 comments), political agenda (2 comments).

Q12 Comments about the proposals in Option 2, in relation to the day centres



Of the 392 comments which were captured the following were the top themes.

1. Impact on residents, relatives and clients with 146 comments:

- These are essential services. Don't abandon people to poor care, loneliness and isolation. Day centres prevent isolation, provide respite, and increase social interaction which helps slow dementia
- Removing all day care centres will greatly impact those who have family members who attend for respite, furthering the burden on carers. Again closing residential homes will do the same. Private carers are very expensive and very few actually offer the service they are being paid to provide.
- The people at the sharp end of these proposals are the patients and the people who care for them, the council is supposed to be there to make their final months and years safe and as comfortable as possible, these cuts are totally unacceptable, and shameful. Think again!!!
- Uprooting elderly from their routine will effect them massively as they have built relationships with staff who they trust and feel safe within in the setting
- As before it is lonely living on your own and i get great benefit from meeting other people and it helping my mental health.
- There is a need for these facilities to help people socialise, to provide activities to keep the mind active. To stop people feeling lonely. The day centres give the carers/staff a chance to check on peoples health and wellbeing.

2. Disagree with the proposal, with 94 comments:

- To fulfil people being able to remain living in their own homes we need resources like day centres
- Their service is irreplaceable
- You may as well not bother providing any services at all with the level of cuts proposed. Absolutely disgusting
- This must be kept open it is a vital support system for our community
- Stop cutting important services. No one in Derbyshire Council was voted in to reduce services. Stop wasting money and start spending on services the majority of people need.

3. Local community, with 37 comments

- I strongly object to the lack of provision for those in chapel en le frith and surrounding areas. Caring for those with complex needs can be stressful enough without the additional burden of travel
- Day centres provide an essential and extremely valuable resource for older people and their carers and need to be easily accessible by their users. Closing some of them will

mean that some people will have difficulty accessing their Day Centre especially if they are dependent on public transport

- Most vulnerable cannot travel, you are separating families, making them travel further, see less of their loved ones and increasing family stress, increasing health issues and therefore making a bigger long term problem. It's time to think smarter, multifunction for efficiency and respect our loved ones who have cared for us
- There will be no Derbyshire County Council run day centres or care homes in north east Derbyshire. It's like NE is being forgot about.

4. Alternative suggestion, with 30 comments:

- Cut the managers at DCC head office. They are constantly giving themselves pay rises and increasing the number of staff in higher management and instead shut down these vital services that affect our communities some of which being rural parts of the county, these services are a lifeline for service users and their families
- Again this is essentially the same as the first option. There must be other ways of retaining services. Has there been any exploration of the potential for contracting services to private providers so that this can be retained perhaps or volunteer provision
- Redesign the day services - have more dementia specialist services with focussed opportunities for people Living at home with dementia - providing early intervention and the support could prolong the length of time families are able to care for people at home - smaller use of resources for the council

5. Rational of the proposals, with 18 comments

- If you close these centres there will be a massive increase in the needs for residential care support
- DCC say they are committed to helping the elderly with dementia to stay living in their own homes but then closing all the day care centres that they attend. Taking away family lifelines. Taking away their social interaction, their friendships and their relief from social isolation. These centres and homes are needed. Where will everybody go! Family's will be split up or worse be left bereft.

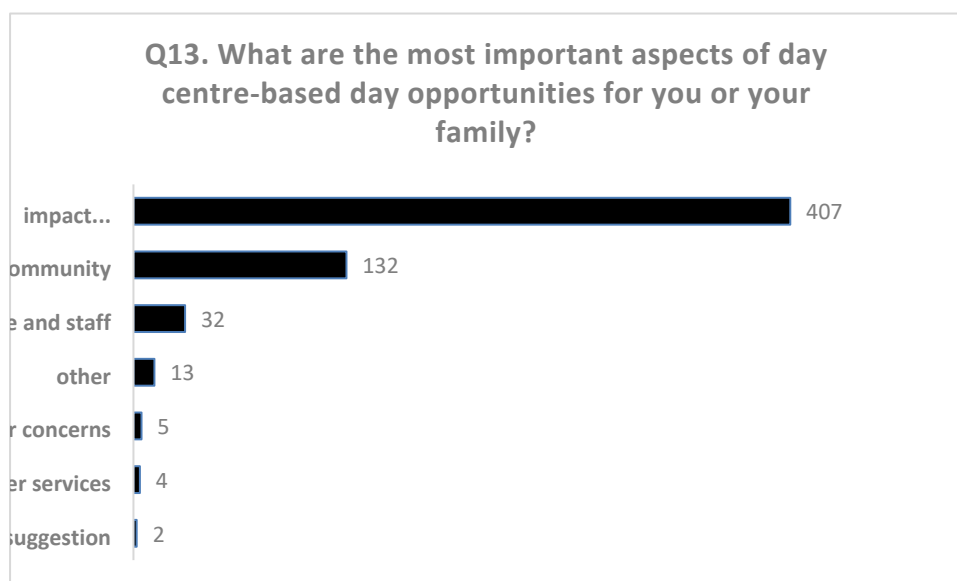
6. Private sector concerns, with 13 comments:

- Once privatised, subcontracted or passed to private provider services reduce in quality, care and are designed for profit not

for service. PFI all over again, services need to be public owned otherwise they are not available to all.

Other themes were, lack of alternative provision (12 comments), impact on other services (10 comments), quality of DCC care and staff (6 comments), agree with the proposals (3 comments), political agenda (1 comment), 1 comment did not fit any theme. Not answering the question (21 comments).

Q13 If applicable, what are the most important aspect of day centre-based day opportunities for you or your family?



Of the 595 comments which were captured the following were the top themes.

- 1. Impact on residents, relatives and clients, with 407 comments:**
 - These day centres not only allow respite to family members, but also allow elderly people to have space away from the four walls of their home, and enjoy time socialising with other members of the community. These are people. Just like you and me. Just because they are unwell does not mean they do not deserve the same level of respect as the rest of us. Please consider how it would feel to close all the day centres, and not have anywhere safe to go? Their family members need to work in order to have the funds to care for their family member. They need the respite of a day centre to go to work, to make money and to have a break
 - Important aspects of day care provision: 1. Socialisation for Mum with her peers. 2. Quality care provision, knowing Mum is

safe and happy. 3. Opportunity for Mum to be in a different environment rather than our four walls at home. 4. Targeted activities aimed a stimulating cognitive capacity and recall. 5. Opportunity for me as a full time carer to be able to complete other tasks and chores away from the home

- Knowing family members are being cared for with specialist dementia care. Giving families a much needed break enabling loved ones to still live at home. Relieving social isolation. Lifting moods and making friendships and connections, improving mental health. Staff supporting families. Prolonging independence The list of importance for vital day care services can go on and are needed. We owe this to our elderly. They need our voice
- These allow people who are alone to meet and talk which does stave off severe mental health diseases like dementia and to give family members a break knowing their loved ones are safe, a place for social workers to speak to people who need help, district nurses to be able to give care
- We have previously used these facilities with our relatives. They offer invaluable respite for carers in their home. Without doubt removing this provision will increase the need for permanent residential care
- Not only is it a form of respite for her carer but she loves the interaction with the other members and loves the activities they offer

2. Local community, with 132 comments:

- The day centres are the heart of the community they are situated in, we provide care for service users with no family but also for the unpaid carers who care for their loved ones daily, in some of the most rural areas of Derbyshire. Me and my staff at Jubilee are proud of the care and service we provide, and we strive to always improve the service, we don't turn anyone away and will always provide a service and look to implement change where needed. We are a huge lifeline to the people we support and in some case maybe the only time some of our service users get to be in the company of others or leave the house. We are safe social and stimulating environment which ensure people maintain relationships, independence and can continue to live within the community
- So important for the clients to be able to stay in the community and have the resources offered. It is a lifeline to carers and the clients to ensure dignity and care
- Having local provision where staff know the service users is essential. Being local so limited travel to and from, particularly

in bad weather. Continuity of care is also vital, change of any sort is unsettling and can cause havoc at home

- The day centre is just around the corner. I am an elderly gentleman and I do not drive. If the day centre was to shut I would have to somehow travel to the nearest hospital weekly to receive catheter care. This would mean either using 3 buses or paying for a taxi at a great cost to myself. Queens Court is just 1 street away from me. Although I have weekly appointments, I have often just popped in if I am having any issues and the girls there will see me at a moment's notice. They are wonderful girls, and this potential closure is quite frankly disgusting.

3. Quality of DCC care and staff, with 32 comments:

- Having staff with decent enough working conditions that they can dedicate time and energy to learning about the person and support them with dignity and compassion
- The staff are incredible, they provide a crucial level of care, friendship and social support
- When my mother had cancer and was unable to access a none accessible bathroom, Florence Shipley afforded her this option at a paid "as desired" option), whilst still being able to be cared for at home. Florence Shipley operates on a public access basis with cafe allowing residents and public to interact and acting as one of the community hubs (also allowing for some offsetting of costs) removal of this site will not only be a loss to local care, but also to the local community, and a waste of resources given how recently the site was rebuilt.

4. Private sector concerns, with 5 comments:

- Ease of access in a friendly home. Not a private run organisation only interested in the money
- They are needed for the cost - private services are far too expensive and you would get much less support for your money. We have four days of 5 hours (20 hours), we'd be lucky to be able to afford 6 hours for a private carer. Also, it does not give respite. As currently my mum goes to the day centre, meaning we get 5 x 4 hours of time to ourselves. If it was a paid carer coming to our house (my mum lives with us), we would not get any respite. As the service would have to be provided in my home
- To ensure these services are on offer through the council so that private independents are not the only option. If this is the situation we end up in, costs to individuals will quickly increase as service levels decrease due to lack of options. The private independents

are running these to make money for owners / shareholders. We want to pay for services that are locally run for local people with any profit made being put back into local council services. The services should be suitable for all individuals to attend with those with similar needs, staff should be highly trained to meet the needs of all involved whilst utilising all services to full capacity to ensure financial viability.

5. Impact on other services, with 4 comments:

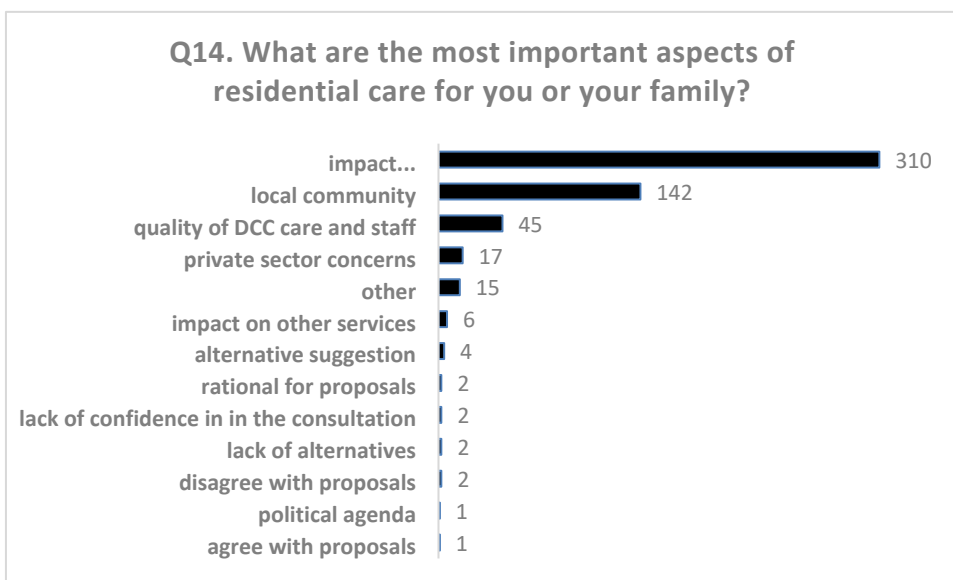
- Day centres work both ways by keeping people active and out of a care home a little longer but also enabling a smoother transition if unable to stay at home any longer
- Queens Court offers a variety of services that my relative uses. It's not just company with others. They offer blood taking services in joint partnership with the NHS, alongside giving carers that break whilst the service user is within the establishment.

