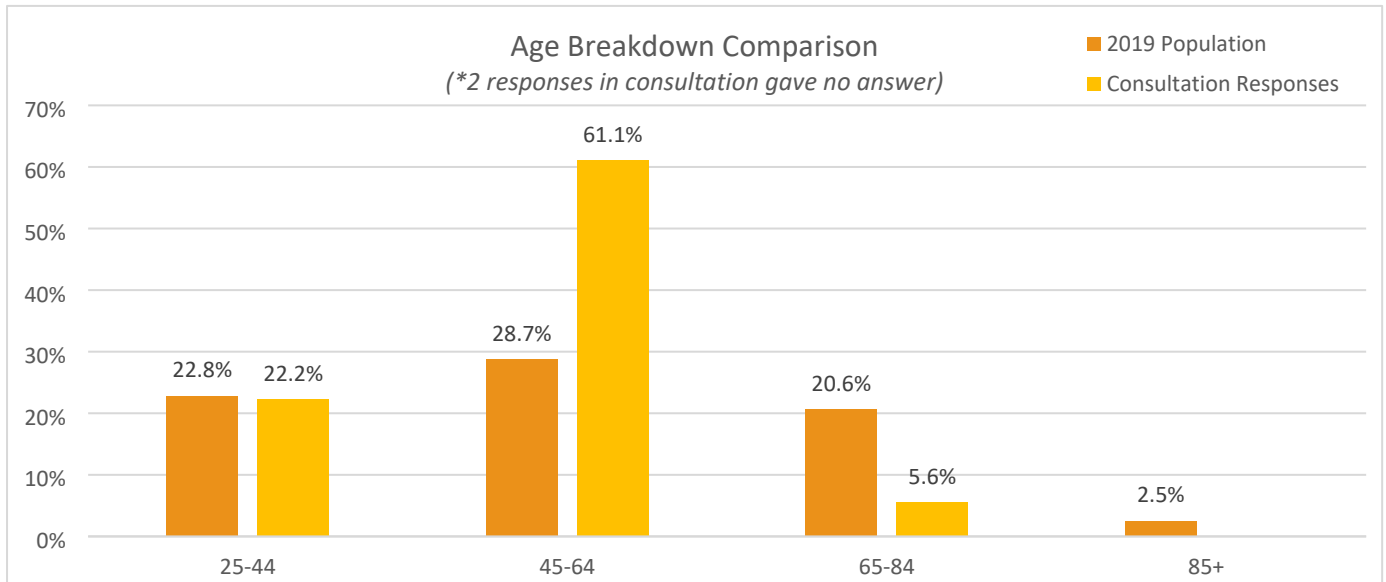


## Appendix 2

### Clay Cross Library Consultation September 2023

#### Background

According to 2019 population estimates, the total population of Clay Cross was 25,361 (This is the combined figure of Clay Cross North & South). Of this 23.1% (5868 people) were over 65.



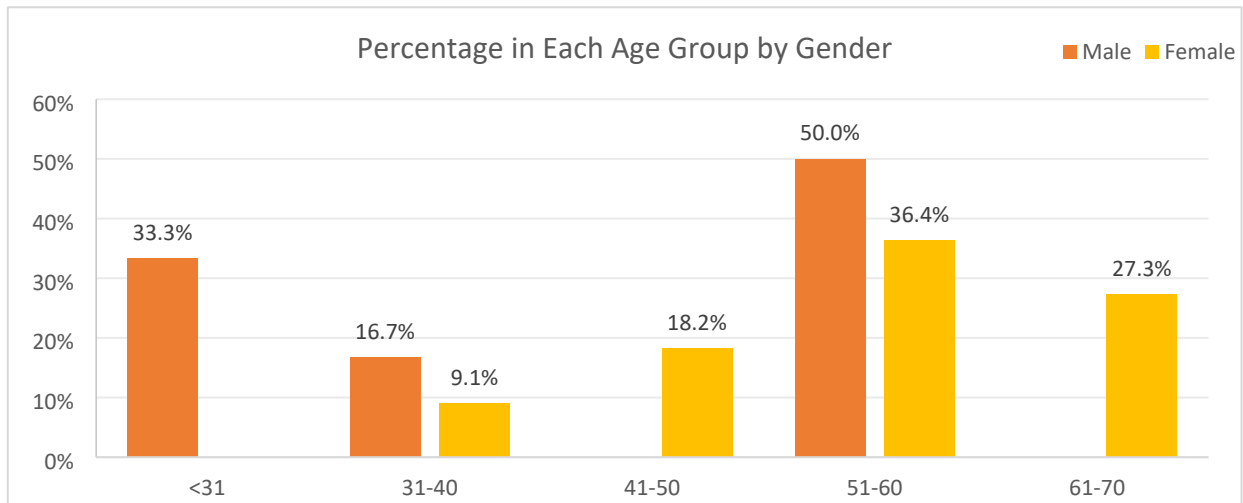
As a result of the consultation for Clay Cross library 18 responses were received, which equates to approximately 0.1% of the population. Of these 16 were library members.

