



Derbyshire Police and Crime Commissioner

Safer and Stronger Together

Protecting Communities
Fighting Crime



POLICE AND CRIME PANEL MEETING

REPORT TITLE	POLICE AND CRIME PLAN 2024-2029
REPORT OF	POLICE AND CRIME COMMISSIONER FOR DERBYSHIRE
DATE	7 November 2024

1. PURPOSE OF THE REPORT

- 1.1 To present the draft Police and Crime Plan for Derbyshire to cover the period 2024-2029 in accordance with Sections 5 & 7 of the Police Reform and Social Responsibility Act 2011 (PRSRA).

2. LEGAL CONTEXT

- 2.1 Section 7 of the PRSRA requires the Police and Crime Commissioner (PCC) to produce a Police and Crime Plan that covers the following matters:

- (a) *The elected local policing body's police and crime objectives;*
- (b) *The policing of the police area which the chief officer of police is to provide;*
- (c) *The financial and other resources which the elected local policing body is to provide to the chief officer of police for the chief officer to exercise the functions of chief officer;*
- (d) *The means by which the chief officer of police will report to the elected local policing body on the chief officer's provision of policing;*

- (e) *The means by which the chief officer of police's performance in providing policing will be measured;*
- (f) *The crime and disorder reduction grants which the elected local policing body is to make, and the conditions (if any) to which such grants are to be made.*
(PRsRA s.7 (1))

2.2 Before issuing or varying a police and crime plan, the commissioner must:

- (a) *Prepare a draft of the plan or variation;*
- (b) *Consult the relevant chief constable in preparing the draft plan or variation;*
- (c) *Send the draft plan or variation to the relevant police and crime panel;*
- (d) *Have regard to any report or recommendation made by the panel in relation to the draft plan or variation;*
- (e) *Give the panel a response to any such report or recommendations, and;*
- (f) *Publish any such response.*
(PRsRA s.5(6))

2.3 The new Police and Crime Plan must be issued within the financial year in which the 'ordinary election' is held - in this case by the end of March 2025.

2.4 The commissioner has a duty to keep the plan under review.

3. THE DRAFT PLAN

3.1 The Commissioner has, in line with the duties outlined above, prepared a draft Police and Crime Plan which covers the period 2024-2029 available at Appendix A.

3.2 The Commissioner has engaged with the Chief Constable during the preparation of the Plan and has sought feedback on its contents.

3.3 In development of the Plan, the Commissioner launched a Police and Crime Plan consultation to better understand the issues which are felt to be most important for Derbyshire residents and those who work in or visit the county.

3.4 The consultation opened on 8 July 2024 and closed on the 1 September 2024. In total, 3,340 responses were received, of which 3,189 were from residents, 78 from people who work in Derbyshire (but don't live there) and 14 were from people who visit Derbyshire.

3.5 A substantive programme of engagement and promotion was conducted utilising social media, online channels, and more traditional face-to-face meetings. This helped achieve the biggest response to a survey of its kind ever undertaken in Derbyshire. In comparison, the response rate was over five times greater than the previous Police and Crime Plan consultation conducted in 2021.

3.6 There was a good spread of responses received from across the county and city with more than 200 responses being received from residents within each of the nine local authority areas and from across the various demographics recorded.

- 3.7 The top six priorities which emerged as clear priorities for the public based on responses received were Serious Violence (including Violence Against Women and Girls (VAWG), Anti-Social Behaviour (ASB) and Neighbourhood Policing. These priorities are consistently and almost exclusively ranked as the top three priorities across all local authority areas, selected by more than half of all respondents. The other key priorities raised were Bringing Offenders to Justice, Drugs and Substance Misuse and Supporting Victims & Safeguarding.
- 3.8 To ensure the Plan reflects the priorities for the public, these top six policing themes have been selected as the key strategic priorities to be included within the Commissioner’s Plan. In addition, Rural Crime, Road Safety and Online Safety have been incorporated as three additional areas based on both qualitative and quantitative feedback received through the survey.
- 3.9 A more detailed breakdown of the consultation results can be seen at Appendix B.

4. PUBLICATION

- 4.0 Subject to the report or recommendations made by the Panel, the Commissioner intends to publish the Police and Crime Plan as a document on the Commissioner’s website.
- 4.1 The Commissioner does not intend to produce large numbers of physical copies of the report.
- 4.2 Should a member of the public wish to receive a hard copy of the Plan the office will ensure that they are sent one.

5. RECOMMENDATIONS

- i That the panel receives and approves the Police and Crime Plan 2024-2029.
- ii That Panel Members ask such questions, and make any recommendations, on the report as they think appropriate.
- iii That, subject to any report or recommendations by the Panel, the Police and Crime Plan is published via the Commissioner’s website – www.derbyshire-pcc.gov.uk.

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DERBYSHIRE POLICE & CRIME PLAN 2024-2029

Contents

Foreword.....	2
Message from the Chief Constable	3
Working with Government.....	4
Policing Derbyshire	5
Roles and Responsibilities	7
Threat & Risks	9
Strategic Policing Requirement.....	10
Developing My Plan	11
Principles and Pledges.....	12
Strategic Priorities.....	13
Serious Violence including Violence Against Women and Girls (VAWG)	14
Anti-Social Behaviour (ASB) and Community Safety	15
Neighbourhood Policing	16
Bringing Offenders to Justice	17
Drug Dealing and Substance Misuse	18
Supporting Victims and Safeguarding	19
Partnership Working & Collaboration	20
Victim Support Services	21
Grant Funding.....	22
Transparency and Scrutiny	23
Finance and Resources	25
A Visible Commissioner and Police Service	26
Equality, Diversity, and Inclusion.....	27
Contact Us	28

Foreword

It is a privilege to serve the communities of Derby and Derbyshire as your Police and Crime Commissioner.

As a resident, I care deeply about our city and county and want to do everything possible to ensure our communities thrive.

You have trusted me to deliver the improvements that are important to you. The priorities you will find in this Police and Crime Plan represent my commitment to deliver on your behalf.

In the weeks following my election, I spent significant time getting to know our unique and diverse communities across the county. More than 3,300 people responded to my first public consultation in office in what has been the biggest response to a survey of its kind in Derbyshire. My Plan belongs to the public and the priorities have been identified by the people who live and work in Derbyshire and know our communities best.

While issues naturally differ according to where people live in the county, our residents are united by a primary need to feel safe in their homes and our public spaces. I realise the work of the police is fundamental to increasing confidence and feelings of safety across our communities and the action I will steer through this Plan are aimed at improving trust.

Firstly, we must get the basics right. Through all the challenges that lie ahead, we must not lose sight of the simple right of the public to feel safe and protected. They want to be able to access the police easily, they expect the police to come to their aid when they are in need and our residents want to see offenders brought to justice.

Crime is driven by several interconnecting social and economic influences and the Police cannot tackle these alone. To ensure individuals are protected from harm, we must work hand in hand with our partners to identify risks and provide the necessary support they need to eliminate risk. For this reason, partnership working is a golden thread running throughout my Plan. By working together with our residents, the Force, partnership organisations, community leaders, charities, businesses and the government, I believe we can and will build a safer, stronger and more inclusive future for Derbyshire.

