



FOR PUBLICATION

DERBYSHIRE COUNTY COUNCIL

IMPROVEMENT AND SCRUTINY COMMITTEE – HEALTH

25 March 2024

Healthwatch Derbyshire Update

1. Purpose

- 1.1 To present to the Committee a report on the engagement activity currently being carried out by Healthwatch Derbyshire. The report includes the areas that Healthwatch are currently focussing on, what they have been hearing, updates and project work.

2. Information and Analysis

- 2.1 The main themes to report to the Committee are around pharmacy and dental, as areas of specific interest to the Committee and its work.

The main topic reported to Healthwatch around pharmacy is around availability of blister packs. The 'pharmacy first' initiative will also be monitored for patient feedback as this goes live and gathers momentum.

Several issues continue around availability of, and access to NHS dentistry. The report includes a sample of the comments recently received.

Another key piece of work covered in the report is experiences of accessing wheelchair services in Derbyshire, which has been a subject of recent engagement. A draft report is currently with the provider and commissioner for response prior to being published.

3. Alternative Options Considered

- 3.1 N/A

3.2 N/A

4. Implications

4.1 N/A

5. Consultation

5.1 N/A

6. Background Papers

6.1 N/A

7. Appendices

7.1 Healthwatch Derbyshire Engagement Updates - March 2024

8. Recommendation(s)

That the Committee accepts and notes the report.

9. Reasons for Recommendation(s)

To inform the Committee of the roles and responsibilities of Healthwatch Derbyshire and current themes and priorities of its work in the county.

Report Author:

Helen Henderson
Chief Executive
Healthwatch Derbyshire

Contact details: helen@healthwatchderbyshire.co.uk

Implications

Financial

1.1 N/A

Legal

2.1 N/A

Human Resources

3.1 N/A

Information Technology

4.1 N/A

Equalities Impact

5.1 N/A

Corporate objectives and priorities for change

6.1 N/A

Other (for example, Health and Safety, Environmental Sustainability, Property and Asset Management, Risk Management and Safeguarding)