As the consultation for Clay Cross library received just 18 responses in total. This means that any trends and patterns are limited due to smaller numbers. It also means that any breakdown by smaller groups is less relevant as the small proportions are even more significant.

One third of respondents were male (33.3%) with 1 response not specifying, and of those that stated over 58% were over 50 and 17% were over 60 – there was one response who left this question blank.

Average age of all respondents is 50.3 years but is noticeably higher for female respondents at 55.8 compared to males at 41.3. This is partially due to just over 50% (3 of 6) of males are 40 or under compared to 9% (1 of 11) of females.

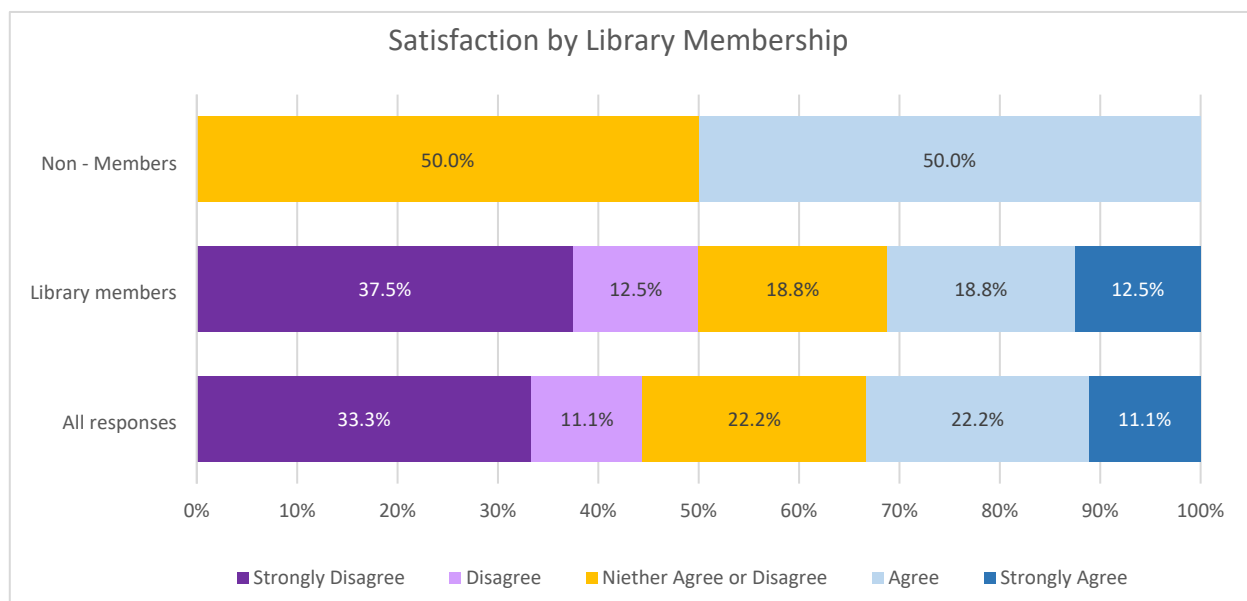
With the exception of one person who didn't specify, all respondents gave their ethnicity as 'White English, Welsh, Scottish, Northern Irish or British'.