I am looking forward to working with the many people and organisations who share my passion for helping Derbyshire to flourish. We have an opportunity to do things differently and achieve lasting change and these steps must be taken side by side.

The engagement activity that has informed my Plan will not stop at its publication. I am elected to represent the people of Derbyshire, and I will continue to listen and act on what they tell me is important. This journey is taken together, and I will continue to carry out a two-way conversation throughout my term.

I hope to bring a new and progressive approach to community safety across Derbyshire and I assure you that I will work hard to repay the trust you have placed in me.

Nicolle Ndiweni-Roberts

Police and Crime Commissioner for Derbyshire

Message from the Chief Constable

Listening to our communities is vital in our understanding of the priorities you want to see us tackle. The Police and Crime Commissioner's in-depth consultation with local people and the regular surveys we conduct as part of our Neighbourhood Policing commitment across Derbyshire helps us to ensure that you have a voice and that not only do we respond, but we also tell you what we have done.

I want you to have confidence in us, to actively see how we fight crime, bring people to justice, and protect people from harm. I also want to ensure that we are there if you need us. Neighbourhood policing is at the heart of what we do, identifying local issues and working with our partners to find solutions to make life better. The other priorities that the Police and Crime Commissioner's consultation has raised of serious violence and anti-social behaviour are also areas that we have been addressing and remain committed to taking a tough stance.

All of us at Derbyshire Constabulary, working alongside the Police and Crime Commissioner, our partners and you, the public, want Derbyshire to be a safe place to live, work or visit, and together we can take action to ensure that it is.

Rachel Swann

Chief Constable

Working with Government

The Government was elected on the mandate of change, and I believe this will deliver for our country and community. I hope to help deliver some of those positive changes that residents have not only asked for, but genuinely deserve.

I will work with the Government to drive innovative and progressive policies and legislation that will transform lives, protect families, and deliver the tough justice that victims of crime deserve. I will support initiatives that improve the service provided to victims of sexual assault; that reduce knife crime and serious violence; and help our young people to stay safe from harm.

This should be a collaboration with all sides listening and learning from the experiences of ordinary people, especially victims of crime. We must work together to understand our communities to deliver change where it matters most. If we can do this, we will start to rebuild the trust and confidence that has been eroded over recent years.

Our relationship with government must be one where together we listen to the people we are elected to serve and work collaboratively to deliver the best outcomes. I am proud to be the voice of Derbyshire residents and businesses and will represent them at the highest level.

The current legislation on e-scooters, for example, requires urgent attention. I am already lobbying the Government to strengthen the law and policies to clarify the current muddled waters and take them off our streets and pavements. I promised to ensure our officers had access to the technology and tools necessary to do their jobs effectively. This includes adequate powers to fulfil their roles in effectively protecting the public.

The current national situation is deeply concerning, with our public services under significant strain. Whether it is healthcare, education, policing, or any emergency service we rely on, it is crucial we protect and preserve our public services. I believe that through targeted investment and an effective strategic plan that addresses the issues we face, we can make a meaningful impact and achieve our shared goals. Collaboration and innovative approaches will be key to our success moving forward.

Policing Derbyshire

Situated at the heart of England within the East Midlands, Derbyshire spans over 1,000 square miles of picturesque countryside populated with historic towns and villages and a vibrant City, which itself is an advanced manufacturing centre for transport. Derbyshire is also where you would find the majority of the Peak District National Park, Kinder Scout and the southern extremity of the Pennines. Its population is estimated to be over one million people and sees just short of half a million households calling Derbyshire and Derby City home.

My ambition for Derbyshire Constabulary is that no matter where someone lives in Derbyshire, whether that be in a sparsely populated rural area, in one of our towns or villages, or in the city they will be provided with a high-quality service.

As Derbyshire's Police and Crime Commissioner, I am steadfast in my ambition to have my work driven by the people for the people. It is with this in mind, that I intend to work with the Chief Constable to ensure that the Constabulary's resources are appropriately allocated. This means listening to residents, analysing crime data, and understanding the different risks and threats that are faced by communities across the force area, all whilst respecting the operational independence of the Chief Constable as required by law.

From my conversations with residents, I know how important police visibility is to residents of Derby and Derbyshire. Visibility of officers not only acts as a deterrent but provides reassurance and makes residents feel safer in their homes and local communities. This is why it is important that Police Officers and Police Community Support Officers (PCSOs) are present and actively engaged with local communities and their local priorities.

In addition to this, I am also committed to working with Derbyshire Constabulary and other key stakeholders to explore all the ways we can respond to local concerns surrounding crime and community safety, focussing on keeping the public safe and preventing and deterring crime.

Those responsible for policing Derbyshire, our officers, police staff and police volunteers, make an invaluable contribution to our safety. It is therefore important to me that we look after those who look after us and prioritise their wellbeing throughout their career. I will work with the Chief Constable to ensure that our workforce is well-supported, well-equipped, and appropriately resourced to do the job we ask of them.

Trust and confidence in policing is key to ensuring an efficient police force in Derbyshire. It requires clear and effective communication with the public, so identifying current issues with the Force's current communication and engagement with the public will enable us to begin to remedy any issues and begin to restore their confidence in policing. Trust is also built on the foundation of high standards and quality service. I am committed to focusing on these areas to strengthen public confidence in the Force. I will collaborate with the Chief Constable of Derbyshire Constabulary to ensure that the Force upholds the highest standards and delivers exceptional service to our communities.

Every day will vary in terms of policing demand, however, Derbyshire Constabulary will on average deal with:

461 emergency calls (999)

679 non-emergency calls (101)

234 online contacts

This will create on average 236 crimes and 181 non-crime incidents per year, including on average:

48 domestic abuse crimes

10 burglaries

15 missing person reports

2 knife crime incidents

44 incidents of anti-social behaviour

The Force will, on average per year:

Make 49 arrests

Undertake 8 stop and searches

Receive 1.58 million reads from Automated Number Plate Recognition systems

This workload is delivered by a team of:

2,093 police officers,

1,667 police staff

190 PCSOs

83 police service volunteers

79 special constables

Roles and Responsibilities

Public

- Elect the PCC.
- Hold the Police Commissioner to account for the police service they receive.
- Pay the policing precept as part of annual council tax payment.

Government

- Provides funding to PCCs at a local level to deliver various functions, including delivery of victims' services and operational policing.
- Sets legislation that governs policing.
- Prescribes national policing priorities (known as the Strategic Policing Requirement).

Police & Crime Panel

- Independent of, and separate to, the work of the PCC.
- Scrutinises the Commissioner and supports her in the effective exercise of her functions.
- Review her Police and Crime Plan and Annual Report.
- Considers the PCCs proposals for the policing precept, with the power to veto.
- Handles complaints about the PCC.

Police & Crime Commissioner, Nicolle Ndiweni-Roberts

- Elected by the public to represent your views on policing and crime locally.
- Provides the local link between the police and communities.
- Secures an efficient and effective police service for Derbyshire.
- Sets the police and crime objectives for Derbyshire through the Police and Crime Plan, which must have due regard to the Strategic Policing Requirement.
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- Holds the Chief Constable to account for the exercise of her functions, including performance against the Police and Crime Plan.
- Has powers to appoint and dismiss the Chief Constable.
- Sets the police budget and determines the Council Tax Precept for policing.
- Brings together community safety and criminal justice partners to ensure collaborative working and positive local outcomes.
- Owns all land, buildings, and assets.
- Acts as the review body for complaints made to the police.
- Commissions services to support people who have been a victim of crime.
- Regularly engages with residents and victims to understand concerns and priorities.

