

POLICE AND CRIME PANEL**12th September 2019****REPORT OF THE POLICE AND CRIME COMMISSIONER FOR DERBYSHIRE****ANNUAL REPORT 2018-19****1. PURPOSE OF THE REPORT**

- 1.1 To present the draft Annual Report (Appendix A) for the Police and Crime Commissioner for Derbyshire for the period of 1st April 2018 to the 31st March 2019 in accordance with Section 12 of the Police Reform and Social Responsibility Act 2011 (PRORA).

2. BACKGROUND

- 2.1 Section 12 of the PRORA requires the Police and Crime Commissioner (PCC) to produce an Annual Report on:
- a) the exercise of the body's functions in each financial year, and*
 - b) the progress which has been made in the financial year in meeting the police and crime plan objectives in the body's police and crime plan.*
- 2.2 The PCC must present the report to the Police and Crime Panel (the Panel), at a public meeting, and answer any questions the panel may pose.
- 2.3 The PCC must also respond to any report or recommendations the Panel may make and publish said response.
- 2.4 PCCs must then publish the Annual Report, in a manner they determine.

3. PCP RESPONSIBILITIES

- 3.1 Section 28(4) of the PRORA outlines the Panel's responsibilities in relation to the Annual Report. It states that:

3.2

(4) A police and crime panel must -

- (a) arrange for a public meeting of the panel to be held as soon as practicable after the panel is sent an annual report under section 12,*
- (b) ask the police and crime commissioner, at the meeting, such questions about the annual report as the members of the panel think appropriate,*
- (c) review the annual report, and*
- (d) make a report or recommendations on the annual report to the commissioner.*

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3.3 At its meeting in July 2013 the Panel agreed that the Annual Report would be presented as a standing agenda item to the Panel's September meeting.

4.0 PUBLICATION

4.1 Subject to the report or recommendations made by the Panel, the PCC intends to publish the Annual Report as a document on the PCC Website.

4.2 The PCC does not intend to produce large numbers of physical copies of the report.

4.3 Should a member of the public wish to receive a hard copy of the Annual Report the office will ensure that they are sent one.

4.4 It should be noted that the document attached is the text for the draft report, the final version will include photography and all relevant hyperlinks.

4.5 The version at Appendix A does not include a message from the Chair of the Police and Crime Panel as one has yet to be provided, though this can be included if required.

5.0 RECOMMENDATIONS

i That the panel receives and approves the Annual Report 2018-19.

ii That Panel Members ask such questions, and make any recommendations, on the report as they think appropriate.

iii That, subject to any report or recommendations by the Panel, the Annual Report is published via the PCC's website – www.derbyshire-pcc.gov.uk.

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APPENDIX A

DRAFT

**Police & Crime Commissioner
for Derbyshire**

**Annual Report
2018-19**

INTRODUCTION

Welcome to my third Annual Report as Police and Crime Commissioner for Derbyshire. Yet again I have had a very busy year and I hope that this report will give a flavour of the work I, and my tireless team, have been involved in over the past twelve months

As always one of the greatest highlights of this job is going out into communities and meeting to people and listening to what they have to say. Whilst there are occasions when people tell me about difficulties they have experienced or times when their expectations have not been met by Derbyshire Constabulary, the vast majority of people tell me what a great job the police do and understand the enormous strain the police service as a whole is under. I have continued to deliver on my promise to visit all 383 towns and villages in Derbyshire and I am well on track to complete this by October 2019.

One of the parts of this role is to sometimes take the difficult decisions. I have campaigned for a fairer funding settlement for Derbyshire and in the Budget earlier this year there were announcements of increased funding for policing. This came, however, in the most part from Police and Crime Commissioners raising the amount of council tax local households pay towards policing by £24 a year for a Band D property. I said at the time and I will repeat it now, this was not an easy decision to take, or one I took lightly, but in order to protect policing locally I needed to do this. I did, however, stipulate to the Chief Constable that the benefit of this increase needed to be seen and felt within local communities and in a timely fashion. Since taking that decision I have been briefed on significant work being undertaken to ensure that people are recruited, vetted and trained as quickly as possible so you feel the impact of the increased funding we have received.

I have continued to work with PCC colleagues both regionally and nationally and I continue to act as portfolio lead on substance misuse and hate crime for the Association of PCCs. This requires a balancing act where I juggle national responsibilities with local commitments. I hope people consider that I have got the balance about right.

Hardyal Dhindsa
Police & Crime Commissioner for Derbyshire



THE HELLOS AND GOODBYES

My Office

As always there have been some changes within my office since the last Annual Report. Our third apprentice, Jack Foster, was successful in his application to join the team permanently as the Finance and Commissioning Support officer and we appointed Joshua Mycroft as our new apprentice and hope he will be joining us soon.

We have appointed a new Head of Commissioning and welcomed Dawn Robinson into the team. Many of us had worked with Dawn in one her previous roles working within Derby City Council.

Alison Clarke moved on from the Police and Crime Commissioner's office, but only across the road where she now works as the Lead Investigating Officer within the Force's Department for Organisational Learning, Culture and Ethics (formally known as the Professional Standards Department). In February we welcomed Marie Romano onto the team as the new Head of Compliance.

One of our Executive Assistants, Jennifer Connolly-Thompson, moved roles within the Office becoming our Policy and Partnerships Officer and Rebecca Shawcroft left us to relocate to the South West. This means we have two new Executive Assistants Dawn Brown who has started and Janice Kennedy who is due to start with us imminently.

For those who have joined the team – welcome on board! For those who have moved on to pastures new – all the best, and thanks for your work within the Office of the PCC for Derbyshire.