### Overall

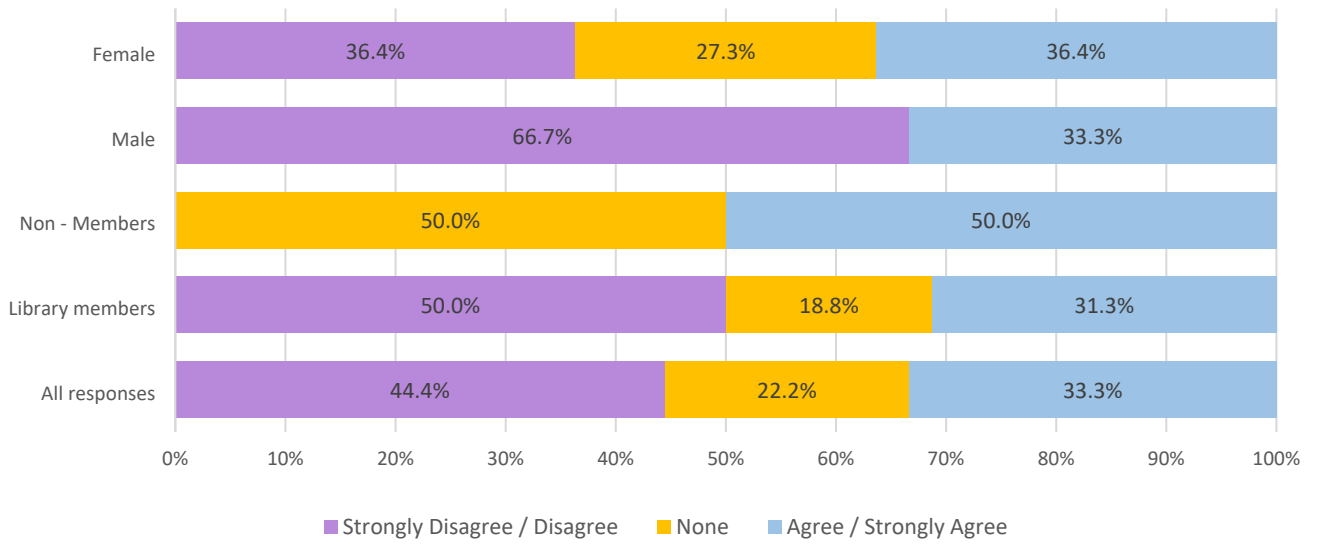
For all respondents to the consultation, 44% either Disagreed or Strongly Disagreed with the proposal to relocate the library. This compares to 33% who Agreed or Strongly Agree.

Not unexpectedly given the number of non-members who responded, the percentage of members agreeing or strongly agreeing with the proposal is in line with that of the overall number of responses



Looking at the data further, it shows that males are more likely to object with the proposals than females with 67% of males stating they disagree or strongly disagree compared to 36% of females.

Agreement by Category



## Relocation Issues

### Context

Users could give multiple answers to the question of relocation difficulties, so there were 31 responses in total from 18 surveys. Of these 28 came from library members and 16 from people who disagreed or strongly disagreed with the proposal. There were also 6 responses from people with disabilities and 19 responses from females compared to 11 from males

When asked about the library relocation 39% of replies expressed a concern about parking, this a consistent percentage between those who agree / strongly agree and those that disagree / strongly disagree with the proposal.