Chief Constable, Rachel Swann

- Maintains the King's Peace.
- Has direction and control over the Force's officers and staff.
- Remains politically independent of the PCC, and in conjunction with all officers and staff, is operationally independent.
- Provides the operational voice of policing in the force area, regularly explaining to the public the operational actions of officers and staff under their command.
- Manages complaints against the Force, its officers, and staff.
- Has regard to the Strategic Policing Requirement when exercising and planning policing functions in respect of the Force's national and international policing responsibilities.
- Enters into collaboration agreements with other Chief Constables, policing bodies and partners that improve the efficiency or effectiveness of policing.
- Supports the PCC in delivery of the strategy and objectives set out in the Police and Crime Plan.
- Assists the PCC in planning the Force's budget and day-to-day responsibility for the Force's financial management.

His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS)

- Ensures agreed standards are achieved and maintained.
- Shares good practice and aims to ensure performance is improved.
- Provides advice and support to the Home Secretary, the PCC and police forces.
- HMICFRS inspection reports are sent to the Chief Constable and the PCC for consideration and appropriate action.
- HMICFRS, alongside external audit, play a key role in informing the PCC and the public on the efficiency and effectiveness of their forces.

Derbyshire Constabulary

- Led by Chief Constable Rachel Swann.
- Delivers operational policing.
- Enforces the law.
- Investigates crime.
- Protects the public and maintain public order.
- Works to prevent crime and anti-social behaviour.
- Helps and supports victims of crime.
- Pursues and arrests criminals.
- Engages with residents.

Threat & Risks

In preparation for issuing this Police and Crime Plan, I have considered the issues and concerns raised by the public, in addition to the professional assessment from Derbyshire Constabulary and wider partners including all Community Safety Partnerships situated across Derby and Derbyshire.

Derbyshire Constabulary has an established process for identifying and assessing local risk. In partnership, the Force work together with other partners to reduce harm and keep communities safe.

The current key threats and risks identified by Derbyshire Constabulary are:

Residential burglary and Personal robbery

Retail crime

Rape & serious sexual offences

Domestic abuse

Stalking and harassment

Knife crime

Anti-social behaviour

County lines

Child neglect, abuse, and exploitation

Night-time economy violence

Strategic Policing Requirement

The Home Secretary uses the Strategic Policing Requirement (SPR) to set out the national threats that the policing service must address by ensuring they have both the capacity and capability to respond. The latest version of the SPR was last published in February 2023 and outlines seven key national threats:

- Violence against women and girls
- Terrorism
- Serious and organised crime
- A national cyber incident
- Child sexual abuse
- Public disorder
- Civil emergencies

As Police and Crime Commissioner, I must ensure I have due regard to the SPR and ensure that the police service is in a state of readiness to deal with the outlined national threats.

The Chief Constable must have regard to both my Police and Crime Plan and the SPR when exercising their functions and I hold them to account for doing so. I will seek the relevant assurances on behalf of the public that the Force are complying with their responsibilities on an ongoing basis.

The list of national threats is kept under review by the Government and is subject to change at any time. I will ensure my plan is updated accordingly to reflect any new or additional requirements.

Developing My Plan

As your Police and Crime Commissioner a fundamental aspect of my role is to be the voice of the public on matters of policing and public safety. To achieve this, I need to engage and consult widely and truly understand the issues that concern residents throughout Derby and Derbyshire. That's why the priorities of this plan have very much been shaped by what you have told me; during my election campaign, when I visited residents from all corners of the county, and through to my public consultation, which I launched earlier in the summer.

Through the countless conversations with residents, businesses, community and political leaders, professionals, and the information shared by 3,340 members of the public through my consultation, I have listened to your concerns, and ensured the priorities within my Plan truly reflect your concerns.

The top six themes selected as priorities by the public through my consultation, have been reflected as the six priority areas within my Plan. These are, **serious violence including violence against women and girls, anti-social behaviour and community safety, neighbourhood policing, bringing offenders to justice, drugs and substance misuse and supporting victims & safeguarding.**

In addition to these top six, matters relating to rural crime, online safety and road safety have also emerged as priorities for the public. I have ensured these have been reflected and recognised through incorporation as specific sub-points within my priorities.

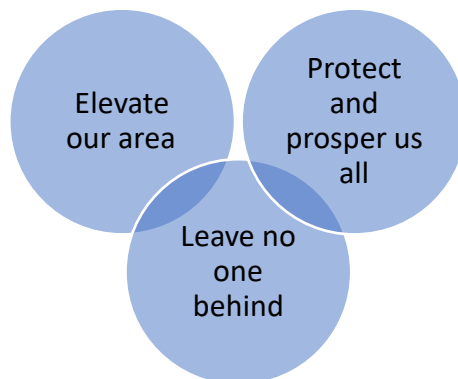
*Respondents ranked as 1 st , 2 nd , or 3 rd priority	Priority theme
54%	Serious Violence including VAWG
53%	Anti-Social Behaviour and Community Safety
50%	Neighbourhood Policing
39%	Bringing Offenders to Justice
35%	Drugs and Substance Misuse
22%	Supporting Victims & Safeguarding

*Data based on 3,340 responses received to the PCC's, police & crime plan consultation

I will keep the plan under regular review to ensure it continues to address the key issues on behalf of residents. I will engage extensively with communities across Derby and Derbyshire and if you tell me in the future there are new issues that need to be addressed, or if there are major developments in national policy or demand, I will refresh the plan, as appropriate to reflect these changes.

Principles and Pledges

Prior to being elected, I made a commitment to ensure efforts were focused on creating a safer, fairer, and more inclusive future for residents across Derby and Derbyshire. To help achieve this, I have pledged to:



As your elected Police and Crime Commissioner, I will take a fair and holistic approach, working closely with partners, to reduce crime and anti-social behaviour, promote and invest in preventative initiatives, and provide support to victims and those impacted by crime. My aim is to elevate our area and reduce inequality to ensure people receive the policing service they deserve.

To achieve this, I will be working together with the Chief Constable to implement my seven guiding principles which are integrated across my strategic priorities, to help shape the work we deliver to make Derby and Derbyshire a safer place to live, work, and visit.

- **Preventing** crime and anti-social behaviour through prioritising early intervention and diversionary activities.
- **Protecting** residents and providing support for victims of crime and those impacted by crime.
- **Policing** our neighbourhoods with increased police officer and PCSO numbers. Targeting resources and securing more funding.
- **Prosecuting** more offenders by working with the CPS and police to improve communication, reduce delays, and bolster case file quality to drive up the charge rate.
- **Partnering** and collaborating with key organisations, criminal justice partners, schools, and businesses to strengthen our strategic approach to tackling crime.
- Ensuring a visible and accessible **presence** in our communities that puts the needs of local people first.
- Restoring **public** trust, confidence, and pride in our police service, which is imperative.

Strategic Priorities

The priorities in my Police and Crime Plan reflect the views of thousands of residents and businesses from across the City and the County.

