

MINUTES of a meeting of the **IMPROVEMENT AND SCRUTINY COMMITTEE**
– **HEALTH** held at County Hall, Matlock on 20 May 2019.

PRESENT

Councillor D Taylor (in the Chair)

Councillors R Ashton, S Bambrick, L Grooby, G Musson and I Ratcliffe (substitute Member).

Also in attendance were S Stevens and D Wallace (Derbyshire County Council), M Bateman (DCHS), H Henderson-Spoors (Healthwatch Derbyshire), S Thornton (Derby CCG) and Dr P Wood (Derbyshire STP).

Apologies for absence were submitted on behalf of Councillors D Allen, S Blank, S Burfoot and A Stevenson.

8/19 **MINUTES RESOLVED** that the Minutes of the meeting of the Improvement and Scrutiny Committee – Health held on 11 March 2019 be confirmed as a correct record and signed by the Chairman.

9/19 **MATTERS ARISING – Derbyshire CCG’s Financial Recovery Plan for 2018-19 (Minute No.7/19)** At the last meeting the CCGs had agreed to provide details of the outcome of the savings achieved for 2018-19. They had also developed a new engagement model which it had agreed to share with the Committee. Members requested that this be followed up as the information had still not been received.

The Committee had received details of the first layer of the challenge to achieve the savings target and wished to receive details of the specific schemes chosen to go through to implementation as soon as possible. A special briefing session was to be held for the Committee Members to help facilitate this, but this meeting had not yet been arranged. Mr S Thornton agreed to follow this up and come up with a date as soon as possible.

10/19 **PUBLIC QUESTIONS** There were no public questions.

11/19 **DERBYSHIRE COMMUNITY HEALTH SERVICES ANNUAL QUALITY REPORT 2018-19** Michelle Bateman, Derbyshire Community Health Services, attended the meeting to present their Annual Quality Report for 2018-19. The report described in detail the work that had been undertaken during the year to improve the quality of the services provided and achieve the vision of being the best provider of local healthcare and a great place to work.

Ms Bateman highlighted the ‘Time to Heal’ programme which tackled chronic wounds and in particular significantly reduced healing times for patients

with debilitating leg ulcers. The service had been involved in improving awareness of sepsis across the Trust, including the recognition of early signs and symptoms and its management.

On behalf of the Committee, the Chairman thanked Michelle Bateman for her presentation.

12/19 REVIEW OF THE DERBYSHIRE SUSTAINABILITY TRANSFORMATION PLAN – SYSTEM PLAN Dr Paul Wood, Derbyshire STP and Sean Thornton, Derby and Derbyshire CCG attended the meeting to present the Joined Up Care Derbyshire Strategy Refresh. Every Sustainability and Transformation Partnership (STP) and Integrated Care System (ICS) had to develop five-year Long Term Plan implementation plans, covering the period to 2023-24 by Autumn 2019. This would form the response for implementing the commitments set out in the NHS Long Term Plan with 2019-20 as the transitional year.

ICSs would be central to the delivery of the Long Term Plan and the plan was to become an ICS by April 2021. The key stages, engagement approach, including wider stakeholder involvement and the timeline were highlighted.

On behalf of the Committee, the Chairman thanked Dr Paul Wood and Sean Thornton for their presentation.

13/19 HEALTHWATCH DERBYSHIRE – ROYAL DERBY HOSPITAL AND CHESTERFIELD ROYAL HOSPITAL MYSTERY SHOP REPORTS Helen Henderson-Spoors attended the meeting and reported on the outcome of a mystery shop exercise that had been undertaken at Chesterfield Royal Hospital and Royal Derby Hospital. The mystery shop had been conducted as a result of public and patient feedback collected by Healthwatch Derbyshire and the hospitals.

In partnership with both hospitals, Healthwatch Derbyshire volunteers had tested the journey a patient would follow when being invited to the hospital for an outpatient appointment. Volunteers then commented on their experiences from receiving the patient letter inviting them to a fictitious appointment at the hospital, to travelling to the hospital for that appointment, and navigating the hospital site in order to find the correct department. The key findings and issues arising from their visits were highlighted.

The reports and their findings had been sent to each hospital. Both hospitals reported that the feedback had been useful and had welcomed the exercise.

On behalf of the Committee, the Chairman thanked Helen Henderson-Spoors for her report.

14/19 REVIEW OF THE IMPACT OF DERBYSHIRE CCGs FINANCIAL RECOVERY PLAN ON SERVICE USERS – SCOPING AND PROGRESS REPORT

At its meeting on 4 February, this Committee resolved that it would undertake a review of the impact of the Derbyshire CCGs' Financial Recovery Plan on patients and service users. The proposed scope of the review was to ascertain what changes would be made to services across the health and social care system and how service users would be affected. The Committee Members were keen to understand how service users, including those requiring support from multi-agencies, would access services following the service reconfigurations proposed by the Financial Recovery Plan.

In order to allow all Members of the Committee to participate in the review and to give a structure to the research and investigations, it was agreed with the Committee Chairman that a series of meetings would be scheduled with key witnesses, which would include;

- Senior Officers of Derbyshire County Council's Adult Care Department, Policy and Research Division and Public Health.
- The Chief Operational Officers of major service providers in the county, (eg. Derbyshire Community Health Services NHS Foundation Trust)
- Patient representative groups
- The Joined-Up Care Derbyshire Place Alliance Boards
- Healthwatch Derbyshire
- Voluntary and Community Groups in respect of the services provided to support Health and Wellbeing
- Representatives of local pressure groups

This list was not exhaustive as, throughout the review process, additional witnesses may be identified as being able to provide evidence to the review. The information gathered would enable the Committee Members to continue to hold the Derbyshire CCG to account during their scrutiny of the CCGs' Financial Recovery Plan for the forthcoming years, as detailed in the CCGs' Medium Term Financial Recovery Plan up to and including 2022/2023. It was intended that the review would be run as a "rolling programme" in order for the Committee to react to service reconfigurations as they were reported by the Derbyshire CCGs.

Background research to help provide structure and content to the review had been undertaken by the Improvement and Scrutiny Officer who supported the Committee and a series of meetings for Committee Members and a number of stakeholders had been undertaken. Prior to this Committee meeting, Members and officers had met with local pressure groups which had proved mutually beneficial and the exchange of information had provided the Committee with issues to follow up.

RESOLVED to (1) note the report and the work undertaken to date by Members in respect of the review; and

(2) continue its review programme whilst the Derbyshire CCGs' Medium Term Financial Plan was active.