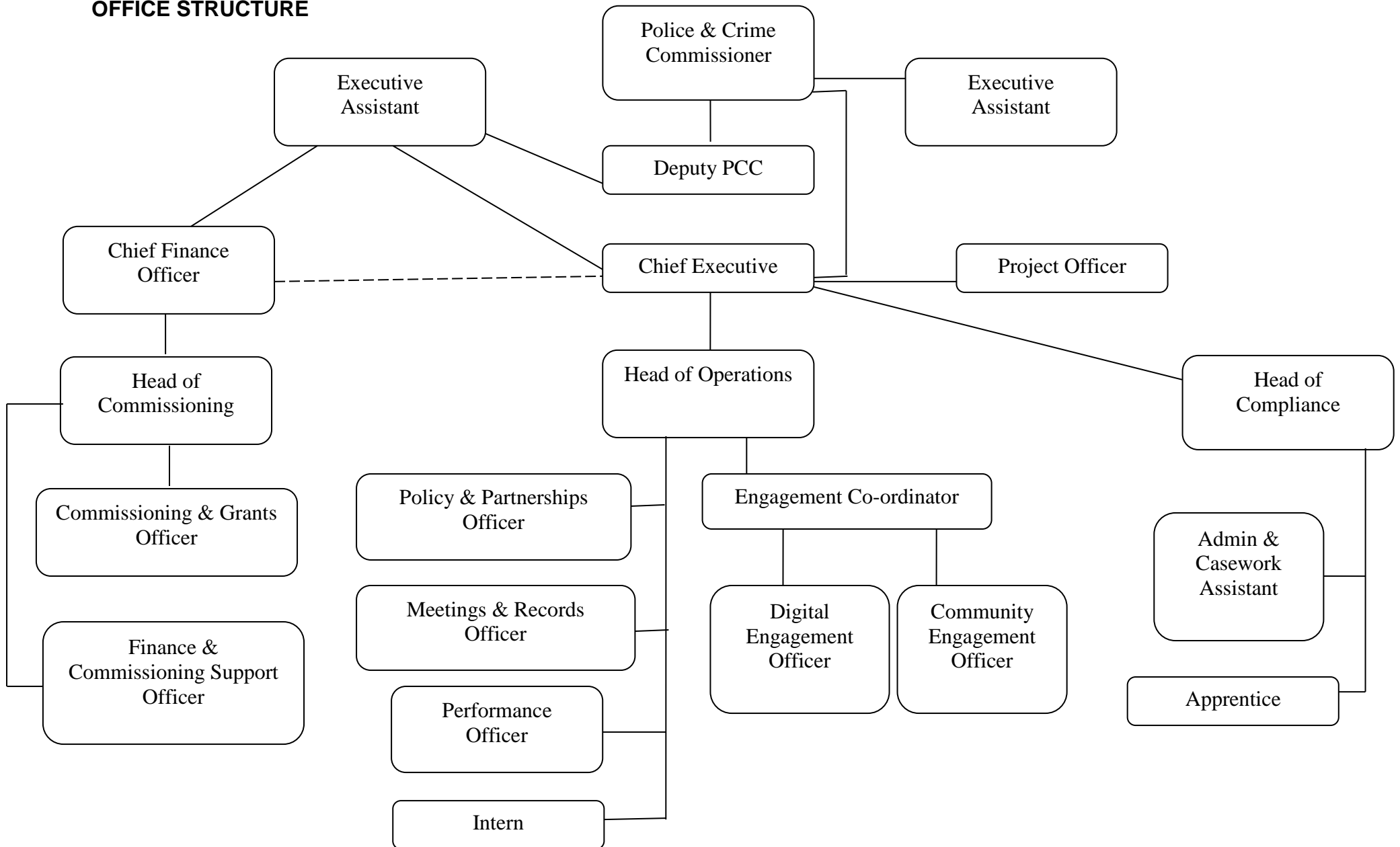
Derbyshire Constabulary

There has been some change in the top corridor within the Force and we have waved goodbye to ACC Bill MacWilliam and DCC Gary Knighton. I wish them both a very long and happy retirement! We have welcomed a new Deputy Chief Constable, Rachel Swann and Temporary ACC Kem Mehmet onto the senior team.

We are also piloting a new approach to strategic finance with a joint role being trailed across the Force and our Fire Service colleagues. This sees Mr Terry Neaves working on developing collaborative projects and opportunities and Mr Simon Allsop working as the Interim Joint Director of Finance.

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OFFICE STRUCTURE



THE POLICE & CRIME PLAN 2016-21

One of the statutory responsibilities of a new Police and Crime Commissioner is to produce a Police and Crime Plan, which is kept under review. Part of this review process is engagement with the public to understand what is important to them as well as consideration of the main threats and risks identified by the police and wider partners.

The 2016-21 Plan contains seven strategic priorities:

1. Working to keep the most vulnerable in our communities safe from crime and harm and supporting those who unfortunately find themselves a victim of crime
2. Working to tackle the emerging threats of cyber and cyber-related crime on individuals, businesses and communities
3. Working to tackle the impact of drugs and alcohol on communities
4. Supporting those with mental health issues, including those with learning difficulties, who come into contact with the Criminal Justice System, as victim or offender, to get the right support, from the right agencies at the right time
5. Working with young people, including those who have been either victims of crime or offenders, to understand their needs and prevent them becoming involved in criminal activities
6. Working with the Constabulary to develop the policing family to be more representative of the diverse communities it serves
7. Working with the Constabulary and partners to maximise the opportunities from developments in technology

Having reviewed the results of engagement activity with members of the public, as well as understanding the current threats and risks identified by the Force and partners, the decision has been taken to retain the current seven priorities as they are.

A full copy of the 2016-21 Plan can be found on the PCC's website.

SIGNIFICANT ACHIEVEMENTS 2018-19

Victims of Sexual Assault

As part of my ongoing to victims of crime, and in particular those who have been subject to sexual and violent crime, I have been working with the Force and partners to deliver a new Sexual Assault Referral Centre (SARC). This state of the art facility will provide a forensic and therapeutic centre with facilities that meet upcoming forensic standards. Work is progressing well and it is expected that this facility will open in 2019.

City Centre Summit

The work on tackling street drinking, begging and anti-social behaviour has continued at a pace in Derby City. Partners have come together and have had a real impact on both service users and people who visit the City. A key development has been the opening of the 'Safe Space' which provides somewhere for the most entrenched in the City to have a shower, take some time out and access a range of supportive services.

Rural Crime Survey

As an active member of the National Rural Crime Network, we have taken part in two major pieces of research into rural criminality. The first looking at crime in general and the second looking specifically at Domestic Abuse within rural communities. Both pieces of research are due to be published in 2019.

#No2Hate

As part of my role as national lead for Hate Crime, I have pulled together a social media campaign as part of National Hate Crime Awareness week in October 2018. The campaign was delivered over a number of social media platforms and the Twitter element attracted just shy of 1 million interactions by people, and was even retweeted by an international film star!

Mental Health

My commitment to supporting those with mental health issues has continued. I remain the co-chair of the Mental Health Crisis Care Concordat Group for Derbyshire. I have worked with partners from health and the ambulance service to deliver mental health professionals into the Force's contact management centre to ensure that those who call either 999 or 101 who would be better supported within a health environment have been able to access relevant support, thus freeing up police officer time.

Visibility

Following the difficult decision to raise the Council Tax Precept I have been able to work with the Chief Constable to create 120 new roles within Derbyshire Constabulary (58 officers and 62 staff). This increase will see 42 new posts in Safer Neighbourhood Teams; 22 new detective staff investigators; 28 new local policing unit officers; 5 new rural crime officers; 8 new officers into Roads Policing; 7 new analytical roles; a new officer role working around mental health; 4 new officers and a staff member working in new technology inc. taser, drones and ANPR; two temporary roles in Criminal Justice. The Chief Constable has committed to having these roles recruited into by the end of July.