Before my election, I engaged with residents in our villages, towns, rural communities, and city. I listened to the many community safety concerns and policing priorities people shared with me.

Once I was in Office, I carried out a formal consultation, which received the biggest response to a survey of its kind in Derbyshire.

I thank everyone for their contribution to this plan. These priorities are your priorities, and my Police and Crime Plan is your Plan. I'm pleased that we will work together to build safer and stronger communities.

Serious Violence including Violence Against Women and Girls (VAWG)

Anti-Social Behaviour (ASB) and Community Safety

Neighbourhood Policing

Bringing Offenders to Justice

Drugs and Substance Misuse

Supporting Victims & Safeguarding

Serious Violence including Violence Against Women and Girls (VAWG) (Knife Crime, Serious Assaults, Domestic Abuse, Sexual Offences, Stalking)

Working closely with the Chief Constable and Partners across our city and county, this will be achieved by:

- Developing joint approaches to crack down on knife crime throughout Derby and Derbyshire.
- Proactively targeting activity, based on need, to deal with serious violence offending across Derby and Derbyshire.
- Ensuring initiatives aimed at preventing young people from being drawn into serious violence are made available.
- Developing campaigns which aim to raise awareness of the dangers associated with violent offending and knife crime.
- Engaging women and girls to better understand their concerns to increase trust and confidence in the police.
- Delivering initiatives which aim to address crime which disproportionately affect women and girls such as domestic abuse, sexual offences, stalking and harassment.
- Developing initiatives which aim to educate both young people and adults on the issues surrounding VAWG.
- Increase awareness of the VAWG victim/survivor support and aftercare available and continue to strengthen the offer.

Anti-Social Behaviour (ASB) and Community Safety

(Tackling ASB, Burglary, Vehicle Theft, Hate Crime, Retail Crime)

Working closely with the Chief Constable and Partners across our city and county, this will be achieved by:

- Maximising tools and powers to deliver a holistic approach to tackling all forms of ASB within communities.
- Ensuring that victims of persistent and severe ASB in our communities are heard and know how to get help.
- Ensuring initiatives are funded which aim to prevent crime and improve community safety across Derby and Derbyshire.
- Ensuring focus and activity to effectively tackle burglary and vehicle crime across Derby and Derbyshire.
- Improving the support for victims of burglary and theft (within the home), ensuring victims are kept informed of the progress of their case.
- Encouraging people to engage with agencies and come forward to report hate crime and hate incidents.
- Ensuring processes are effective at dealing with hate crime and hate incidents reported to the police to improve the outcome for victims.
- Developing initiatives, in collaboration, to improve road safety by seeking to reduce the number of people who are killed and seriously injured on our road network.
- Ensuring the Chief Constable takes a tough approach to dealing with dangerous driving, along with the illegal use of e-scooters.
- Tackling speeding motorists through proactive enforcement activity and further expansion of the Community Speed Watch Scheme.
- Ensuring business and retail crime are tackled across Derby and Derbyshire, whilst seeking to improve the reporting of incidents through technology.
- Working towards reducing the harm caused from all forms of cyber crime, and the threat posed by fraud to residents and businesses through awareness raising.

Neighbourhood Policing

(Greater policing presence in our neighbourhoods for a more effective force and a better 999/101 service)

Working closely with the Chief Constable and Partners across our city and county, this will be achieved by:

- Creating a greater presence in our neighbourhoods, utilising government plans to invest in visible resources (officers, staff, and volunteers) to make Derby and Derbyshire a safer place to live, work and visit.
- Ensuring all residents across Derby and Derbyshire are covered by a dedicated Safer Neighbourhood Team (SNT) which is accessible, visible, and responds to the specific needs of the local community.
- Protecting residents, and the vulnerable through SNT led initiatives aimed at reducing harm within our communities.
- Preventing crime by taking a problem-solving approach to identify the causes and underlying issues within communities throughout Derby and Derbyshire.
- Investing further to improve accessibility and performance in the online reporting, 999 and 101 services.
- Maintaining a dedicated Rural Crime Team which is trained to tackle criminality in rural and isolated communities across Derbyshire.
- Building public trust and confidence in our police service by improving our engagement to understand concerns from residents and communities.

Bringing Offenders to Justice

(Working with all Criminal Justice partners and key stakeholders to improve the service to victims)

Working closely with the Chief Constable and Partners across our city and county, this will be achieved by:

- Holding the Chief Constable to account and working with criminal justice partners for delivering an effective, supportive, and timely criminal justice service for victims and offenders.
- Making improvements to increase file quality, which in turn will help drive up charge rates.
- Working to Improve the quality of police investigation, from evidence preservation, through to outcome, which will improve the service to victims and increase confidence in policing.
- Ensuring critical information for victims of crime is better communicated to those who are navigating the justice system.
- Working with the Force to maximise opportunities to prevent offending through early intervention, early help, and restorative support.
- Ensuring the lived experience of victims helps to shape and improve criminal justice processes.
- Lobbying the Government for stronger laws and tougher policies and penalties where necessary, which aim to provide better justice for victims.
- Reducing reoffending through the effective use of out of court disposals, including the use of restorative justice and immediate justice where appropriate.

Drug Dealing and Substance Misuse

(Dealing with drug supply and the harm caused by the effects of drugs and alcohol)

Working closely with the Chief Constable and Partners across our city and county, this will be achieved by:

- Working holistically to reduce the harm caused by substance misuse, to prevent crime and make our streets safer.
- Proactively working to disrupt the drugs supply and County Lines which operate at a neighbourhood level, right through to a national level.
- Ensuring the Chief Constable maximises opportunities to seize drugs and more assets from criminals who are benefiting from crime.
- Ensuring there are preventative services available for young people to reduce the harm caused by drugs and alcohol.
- Listening to concerns from the public to identify drug dealing in areas to proactively target and seek to improve trust and confidence.
- Support preventative schemes which aim to reduce the cycle of reoffending linked to substance misuse.

Supporting Victims and Safeguarding

(Ensuring all victims can access appropriate support services, and specialist help and protection is in place)

Working closely with the Chief Constable and Partners across our city and county, this will be achieved by:

- Commissioning high quality support services for victims of crime through my 'Derbyshire Victim Services' brand.
- Ensuring that victims know, understand, and receive their full entitlements under the Victims Code of Practice.
- Developing a 'victims first' culture which is embodied within all officers and staff within Derbyshire Constabulary. From a victims first point of contact with the police, through to the end of their contact with the criminal justice system.
- Ensuring the Chief Constable makes proactive use of tools and powers such as Domestic Abuse Protection Orders and Stalking Protection Orders, to further safeguard the public and prevent victimisation.
- Improving the range of specialist victim services available to sexual abuse, domestic abuse, and stalking victims.
- Ensuring we engage and listen to the voice of people with lived experience to help shape how we deliver victim support services.
- Ensuring all officers and staff are appropriately trained and equipped when responding to and investigating incidents and crime. Including the swift rollout of additional training based on policy changes, to keep pace with emerging threat and risk.
- Maximising the best use of technology available to officers and staff to drive improved services for victims and generate efficiencies.
- Working in collaboration to safeguard vulnerable children and adults who are at risk of exploitation.
- Ensuring those who live in rural and isolated communities have their needs met through appropriate victim support services.
- Delivering initiatives which aim to safeguard residents and vulnerable groups to stay safe online.