6. Alternative suggestion, with 2 comments:

- I feel for myself it provides a service that we could use for my own nursery developing intergenerational relationships and enhancing community links.

13 comments did not fit within the themes.

Q14 If Applicable, what are the most important aspects of residential care for you or your family?



Of the 549 comments which were captured the following were the top themes.

1. Impact on residents, relatives and clients, with 310 comments:

- Residential care provides a safe environment for a loved one, family member to be cared for when it is no longer safe for them to remain in their own homes. Also it can provide respite care for them when they have been in hospital before returning home or to give family members a break from a carers role.
- I feel the exact same way as I do for the day centres. The elderly people in our community need care. They have spent their whole lives contributing to society, and they deserve to be taken care of in their old age. Having a residential care home allows them to be safely looked after whilst also allowing their family members to have a break and peace of mind
- After the severe Trauma of the Spinney closing my mum moved with 4 other residents and was able to stay with her friends to the Grange. It has already been a difficult time and to subject anyone to this a second time will cause untold impacts on Mental health and wellbeing. There is a family, caring staff and a safe room with own shower and toilet. Activities and daily events that are vital to the life there. It is close for relatives to visit regularly. It has all the facilities needed. The GP and all eye, dental and other services are regularly undertaken. After 5 months in a mental health unit and 7 years in care my relative now has a life they have chosen. The support of mental health illness has been proved to be as important for support at the Grange as any condition and so there is equality and no discrimination. The staff know each resident and they are safe and well cared for. The training is important to the staff and they deliver a superior service. It was mum's choice less than 2 years ago and should be respected. There should be a 3rd proposal to look at each care home and look at the facilities and see that the Grange needs to be kept open as it ticks every box on care and support of vulnerable disabled and mentally ill which is as important as dementia and should not be discriminated against
- Closing residential care homes will have a detrimental effect on residence and families. Financial implications, effecting mental health. Our elderly who only option to go in a home need to be close enough for family to visit and not having to travel miles. Where will everyone go! I feel the elderly are being treated awfully, ignored and dismissed. Closing homes, closing vital day care services is wrong
- Safety, company enrich these lives don't destroy them
- Local accessible high quality provision across a range of conditions, not just a focus on dementia

2. Local Community with 142 comments, such as:

- Close proximity to our home. Change is not consistent with daily routines, wouldn't be able to have the level on current visitors due to travel restrictions if moved to another home
- Having the option to stay local is important; we need to consider the wider implications not only for the resident, but also their family. If a family can't afford a top up, will the person be placed outside of their local area? What's the impact on the client's right to a family life? What if family can't drive, or public transport is not available? The cost of taxi's to visit could be extremely expensive and not in family's budget
- Local care for the residents who's family can easily access - moving them would be detrimental to their relationships if moved further away
- LOCAL, LOCAL, LOCAL. Public transport is poor where i live so people would find it extremely difficult to visit friends and relatives if they were much further away. If Thomas Fields was the only option for people living in Chapel and surrounding areas, they would be unable to cope if everyone who was eligible accessed the services. I would want to be local where friends and family could visit and therefore my mental health would be much improved. Many people don't want to go into residential care so having to move away from family and friends is cruel
- Residential care is so hard to find, closing all Derbyshire residential care homes, is ludicrous! It means private residential homes have longer waiting lists making bed blocking in hospitals even more so. Stop this constant closures of important local services!

3. Quality of DCC care and staff, with 45 comments such as:

- These homes are largely excellent quality and having them keeps private care home costs down which are already costing DCC far more
- To provide excellent care in a well maintained building with staff who care with kindness
- knowing that they have choice and the best care DCC staff are the best trained and competence staff giving the old person piece of mind and there families.

4. Private sector concerns, with 17 comments such as:

- Affordability, and quality of care which is very hard to come by in the private sector as it becomes more about profit than care
- In short private run care home did NOT look after my dad as well as Bennerley fields does now Bennerley fields care home make sure he is well fed Well shaved. Had a change of underwear. Dad

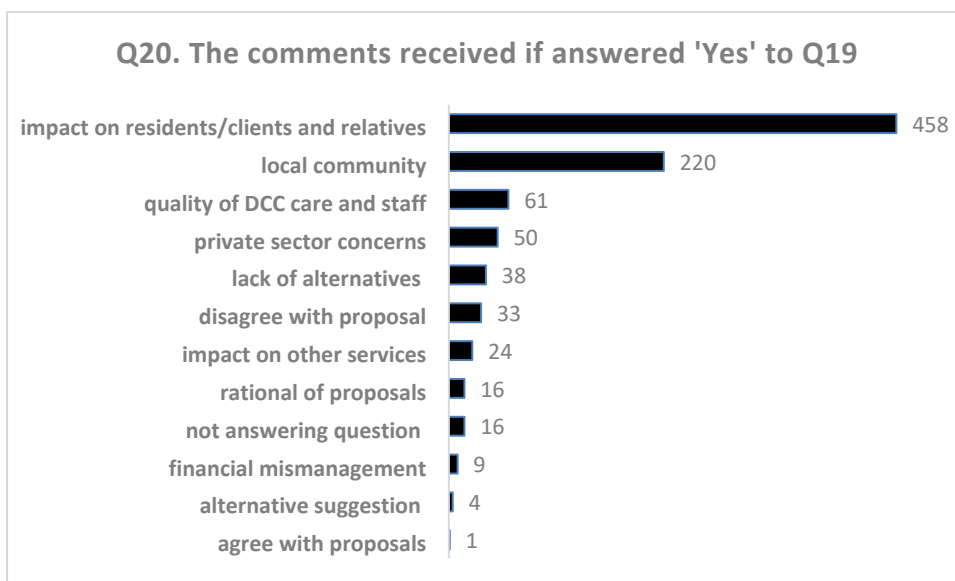
drank plenty of fluids on hot days, this did Not always happen in private care homes.

5. Impact on other services, with 6 comments, such as

- NHS clinics. Being able to drop in or ring up and get advice. It being so close to me.

Other themes were, alternative suggestion (4 comments), rational for the proposals (2 comments), lack of confidence in the consultation (2 comments), lack of alternatives (2 comments), disagree with the proposals (2 comments), political agenda (1 comment), agree with the proposals (1 comments). There were 15 comments that did not fit within the themes and were therefore classified as other.

Q20 If the proposal to cease to operate the Derbyshire County Council run residential care homes and day centres goes ahead following the process described above would this have an impact on you personally and/or your community:



Of the 930 comments which were captured the following were the top themes.

1. Impact on residents, relatives and clients, with 458 comments:

- Removal of a resident with dementia to an unfamiliar environment, with unknown carers, is likely to result in a deterioration in both their mental and physical wellbeing. This may also mean relatives may have difficulty travelling to visit. Loss of jobs in the area Hospital discharges will become more

problematic as there will be less care homes for people and so create a 'bed backlog' in hospitals

- it would impact elderly people and serve them a death sentence as well as the community they live in
- Geographical isolation increased from the rest of Derbyshire. No direct care links to places further into Derbyshire. This would impact contact from family and isolation
- For this slow painful foregone conclusion to even be considered again is so traumatic to my and my relatives mental health. To think of their relative being homeless again but this time not having any safe, alternative accommodation at all in a residential home is beyond heartbreaking. To have my mum discriminate against because she has mental health illness and not dementia is a breach of human rights, equality and discrimination. To have choice taken away and be left in a small room with no toilet facilities is unbearable and high risk of harm and closure due to private care homes entering administration and bankruptcy. Another reason why I don't sleep at night or worse
- I'd not be able to have respite or a holiday I'd have to work 365 days a year. How is that fair. No day off at all
- Job loss, residents losing a home, mental health impact and stress of losing a home or career, additional stress for family members of the residents, additional travel if they are moved out of the area, additional financial impact of private care, the loss of experience and capable work force, the additional 2% increase on our council tax which was attributed to adult care was added to cover for this situation so why are we having this conversation?
- I don't think I could carry on in my caring role. I am nearly 80 myself and am finding it increasingly difficult. The respite and day care make it a bit more manageable.

2. Local community, with 220 comments:

- Family will have to travel miles to visit and care for family
- This would be devastating to many in the community who's only social interaction would be at a day centre
- Professionally and personally i will struggle if closures are to happen as i know there are no other services in the local area
- There would be a financial impact but also a wellbeing impact both on people using the services but also on their carers and family. People within the area have relied on the accessible services that have been provided and to take those away

would have a significant detrimental effect on both the community and those using the services

- It also removes these facilities from local communities, where people feel they have roots and memories of communities where they have lived/grown up.

3. Quality of DCC care and staff with 61 comments:

- It would deprive many old people I know of the opportunity for affordable and trustworthy care
- Rowthorne care home has over 50 members of staff that live locally you cannot re deploy these people because you are closing the homes that they can be deployed in. These people work around looking after young families they rely on the wages they earn. The closing of the care homes impacts the residents and their families. These care homes ARE THEIR HOMES, they recognise the staff feel safe under their care. The private care homes are much more expensive many families cannot afford the prices, also closing 9/11 care homes the private care sector will soon be full to overflowing meaning the residents might not be in local care homes which makes it so much harder for family and friends to visit. Putting family into Care is one of the hardest decisions you can make the guilt is terrible not being able to visit because the new care homes are miles away just make things so much harder you are playing with people's lives
- Personally, I would lose my job. Many other workers within the Home do not have the ability to travel to alternative Council locations due to personal commitments and therefore would probably have to find alternative work which does not utilise their skills. The ageing population in Ashbourne will be forced to stay in their own homes and be isolated from constant care and other benefits provided by this Care Home within our local community. Many can't afford private care homes or have been to the local ones and it does not suit them.
- It would put my family member out of a job and my relative would lose access to the day centre.

4. Private sector concerns, with 50 comments:

- This would be disastrous for many residents who need familiar surroundings and routine. Provision of private alternatives in parts of the county is scant and expensive, which would make finding suitable affordable alternative places difficult if not impossible

- The price of private adult care is exorbitant. People are losing their homes and life savings for poor quality private care.
- I have a relative in a private nursing home who has been waiting for a bed in a council home for six months and DCC are paying for her stay in the private home as their savings have all been used on fees. This scenario is likely to increase if you close more homes and increase costs for the council. Private homes could then increase their fees if competition from more reasonably priced council homes is removed.

5. Lack of alternatives, with 38 comments:

- There are no other local services or day centres that could provide this service. Services for this kind of support are very limited in the Shirebrook area and even with a direct payment - you can't pay for what doesn't exist
- There is a massive shortage of personal assistants in rural communities. So people will be even more isolated and the chance of people becoming worse mentally and physically.