#D383

My commitment to visiting all 383 towns and villages of Derbyshire during my term in office has continued to be delivered. By the end of March 2019, **319** locations had been visited – meaning the challenge was just over 83% completed.

Key aims & objectives of the campaign

Each visit has a public focussed element and the purpose is for the PCC to consult and/or engage with the public, on general policing issues or on a relevant topic or to raise awareness of a relevant issue.

Events are published on the Commissioners' website and posted on social media as well as being extended through Derbyshire Alert. Additionally, #D383 photographs are posted on Facebook as soon as possible after each visit and links tweeted.

Some of the visits involve other community safety organisations or local groups to ensure maximum ability to take forward or address any issues raised at local level,

An open invitation was extended to members of the public and community groups encouraging them to contact the Commissioner with details of local events and meetings which they would like him to attend.

At each visit the Commissioner has his photograph taken with a #D383 logo, preferably with members of the public or those he is visiting.

Visits for #D383 are combined with existing events and pre-planned visits where they exist or are being carried out in conjunction with other areas of work

What are residents of Derbyshire telling us so far?

The below table highlights any concerns that were voiced in each area, and how many times these were reported to the Commissioner whilst completing #D383 events. A total of 153 places have been visited in the year 2018/19.

	Amber Valley	Bolsover	Chesterfield	Derby City	Derbyshire Dales	Erewash	High Peak	North East Derbyshire	South Derbyshire
ASB	3	1	3	4		2	1	2	
Budget/Precept	2	1	1		3				5
Burglary/Robbery/Theft	2		2	1	5			1	3
Contact & Response Times 101/999		1			5	1	1		
Criminal Damage								1	
Derbyshire Alert					2				1
Dog Fouling		1							1
Drinking/Drunk drivers		1							
Drug Supply/Dealing		2	3	4	1	1	3		
Drug Taking	1	3	3	2			1		1
Estate - Police Building				1	1				
Fly Tipping						1		1	
Fracking		1				1			
Fraud									
General Quality of Service		1			2	3		1	2
Neighbourhood Watch					1				
Noise and Nuisance	1				2			1	
Off-roading									
Parking	3	3	1	3	4	2	4	4	4
PCC Role, Cost & Accountability			1						
Police Complaint		1							1
Police Powers					1				
Resource Allocation/Reduction	2	3		1	4	4	1	2	3
SNT updates & Attendance at Local Meetings	1	1		1	1	2		1	1
Speeding	5	4	2	1	11	4	5	9	7

Street Drinking		1		1					
Traffic & Road Concerns (including cyclists and horses)					2		3		
Travelling Communities					1	1			
Wildlife Crimes									2

Parking, speeding and ASB are issues that seem to be a concern in almost all areas of Derbyshire.

Area	Total Visits	Issues
Amber Valley	18	<ul style="list-style-type: none"> • Speeding • Parking • ASB
Bolsover	9	<ul style="list-style-type: none"> • Speeding • Resource Allocation/Reduction • Parking • Drug taking
Chesterfield	12	<ul style="list-style-type: none"> • ASB • Drug Supply/Dealing • Drug Taking • Speeding
Derby City	17	<ul style="list-style-type: none"> • ASB • Drug Supply/Dealing • Parking • Drug Taking
Derbyshire Dales	31	<ul style="list-style-type: none"> • Speeding • Burglary/Robbery/Theft • Contact & Response Times 101/999 • Parking
Erewash	13	<ul style="list-style-type: none"> • Resource Allocation/Reduction • Speeding • General Quality of Service
High Peak	9	<ul style="list-style-type: none"> • Speeding • Parking • Traffic
North East Derbyshire	21	<ul style="list-style-type: none"> • Speeding • Parking • Resource Allocation/Reduction
South Derbyshire	23	<ul style="list-style-type: none"> • Speeding • Budget/Precept • Parking

Local Findings

Amber Valley

A total of 18 visits were made to Amber Valley this year, including parish council meetings, schools and churches. These visits have led to the Commissioner giving support to other local groups including Heanor Vision. The main concerns in the area were speeding, parking and anti-social behaviour, but many reported Amber Valley as

being a pleasant place to live with great community spirit.

Bolsover

During this year, 9 visits were made to Bolsover, including community groups such as Friends of New Bolsover and Carr Vale, well dressings and busy on street locations. The main concerns in the area were around speeding, parking and resource allocation. With regards to the speeding concerns, the Commissioner has facilitated contact between interested parties and the local Safer Neighbourhood Teams to discuss setting up a community speedwatch.

Chesterfield

Twelve visits were made to Chesterfield in this year including to a superkitchen in Grangewood, community groups such as the Chit Chat Club in Loundsley Green and a walking for health group in Holmbrook. A visit to Inkersall led to some great partnership work locally to develop diversionary activities for young people in the area. The Commissioner highlighted that residents should contact the police via 101 for non-emergency concerns as this helps them build a picture of a situation in an area

Derby City

During this year, the Commissioner made 17 visits across Derby City, including to leisure centres, local shopping areas and joined local SNT's at their 'cuppa with a copper events'. The main issues raised include ASB, drug supply/dealing and parking. Many also reported that their local area feels like a safe place to live, benefitting from good community spirit.

Derbyshire Dales

A total of 31 visits were made to the Derbyshire Dales in the last year. These included garden centres, parish council meetings and local businesses. Residents raised concerns around speeding, burglary, contact /response times and parking. The Commissioner discussed these issues with residents and offered to provide support where he could and raised the role of the Rural Crime Team. Many reported that the area they live in is very quiet where residents support each other.

Erewash

During this year, the Commissioner made 13 visits to Erewash, including churches, a local cricket club and parish council meetings. In this area, the main concerns raised included resource allocation/reduction, speeding and the general quality of service. The Commissioner appreciated residents discussing these issues with him and linked one area with the Neighbourhood Watch Co-ordinator to support them setting up their own group. The many discussions held told him that many people felt they lived in a quiet area that felt safe to live in.

High Peak

A total of 9 visits were made to the High Peak this year, including well dressings, parish council meetings and being part of Ruth George MP's tour of local villages. The main concerns in the area included speeding, parking and traffic. The Commissioner provided information regarding community speedwatch and also raised awareness of his small and large grants schemes. Many reported that the area they live in has good community spirit and is a great place to live.

North East Derbyshire

During the last year, 21 visits were made to North East Derbyshire. These included coffee mornings, local community groups and busy on street locations. The Commissioner was informed that the main concerns in the area were speeding, parking and resource allocation/reduction. He was able to link communities with the

local SNT to explore setting up community speedwatch schemes. Many noted that they lived in an area with good community spirit.