Partnership Working & Collaboration

I believe we are more effective when we work together. There will be an unprecedented focus on partnership working throughout my term and collaboration with key organisations, criminal justice partners, schools and businesses will be critical to the successful delivery of my Plan.

There is no greater partnership than with the residents I am elected to serve. I will provide a platform for those who live and work in Derbyshire to play an active role in improving their county's safety. My priorities are the public's priorities. We must work with and listen to the people and businesses who know their communities best and deliver against their expectations.

We all want to live in communities where we are safe and feel safe. But there is no single solution or agency that can realistically achieve this alone. My approach will see partners from all public sectors including my own office and the police, local councils, education, health, criminal justice and youth services working together to deliver my Plan and build a safer Derbyshire.

Together, we must address vital areas such as early intervention and prevention, supporting victims and reducing re-offending, demonstrating the strength and economic value of effective partnership cohesion.

Crime is not confined by county borders, so it is also important that we work in collaboration with our colleagues in neighbouring forces and beyond to prevent crime and bring offenders to justice. I will work with my fellow PCCs, Councillors, MPs, and the Mayor for the East Midlands Combined Authority to build a better future for all.

The funding landscape is challenging and funding for vital work delivered by third sector organisations that support our justice system and provide victim support has been reduced. As Police and Crime Commissioner, I will exhaust every opportunity to secure external funding for our county to support the work we undertake with our partners and build an infrastructure that is conducive to building resilience and helping communities to thrive.

The invaluable contribution made by our volunteers such as Neighbourhood Watch, Farm Watch, Community Speed Watch and many more must be recognised and supported. I will seek new and innovative initiatives to bring people and businesses together to tackle the issues that matter most to our people residents.

Where contracts are awarded, I will seek to ensure that local people benefit both directly and from the economic and social value brought to the area.

I will work with the CPS and police to improve communication, reduce delays, and bolster case file quality to drive up the charge rate.

My aim is that through a firm but fair and holistic approach, we can reduce crime and anti-social behaviour, stop crime happening in the first place thereby alleviating harm to victims, and provide high-quality support to victims and those impacted by crime.

It is important to me that we have more neighbourhood police, resources and the technology we need to help tackle crime in our communities. I know that collaboration is key to achieving our goals. By working together with residents, the Force, partnership organisations, community leaders, businesses, and the Government, we can build a safer and stronger community.

Victim Support Services

As Police and Crime Commissioner, I play a pivotal role in commissioning and working in partnership with agencies to ensure effective victim support services are in place for all residents to access across Derby and Derbyshire. My office and I have developed a Commissioning Strategy which sets out how we intend to work with partners and join up our efforts to co-commission and co-produce services where possible, to make the best use of resources, and provide value for money to residents. Most importantly, it sets out principles which aim to ensure all services are needs-led, victim centred and inclusive.

Under the Victims Code of Practice, and the newly enacted Victims and Prisoners Act, the Police and Crime Commissioner is responsible for commissioning practical and emotional support services for victims of crime across Derby and Derbyshire. I receive funding from the Ministry of Justice (MoJ) to commission victim support services for all residents, including specialist support to meet the needs of victims. Some of these services are co-commissioned with local authority and health colleagues to deliver maximum value for the taxpayer.

The [Victims Code of Practice](#) helps to ensure that the criminal justice system puts victims first. It outlines what kind of support victims of crime can expect to receive from service providers which, as well as Police and Crime Commissioners, include the court service, prison service and police. As a condition of grant funding from the Ministry of Justice, I am required to set out my commissioning intentions in my Police and Crime Plan and the services that will be provided. These are as follows:

- General victim support services
- Domestic abuse support services
- Sexual abuse services
- Young people services
- Hate crime services
- Restorative justice services
- Children at risk of exploitation services
- Stalking victim support services
- Families affected by road traffic collision services

The commissioning process is dynamic, and provision could change throughout the lifetime of the plan. You can find more information around my commissioned victim support services by visiting: www.derbyshirevictimservices.co.uk

These services are a vital part of a collective effort to support victims and make Derby and Derbyshire a safer and better place to live, work and visit.

Grant Funding

The Police Reform and Social Responsibility Act 2011 enables Police and Crime Commissioners to use their Policing Grant to support crime and disorder reduction within their police force area. In addition, there are a range of national grant funding opportunities which may become available from central government which I will proactively pursue to maximise funding and secure a better future for our residents.

This funding will be used to support a wide range of projects and initiatives delivered by local groups and partners outlined below:

Community Safety Partnership Grants

I provide an annual community safety grant totalling £300,000 split between each of the nine Community Safety Partnerships (CSP) which operate across Derby and Derbyshire. Each CSP delivers targeted activity to reduce crime and anti-social behaviour within their locality taking account of local need to support residents and improve community safety.

Safer and Stronger Communities Fund

To help local organisations (including the third sector and non-profit making groups) fund initiatives aimed at delivering the priorities within my plan, I have created my Safer and Stronger Communities Fund which will enable groups to apply and bid for funding to enable a diverse range of projects to be rolled out in communities aiming to prevent and reduce crime and anti-social behaviour, to make our towns, villages, and city safer.

Initiatives aiming to prevent and reduce crime

Along with investing in community based organisations, I will continue to invest and support partners in delivering initiatives aiming to improve community safety based on local need and circumstances. Wherever possible, I will ensure funding is diverted to projects aiming to provide early intervention to support children, young people, and vulnerable groups who are at risk of being drawn into the criminal justice system. Working closely with a range of health, local authority, youth offending service, housing association, third sector and business community partners, including the various 'watch groups', I will utilise both local and national funding sources to support a variety of projects to make our communities safer and stronger.

To see a current list of these projects, please visit my website:

www.derbyshire-pcc.gov.uk/finance-grants/grants/

Transparency and Scrutiny

As your elected Police and Crime Commissioner, to ensure I carry out my role and responsibilities openly and transparently, I will publish all decisions in line with a decision making policy and framework which can be viewed on my website:

www.derbyshire-pcc.gov.uk/public-information

Additionally, I am required to publish prescribed information under the Specified Information Order so that the public can be as informed as possible about the work I undertake.

Following my election, I swore an oath which observes the seven standards of those in public life, also known as the Nolan principles.

Nolan principles

Selflessness, Accountability, Leadership, Integrity, Openness, Objectivity, Honesty

Arrangements for holding the Chief Constable to account

A key responsibility of any Police and Crime Commissioner is to hold the Chief Constable to account for the delivery of an efficient and effective police service.

To ensure you have the confidence that I am holding the Chief Constable to account for the performance of Derbyshire Constabulary, I have devised a scrutiny programme ensuring all aspects of force business are appropriately monitored and reviewed to ensure residents across Derby and Derbyshire are getting the best possible service.

In development of my plan, the Chief Constable was consulted who has signed up to its delivery.

My scrutiny programme will include:

Performance Assurance Meetings (PAM) -

In holding the Chief Constable to account on behalf of our residents and businesses I will undertake regular Performance Assurance Meetings. Each meeting will shine a spotlight on one of my six priorities to help me identify any fluctuation, areas of concern or progress in force performance. This new format of accountability will be in two parts and will see me consider a detailed report from the Chief Constable which will be published online. Following a meeting where I question the chief and the relevant Chief Officers on the reports content and findings. In addition to this, the Force will give an overview of the report and answer a selection of questions raised by the residents which will be recorded and published online. Members of the public are invited to submit questions which will be either answered on the recording or in writing and uploaded alongside the report, to ensure that their voices are heard.

