

PUBLIC

**MINUTES** of a meeting of **IMPROVEMENT AND SCRUTINY COMMITTEE - RESOURCES** held on Thursday, 21 July 2022 in Committee Room 1, County Hall, Matlock, DE4 3AG.

## **PRESENT**

Councillor S Swann (in the Chair)

Councillors J Barron, J Dixon, M Foster, A Hayes, J Innes, D Muller and D Murphy.

Apologies for absence were submitted for Councillor R Ashton.

Officers present: Roz Savage, Improvement & Scrutiny Officer and I Walters, Democratic Services

### **14/22 DECLARATIONS OF INTEREST**

There were no declarations of interest.

### **15/22 MINUTES**

**RESOLVED** that the minutes of the meeting of the Improvement and Scrutiny Committee - Resources held on 12 May, be confirmed as a correct record and signed by the Chairman.

### **16/22 PUBLIC QUESTIONS**

There were no public questions.

### **17/22 ICT STRATEGY UPDATE**

Peter Handford, Director of Finance and ICT attended the meeting and provided a presentation to the committee on the ICT Strategy Development update.

Members had received a copy of the presentation in advance of the meeting.

Reference was made to the journey so far with the current ICT Strategy, and Mr Handford made reference to what had gone well and what hadn't, and referred to observations and feedback that had been received following consultation. He then went on to explain why there was need for a different approach.

Details were given of the proposed development of a new ICT Strategy and that this would follow a themes approach:

- To support the Derbyshire's core mission statement, objectives and business plan, a number of key cross-cutting themes have been identified. The vision and strategy for ICT was influenced by many internal and external drivers. The themes had been developed from the needs of the Council, its stakeholders and partners, whom are tasked with delivery of services to the county.
- The themes had also been aligned with and recognise the Vision for Derbyshire.
- The Council's work with other local authorities, stakeholders, partners and central Government agencies and industry specialists had identified a number Key Themes for the provision of ICT, around which objectives had been defined and grouped the Council's outcomes and success factors
- Each theme is linked to the Future Council's Vision and supports the key aims of the Business Plan; the main features of the themes were:

Each theme would be informed by and inform other dependant strategies

- No theme was independent – all are interlaced
- Together they create a Strategy Framework for change
- They would create a minimum, acceptable standard - a 'Reference Architecture'.
- They would be governed and assured centrally; informed and enabled with our stakeholders and partners.
- Each theme would have set KPI's
- Each theme would have a business case

A series of fundamental strategic themes of operation had been identified as key to how the ICT function operated. The aim was to simplify, standardise and share by being: customer focused, innovative, open and empathetic, planned and consistent, service orientated, data driven, and developing every day.

Members made a number of observations and comments and asked questions that were duly answered or noted. Particular reference was made to the many potential benefits that new ICT systems could provide to the residents of Derbyshire when accessing council services but the technical architecture would need to be absolutely right to enable success. The way the Council wished to work should drive the development of the new ICT Strategy

The Chairman thanked Mr Handford for his interesting and informative presentation.

**RESOLVED** to note the presentation on the development of the new ICT Strategy

**18/22**     **DISCUSSION WITH THE NEW EXECUTIVE DIRECTOR FOR CORPORATE SERVICES AND TRANSFORMATION**

The Chairman welcomed Joe O'Sullivan, the newly appointed Executive Director for Corporate Services and Transformation to the meeting.

Joe thanked the committee for inviting him to attend and took the opportunity to outline his three key priorities to members:

1. That Corporate Services and Transformation be seen as the enabling function that helps to make all other departments in the County Council work;
2. In terms of transformation, the ability to change and nurture aspirations around change whilst continually evolving and developing the capacity internally to do that; and
3. That the individual person be valued and feels a connection with what they do in their individual roles and the outcome that has for residents in the local communities.

Members were given the opportunity to make comments and ask question which were duly answered or noted

The Chairman thanked Joe for attending and that the Committee looked forward to working with him moving forward.

The meeting finished at 3.10 pm