South Derbyshire

A total of 23 visits were made to this area including his 300th visit of the tour to Hartshorne. He attended various locations including Women’s Institute meetings, open gardens and village halls. Resident’s main concerns were around speeding, budget/precept and parking. The Commissioner was able to give an overview of his role and responsibilities to residents and was supported by many partners during his visits including, Rural Action Derbyshire, South Derbyshire CVS and Foundation Derbyshire. Many reported that they live in a peaceful area and that community spirit was good.

CASEWORK AND COMPLAINTS

The PCC continues to receive contact from the public either by post, in person, via the website or via third parties such as local MPs or local Councillors. We greatly appreciate it when people take the time to get in touch and we will always do our best to help with any issues raised. We are, however, sometimes constrained in what we can do when it comes to specific cases. The PCC is only allowed in law to deal with complaints against the Chief Constable; any complaints relating to other ranks must be dealt with by the Force. The PCC is responsible for ensuring that the Force runs an effective complaints process and to support this we dip-sample closed complaints, we also meet regularly with the Regional Director for the Independent Office for Police Conduct (IOPC) responsible for Derbyshire. Derbyshire continues to enjoy a good relationship with the IOPC and they continue to consider that Derbyshire has good systems in place, which is not to say that we will allow this to make us complacent and we are always keen to keep an eye on best practice from other police force areas.

The following table sets out the numbers of pieces of casework the office has received during the year April 2018 to March 2019. This can be through members of the public writing in, emailing or contacting the office by telephone or brought back to the office following public events and visits. The amount of casework/contact has remained fairly stable, seeing a 0.9% reduction year on year.

CONTACTS:

Type of contact		Year on year change
Appreciation	9	+2
Complaint or dissatisfaction	123	-37
Crime report	13	-9
Feedback	43	+11
General enquiry	180	+33
Indecipherable	5	-1
Intelligence	38	-2
Not for Derbyshire PCC/Force	5	-1
TOTAL	416	-4

Reason for Contact	Year on
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		year change
Abuse Suffered	29	-2
Acquisitive Crime	21	-13
Anti-social Behaviour	40	-12
Budget & Resources Issues	45	+8
Drugs & Alcohol	16	-2
Equality & Diversity	11	+7
Other	7	-8
PCC Matters	26	+15
Personnel Issues	4	-7
Serious & Organised Crime	0	-2
Service & Police Performance	121	-6
Traffic/Roads Policing	58	-14
Wildlife Crime	38	+32
TOTAL	416	

Method of contact		Year on year change
Email	304	-38
Letter	102	+44
Phone	7	-7
Social Media	3	-3

Appropriate Authority (who should reply)		Year on year change
Derbyshire Constabulary	247	-67
Police & Crime Commissioner	169	+63

ISSUES RAISED:

Abuse (29)		Year on year change
Child Sexual Exploitation	0	-5
Domestic Violence	1	-1
Hate Crime	9	-1
Human Trafficking/slavery	5	+3
Safeguarding Concerns	6	-2
Sexual Violence	8	+8
Violence - other	0	-4

Acquisitive Crime (21)		Year on year change
Burglary, Robbery, Theft	9	-14
Cyber Fraud	2	+1
Fraud	9	no change

Proceeds of Crime Act	1	no change
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Anti-Social Behaviour (40)		Year on year change
ASB - general	21	-6
Criminal Damage	2	-2
Harassment/Bullying	4	+1
Neighbour Disputes	7	no change
Noise & Nuisance	1	-2
Trespass/Unlawful gatherings	5	-3

Budget & Resources (45)		Year on year change
Budget/Precept	18	+10
Estate - police buildings	10	+2
Resources - allocation/reduction	17	-4

Drugs & Alcohol (16)		Year on year change
Drug Supply/Dealing	9	-2
Drug Taking	6	+2
Licensing	1	no change
Street Drinking	0	-2

Equality & Diversity (11)		Year on year change
Equality & Diversity	11	+7

Other (7)		Year on year change
Indecipherable/unclear	2	-9
Not relevant/not for PCC	5	+1

PCC Matters (26)		Year on year change
Community Engagement	7	+5
Complaints against PCC	1	+1
PCC Role, costs, accountability	2	-3
Policy & Performance	1	+1
Political comments & opinions	11	+10
Victim services, commissioning & grants	4	+1

Personnel Matters (4)		Year on year change
Employment issues inc. pensions	2	-2
Work/work experience, student projects	2	-5

Serious & Organised Crime (0)		Year on year change
Serious & organised crime	0	-2

Service & Police Performance (121)		Year on year change
Contact & response time	22	+8
Data issues inc. DBS applications	4	-1
General policy & procedure	12	-11
General quality of service	40	-4
Performance & Crime Stats	16	+10
Police Complaint	21	+6
Police Powers	6	-14

Traffic/Roads Policing (58)		Year on year change
Cyclists	2	-1
Drink/drug driving	2	no change
Off-roading/green lanes	2	+1
Other roads policing	23	-7
Parking	12	-8
Speed	17	+1

Wildlife Crime 38)		Year on year change
Wildlife Crime	38	+32

CONSULTATION AND ENGAGEMENT

Talking to the public has remained a cornerstone of the work of the PCC. Through both the #D383 campaign and the 'Listening To You' programme the PCC and his team have been hearing about what is important to people.

Results from 4,897 Questionnaires completed April 2018 – March 2019, of which 916 were completed face to face with respondents and 3,981 were completed via the PCC's website

The profile of respondents is broadly representative of the demographics of Derbyshire; however, to ensure that valid comparisons can be made with previous surveys, results have been weighted according to gender, age group and home local authority of respondents to match the Census 2011 profile of Derbyshire.

(Please note: Results for each question are generally based on valid answers only – i.e. "Don't know", "Don't know or do not wish to say", "Prefer not to say" and blank answers have been excluded unless specified. Results may not add to 100.0% due to rounding.)