Weekly Chief Constable meetings – I will meet regularly with the Chief Constable and her Chief Officer Team to be updated on key issues affecting policing. As part of this process, I will request updates and briefings on matters of concern to the public when required.

Attendance at key internal meetings – Representatives from my office will attend a range of key performance and governance boards led by Derbyshire Constabulary to keep updated on emerging areas of concern for the public. I will be briefed on matters across every aspect of police business to ensure I can effectively hold the Chief Constable to account.

His Majesty’s Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) monitoring – I have introduced a robust method of monitoring Derbyshire Constabulary’s response to HMICFRS inspections and external audits by ensuring resources within my office are dedicated to overseeing this area of work. This involves closely monitoring and working with the Constabulary to drive actions and deliver improvements in a timely manner.

Joint, Audit, Risk and Assurance Committee (JARAC) – The JARAC is an independent committee made up from members who support my scrutiny of the Force through providing assurance across a range of business areas which include the adequacy of risk management systems, the internal control framework operated by the Chief Constable, financial reporting processes and value for money services.

Volunteer scrutiny – I run a range of volunteer schemes made up from members of the community who provide an independent perspective on performance across a range of business areas. These include:

Independent Custody Visiting – These volunteers provide me with assurance that those being detained in police custody are being treated fairly and have their needs met.

Custody Detention Scrutiny – These volunteers work closely with police staff and officers who work in the police custody suite to scrutinise a range of aspects including policies, procedures, use of force and disproportionality.

Stop and Search Scrutiny – These volunteers work closely with the police and my office to dip sample stop and search records to ensure fairness and equality has been applied to everyone.

Animal Welfare Scrutiny – These volunteers observe, comment, and report to me on the conditions in which police dogs are housed, trained, and transported.

Finance and Resources

Derbyshire Constabulary need the right resources to deliver the priorities I have set, and to protect and keep our communities safe from crime and harm. I will take every opportunity afforded to fight for the funding we need to ensure our force deliver a high quality service to residents across Derby and Derbyshire.

I receive all funding relating to policing and crime reduction, including for the commissioning of victim support services. I have additional responsibilities to set a balanced budget each year for policing across the entirety of our county which is made up from two distinctive sources; a core policing grant from central government, and the policing precept which is collected as part of your Council Tax.

The approved budget for 2024/25 is £231.923m which is funded by £137.645m of grants from the Government, together with £94.116m from Council Tax. In addition to the revenue budget there is an approved capital programme of some £21.771m in 2024/25.

Further details of the budget and financial plans are available on my website:

www.derbyshire-pcc.gov.uk/

The revenue budget for 24-25 is spent as follows:

	£m	%
Police officers	130.162	50.63
Police pensions	3.347	1.30
Community support officers	7.085	2.76
Police staff	53.683	20.88
Premises, transport, and other services	39.984	15.55
Regional collaboration	11.778	4.58
Partnership-related activity	0.753	0.29
Capital expenditure & borrowing costs	6.492	2.53
Police & Crime Commissioner's office	1.591	0.62
Commissioning and grants activity	2.218	0.86
	257.093	100.00

The capital programme for 24-25 is spent as follows:

	£m	%
Property	14.35	66
Vehicles and equipment	1.545	7
IT and other	5.876	27
	21.771	100

A Visible Commissioner and Police Service

As your elected Police and Crime Commissioner, I want to make sure that our force is visible and accessible for all our communities, to improve public trust and confidence in the police, and enable our officers and staff to be more responsive to the needs of the local community through enhanced communication and engagement. The Chief Constable and I will be working towards the nationally agreed Policing Vision for 2030 which sets out ambitious plans for the UK to be the most trusted and engaged policing service in the world.

To achieve this, I want to maximise opportunities through technology, and ensure all options are considered to drive forward engagement to ensure residents can access the police service and discuss concerns which matter to them the most.

Equally, as your Commissioner, I will continue visiting every corner of our county, to meet with a diverse range of residents, community and political leaders, organisations, and businesses to understand concerns, so I can hold the Chief Constable to account on your behalf. To be a truly visible Commissioner, I will prioritise my engagement activity to ensure I continuously keep updated on what matters most to the public I serve.

Finally, I will seek to maintain regular consultation and engagement channels open through my rolling 'Listening to You' programme, and periodically, I will launch and promote further consultations on key policing areas to gauge public opinion and better understand local concerns. Your feedback is vital in helping me shape services and respond to local need to address inequality, protect residents, and improve outcomes for victims. I will ensure these opportunities are promoted across my platforms and available through my website:

www.derbyshire-pcc.gov.uk

Equality, Diversity, and Inclusion

I am committed to ensuring equality, diversity and inclusion is considered in every aspect of the work I do. Engaging and listening to communities to ensure the needs of our diverse communities are met, so no one is left behind, is a fundamental priority and pledge I made prior to my election.

The Equality Act 2010 states that, in carrying out my role, I am required to have due regard to the need to:

- Eliminate discrimination, harassment, and victimisation.
- Advance equality of opportunity between people who share a relevant protected characteristic and those who do not.
- Foster good working relations between such groups.

The Chief Constable is also bound by these duties, and I'm reassured that the Force has adopted and is working towards the National Police Chiefs' Council, Diversity, Equality & Inclusion Strategy so that by 2030, policing will be a profession with a more representative and inclusive workforce that feels supported and has the capabilities to meet future policing challenges.

To support efforts by the Chief Constable, I will be utilising my volunteers, who are made up of residents from across Derby and Derbyshire, to proactively and independently, review processes and policing powers, such as Stop and Search, to ensure they're being applied fairly and proportionately. This critical work will assist me with holding the Chief Constable to account and ensures our police service remains inclusive and equitable for all.

Contact Us

You can contact my office in a variety of ways:

Through my website: www.derbyshire-pcc.gov.uk

By email: pccoffice@derbyshire.police.uk

By phone: 0300 122 6000

By post: Office of the Police and Crime Commissioner Derbyshire Constabulary
Headquarters Butterley Hall, Ripley, Derbyshire DE5 3RS

On X: @derbyspcc

On Facebook: @DerbyshirePCC

On Instagram: Derbyshire_police_commissioner

Please note we are unable to take details of crimes or incidents. If you need to contact the police please either call 999 if it is an emergency, or dial 101 if it is a non-emergency.