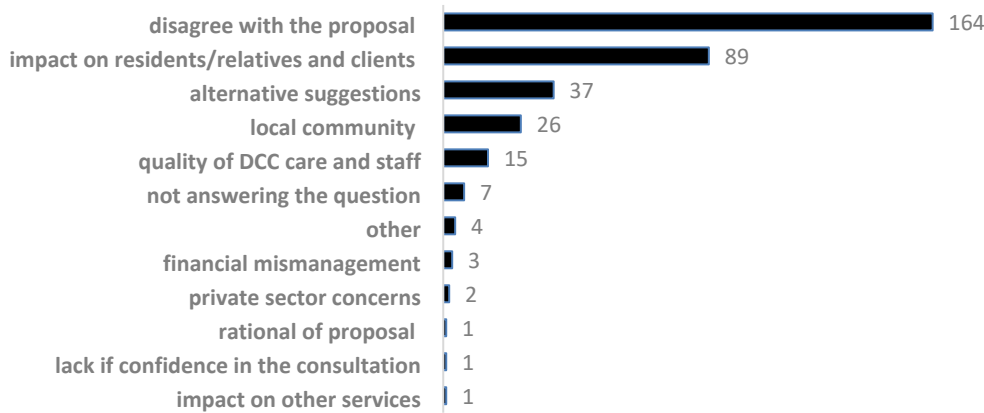
6. Disagree with the proposals, with 33 comments:

- Our residents depend on these services and I strongly believe they should stay in council control.

Other comments were themed as, impact on other services (24 comments), rational for the proposals (16 comments), financial mismanagement (9 comments), alternative suggestions (4 comments), agree with the proposals (1 comment), 16 comments did not answer the question asked.

Q21 If you are a carer, what do you consider to be the most effective ways that the Council can support you in your caring role?

Q21. If you are a carer what do you consider to be the most effective ways that the Council can support you in your caring role?



Of the 350 comments which were captured the following were the top themes.

1. Disagree with the proposals, with 164 comments:

- By not closing down these resources, volunteer services can only do so much
- Provide a service that is a necessity
- In the Spinney numbers were a year before, kept low and yet many locals telephoned and there was a waiting list for Spinney. Likewise I know of relatives who have wanted to get their relatives into the Grange but history is repeating itself - don't let it. Keep these vital facilities open and let my mum have her choice. The care in the community failed my mum and was not adequate for mental health support. The best way to support me is to keep my mum in the home she has chosen, with the care staff who know her and not close the Grange
- retain day services and consider the difficulty older carers go through on an hourly basis
- By not closing residential homes and moving people around when they are settled
- Retain provision and find efficiency savings elsewhere.

2. Impact on residents, relatives and clients with 89 comments:

- By providing respite opportunities for those across all conditions where this is needed to support me in keeping my husband at home as long as possible - and as/when we can

no longer cope at home to be able to access affordable residential care locally

- The council need to support the care homes and day centres, not just shut them. This affects people's lives massively. This will cause deaths among the people that use these services and have them as a home or a lifeline
- in care homes were we have residents that need care, and can be looked after with dignity and choice. We need more respite beds to help family have a break for caring for their elderly relatives and care visits as homes would be in there community also giving support to families that are at breaking point
- Better understanding of the impact on carers who do full time care. the need for other regular and consistent quality care in a separate environment to allow those who require full time support access to activities and the opportunity to socialise
- This has enabled us to repair our mother-daughter bond which was damaged with the stress of caring and struggling in the community
- To provide regular available respite at the same care home. Being able to reserve a respite bed well in advance allowing us to plan holidays and trips.

3. Alternative suggestions, with 37 comments:

- Add more spaces not less ..surely even you know there is a GROWING population of dementia sufferers in this county not a declining one!!
- A network of local people/ neighbours in the same situation, you can share your worries and concerns with - Self-help networking
- Hopefully to listen to what's being said and help the local community and maybe combined daycare to maybe Whitestones and the staff to be transferred from closing the 3 daycare centres in the High Peak and to save jobs for their employees
- By economising on the chief executive and councillors salaries.

4. Local community, with 26 comments:

- Provide day care opportunities that are truly county wide therefore sustaining accessibility to furthest points of the county, those that are more rural. Continue to run Shirevale,

improve availability and facilities so other non integrated day centres can cope with specialist dementia care in order to support and maintain enablement of the elderly in the long and short term. There seems no logic in pursuing short term enablement without the infrastructure and venues in place.

- By providing a network of high quality, accessible and local centres around which specialist services can be organised
- Support Places to go without travel miles, cost Where I would feel comfortable, in an area I know well.

5. Quality of DCC care and staff, with 15 comments:

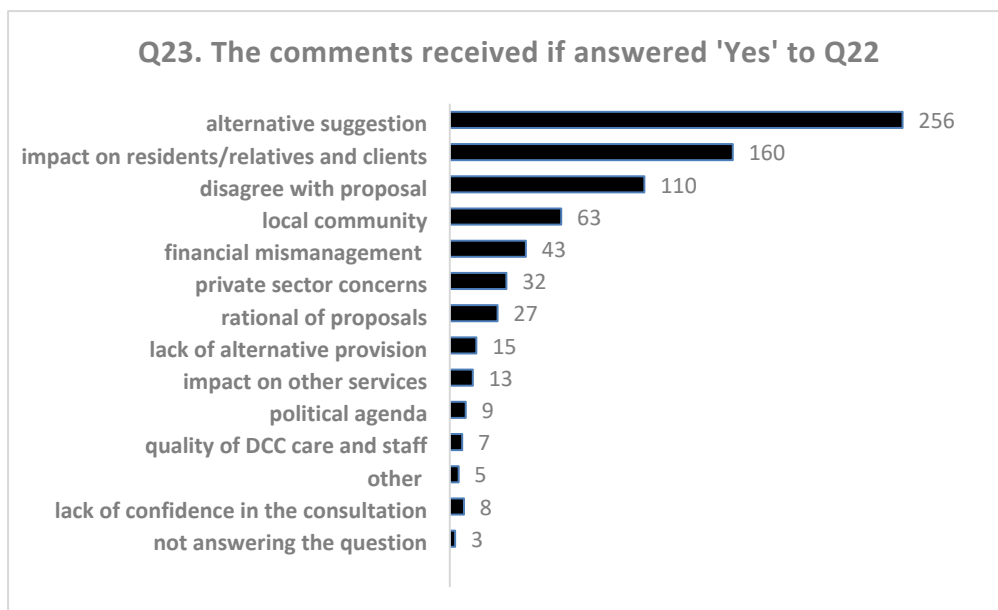
- Ensuring there are adequate professional services available
- Not a carer but I know that the grange staff are the best trained staff and do the community a service, helping look after older people and their families also for the people that live there it's their home.

6. Financial mismanagement, with 3 comments:

- Actually think about the vulnerable residents who you are supposed to and under your own constitution look to provide help for and not instead not take advantage of them and their position which for most they didn't have a choice to be in, majority have paid their taxes and so why should they be punished for the financial mismanagement of the council itself.

Other comments captured were, not answering the question (7 comments), other (4 comments), private sector concerns (2 comments), lack of confidence in the consultation (1 comment), impact on other services (1 comment).

Q23 Do you think there are any other considerations or options the Council should be taking into account? If you answered yes, please write what you feel Derbyshire County Council should consider:



Of the 751 comments which were captured the following were the top themes.

1. Alternative suggestion with 256 comments:

- Implementing a new model whilst keeping the service in house - commissioners should be more imaginative about remodelling instead of leaving it up to the private sector who will ultimately remodel in order to make profit
- IF this is the only way that DCC can balance its books then there should be a third option where each Care Home is taken on its own merits as opposed to a blanket closure of a minimum of 9 care homes. Your current proposals aim to close 56-69% of Derbyshire care homes. DCC must provide an alternative option as a duty of care
- Put up the council tax if you need to. I'd rather pay more and have better resources for everyone
- Listen to the staff that work In the areas. They know best of how the place runs, cost cut on their advise. Improvise and use the buildings for other council purposes. And for queens court, use as drop in for bloods clinic, drug clinics, bath stops, hair dressers for day care clients. There's loads you could do. Cut staff numbers if necessary. Not the service it's self
- Fight harder for funding and to support the most vulnerable members of our community. This is heartless and a betrayal of the people in our community
- Use care homes with unused community support beds and not leave them there doing nothing.

2. Impact on residents, relatives and clients, with 160 comments:

- I think the council need to consider the welfare of the elderly and their family members. The council have a duty of protecting the public and providing facilities to support them. This choice to close these care homes is a terrible choice and will have awful outcomes for the elderly and their family members. It will have a knock on effect on people's mental health and wellbeing
- How many people will die with the stress and worry of what's happening to them ie moving care homes, not seeing their friends, moved away from local area and family support
- Most users of the day care facilities have dementia- please don't underestimate the impact on them of any change to their daily lives
- i think you should be considering that having to move , without any choice in the matter has a significant impact on older peoples mental and physical health. Why did you tell the residents at Whitestones that they would be secure there if these plans were in the pipeline. How are any of the people using any council services supposed to have any confidence that they will still be living in their home, or using their service in another year from now? I would like you to consider how this might feel to the people involved
- Carers are already struggling from lack of support, access to consistent care and social workers which is causing breakdown of carers, poor health in carers, isolation and mental health problems leading to more use of care homes.

3. Disagree with the proposal, with 110 comments:

- The impact longer term. this is a short term solution to save money. and you are also proposing cutting funds to the voluntary sector that helps people to stay well, active and connected. you are not joining the dots of common sense.
- I personally think that DCC homes should be the best and busiest homes, that can handle the complex care needs of our residents rather than making these residents go PVI. In an ideal world DCC homes and daycentres is where we would be signposting everyone and they would be a real hub of the elderly community
- Keep the day centre open, saving 1.5 million a year is nothing compared to people's lives

- The council should realise that as the population ages, centres need to be retained as a priority. We are self-funding anyway. But I would think that ethically the council are proposing a scheme that borders on neglect of the most vulnerable in society.

4. Local community, staff with 63 comments:

- I agree with some cuts, but I think you need to better consider the cumulative impact on places where multiple service cuts are proposed especially in smaller towns where residents will find it difficult to access services in distant remaining facilities
- The impact on the environment when people are forced to travel long distances to see relatives who have been moved away from the area
- One of the key things that prevents people from making their own arrangements to get out of the house is accessible transport and accessible buildings. Much more work is needed in communities.

5. Financial mismanagement, with 43 comments:

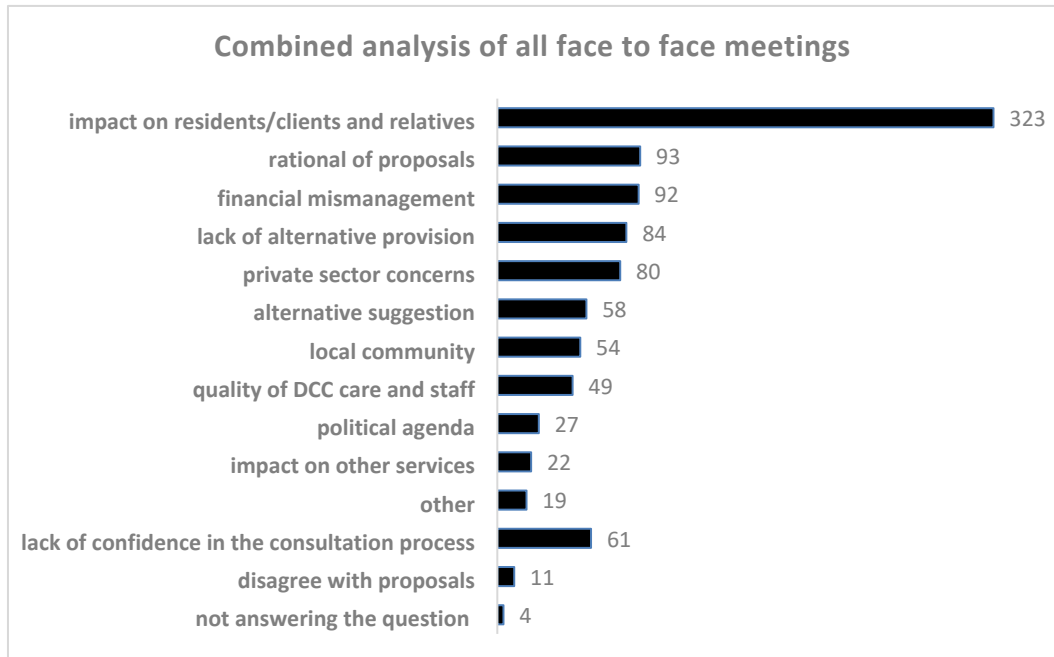
- Why spend 3.1 million of taxpayers money on refurbishing the home to then only have a home running on half capacity? It's difficult enough making choices having to leave home to be cared for. Why can't local residents have the choice to stay local in surroundings that's familiar
- Not employing consultants and selling assets at a discounted price as well as cutting allowances for executive councillors

6. Private sector concerns, with 32 comments:

- The council wishes to provide more dementia care. People get to the stage where families cannot cope, and residential homes are the best way to care for the clients. Some private care homes are horrendous, such as the one a friend of mines father was forced to go to. Miles away and not looked after properly

Other themes were, rational of the proposals (27 comments), lack of alternative provision (15 comments), impact on other services (13 comments), political agenda (9 comments), lack of confidence in the consultation (8 comments), quality of DCC care and staff (7 comments), other (5 comments), not answering the question (3 comments).