In all responses the figures in brackets represent the results from 2017/18)

Respondent Location

	Number of questionnaires Listening To You 2018-19	Number of questionnaires per 1,000 population (based on Census 2011)
All Respondents	4,897 (3203)	4.81 (3.15)
Amber Valley local authority area	611 (353)	5.00 (2.89)
Bolsover local authority area	571 (486)	7.53 (6.41)
Chesterfield local authority area	342 (291)	3.30 (2.80)
City of Derby local authority area	766 (619)	3.08 (2.49)
Derbyshire Dales local authority area	499 (250)	7.02 (3.52)
Erewash local authority area	521 (278)	4.65 (3.52)
High Peak local authority area	717 (334)	7.89 (3.67)
North East Derbyshire local authority area	485 (365)	4.90 (3.69)
South Derbyshire local authority area	373 (220)	3.94 (2.33)
Unknown/Blank	12 (n/a)	-

Feeling Safe

How safe do you feel walking alone in your local area during the day?
(4,879 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very safe	44.3% (44.8)	48.9%	43.0%
Fairly safe	42.7% (41.6)	39.7%	43.6%
A bit unsafe	9.6% (10.4)	9.6%	9.6%
Very unsafe	3.5% (3.2)	1.9%	3.9%

How safe do you feel walking alone in your local area after dark?
(4,828 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very safe	12.6% (15.3)	17.2%	11.3%
Fairly safe	37.7% (36.3)	38.5%	37.5%
A bit unsafe	31.4% (30.9)	30.0%	31.8%
Very unsafe	18.3% (17.6)	14.2%	19.4%

Fear of Crime

How worried are you about being a victim of the following types of crime?

a) Having your home broken into and something stolen?
(4,854 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very worried	19.4% (17.1)	11.9%	21.5%
Fairly worried	36.6% (36.6)	33.5%	37.6%
Not very worried	34.0% (35.6)	37.3%	33.1%
Not at all worried	9.9% (11.5)	17.3%	7.8%

b) Being mugged or robbed?
(4,845 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very worried	13.5% (13.7)	12.0%	13.9%
Fairly worried	29.1% (27.6)	26.7%	29.8%
Not very worried	42.6% (40.2)	40.1%	43.4%
Not at all worried	14.8% (18.5)	21.2%	13.0%

c) *Having your vehicle stolen or vandalised?*
(4,055 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very worried	21.3% (20.9)	14.9%	22.9%
Fairly worried	34.6% (32.3)	29.2%	36.0%
Not very worried	32.3% (30.3)	32.3%	32.4%
Not at all worried	10.6% (14.5)	20.2%	8.3%

d) *Being caught up in a terrorist attack?*
(4,801 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very worried	10.1% (12.2)	13.7%	9.1%
Fairly worried	14.8% (17.3)	17.1%	14.1%
Not very worried	38.0% (35.8)	29.2%	40.4%
Not at all worried	37.1% (34.8)	40.0%	36.3%

e) *Being a victim of fraud or identity theft?*
(4,835 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Very worried	19.8% (19.5)	20.2%	19.7%
Fairly worried	37.7% (34.3)	36.7%	38.0%
Not very worried	30.2% (30.6)	26.6%	31.2%
Not at all worried	12.3% (15.5)	16.5%	11.1%

Community Policing

Do you think that your local police are dealing with the issues that matter to your community?

(4,421 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Yes, definitely	12.6% (17.4)	20.5%	10.3%
Probably	43.7% (44.8)	54.2%	40.6%
Probably not	24.6% (19.7)	17.5%	26.7%
Definitely not	19.0% (18.1)	7.7%	22.3%

Derbyshire Police

Taking everything into account, how good a job do you think the Derbyshire police are doing?

(4,627 responses)

	<u>Total</u>	<u>Face to face</u>	<u>Website</u>
Excellent	10.9% (12.7)	16.2%	9.3%
Good	36.3% (38.4)	43.3%	34.3%
Fair	33.1% (30.5)	30.3%	34.0%
Poor	12.4% (11.8)	7.1%	13.9%

The tables below provide statistics from 1 April 2018 to 31 March 2019

	Total No. of DPs through custody	No. of ICV Visits	Total No. of DPs in Custody at the time of the ICV visits	Total No. of DPs available and agreeing to a visit/interview
Derbyshire Custody Suites	15,351	156	934	443

All of the issues reported by the Independent Custody Visitors are carefully monitored for trends and actioned upon where necessary. The ICVs report on an electronic system which was introduced at the end of May 2017 and the statistics are drawn from this software. An in depth report is produced twice a year and is reported through the Strategic Priorities Assurance Board.

Custody Record Reviewing

A 6 month pilot was launched in April 2018 which sees the volunteers reviewing the records of vulnerable DPs. This model of oversight now termed Custody Record Reviewing provides an in a wider insight into the totality of care of extended to vulnerable DPs as the full custody record is retrospectively examined to understand the totality of care extended to that vulnerable individual.

Following the 6 month pilot, the model was evaluated and it was considered a success as it provides the Commissioner with valuable oversight of the most vulnerable being held in Custody, it can help to identify weaknesses in relation to care provided and it is more in line with Her Majesty's Inspectorate of Constabulary, Fire & Rescue Services (HMICFRS) inspection regimes.

Custody Record Reviewing is now embedded within Derbyshire and it runs alongside the regular custody visiting. Quarterly feedback and performance meetings are held with the Ch Inspector and Inspectors and output reports are prepared twice per year and presented to the Strategic Priorities Assurance Board.

The success of this model of oversight has been recognised nationally and ICVA are now leading a mini pilot with six other schemes nationally to evaluate the effectiveness of this with a view to rolling out nationally.

Quality Assurance Framework

During 2018/2019 ICVA introduced a Quality Assurance Framework (QAF) which is a valuable tool to helping schemes to ; reflect on compliance with the Code of Practice, celebrate areas of strength, promote custody visiting and the achievements made and to drive up performance of schemes.

There will be four standards upon which schemes will be assessed:

- Code compliance - schemes meet statutory requirements and basic volunteer standards
- Silver – Schemes provide a good standard of custody visiting and volunteer management.
- Gold – Schemes provide an excellent standard of custody visiting and volunteer management

- Platinum – Schemes provide an outstanding standard of custody visiting and volunteer management.

Derbyshire is aiming for a Platinum standard and are currently submitting evidence against set criteria and the standard awarded in May 2019.

COMMISSIONING & GRANTS

The PCC continues to be responsible for the commissioning of support services for victims of crime and the past twelve months has seen the continued development and refinement of the PCC's commissioning model. The PCC has continued to work with partners wherever possible to co-design and co-commission services, providing a more stable funding arrangement that is not reliant upon a single funder. This also prevents the duplication of services and ensures that the limited financial resources available are used to maximum effect and deliver value for money.

The PCC has continued to support the work of the Community Safety Partnerships (CSPs) by providing a secure, multi-year funding stream to allow the partnerships to properly plan and develop workstreams to tackle issues of anti-social behaviour and lower level criminality that affects local communities. This is practically the only funding going into CSPs and is a practical demonstration of the PCC's belief in the important role CSPs play in tackling issues at a local level.

The PCC has continued to support the development of the Mental Health hub, located within the Force's contact centre and continues to work with partners from health and the East Midlands Ambulance service to further develop and secure this model that sees those contacting the police who are in some kind of mental health crisis being assessed and supported by professional qualified mental health practitioners, rather than police officers.

Another significant development this year has been the development of the 'Safe Space' initiative in Derby City. This project, a collaboration between the OPCC, Public Health, Derby Homes and the Police, provides a resource for the most challenging individuals who would otherwise be on the streets of Derby City engaging in either criminal or anti social behaviour. Early indications are that this project is having a very positive impact both on the individuals engaged but also on the wider environment of Derby City Centre.