Sign up for Derbyshire Alert

Derbyshire Alert is the community messaging system for the whole of Derbyshire & Derby City. By registering, you can be the first to receive news and appeals, local crime information, and prevention advice direct to your email address. You can sign up by heading to www.derbyshirealert.co.uk

Derbyshire Alert is run independently of the Derbyshire Office of the Police and Crime Commissioner. By signing up you agree to their terms and conditions in accordance with their privacy policy, which you can read on <https://www.neighbourhoodalert.co.uk/privacy>



**Derbyshire
Police and Crime
Commissioner**

Safer and Stronger Together

*Protecting Communities
Fighting Crime*



Police & Crime Plan 2024-2029 Consultation

Survey Results

September 2024

Further information is available from:

The Engagement Team

Office of the Police & Crime Commissioner for Derbyshire

Butterley Hall

Ripley

Derbyshire

DE5 3RS

Telephone: 0300 122 6000

Email: pccoffice@derbyshire.police.uk

Contents

Summary	1
Engagement	2
Main Points	3
Q1. Please rank the following policing themes in importance to you from 1 to 9 (with 1 being the most important.):	4
<i>Neighbourhood Policing; Supporting Victims and Safeguarding; Serious Violence including Violence Against Women and Girls [VAWG]; Anti-Social Behaviour and Community Safety; Drug Dealing and Substance Misuse; Online Safety; Road Safety; Rural Crime; Bringing Offenders to Justice.</i>	4
Q2. If there are any other issues (not listed above) that you think should be priorities, please provide details below	7
Q3. In your opinion, what are the top three policing issues within your local community?	8

Summary

- Police & Crime Commissioner Nicolle Ndiweni-Roberts launched her Police & Crime Plan 2024-2029 Consultation on 8 July 2024. The survey was open until 1 September 2024 and was held to help the Commissioner understand which issues are felt to be the most important for Derbyshire force area residents, as well as for those who work in or visit Derbyshire. The results will feed into the Police & Crime Plan 2024-2029 which is due to be published later in 2024.
- 3,340 responses were received, of which 3,189 were from residents, 78 from people who work in Derbyshire (but don't live there) and 14 were from people who visit Derbyshire.
- There was a good spread of responses from across the force area (with more than 200 responses from each Local Authority Area) and also from across the various demographics which are outlined within the table on page five.

Engagement

- The Commissioner and her office attended 28 separate engagement events and meetings situated across the county and city during the period the consultation was active. During these engagements, every opportunity was taken to promote the consultation and speak with a variety of businesses, organisations, political and community leaders and residents on policing priorities to help shape development of the Police and Crime Plan.
- In addition to these engagements, there were sustained efforts to engage with residents online through social media and reaching as many people as possible through Derbyshire Alert.
- These efforts collectively have made this consultation the most engaged with survey of its kind ever conducted in Derbyshire. The 3,340 responses received, are more than five times the response rate received for the previous Police and Crime Plan consultation undertaken in 2021.

Main Points

- Serious Violence including Violence Against Women & Girls [VAWG]; Anti-Social Behaviour and Community Safety; and Neighbourhood Policing were clear top priorities for respondents out of the nine options provided. These priorities were consistently, and almost exclusively, the top 3 priorities across all Local Authority Areas and the different demographics.
- There was also a large degree of consistency among the issues chosen as the top three policing issues within the local community. Anti-Social Behaviour was mentioned by 42% of respondents, and Drugs (use and related anti-social behaviour and crime) were mentioned by 35% of respondents.
- Other issues frequently mentioned alongside the top three priorities were:
 - Visibility of Police (21%);
 - Neighbourhood Policing (16%) [some respondents mentioned both visibility and local policing];
 - Road Safety (20%); and
 - Speeding (12%) [again, some respondents mentioned both general Road Safety, and Speeding in particular].

Q1. Please rank the following policing themes in importance to you from 1 to 9 (with 1 being the most important.):

Neighbourhood Policing; Supporting Victims and Safeguarding; Serious Violence including Violence Against Women and Girls [VAWG]; Anti-Social Behaviour and Community Safety; Drug Dealing and Substance Misuse; Online Safety; Road Safety; Rural Crime; Bringing Offenders to Justice.

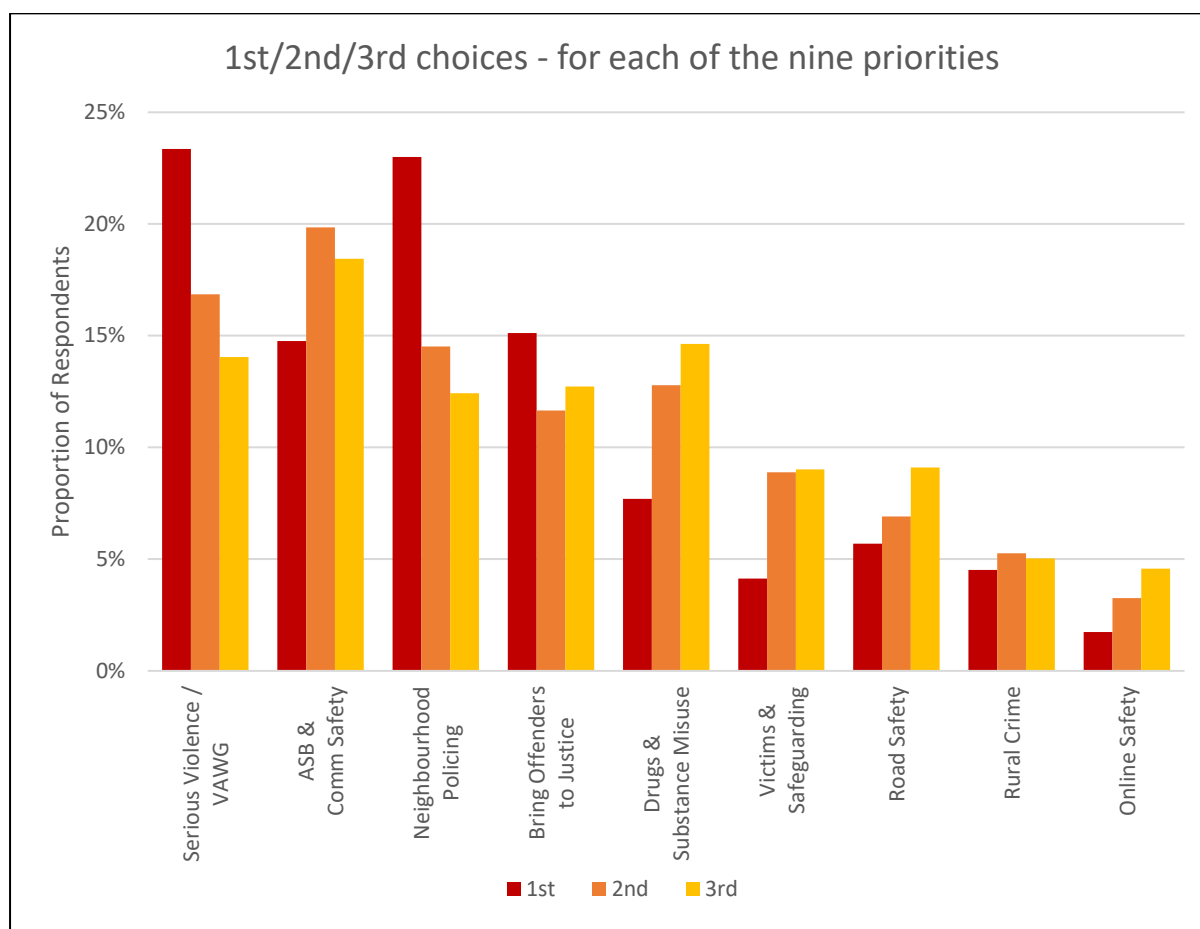
Serious Violence including Violence Against Women & Girls [VAWG]; Anti-Social Behaviour and Community Safety; and Neighbourhood Policing were clear top priorities for respondents out of the nine options provided.