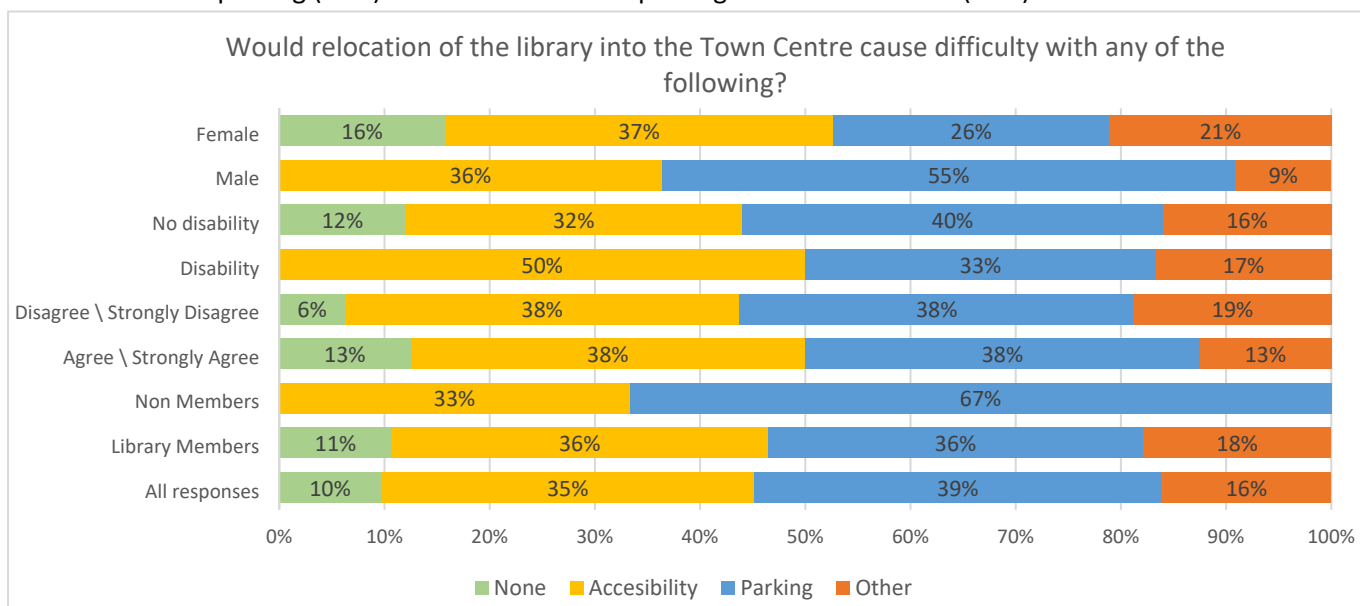
Accessibility is also shown to be a similar issue with 35% of all respondents expressing it as a concern. The figure is also similar for those who disagree or strongly disagree and those who agree or strongly disagree with 38% of both categories highlighting it as an issue.

The group with the highest percentage of respondents selecting accessibility is for those with a disability. With 50% of those selecting it as a difficulty with relocation.

Very few of the respondents to the survey said there were no issues with only 10% of people selecting the option.

Looking at the issue further by cross referencing some of the demographics, it shows that people with a disability are more concerned with accessibility with 50% expressing a concern whereas those without a disability are more concerned with parking (40%) whereas accessibility is only 32%.

Also interesting to note is that female respondents were more like to have no issues (16%) and were also less concerned about parking (26%) than Males who had parking as their main issue (55%).



Throughout all those surveyed there were 5 responses of other where a comment was left- these were as follows:

“Essential 'librariness’”

“Clay Cross is "Clay Cross" because it still holds on to the beauty of a by gone age. A lovely separate building that is "our" library. Not part of something else in another building! We don't want it left to rot with age, should it become empty or even worse - be knocked down. As the old saying goes "if it ain't broke, don't fix it!"”

“Further away for me”

“Library is currently in an ideal location for disabled access children and Holmgate locality. There is plenty of parking both across road and in park area although this needs upgrading.”

“Enjoyment of surroundings / environment”

## Library Usage

Given users could provide multiple answers to this question, there were 52 responses in total from 18 respondents with most people choosing multiple options. Perhaps unsurprisingly the majority of respondents use the library to Borrow or return books with 31% of people giving this option. Of the other options provided, Reading and Leisure where the other most popular answers with 11% each, though all of the answers provided received some responses. For library members, the responses for Borrow / Return books increased to 33% - there were no responses with this answer for non-members. The answers provided by non-members were for leisure, to use the computers and to look for work / job applications.