This year the OPCC has collated information in relation to the various victim services that have been commissioned. We are now able to provide information on the overall performance of a contract and use this in order to make quality and informed decisions with regards to future commissioning of victim services.

Some key achievements include:

- Referral rates for all victim services in general have significantly increased for the quarter 4 period.
- The Victim Triage Unit has recently been implemented and is still within its first few months of operation. So far, we have seen an increase in referrals and may assume that there will be even more uptake of the service. 6 months in we have

had a conversion rate of just under 1000 referrals (13% approx. conversion rate).

- A whole new service model is being developed for Hate Crime which includes general advocacy work and specialist provision. This will be supported by work within the force to improve governance and increase Hate Crime Reporting and co-ordination.
- To support the SARC development, the CORE Sexual Violence Service was also re-procured following a review of the service specification and wider services.
- Services to support High risk victims of Domestic abuse were commissioned in the County and City.

Grants, both large and small, continue to form a significant part of the PCC's work. With a new streamlined process delivering clarity to those seeking funding, an annual Large Grants round sees funding of up to £25,000 per project being made available. Smaller grants are available through a scheme that awards grants three times a year. These grants are for up to £2,500 per organisation and are accessed by a simplified application process.

In the third round of large grants (2018-19), 32 applications were received, totalling £600,000. Eight projects were successful in securing average funding of around £19,750 each. Two additional projects, valuing around £50,000 were also supported (These are Headhigh CIC and Sporting Communities).

Name	Purpose	Amount Large CAG £	Police and Crime Plan Priorities
Aspire Wrestling Alliance Ltd	'The Right Road' involves both Aspire coaches and Police staff working together to deliver a project to Primary school children which has a clear message – 'take the right road.' The project will deliver 10, 2 hour sessions in 14 primary schools. Our project targets children who are at risk or have been involved with the police.	£13,881.00	1, 3, 5
Care and Education CIC	Holistic mentoring service for 8-year-olds and upwards in Derby City. Bespoke packages to address the risk & needs of individuals with a focus on prevention & diversionary resilience, away from anti-social behaviour and crime.	£25,000.00	1, 3, 4,5

Derventio Housing Trust	Growing Lives is an engaging programme of personal and social development for the most excluded and isolated people in our community. Its aim is to support people to build the skills and tools they need to make long term changes to their lives, empowering them to set and achieve their own personal goals and reach their potential. It provides a safe, supportive space that encourages team work, strengthens resilience and builds confidence.	£13,000.00	1, 3, 4
Go Wild in Wirksworth	The project is designed to support those with mental health issues who come into contact with the criminal justice system, as victim or offender. The project will work with young people in the Derbyshire Dales, as victims or offenders, to understand their needs and prevent them becoming involved in criminal activities.	£25,000.00	1, 3,4,5
Greenwich Park Sports Partnership	Provision of weekly indoor and outdoor sessions for youngsters aged 9 years to 17 years both boys and girls over a 38 week period.	£15,000.00	1, 3, 5
Rural Action Derbyshire	Our project aims to help people become confident and safe online, particularly older generations and people in isolated communities. The first step is to train and establish Community Digital Champions in rural communities who can support local people to get online and help them when they get stuck or are anxious about being safe online.	£25,000.00	1,2
Derbyshire Wildlife Trust	This project will address loneliness and anti-social behaviour in young people by engaging them with the natural world through a skills development programme. The programme develops personal and practical skills; emotional resilience and helps attendees acquire new skills and build better relationships.	£20,571.20	1,4,5
The Elm Foundation	This application proposes to take specialist DA advice and services to the health care frontline through better awareness, knowledge and established gateways to services within general practices, minor injuries departments and emergency services.	£20,509.00	1

HeadHigh CIC	The Night Bus project allows anyone experiencing symptoms such as anxiety, stress, isolation and depression to come together at a café-style venue and seek sanctuary. The project is open between 10pm and 2am (Friday & Saturdays) and run by a team of trained volunteers and senior support team.	£25,000.00	1,3,4
Sporting Communities	Community Reassurance project to reduce youth crime and antisocial behaviour in Derby. Currently residents call the Police with reports of young people gathering in groups perceived to be involved in ASB. Sporting Communities will offer an on-call service for 6 hours each week to act as an early intervention service to deal with calls to	£24,997.00	1,3,4,5

In the small grants rounds in 2018-19 the uptake was much smaller, only 18 projects applied for funding totalling £35,000. A total of 11 grants were awarded with an average value of just over £2,200 allocated per project. It is a recurrent theme that additional engagement and support work needs to happen with community based organisations to raise the profile of this potential funding stream and encourage more applications. The grants awarded were:

Name	Purpose	Amount Small CAG £	Police and Crime Plan Priorities
Platform Thirty1 Ltd Project: BraveART	Direct beneficiaries are children living in domestic violence refuges, with individuals having their needs understood and addressed to contribute towards the prevention of them becoming involved in criminal activities in the future. Holistic & creative approaches will be used to tackle some of the personal issues of children who are victims/witnesses of Domestic abuse and living in refuge.	£2,500	1,4,5
Karma Nirvana Project: Beyond Shame	Karma Nirvana has partnered with Derby Theatre to create a play that aims to educate the public and young people about the crimes of forced marriages and honour abuse. The play is entitled Beyond Shame and is informed by Karma Nirvana's work and the real-life experiences of survivors & professionals supported by their services.	£2,500	1,4,5

Hope Valley STEAM Project: Rural Technology Aware	<p>This project will provide introductory training in rural areas on the purchase and use of a range of equipment to enable attendees to make informed choices about technology and realistically consider a DIY procure & install route.</p> <p>A course covering an introduction to CCTV & lighting technology, comparison of equipment, hands on assembly, connecting & operations and data protection issues will be put together. Input from the local police on need & reporting crime will be sought</p>	£1,550	1,7
East Midlands Chamber Project: Chesterfield Shopwatch	<p>Chesterfield Shopwatch scheme is a crime reduction scheme aimed at retailers and town centre businesses. The aim of the scheme is to reduce shoplifting and Anti-Social Behaviour in the town and make Chesterfield a safer place for people to shop and enjoy.</p> <p>Although the scheme is well represented from larger stores, the aim is to increase representation from the smaller, independent retailers whose businesses and livelihoods are greatly affected by shoplifting but have no resource to deal with the problem.</p>	£2,500	1,3,7
Artcore	<p>Funding for roller shutters to secure the building. There are problems with rough sleepers and street drinkers congregating in the entrance and car park space because it is under cover.</p>	£2,500	1,3
AVAHUNT Theatre	<p>Ava Hunt Theatre will deliver drama workshops in schools and work with looked after young people (aged 14-16 year olds) at Derby Theatre, in order to accurately capture young people's understanding of:</p> <ul style="list-style-type: none"> • Emotional, sexual boundaries • cyber safety • role of drugs and alcohol within sexual relationships 	£2,400	1,2,3
Creswell Heritage Trust	<p>Clay Cross Young Producers will make a difference to Clay Cross North through the eyes and actions of young people. We'll work with, train and mentor a network of young people to establish a Clay Cross Cultural Youth Board who will make decisions about activities and set up a range of events for the community.</p>	£2,500	1,5
Deaf-initely Women	<p>Keeping Safe will be a project led by Deaf-initely Women, a user-led organisation of Deaf women and women with hearing loss across Derby and Derbyshire. Keeping Safe will raise awareness for Ddeaf women to understand how to keep safe from bullying, discrimination, abuse & crime. It will encourage women to protect themselves at work, home & in society, including where to go for information, support and advice.</p>	£2,500	1,2,4