54% chose Serious Violence as their 1st, 2nd or 3rd priority

53% chose ASB

50% chose Neighbourhood Policing

39% chose Bringing Offenders to Justice, 35% chose Drugs & Substance Misuse, 22% chose Supporting Victims & Safeguarding, 22% chose Road Safety, 15% chose Rural Crime and 10% chose Online Safety.



Serious Violence, ASB and Neighbourhood Policing were consistently, and almost exclusively, the top 3 priorities across all Local Authority Areas and the different demographics.

The tables below list the top three priorities for the different areas and demographics.

SV & VAWG = Serious Violence (incl VAWG)

ASB = Anti-Social Behaviour

NBH Pol = Neighbourhood Policing

	Force Area	Amber Valley	Bolsover	Chesterfield	Derby	Derbyshire Dales	Erewash	High Peak	North East Derbyshire	South Derbyshire	Work in Derbyshire	Visit Derbyshire
1st	SV & VAWG	ASB	NBH Pol	ASB	SV & VAWG	SV & VAWG	ASB	NBH Pol	ASB	SV & VAWG	SV & VAWG	NBH Pol
2nd	ASB	NBH Pol	ASB	SV & VAWG	ASB	NBH Pol	NBH Pol	ASB	NBH Pol	ASB	Justice	SV & VAWG
3rd	NBH Pol	SV & VAWG	SV & VAWG	NBH Pol	Drugs	ASB	SV & VAWG	SV & VAWG	SV & VAWG	NBH Pol	ASB	Justice

	Force Area	Male	Female	24 yrs or under	25-44 yrs	45-64 yrs	65 yrs and over	Ethnic Minority background	Lesbian, Gay, Bisexual, Other	Disability, physical/mental health/illness
1st	SV & VAWG	ASB	SV & VAWG	SV & VAWG	SV & VAWG	ASB	NBH Pol	SV & VAWG	SV & VAWG	SV & VAWG
2nd	ASB	NBH Pol	ASB	Drugs	ASB	SV & VAWG	ASB	Drugs	ASB	ASB
3rd	NBH Pol	SV & VAWG	NBH Pol	Justice	NBH Pol	NBH Pol	SV & VAWG	ASB	NBH Pol	NBH Pol

The following tables show the relative positions of each of the priorities (**where 1 = average**). Cells shaded darker red were rated as a higher priority, cells shaded darker green were rated as a lower priority.

	Force Area	Amber Valley	Bolsover	Chesterfield	Derby	Derbyshire Dales	Erewash	High Peak	North East Derbyshire	South Derbyshire	Work in Derbyshire
Serious Violence, VAWG	1.41	1.38	1.40	1.46	1.47	1.32	1.39	1.34	1.39	1.43	1.52
ASB & Comm Safety	1.40	1.45	1.43	1.48	1.37	1.29	1.54	1.39	1.42	1.41	1.24
Neighbourhood Policing	1.35	1.41	1.44	1.35	1.24	1.31	1.43	1.41	1.41	1.37	1.20
Bring Offenders to Justice	1.24	1.27	1.25	1.27	1.20	1.23	1.23	1.15	1.27	1.25	1.44
Drug Dealing / Misuse	1.18	1.15	1.26	1.23	1.26	1.05	1.14	1.10	1.19	1.20	1.06
Support Victims & Safeguarding	0.99	1.00	0.97	1.02	1.06	0.86	1.00	0.92	0.99	0.95	1.23
Road Safety	0.96	0.98	0.89	0.86	0.94	1.06	0.94	1.03	0.96	0.93	0.91
Rural Crime	0.78	0.68	0.69	0.65	0.68	1.16	0.63	0.98	0.74	0.76	0.59
Online Safety	0.71	0.69	0.67	0.67	0.77	0.74	0.70	0.68	0.63	0.70	0.81
No. of responses	3,340	467	241	282	651	389	244	328	269	318	78

	Force Area	Male	Female	24 yrs or under	25-44 yrs	45-64 yrs	65 yrs and over	Ethnic Minority background	Lesbian, Gay, Bisexual, Other	Day to day activities limited
Serious Violence, VAWG	1.41	1.34	1.49	1.56	1.42	1.39	1.39	1.53	1.50	1.41
ASB & Comm Safety	1.40	1.41	1.39	1.15	1.38	1.45	1.44	1.26	1.42	1.37
Neighbourhood Policing	1.35	1.39	1.31	0.94	1.33	1.39	1.46	1.10	1.24	1.35
Bring Offenders to Justice	1.24	1.30	1.17	1.25	1.26	1.26	1.17	1.15	1.21	1.22
Drug Dealing / Misuse	1.18	1.20	1.15	1.29	1.12	1.18	1.16	1.29	1.08	1.23
Support Victims & Safeguarding	0.99	0.93	1.06	1.15	1.12	0.99	0.86	1.20	1.17	1.09
Road Safety	0.96	0.98	0.94	0.96	0.95	0.93	0.99	0.85	0.93	0.90
Rural Crime	0.78	0.81	0.73	0.90	0.72	0.73	0.82	0.85	0.75	0.75
Online Safety	0.71	0.65	0.76	0.81	0.71	0.67	0.72	0.79	0.70	0.68
No. of responses	3,340	1,	1,591	385	580	1,285	979	360	202	244

Q2. If there are any other issues (not listed above) that you think should be priorities, please provide details below

Respondents were asked whether they considered any other issues to be priorities.

1,146 respondents provided an answer; however, the vast majority were issues such as Visibility, E-scooters, Knife Crime and Racism, which were already included in Q1.

The main issue raised which was not directly included in Q1 relates to improving confidence in the police: ensuring that crimes are solved/prevented, offenders are dealt with robustly, that there are local officers who know their area and engage with residents, and that the police are seen to be impartial and have integrity.

Inconsiderate and illegal parking was also raised by numerous respondents, although this is often a local council issue, the police will only intervene when:

- A vehicle is parked on zig zag lines.
- A vehicle is parked dangerously.
- A vehicle is parked in a way that is obstructing emergency vehicles from accessing an incident.

Q3. In your opinion, what are the top three policing issues within your local community?

There was also a large degree of consistency among the issues chosen as the top three policing issues within the local community. Anti-Social Behaviour was mentioned by 42% of respondents, and Drugs (use and related anti-social behaviour and crime) were mentioned by 35% of respondents.

Other issues frequently mentioned were:

- Visibility of Police (21%);
- Neighbourhood Policing (16%) [some respondents mentioned both visibility and local policing];
- Road Safety (20%); and
- Speeding (12%) [again, some respondents mentioned both general Road Safety, and Speeding in particular].

The six issues above were the only ones mentioned by more than 10% of respondents overall, although there were some variances amongst different demographics, e.g.:

- Rural Crime was mentioned more by respondents living in rural areas;
- Violence was mentioned more by respondents living in urban areas, young people and those from an ethnic minority background;
- Burglary was mentioned more by respondents living in the north of the county and those aged 25-44 years;
- Theft was mentioned more by young people, people from an ethnic minority background and those who are Lesbian, Gay, Bisexual or Other sexuality; and
- Hate Crime/Racism was mentioned more by people from an ethnic minority background.