



FOR PUBLICATION

DERBYSHIRE COUNTY COUNCIL

IMPROVEMENT AND SCRUTINY COMMITTEE – HEALTH

21 November 2022

Report of Healthwatch Derbyshire

Insight, Intelligence and Action (IIA) Report

1. Purpose

- 1.1 To present to the Committee the Healthwatch Summary report demonstrating current key and emerging themes and priorities for Healthwatch Derbyshire.

2. Information and Analysis

- 2.1 Healthwatch Derbyshire gather public and patient feedback on health and social care services. Feedback is shared with providers and commissioners as examples of patient experience. Gathered insight and intelligence directs and contributes towards Healthwatch Derbyshire key themes and priorities.

3. Alternative Options Considered

3.1 N/A

3.2 N/A

4. Implications

4.1 N/A

5. Consultation

5.1 N/A

6. Background Papers

6.1 N/A

7. Appendices

7.1 Full copy IIA Report November 2022

8. Recommendation(s)

That the Committee accepts and notes the report.

9. Reasons for Recommendation(s)

To inform the Committee of the roles and responsibilities of Healthwatch Derbyshire and current themes and priorities of its work in the county.

Report Author:

Harriet Nicol
Engagement & Involvement Manager
Healthwatch Derbyshire

Contact details: harriet.nicol@healthwatchderbyshire.co.uk

Implications

Financial

1.1 N/A

Legal

2.1 N/A

Human Resources

3.1 N/A

Information Technology

4.1 N/A

Equalities Impact

5.1 N/A

Corporate objectives and priorities for change

6.1 N/A

Other (for example, Health and Safety, Environmental Sustainability, Property and Asset Management, Risk Management and Safeguarding)