F.A.B (The Friends of Aston Brickyard Plantation)	To protect the site and users we wish to install three cameras to offer protection for public areas and to safeguard valuable conservation tools and equipment	£600	1
Ripley School of Boxing	To offer structured sessions in smaller groups providing more intensive tuition benefitting those who struggle with day to day issues and mental wellbeing. Expand work to include referrals from YOS and local SNTs.	£2,500	1,4,5
Drinkaware (Year 2)	Help licensed venues to be responsible by having Drinkaware Crew members in place. Provides a reassuring safety net for young people on a night out. Provides industry-endorsed expertise: The Drinkaware Crew training is endorsed by the British Institute of Inn keeping (BII) – this ensures that staff are trained to the highest standard.	£2,500	1,3,5
TOTAL	11 projects	£24,550	

Details of commissions and grants awarded along with associated terms and conditions can all be found on the PCC's website and following the links to Finance and Grants.

FINANCE

The Information provided in this Annual Report is taken from reports to the Strategic Priorities Assurance Board of 15 July 2019.

Revenue

The final outturn against the 2018/19 Revenue Budget is summarised at **Table 1**, which shows that an overall overspend against the Revised Budget occurred for the year of £1.395m. This overspend was funded from the Operational Funding & Investment Reserve.

Table 1

Budget Heading	Original Budget £000	Revised Budget £000	Outturn £000	Over/ (Under)spend £000
Office of the Police and Crime Commissioner	2,610	2,720	2,590	(130)
Police Officer Pay & On Costs	87,097	87,402	88,860	1,458
Police Staff Pay & On Costs	40,482	40,594	39,502	(1,092)
Other Employee Expenses	543	688	987	299
Police Pensions	2,530	2,530	3,080	550

Premises	8,642	8,784	9,663	879
Transport	3,722	3,715	3,502	(212)
Supplies & Services	14,137	14,214	14,970	756
Agency	88	88	164	76
Pay & Price Contingency	823	823	0	(823)
Debt Charges	597	456	247	(208)
Revenue Contribution to Capital	3,092	3,199	3,199	(0)
Government Grants	(2,789)	(2,789)	(2,814)	(25)
General Income	(2,919)	(3,043)	(3,621)	(578)
Regional Units	10,311	10,394	10,588	194
Interest Receipts	(95)	(95)	(160)	(65)
Contributions to/from Reserves	(2,495)	(3,432)	(3,246)	186
Sub-Total	166,376	166,247	167,512	1,265
BCU Fund	318	370	292	(78)
Expenditure on National Policing	400	230	45	(185)
Other Specific Grants	50	84	(21)	(105)
Partnerships	512	725	493	(233)
TOTAL DERBYSHIRE POLICE	167,656	167,656	168,321	665
			additional Council Tax surpluses	(61)
			TOTAL OVERSPEND	604
			add: Earmarked Carry-Forwards	705
			add: Transfer to the PCC Reserve	86
			TOTAL TO BE MET FROM RESERVES	1,395

Capital

The Commissioner's capital outturn position for 2018/19 is shown in **Table 2**. It shows actual expenditure of £8.857m (72%) against an approved Capital Programme for 2018/19 of £12.340m as summarised below:

Table 2

Capital Programme	2018/19 Budget £m	2018/19 Outturn £m	Budget Remaining £m	Re-profile Required £m
Joint Police & Fire Schemes	0.953	0.278	0.675	0.675
Building Works	5.485	1.888	3.597	3.597
Total Vehicles & Equipment	2.136	1.291	0.845	0.842
Total IS Schemes	3.449	2.247	1.202	1.202
East Midlands Counter Terrorism Intelligence Unit (EMCTIU)	0.317	0.256	0.061	0.023
Capital Programme	12.340	5.960	6.380	6.339
Regional Schemes lead force - funded by region	-	0.420	(0.420)	-
National Cyber project – funded from grant	-	1.938	(1.938)	
Total Capital Programme (including Region and National projects)	12.340	8.318	4.022	6.339
Hardware, Software & Equipment (funded through RCCO at year end therefore budget in Revenue)		0.539		
TOTAL		8.857		

Reserves

Table 3 gives a summary of reserves held by the Police and Crime Commissioner. A reduction is forecast as reserves will be needed to support the Capital Programme, spread the cost of the Commissioner's PFI arrangements, manage the Commissioner's Grant & Commissioning plans and to support the budget for 2019/20 as well as the medium-term financial plan over the coming years.

Table 3

	Balances at 31/03/18	Balances at 31/03/19	Estimated Balances at 31/03/20	Estimated Balances at 31/03/21	Estimated Balances at 31/03/22
	£	£	£	£	£
GENERAL RESERVES	4,000,000	5,500,000	5,500,000	5,500,000	5,500,000
EARMARKED RESERVES					
Useable:-					
Operational Priorities	1,324,693	0	0	0	0
Operational Funding and Investment Reserve	6,775,866	4,276,487	3,474,087	1,243,087	0
Contribution to Capital	1,464,100	0	0	0	0
Carry-forwards	2,057,551	1,647,489	571,776	500,000	500,000
PCC Grants & Commissioning	2,406,474	2,146,744	1,850,744	1,146,744	1,146,744
Pensions	500,000	0	0	0	0

Total Useable:-	14,528,683	8,070,720	5,896,607	2,889,831	1,646,744
Non-useable:-					
PFI - Ilkeston	1,115,395	1,063,054	998,714	924,377	841,434
PFI - Derby	3,091,382	2,782,382	2,447,651	2,076,068	1,669,969
Insurance	991,879	70,247	70,247	70,247	70,247
Total Non-useable:-	5,198,656	3,915,683	3,516,612	3,070,692	2,581,650
TOTAL EARMARKED RESERVES	19,727,339	11,986,403	9,413,219	5,960,523	4,228,394
TOTAL RESERVES	23,727,339	17,486,403	14,913,219	11,460,523	9,728,394

Statements of Accounts. The 2018/19 Statements of Accounts for the Chief Constable and the Commissioner/Group are available on the website

PCC & Group Accounts

<https://www.derbyshire-pcc.gov.uk/Document-Library/Finance-Grants/How-Your-Money-is-Spent/PCC-and-PCC-Group-Accounts-2017-18-FINAL-July-20182.pdf>

Chief Constable Accounts

<https://www.derbyshire-pcc.gov.uk/Document-Library/Finance-Grants/How-Your-Money-is-Spent/Chief-Constable-Accounts-2017-18-FINAL-July-20182.pdf>

MESSAGE FROM THE CHIEF CONSTABLE

It is my pleasure to now be in my third calendar year as Chief Constable of Derbyshire Constabulary, and I would like to take this opportunity to reflect upon some of the achievements and challenges that we have faced since the publication of the last Annual Report.