6% of respondents added 'Other' as an answer, and of those there were 3 comments left- all from library members and these are listed below.

"Browsing, please, local information"

"Attend exhibitions of art"

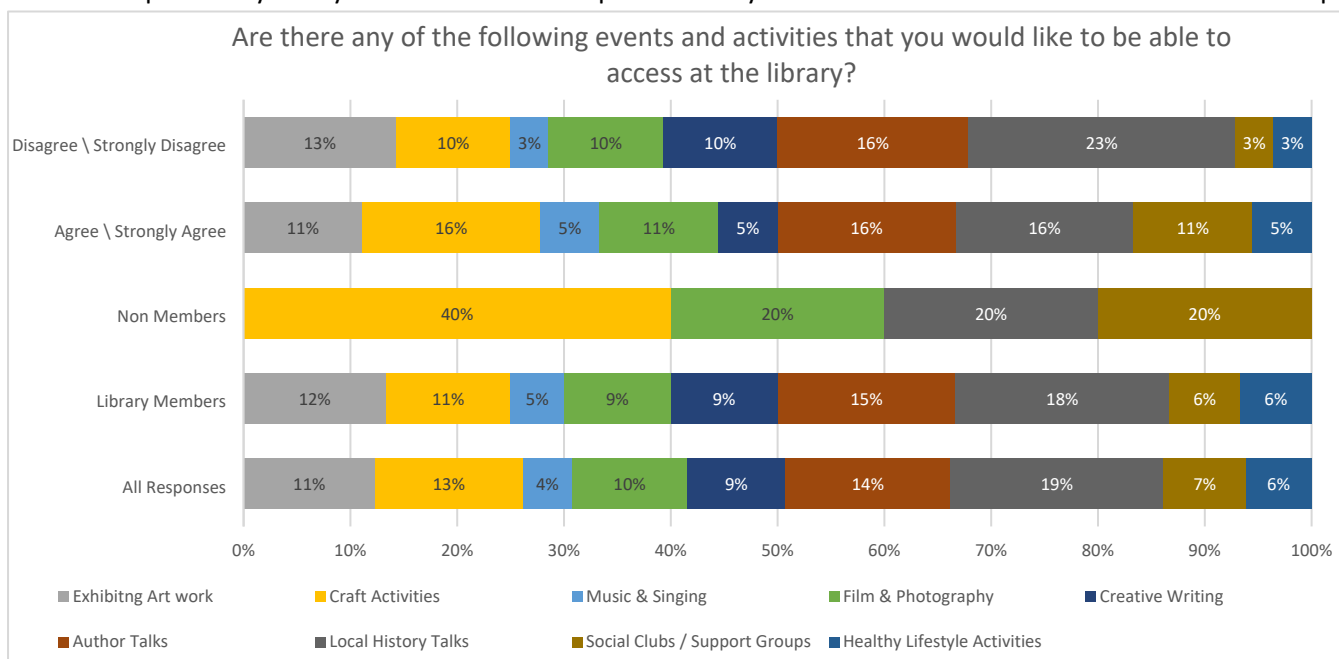
"It is a library not a social centre - we have one of those. Anything to do with literacy is fine but don't muddy the waters trying to be all things"

## Other Possible Events and Activities

As with the previous question, this was another where people could fill in multiple responses, and in this case, there were 70 responses in total from the 19 surveys. Of these 65 came from library members, 19 from those who agree or strongly agree and 31 from those who disagree or strongly disagree with the proposal.

From the results all activities / events received some selections, with Local History talks being slightly more popular ahead of Author Talks, though Exhibiting Artwork and Craft Activities also received a number of responses.