Qualitative analysis of the face to face meetings which took place in establishments



976 comments were made by the 393 people who attended the face to face meetings at 22 establishments, 110 were residents of DCC day centres and 283 were their carers and relatives.

1. Impact on residents, clients and carers with 323 comments such as:

- My Mum had a broken arm and couldn't look after him anymore and needed that emergency respite residential care home place – these things are not a choice - they are a lifeline
- Day care is critical for the families and those that receive the services – we got with my mother – we couldn't go out together as one of us had to be at home with her. If we did go out, we were clock watching – we had to lock her in and we felt dreadfully cruel. It was putting strains on all our relationships – it's very emotive – yet its cold hard facts – it's the bottom line and what it is going to cost
- There are grown men crying in this room. We are all so upset about these proposals
- When doing the costings, you need to consider the impact on carers, costs of people staying in their homes, health care, costs, for the individuals and carers. There would be more hospital admissions, you are just pushing costs elsewhere
- I can finally sleep at night. I get so much comfort knowing she is so well cared for by the amazing staff

- I get 20 hours a week where I can just be me and not a carer. I am always with my mum. Those 20 hours are my respite. Without that care I would be at breaking point and my mum would have to go into a home

2. Rational for proposals with 95 comments such as:

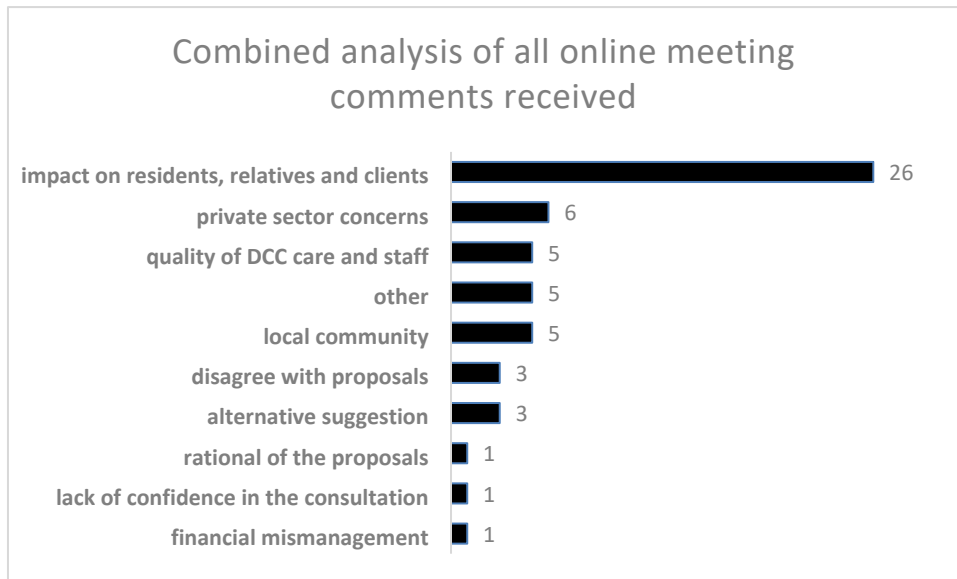
- In your survey by Sortified it asked – would you wish to stay at home or go into residential care – most people would say they want to stay at home. With home care they get a call for about half an hour perhaps 4 times a day – this means that they become isolated with no stimulus. This means that their health deteriorates. Yes, they may have family come in – but family can't fill all the hours. The question was loaded and was a closed question – practicality means that they all cant stay at home – I am worried that you are going to this model without fully appreciating the affect
- We don't have a choice in any of the options – this is very emotive – it doesn't make sense
- I am still not seeing transparency – “we don't see ourselves as a provider in the future” – what you are asking the people to comment on is the two options. What consultation was taken with the people that will be affected – I just don't understand how you have arrived at the two options
- In paragraph 4.4 “Alongside a declining need for standard residential care, we know the number of older people in Derbyshire is increasing and there are increasing numbers of people with dementia. Currently 1 in 11 people in Derbyshire who are over 65 have dementia, which amounts to 15,967 people. This number is expected to increase to 22,260 by 2040 and it is important that there are the right options to support people and their carers now and in the future.” – how can you be reducing any provision at all – you can't cut back you will need more and more and more
- You are promoting the future for dementia care so why target a dementia care home with these proposals

3. Financial mismanagement with 92 comments, such as:

- £19 million has disappeared from the non-workable incinerator – they are short of money because they made a stupid mistake
- You are now proposing to sell off Briar Close to the private sector. The private company would have to make a profit at Briar Close- it just doesn't make financial sense - why can't the council run this and make a profit?

- This is a knee jerk reaction to a difficult financial situation. There are other ways to do this or raise funds. It will cost a lot more further down the line if you shut places and try and relaunch services in a few years time
 - If the place is half empty then it is more expensive to run.
- 4. Lack of alternative provision, with 84 comments such as:**
- The availability of carers for home visits – for 18 months the person I care for was in a care home – we tried to get carers to come into our home – because we are isolated in a farm – they wouldn't come out to us. If we can't get carers to people's houses – its dam difficult to get carers to people's homes – this respite is essential for these people
 - When my husband went into respite to give me a break – we were lucky that there was one bed available – I don't see much spare capacity in the area.
- 5. Private sector concerns, with 80 comments such as:**
- The local private care home quoted £1200 a week – the next nearest one 6 miles away quoted £700 to £800 a week and that was the cheapest that could meet his needs. We have spent our respite fund on emergency respite care and so we now have no funds left for any other respite. There are no other accessible places in the High Peak that will meet our needs if you shut DCC ones
 - What about the quality of the services – some of the private sector state that they will have a day centre in their care home – the DCC provided quality is exceptional. In the private sector they may have someone come in – but it is not the individual personalised care that DCC provide – which keep them out of having so much health care – this eases the pressure on primary care – please look at the quality and the cost.
- 6. Lack of confidence in the consultation process, with 61 comments such as:**
- I feel the report has already been written and the case has been made.

Qualitative analysis of online meeting feedback



There were 56 comments expressed by 32 people that attended one of the two online meetings. Of the comments which were captured the following were the top themes.

1. Impact on residents, clients and relatives with 26 comments:

- The only other day centre in the high peak is run by Age UK – they are having the grant cut by £42000. Will the day centre in Hope be viable – this will affect them and make them even more isolated. The only way that private providers are going to be able to provide this is hiking up the prices and reducing the quality – please look at the private sector and what quality is provided – the private sector look at this as a step to move into their private care homes – some will have to pay from the sale of their homes – but in some cases the council will have to pick up the inflated costs
- You are also shutting our local care home in the High Peak – we are literally left with nothing in our area. We have multiple people with needs living within our property and as some are autistic, their needs would be negatively impacted as they would experience acute distress if others are constantly coming into the property to provide care. This will make the unpaid carers job more difficult and cause their needs to be negatively impacted. This will make the services for them non-existent – and will cause further stress to the people who need those services
- My Mum had a broken arm and couldn't look after him anymore and needed that emergency respite residential care home place – these things are not a choice - they are a lifeline.

2. Private sector concerns with 6 comments, such as:

- If this is a 'cost cutting exercise' can you say how much DCC are paying out for private care it doesn't make financial sense
- if it goes into private hands, folk will not be able to afford them. I am concerned about the unregulated costs
- One thing that really concerns me and I don't feel that I have had an answer yet – you state that there is a choice in the private sector – in the children's sector they have held them over a barrel – this could be more expensive for the council. – so what work has been done to look into the costs of private care costs – this could actually cost more money and not the quality of service that is currently provided.

3. Quality of DCC care and staff, with 5 comments such as:

- What about the staff that are currently working at these establishments –how do you think they feel
- What about the quality of the services – some of the private sector state that they will have a day centre in their care home – the DCC provided quality is exceptional. In the private sector they may have someone come in – but it is not the individual personalised care that DCC provide – which keep them out of having so much health care – this eases the pressure on primary care – please look at the quality and the cost.

4. Local community, with 4 comments such as:

- The High Peak is regarded as a rural area – so getting care is very difficult – I needed care when I came out of hospital – the transport had to come from Sheffield - £85 a round trip twice a day – that's me as a one off – but this will cost Derbyshire more in the long run. What is the provision for people that go to day care – we need group care – group care is enormously beneficial to people with dementia – you will isolate people with these proposals?
- What about transport costs as well – we have 3 centres in high peak – a lot provide transport for their loved ones – if they can't do this • The co care charging will hit people in the middle of July – but they could be responding to this consultation without knowing the full costs in the future – so if people are being assessed it may cost them a huge amount more – this is a dual impact – the more demand for PA's the higher the cost. We can't meet the demand for PA's in Learning Disabilities let alone in Older Adults – what quality is being assessed or alternatives - and the same goes for

respite care. Everyone I spoke to at Whitestones were very happy for the respite care – however it’s a different story for the private sector – I am concerned what will there be – there seems to be very little quality checks.

5. Disagree with proposals, with 3 comments such as:

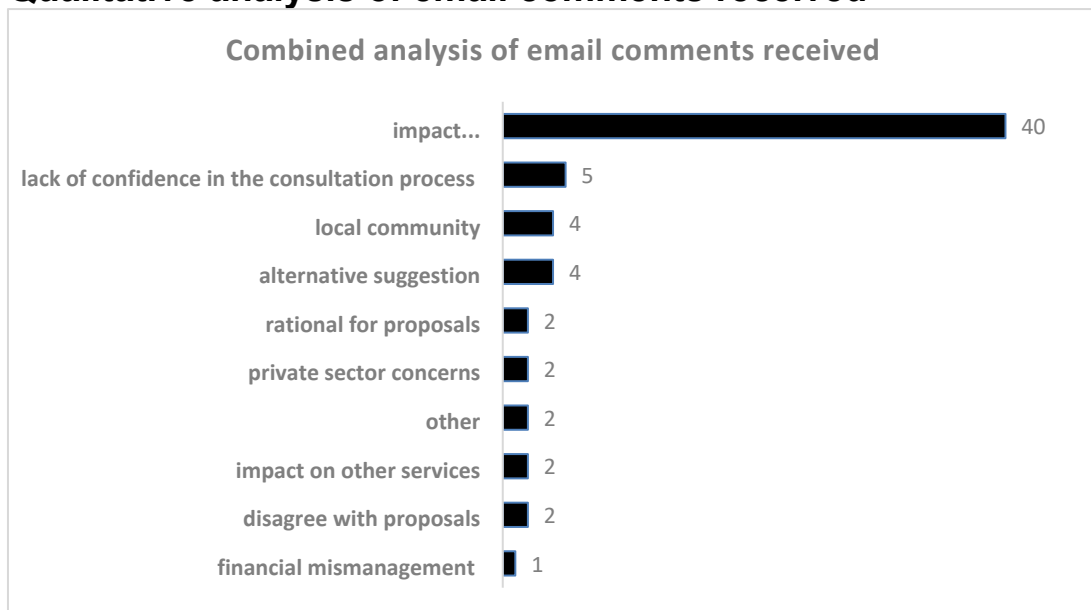
- Please note that I object to these proposals and want to see the day centres kept and overnight respite provision.