Last year I wrote of the continued challenges that we faced with diminished police budgets, despite the increased complexity of, and broadening requirements on policing. I am pleased to say that, as a result of the Police and Crime Commissioner taking the bold but very welcome decision to raise the policing element of the council tax precept by £24 per year (for a Band D property), the Constabulary is now in a position whereby I am able to increase the number of staff dedicated to keeping the communities of Derbyshire safe. I am pleased to be able to say that the increase will be 120 people, split evenly between police officers and police staff, and that this uplift will be delivered this year. Whilst I fully acknowledge that this doesn't reverse the cuts we've seen over the past few years, it does allow us to reinvest and refresh the services that we provide who are dedicated to local problem solving, as well as increasing engagement and visibility within our communities.

We have already seen the benefit of this increased funding with the Engage initiative held between October and December last year. During this time, more than 11,000 additional hours were spent across the county on high visibility patrols in key locations

at times that had the maximum impact, attending local community events night and day to improve visibility and gain a better understanding of local issues, through ANPR operations at peak demand times to maximise the number of vehicles checked, holding showcase events at intu Derby (some also in conjunction with our partners in Derbyshire Fire & Rescue Service), and "meet and greet" events within our communities. Our work with the Fire & Rescue Service continues to go from strength to strength. This year we have agreed that both of our organisations should share the joint purpose of "Making Derbyshire Safer Together", and the first example of this will be the creation of a joint team to ensure that prevention is at the heart of everything that we do.

Despite this good news, I am not oblivious of the need to ensure that the Constabulary continues to drive forward efficiencies whenever and wherever they are identified. These can lead to difficult decisions having to be made, and for frank conversations to be had with our communities. For example, this year has seen me decide to go ahead with the closure of the custody facilities at Buxton Police Station. This was not done lightly, but the under-utilisation of the facility was such that its continued operation was unaffordable, especially in a climate where we are asking our communities to pay more for their policing. To ensure that the north-west of the county continues to receive a high-quality policing service, and in a first for Derbyshire, we now have a partnership with Greater Manchester Police that sees us able to use their custody facilities, whilst ensuring the safety and wellbeing of our staff and any detainees. As a result of the substantial savings that have been realised during this process, I am pleased to be able to announce that further resources will be committed to the policing of the roads and the communities of Buxton, and the north-west of the county.

At the time of writing this foreword, we are facing an uncertain political future after the recent change of Prime Minister and the prospect of Brexit at the end of October. Work is ongoing with the Police and Crime Commissioner, the National Police Chief's Council, and The Home Office to ensure that our funding meets the requirements for the work that I have planned. I am committed to ensuring that the organisation continues to be able to respond effectively to emerging risk, whilst remaining responsive to the important issues that impact our communities.

Peter Goodman QPM
Chief Constable – Derbyshire Constabulary

THE YEAR AHEAD

The year ahead will be the final year of my term in office and I hope to see a number of pieces of work I have commissioned or set in motion come to fruition. I am well on track for completing my #D383 campaign and will have visited every town and village in the County. As an elected official with a constituency as large as mine it has been so important for me to get out there and meet people and listen to what is important to them.

In January of this year I took the difficult decision to raise the Council Tax precept by the maximum amount permissible, £24 for a Band D property. I did not take this decision lightly, and I continue to lobby central Government to address the funding inequalities that unfairly penalise Derbyshire when it comes to our central grant allocation. That said I needed to protect policing in Derbyshire and this was the only

option open to me. I have been very clear with my steer to the Chief Constable as to how this money is to be used – people need to see the impact of the funding, we need to increase the visibility of Derbyshire Constabulary. Over the coming year I will maintain the pressure on the Chief Constable to ensure that we deliver real difference with the funding we have got.

It is often said that the face of crime is ever changing. Never has this been more true. With advances in technology we see ever more creative ways of criminals committing crime and attempting to evade detection. We have seen organised crime groups seeking out the young and vulnerable in society to support their distribution and supply of drugs through so called County Lines. We have seen an increase nationally in violence offences, particularly those involving knives. We need to respond to these threats whilst also responding to more traditional crime types such as vehicle crime, burglary and domestic abuse. This requires a very tricky balancing act – responding to the threats and risks our intelligence tells us are out there whilst understanding and responding to public expectations of the police service.

Recently headlines have suggested that austerity is over. I fundamentally disagree. Both policing and the wider public sector are still under significant financial pressures that are resulting in difficult decisions being taken about what services to invest in and which to cut. Sometimes those decisions are taken without a full understanding of the impact on the wider system and result in a shift in demand. This often ends up with increased calls for service from the police as they are often seen as the emergency service of last resort. It is only if we work together a whole public sector system that we will be able to protect the most vulnerable in our society.

And then, of course, there is Brexit! As I write this we are working towards a delayed withdrawal date of October 31st. There are, however, still so many questions: Will we leave by the latest deadline? Will there be a deal or will we see a ‘hard’, no-deal Brexit? What implications will this all have on the ability of UK and international law enforcement agencies to work together, share intelligence and fight crime? Will whatever happens result in civil unrest and do we have the policing resources to respond to this if it does? It would appear that nobody actually has the answers to these questions, despite significant work that continues by the police and other public sector bodies to plan for all eventualities.

As the year progresses my attentions will naturally shift towards the election campaign I will be fighting for re-election for a further 4 years as Police and Crime Commissioner and in May 2020 that decision will be put before the electorate of Derbyshire.

I have said it before, and I will say it again, I am immensely proud to be the Police and Crime Commissioner for the wonderful county of Derbyshire. I am especially proud of the men and women who work as staff, warranted officers, special constables, cadets and volunteers within the Derbyshire Constabulary policing family – keeping us safe. I am proud that Derbyshire is one of the safest places in the country to live, work or visit. I promise to do all I can to keep things that way over the year to come.

Hardyal Dhindsa
PCC for Derbyshire

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