From the chart below there appears to be a significant response from non-members for craft activities but as mentioned previously – only 2 non-members completed surveys so its difficult to assess to much from their responses



There was also an opportunity to respond with 'Other' and leave a comment. There were 5 people who did so – all library members and 3 of which answered 'disagree or strongly disagree;' to the proposals. The comments provided are below

"More children's activities and engagement with local schools"

"Book displays"

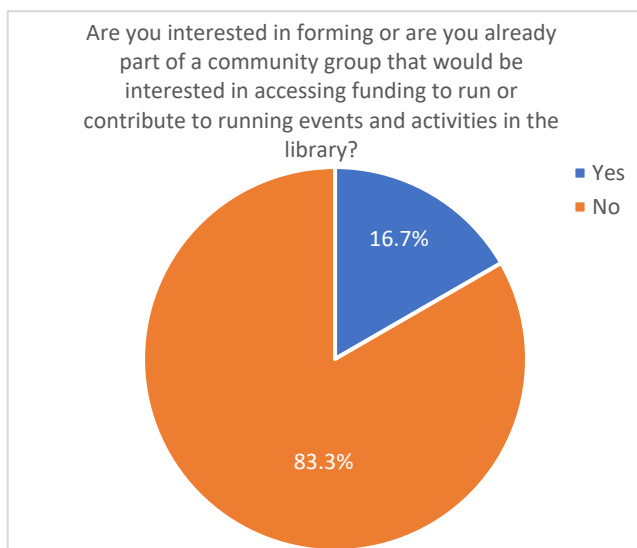
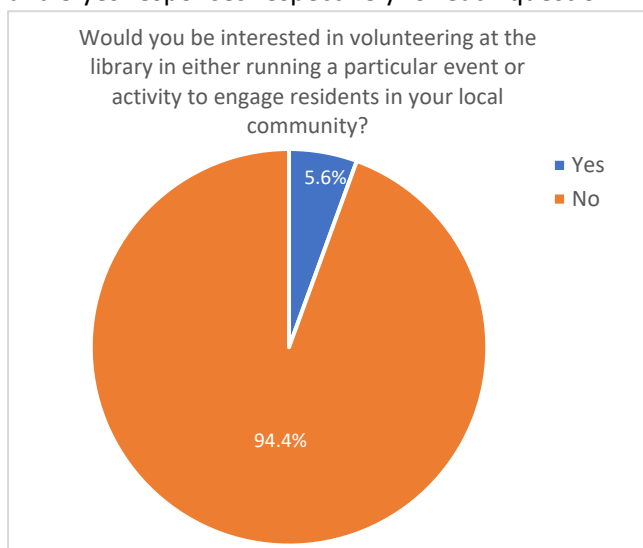
"Book club, more children's clubs to involve different age groups in book related activity e.g. Harry Potter clubs/Jacqueline Wilson clubs"

"It is a library - not to be used for music, crafts. It is for literacy. Some new books would be good."

### Interested in Volunteering / Community Groups

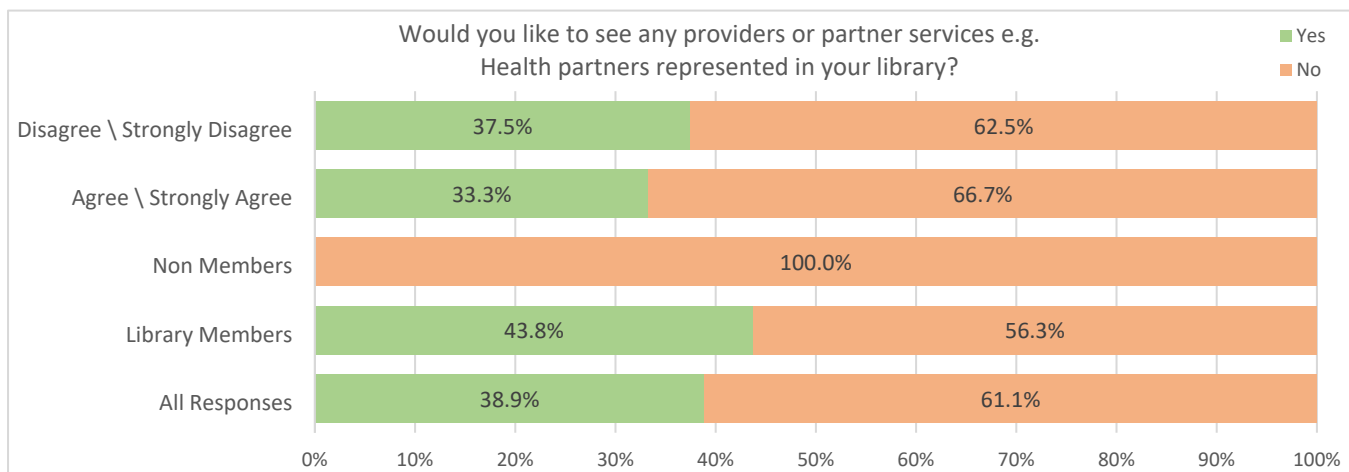
Of all the respondents to these questions, there were disappointingly only a small number who replied positively to say that they would be interested in volunteering at the library or to be part of a community group to run events at the library.