6. Alternative suggestion, with 3 comments such as:

- When the decision is made to close the day centres would you provide the option – before private – would you first provide the opportunity for the community to somehow purchase the day centre – before any private sector is asked if they are interested.

The other comment themes were, rational of the proposals (1 comment), lack of confidence in the consultation process (1 comment), financial mismanagement (1 comment), there were 5 comments that did not fit within these themes and were therefore themed as other.

Qualitative analysis of email comments received



There were 64 comments expressed by 50 people that chose to email with their views. Of the comments which were captured the following were the top themes.

1. Impact on residents, clients and relatives with 40 comments:

- I am very concerned about the proposal to either close or sell off the Rowthorne Care facility. My mother is 95 years of age and suffers with dementia, she is also doubly incontinent therefore requires 24 hour care. Rowthorne offers all the facilities to meet my mother's needs and in my opinion having visited many other care homes is head and shoulders above the rest for their approach to caring for the elderly. The staff are extremely supportive and caring, I feel that moving my mother at this stage of her life would only be detrimental to her health, mental health and her general happiness. I see from the proposals of Options 1 and 2 that you have obviously made up your minds to close or sell off Rowthorne. This decision in my opinion is a gross mistake and will affect all the residents in a detrimental way. I feel you need to reconsider your options and hear our voices, you are dealing with the lives of very old and already confused people at the latter stages of life. Maybe you should be looking at making savings in other less sensitive and upsetting areas under your tenure. If Rowthorne is sold off to a private buyer no doubt the fees will increase beyond many people's reach, it certainly will mean as we are pensioners ourselves and would not be able to afford this
- We are just writing to tell you how disappointing the news that Queen's Court and other day centres might be closing. It is disgusting that you are going to have families having no-one and no-where to go, carers NEED a break. The patients also benefit from meeting others and having a different environment. If the patients get left at home with helpers going in to help them the staff only go in for an appointed time and don't have time to interact with patients, they only do what they have to and then move on to next patient (that's if they arrive on time or at all) The families of the patients do not get any time for a break or free time, Also the staff at the centres really help the patient to enjoy a break and do quizzes, music and crafts- which they wouldn't do at home. Please keep it open. Our mum goes to Queen's Court and it is great for her and the family, we have great respect for all who help
- It is only a matter of two years since "discussions" were held about the future of several Care Homes and their residents. It was clear at the time, despite protestations to the contrary, that your preferred option was to close some homes that were operating well and where residents were settled, happy and well cared for and force residents to move to other homes - one of which was the purpose built Bennerley Fields Centre. This caused a great deal of stress and upset for residents, their relatives, friends and carers. At that time, my mother was

a resident at Beechcroft Care Home and she opted to transfer to Bennerley Fields Centre. She was, and still is, fully aware of the plans for change then and now. This "purpose built" home has never been fully utilised. The first floor has hardly been used and there is a great deal of wasted space on the ground floor. One of the main benefits of moving here was supposed to have been the provision of en-suite facilities for residents as opposed to those shared at Beechcroft. Sadly, my mother has never been able to use her shower as the water always escapes onto the floor, making it unusable and dangerous. In addition, it took her a long time to settle into such large inhospitable, impersonal premises and to get to know and trust new carers. She is now 100 years old and you are expecting her to do it all again, as both Option 1 and Option 2 of your new plan involve the closure of Bennerley Fields Centre! My mother is very angry and upset that this is happening again within such a short period of time. I can only assume that this "purpose built" white elephant cost many millions of pounds and has contributed to DCC being so short of money now. I hope that those responsible for the obviously useless plan two years ago are not involved in the current plan. What a lack of forethought and careful planning for the future.

2. Lack of confidence in the consultation process with 5 comments, such as:

- The article on BBC East Midlands News re Mr. X's suspension and his words about this being done to send a clear message to other Conservative councillors to "stay in line" highlights that as we go to libraries and care homes to meet with Stakeholder team this is a cruel process. That giving our opinions is just box ticking and that already this is not a democratic fair process as closure has already been decided and no other proposals or justice or protection of human rights of mentally ill or disabled elderly people are looked after or protected. One Conservative Councillor spoke out about how Derbyshire County Council are discriminating against the disabled and mentally ill and putting lives in danger - gave an opinion that freedom of speech allows and he is suspended for it. Does no one care within this Council that there is nowhere for these 162 residents to live safely? No one care for their rights of choice or protection under the Care act. Every research, report, news article names the present dangers to life of the elderly with this two tier system already in place for those who can't afford private care and top ups and yet Derbyshire County Council have already voted to close these homes with no regard for the lives they are

destroying both residents and staff. The risk to life is in all documents from CQC, Age UK, DCC when homes close but again no one care that lives with be lost and have no value. There is no fair process if even a Conservative Councillor cannot have a different opinion. This I feel underlines there is no point in giving residents, family and staff meetings because you have cruelly and unjustly decided the demise of everyone's safety and life. My mum's wellbeing, mental health and life will be decimated by the discrimination you are clearly showing to those in your care at present with Mental health issues and disabilities by home closures. Is anyone really listening? Or is it a done deal with no regard for human frail lives.

3. Local community with 4 comments, such as:

- A council is there to serve it's local community, not to tax it exorbitantly and destroy the infrastructure or it's social fabric. £1205 DCC, £175 DCC adult social care, £160 SDDC, £248 police, £78 fire service. 122 care homes owned by DCC. Only 1 in South Derbyshire (Oaklands by Trident) possible paid for by Council, DCC or AHS. if we take an average of £160 from each Derbyshire resident in 33,000 households £160 x 33,000 is £5million, 2 hundred and fifty thousand pounds paid by South Derbyshire residents to adult social care. Surely adequate to keep our care home open. How much of the £5million plus is spent in South Derbyshire? i find it totally insulting to even consider closing Castle Court. it has 33 beds, equating to 1 bed available for 1,000 households in South Derbyshire.

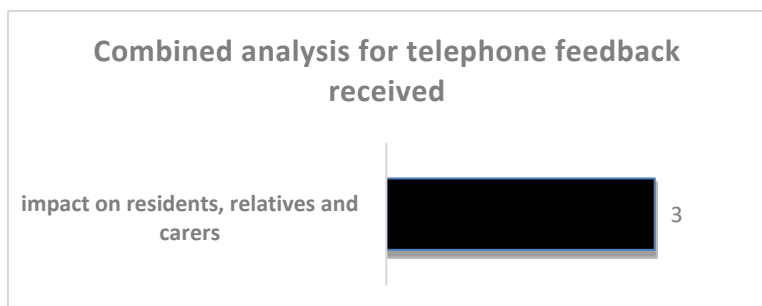
4. Alternative suggestion, with 4 comments such as:

- Following my attendance at the consultation meeting (10th June 2024) it beggars belief to consider closing this care home. This is a purpose built facility, only 18 years old. DCC have chosen to reduce admissions for needy residents instead of having full occupation. With appropriate staffing levels and competent management, this could surely become a flagship care facility for DCC. It is currently grossly underused - there is sufficient room for respite care provision in addition to residents' accommodation. Whilst I accept that the main issue is lack of government funding for County Councils, I still maintain that the home could be a success with a more constructive rather than negative approach by all concerned. Do not run it into the ground, as was the case with Goyt Valley House. You constantly claim that there is no need for care homes and that residents would rather live in their own homes. Clearly my mother would love to still be living in her own home

as would the other residents but their need for care precludes this. My mother was moved into a care home from sheltered accommodation because it was deemed by Social Care that she couldn't live safely alone. I am highly confident that this is the case for all of the other residents currently living there as well many prospective residents who are currently being denied places despite there being many vacant rooms. When we visit the care home we see a facility that is in excellent condition, clean and furnished with ideal facilities for residents. There is no reason why this care home shouldn't be running at capacity were this a priority. Having those residents in their own homes cannot possibly be cost saving with the amount of care required. It has been well documented in the media that there is a great shortage of care beds leading to a clogging of hospital beds, this can make no sense. The treatment of my mother and other elderly residents of Derbyshire is nothing short of scandalous and highly disrespectful to our elderly citizens when what they need is the best of care.

Other comments received were themed as, rational of the proposals (2 comments), private sector concerns (2 comments), impact on other services (2 comments), disagree with the proposals (2 comments), financial mismanagement (1 comment). There were 2 comments that did not fit within the themes.

Qualitative analysis of telephone feedback

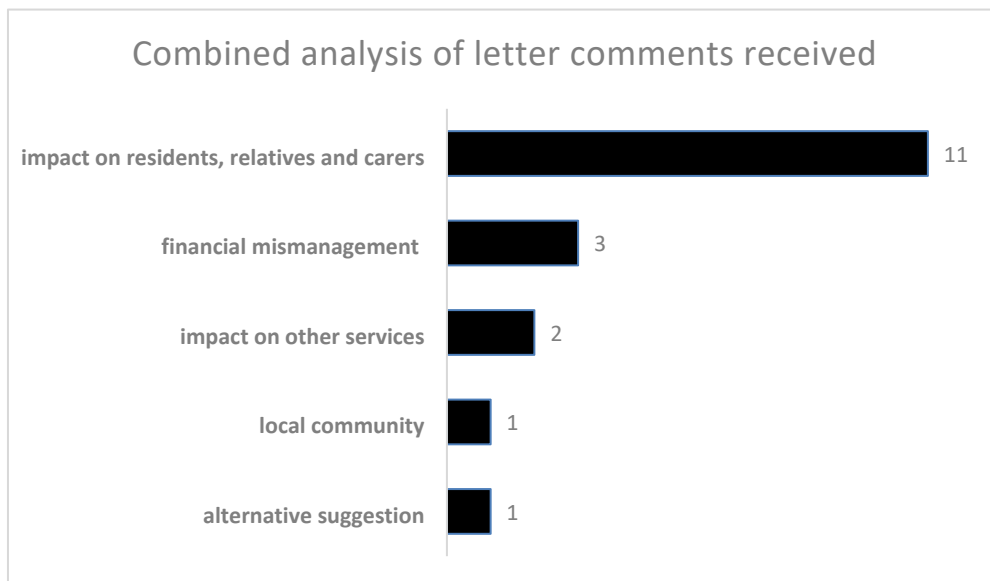


3 people chose to give their feedback via telephone calls. These comments were about the impact the proposals would have on residents, clients and relatives, with comments such as:

- I cared for my wife for 3 years during COVID as nursing homes closed. We waited for Lacemaker Court to open and she moved in there. It is only just down the road and I can't walk very far due to spinal problems and losing eyesight. I am completely against shutting, we need more nursing homes not less, it is devastating for me. We have been married for 62

years and never really been apart. I visit most days. If she gets moved and I can't visit then I will have to move into the nursing home with her, I wouldn't be able to manage living alone and not being able to visit. I can't understand why it's going to close, it is such a nice one and all the nurses are dementia trained. It was so upsetting to get a sudden letter like that after waiting so long for the home to open,

Qualitative analysis of letter comments received



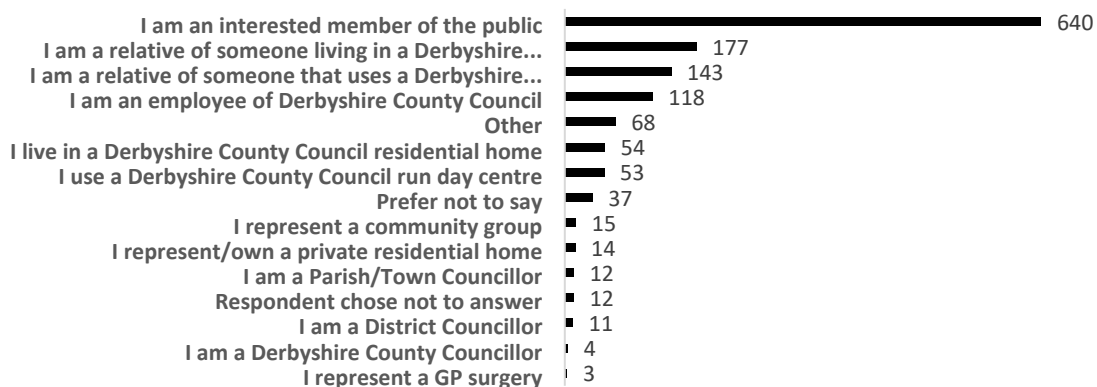
20 letters were received with feedback about the proposals.

Quantitative analysis of questionnaires

The tick boxes on the questionnaire both on-line and paper version were analysed and graphs produced from the data with the following results:

Question one – In which role(s) are you responding to this consultation?

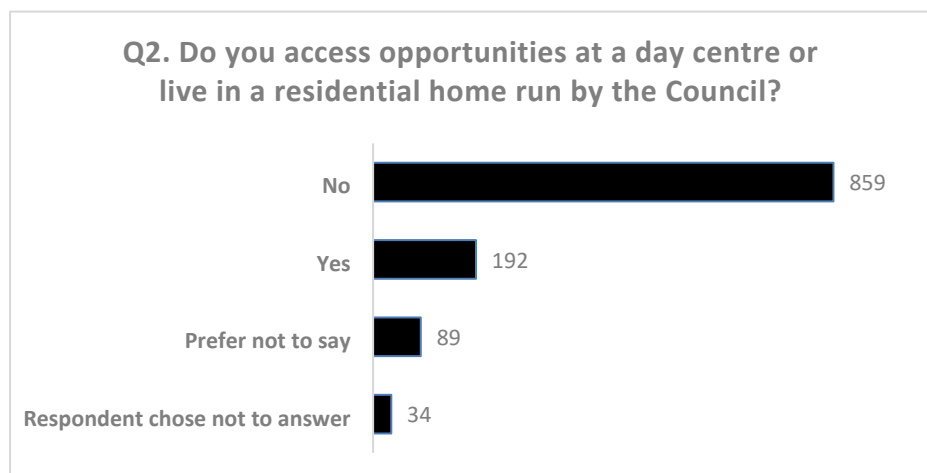
Q1. In which roles(s) are you responding to this consultation?



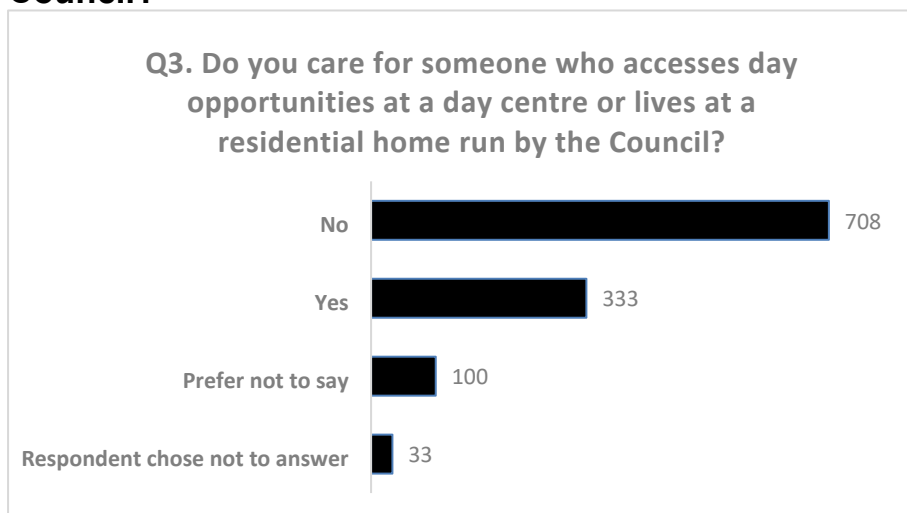
Of the 1174 surveys completed a significant number were received from people not directly impacted by the proposals as users of services (744), of these:

- 640 were completed by interested members of the public
- 118 were completed by an employee of Derbyshire County Council
Of those directly impacted as users of services or their carers (427):
- 54 were completed by a person living in a residential home
- 53 were completed by someone that uses a DCC day centre
- 177 were completed by carers or a relative of a person living in a DCC residential home
- 143 were completed by carers or a relative that attends a DCC day centre.

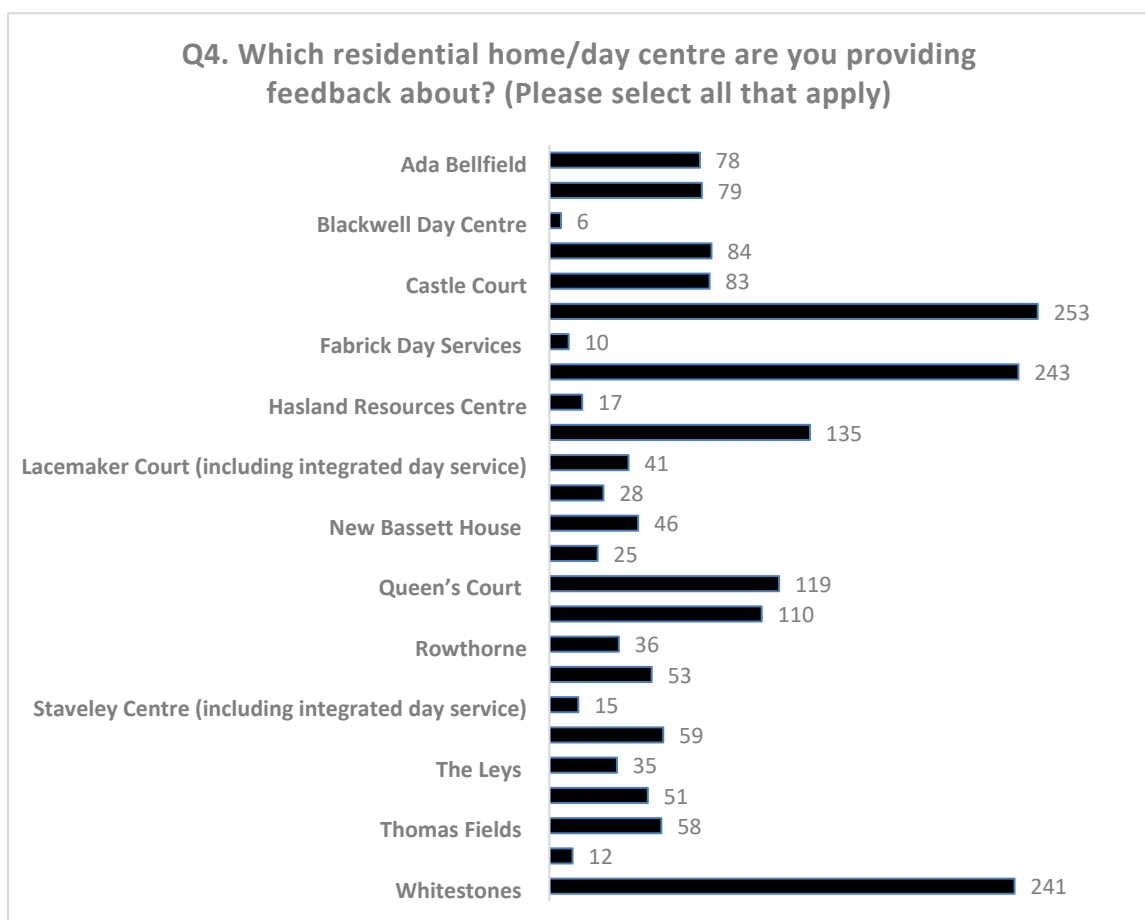
Question two – Do you access opportunities at a day centre or live in a residential home run by the Council?



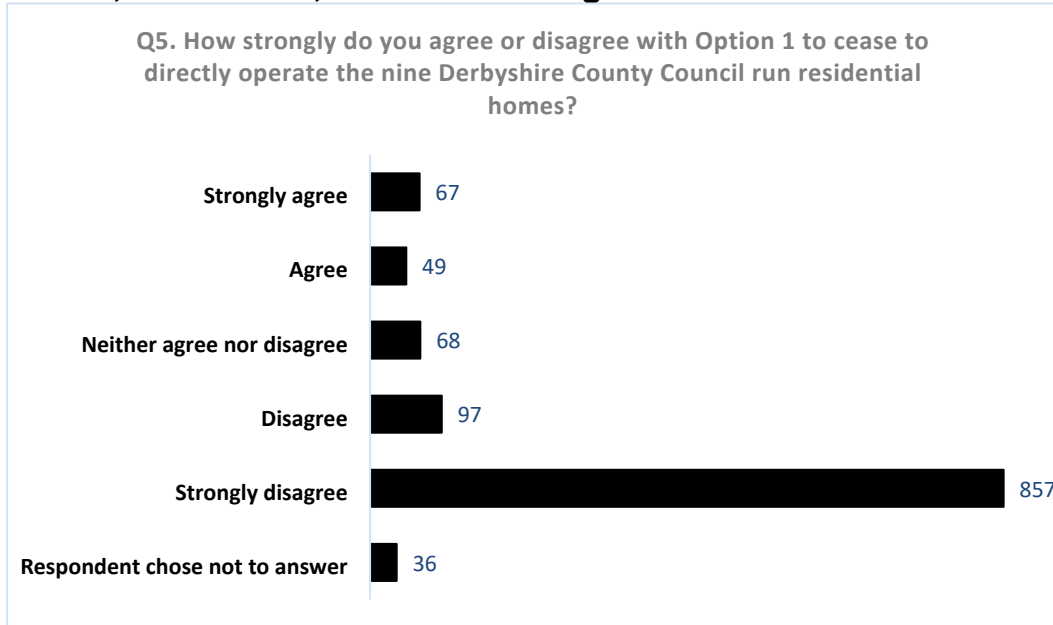
Question three – Do you care for someone who accesses day opportunities at a day centre or lives in a residential home run by the Council?



