



**FOR PUBLICATION**

**DERBYSHIRE COUNTY COUNCIL**

**DERBYSHIRE HEALTH AND WELLBEING BOARD**

**25 January 2023**

**Report of Healthwatch Derbyshire**

**Derbyshire Health and Wellbeing Board Update**

## **1. Purpose**

To present to the Health and Wellbeing Board an update from Healthwatch Derbyshire, including

- An introduction to Healthwatch Derbyshire
- An update on our current work around GP Access
- Our Warm Space findings
- To think about ways of working between Healthwatch Derbyshire and the Health and Wellbeing Board, and its partners.

## **2. Information and Analysis**

### **2.1 Introduction to Healthwatch Derbyshire:**

Healthwatch Derbyshire (HWD) gather public and patient feedback on health and social care services. Feedback is shared with providers and commissioners as examples of patient experience. Gathered insight and intelligence directs and contributes towards Healthwatch Derbyshire key themes and priorities.

### **2.2 GP Access Report:**

HWD received comments from patients regarding accessing GP appointments. This prompted HWD to carry out some further work in gathering feedback to give an impression of people's experiences.

Throughout Summer 2022 Healthwatch Derbyshire ran a survey to hear from patients, carers, and the wider public, offering an opportunity to share their views and recent experiences of accessing their GP.

Feedback from the survey will help local health providers to understand how the ways in which appointments are accessed affects patients.

Over 1,300 responses were received to the survey. The final report, findings and recommendations were shared for a commissioner response, with the full report published on 16 January 2023.

### 2.3 Warm Spaces:

Update on the engagement that has taken place with and around warm spaces. This will be useful feedback for the Board around how these spaces have been used and received.

### 2.4 Ways of working/opportunities - with the HWBB, and partner organisations.

## **3. Alternative Options Considered**

3.1 No other options were considered as this is an update report

## **4. Implications**

4.1 See Appendix 1.

## **5. Partnership Opportunities**

5.1 As identified above at 2.4 and within the full report Derbyshire Health and Wellbeing Board Update January 2023.

## **6. Appendices**

6.1 Appendix 1 - Implications

6.2 Appendix 2 - Full copy of HWD Derbyshire Health and Wellbeing Board Update January 2023.

## **7. Recommendation(s)**

That the Health and Wellbeing Board accepts and notes the report.

## **8. Reasons for Recommendation(s)**

- 8.1 To enable Healthwatch to provide information and insight to support the work of the Health and Wellbeing Board and implement the Health and Wellbeing Strategy

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**Organisation:** Healthwatch Derbyshire

### **Implications**

#### **Financial**

1.1 There are no financial implications of this report.

#### **Legal**

2.1 There are no legal implications of this report.

#### **Human Resources**

3.1 There are no human resource implications of this report.

#### **Equalities Impact**

4.1 N/A

#### **Partnerships**

5.1 The report asks the Health and Wellbeing Board to consider how Healthwatch can effectively work in Partnership with the Board.

#### **Health and Wellbeing Strategy priorities**

6.1 This item provides information and discussion opportunities which link to:

- Enable people in Derbyshire to live healthy lives.
- Build mental health and wellbeing across the life course.