For these questions there are too few yes responses to break down the results by different groups as there only 1 and 3 yes responses respectively for each question.



### Other Options

When asked if they would like providers or partner services represented in the library, nearly 40% of respondents agreed with this. Most of the different categories noted had similar responses with the percentage of 'Yes' responses to this ranging from 33% to 44%. The exception is non-members – but that was received from only 2 surveys so is an extremely small sample size.



As part of this question, there were a selection of comments included in the responses. The comments are listed below although 11 out of the 18 responses didn't make any comment:

- “any joint working is a great idea, all the schemes come round again sure-start had play, reading, rhyming and singing sessions where midwives attended & breast feeding groups.”
- “Job Centre Social Services Health”
- “Yes”
- “Any, if it generated income for new books/resources”
- “No - It is a library not a health centre!”
- “Involvement of health providers/partners to assist support groups benefiting people who feel they are overlooked or don't get chance to talk with others in same situation.”
- “IT workshops & problem solving”

### Anything else that could improve the library experience

Respondents were given a free text option to comment if there was anything else that could improve their library experience and the comments are below separated by their response as to if they agree with the proposal or not. The vast majority of these comments were made by people who were library members. The one comment made by a non-member is indicated in the table below.

Positive comments include being closer to town and convenience. There were also comments about things that could be done to better utilise the space and encourage more people to use it

Negative comments mainly focus on the attachment to the existing building and limited range of books

<b>Agree</b>	Opening hours extended on some evenings plus Saturday opening, wider choice of books, magazines, CDs audiophile etc. Wider variety of higher level educational books especially university level study books for students.
	I would agree there is a case for relocating this library more centrally as it is in an awkward place for car access and out of the way, and is architecturally unappealing (rather too obviously subject to criminal behaviour) However, having experienced the profound disappointment of the Killamarsh move I would be concerned about the same thing happening, cramming books into a dingy afterthought of a space which no one could feel proud of, doesn't encourage people to use it and makes me miss the old building (a surprise!)
	adequate free car parking ( <i>non-member</i> )
	Open at least one evening.
<b>Neither</b>	Library's going into schools more & engaging with young children's, stronger links with schools for reading time, more activities and crafts. put on extra sessions throughout summer to engage with young people for reading, rhyming, storytelling and crafts which all seem to stop in summer when parents really need low cost or free activities.
	Poetry open mic
<b>Disagree</b>	Good opening hours; room hire opportunities, good staff levels
<b>Strongly Disagree</b>	Not moving it from it's current location
	I do not think it should be moved from it's current location. It is a lovely library in a good situation.
	The library should remain at this location. I have been coming to this library for over 50yrs on and off. Moving it will not enhance my library experience. Such a nice location and so convenient for me. What is the point of moving it?
	The choice of new fiction is very limited although books can be ordered. However it can take several weeks for the new titles to arrive.
	A library experience is helped by the knowledge of staff. More copies of new books so you don't have to wait weeks when you order books.