

PUBLIC

**MINUTES** of a meeting of **GOVERNANCE, ETHICS AND STANDARDS COMMITTEE** held on Thursday, 11 July 2024 at Committee Room 1, County Hall, Matlock, Derbyshire, DE4 3AG.

**PRESENT**

Councillor S Swann (in the Chair)

Councillors R Flatley, C Dale, L Grooby, S Hobson, D Muller and W Major.

Also in attendance was H Barrington, C Burton, D Cohen, G Knowles, J Lakin, I Little, D Massey and D Mitchell.

Apologies for absence were submitted for Councillor K Gillott.

**15/24 DECLARATIONS OF INTEREST**

There were no declarations of interest.

**16/24 MINUTES**

**RESOLVED:** That the minutes of the meeting of the Governance, Ethics and Standards Committee meeting held on 18 April 2024 be confirmed as a correct record and signed by the Chairman.

**17/24 MINOR CHANGE TO THE CONSTITUTION: D2 STRATEGIC LEADERSHIP BOARD**

J Lakin - Assistant Director and Data Protection Officer introduced the report, which had been circulated in advance of the meeting informing Committee that references to the new Derby and Derbyshire Strategic Leadership Board and its Terms of Reference had been included within the Council's Constitution.

**RESOLVED to note:**

- 1) The inclusion in the Constitution of reference to the Derby and Derbyshire Strategic Leadership Board as established by Cabinet and its Terms of Reference as approved by Cabinet and removal of references to and the Terms of Reference for the Vision Derbyshire Committee and Economic Prosperity Committee; and
- 2) That the amendments detailed will also be referred to full Council to note.

**18/24 REPORT OF THE CHAIRMAN OF THE GOVERNANCE, ETHICS AND STANDARDS COMMITTEE**

J Lakin - Assistant Director and Data Protection Officer introduced a report, which had been circulated in advance of the meeting that sought consideration to the annual report of the Chairman of the Governance, Ethics and Standards Committee prior to presentation to full Council.

**RESOLVED to:**

- 1) Endorse the annual report of the Chairman of the Committee attached at Appendix 2 to the report; and
- 2) Support its presentation to full Council.

**19/24 CUSTOMER FEEDBACK: COMPLIMENTS AND COMPLAINTS 2023/24**

C Burton - Assistant Director of Communications and Customers introduced a report, which had been circulated in advance of the meeting that provided the end of year update on complaints and compliments reported to the Council during 2023/24 and trend analysis for the last eight years. As well as the intended organisational approach to compliments and complaints in the future and the work currently underway. Council officers in attendance at the meeting answered a number of questions asked by the Committee.

**RESOLVED to:**

Note the content of the report and the latest data.