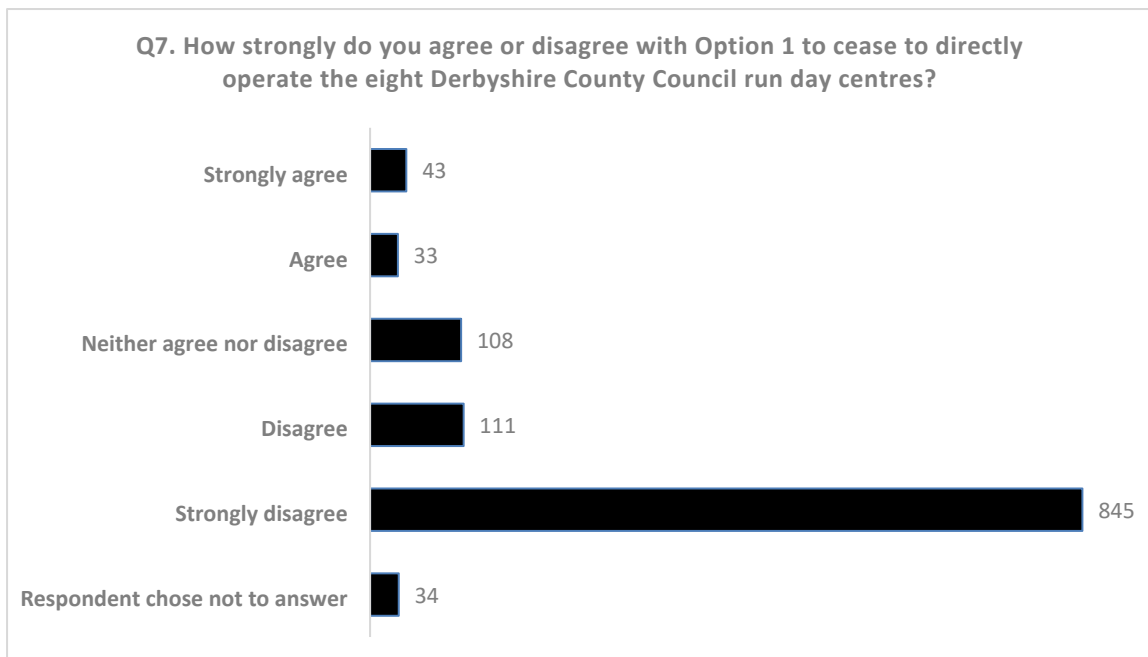
Question four – Which residential home/day centre are you providing feedback about? (please tick all that apply)



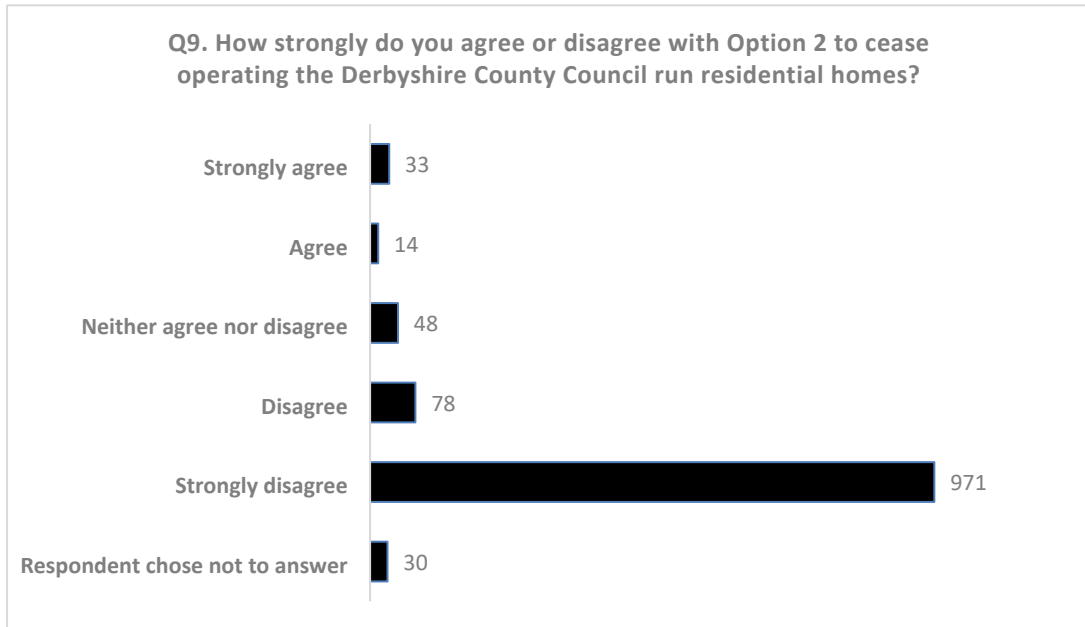
Question five – How strongly do you agree or disagree with Option 1, to cease to directly operate the following nine Derbyshire County Council run residential homes following the process set out above: Briar Close, Bennerley Fields, Castle Court, The Grange, The Leys, New Bassett House, Rowthorne, Thomas Colledge and Whitestones?



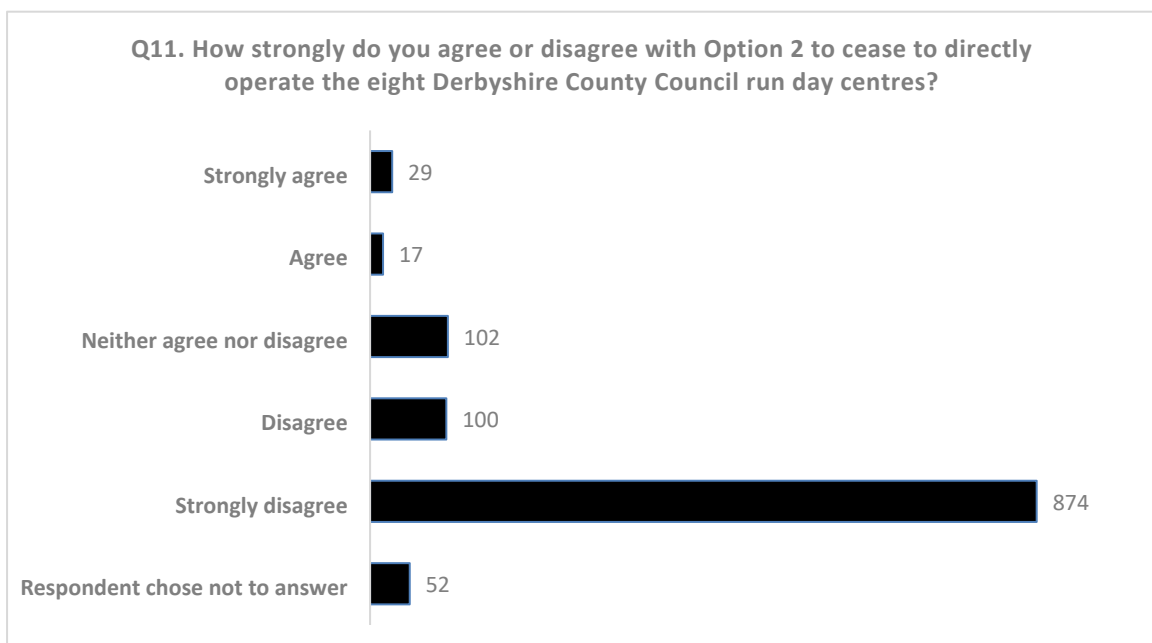
Question seven – How strongly do you agree or disagree with Option 1 to cease to directly operate the eight Derbyshire County Council run day centres at: Blackwell Day Centre, Ecclesfold Resource Centre, Fabrick Day Services, Hasland Resource Centre and Valley View Day Centre?



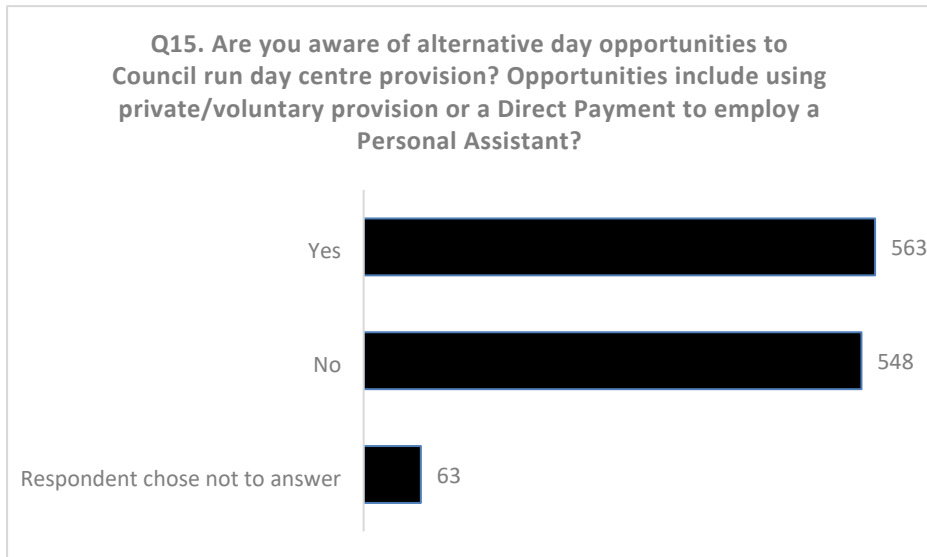
Question nine – How strongly do you agree or disagree with Option 2 to cease operating the Derbyshire County Council run residential homes: Briar Close, Bennerley Fields, Castle Court, Florence Shipley, The Grange, Lacemaker Court, The Leys, New Bassett House, Rowthorne, Thomas Colledge and Whitestones?



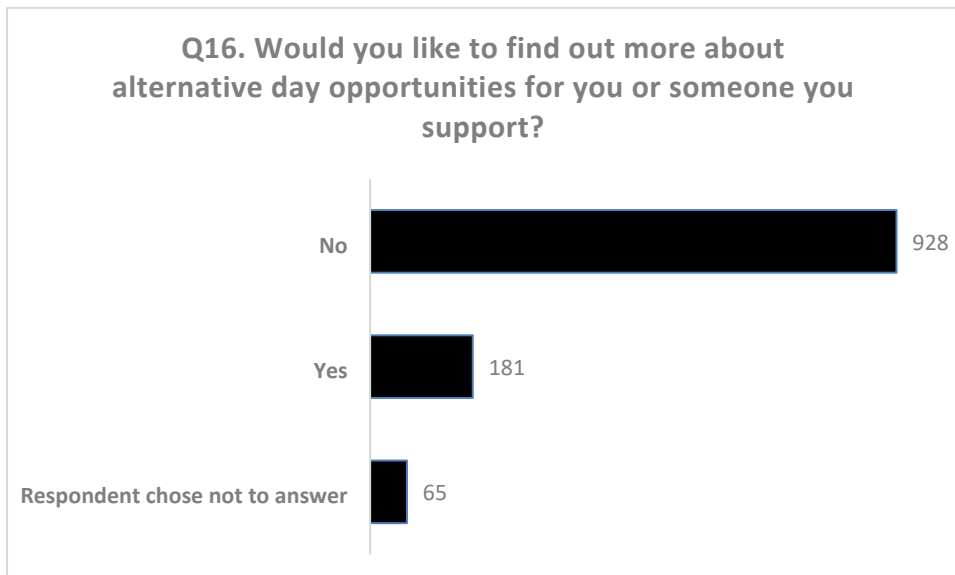
Question eleven – How strongly do you agree or disagree with Option 2, to cease to directly operate the eight Derbyshire County Council run day centres at: Blackwell Day Centre, Ecclesfold Resource Centre, Fabrick Day Services, Hasland Resource Centre, Queens Court, Shirevale Resource Centre and Valley View Day Centre?



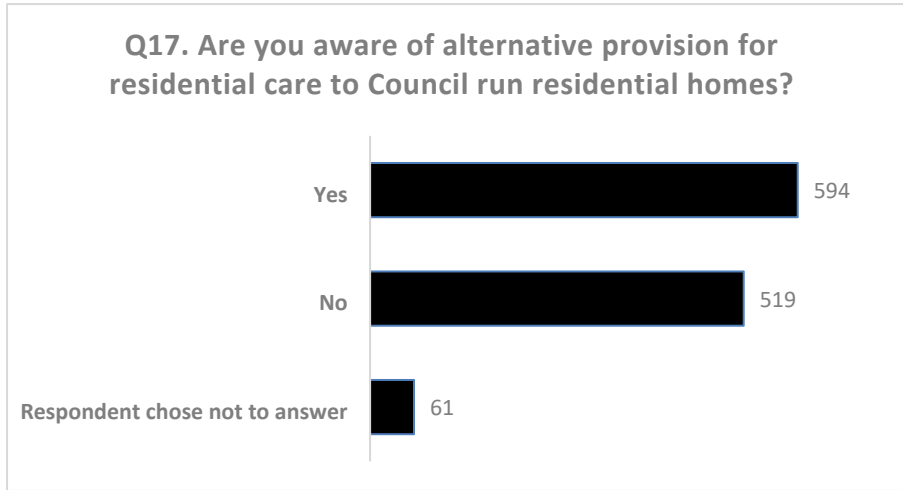
Question fifteen – Are you aware of alternative day opportunities to Council run day centre provision? Opportunities include using private/voluntary provision or a Direct Payment to employ a Personal Assistant?



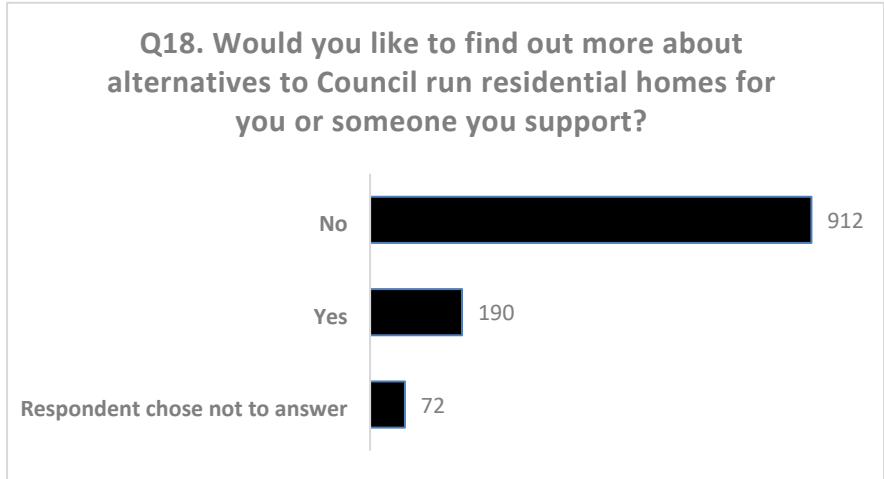
Question sixteen – Would you like to find out more about alternative day opportunities for you or someone you support?



Question seventeen – Are you aware of alternative provision for residential care to Council run residential homes?

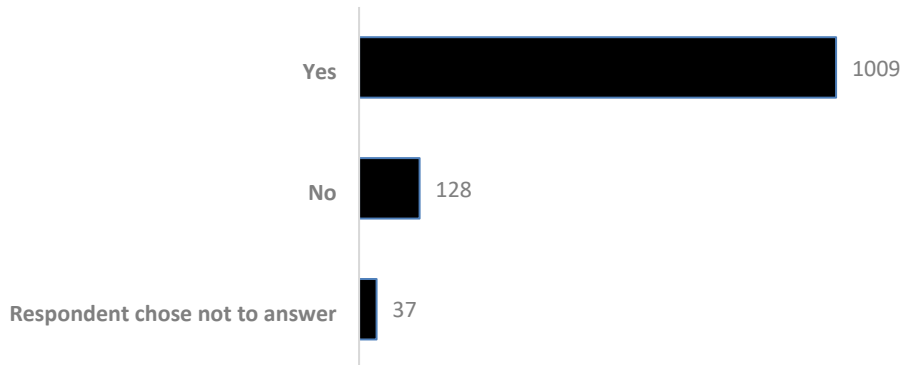


Question eighteen – Would you like to find out more about alternatives to Council run residential homes for you or someone you support?



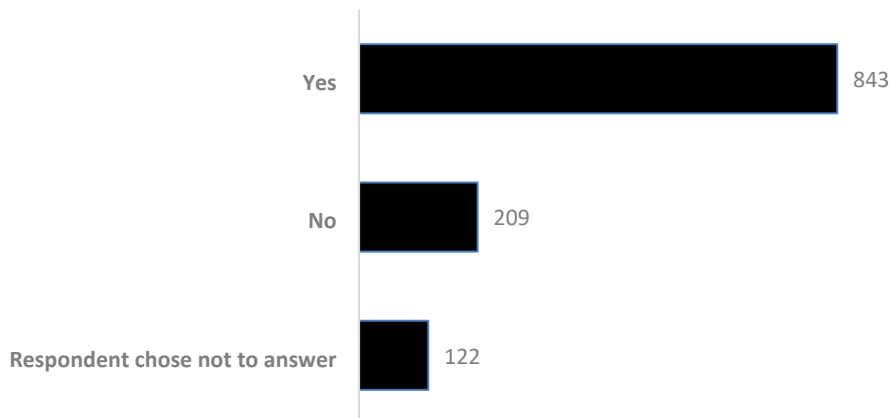
Question nineteen – If the proposals to cease to operate the Derbyshire County Council run residential homes and the day centres goes ahead, following the process described above, would this have an impact on you personally and/or your community?

Q19. If the proposal to cease to operate the Derbyshire County Council run residential care homes and the Day Centres goes ahead following the process described above would this have an impact on you personally and/or your community?



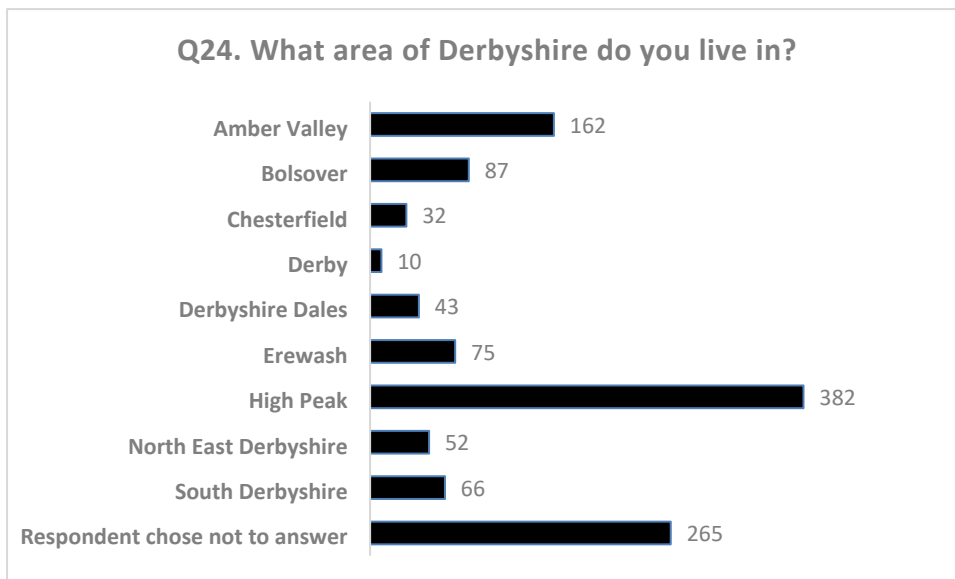
Question twenty-two – Do you think there are any other considerations or options the Council should be taking into account?

Q22. Do you think there are any other considerations or options the Council should be taking into account?

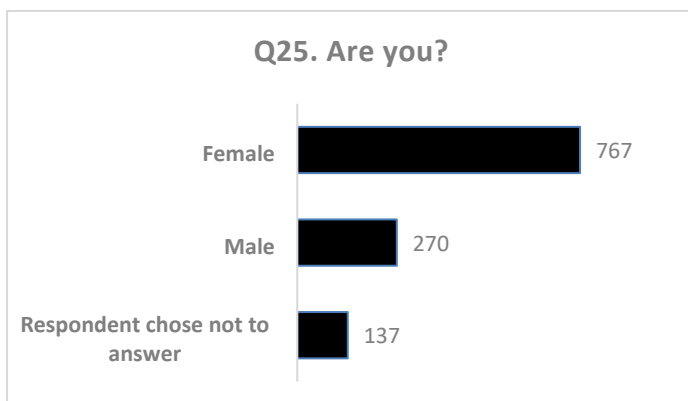


Demographic information

Question twenty-four - What is your home postcode?



Question twenty-five – Are you

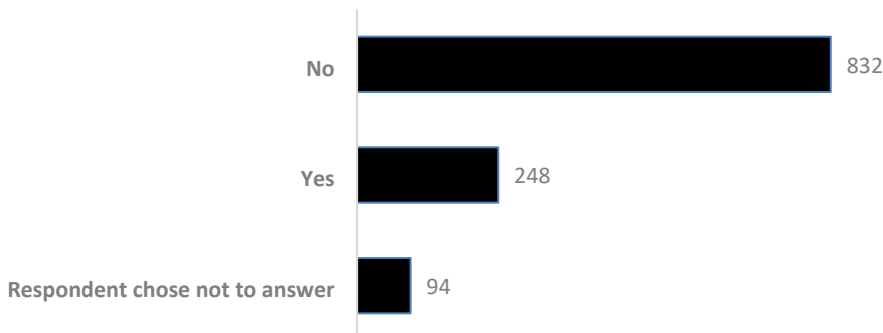


Question twenty-six - What was your age at your last birthday?

985 people answered this question. The minimum age was 19 and the maximum age was 100. This gave an average range of 81 and an average age of 60

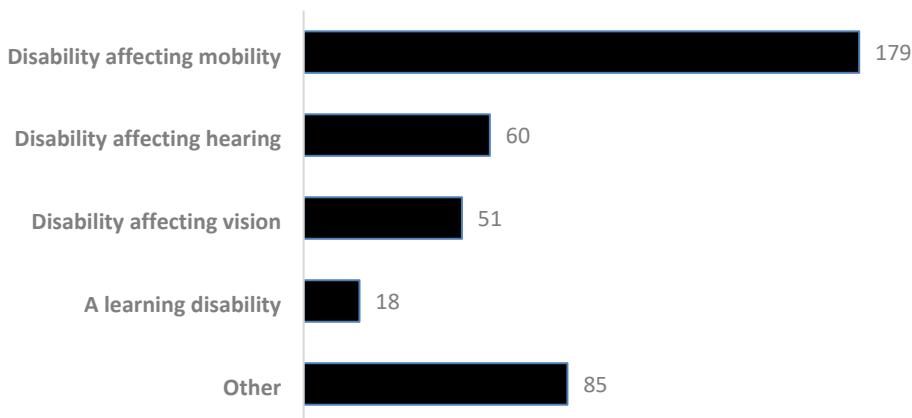
Question twenty-seven – A disabled person is someone who has a physical or mental impairment which has a substantial and long term adverse effect on their ability to carry out normal day-to-day activities. Do you consider yourself disabled?

Q27. A disabled person is someone who has a physical or mental impairment which has a substantial and long term adverse effect on their ability to carry out normal day-to-day activities. Do you consider yourself disabled?



If you do consider yourself disabled, what type of disability do you have? (Please select all that apply)

Q27a. If you do consider yourself disabled, what type of disability do you have? (Please select all that apply)



Question twenty-eight – What is your ethnic group?

Q28. What is your ethnic group?

