

(Appendix 2)

CONSULTATION REPORT ON THE FUTURE OF LEARNING DISABILITY DAY OPPORTUNITIES SERVICE REDESIGN IN DERBYSHIRE

1. Purpose of the Report

A report was presented to Cabinet on 10 March 2022 which sought approval of:

The programme of formal public consultation on the future of the Learning Disability Day Opportunities Service Redesign as set out in the report.

Cabinet were asked to approve the undertaking of a public consultation on two options concerning the future delivery of day opportunities for people with a learning disability and/or who are autistic.

The options for consideration were:

- **New Model – Option 1**

More clients are choosing alternatives to DCC day centre provision either for part or all of their services. The proposal is to support more people within the community. Those with complex needs could access building-based day centres where appropriate.

Enhancing the Community Connector service to help support people with learning disabilities and/or who are autistic to use all opportunities available to them; this may include travel training, employment opportunities, social activities, direct payments, private voluntary and independent provision, voluntary work, digital support, relationship building, community groups, education, learning and work experience. Increasing them from 18 to 25 full time connectors as well as an additional manager.

Introducing a new Support Service Team, who would work alongside Community Connectors to provide more intensive support to people and their families for up to two years.

Dynamic Commissioning. Being proactive in identifying gaps in provision for day opportunities. Working closely with the private, voluntary, and the independent sector to encourage the development of creative ideas. Encouraging micro providers and people using pooled budgets through direct payments to access local, shared support where appropriate.

Consolidate the remaining building-based day services across four centres:

- Alderbrook (High Peak)
 - No Limits (Chesterfield)
 - Outlook (Erewash)
 - Parkwood (Amber Valley)
- **Option 2.** The alternative to the proposed new model is continue with the current twelve traditional building-based services.

2. Methodology and Approaches

The report was presented 10 March 2022 to Cabinet and the consultation was approved. This consultation took place between the 28 March 2022 and 19 June 2022. This report will summarise views and opinions submitted by the people of Derbyshire during this period.

Who was encouraged to participate?

Current and previous service users and their carers. The carers of those young people with Special Educational needs. Private and voluntary organisations offering day care across Derbyshire.

Staff from the Adult Care Stakeholder Engagement and Consultation Team arranged 9 face to face meetings (two were subsequently cancelled due to lack of demand) and 5 virtual meetings (1 was cancelled due to lack of demand). These were hosted by the Service Director of Adult Social Care Transformation and Partnership, and participants were given the opportunity to comment on the proposals.

Derbyshire Webpage

People were directed to the Derbyshire Consultation webpage which gave information about proposals and links to either the standard on-line questionnaire or an easy read version.

The consultation used quantitative and qualitative approaches to gather people's views about the proposals. Officers enabled as many people as possible to take part, by offering a range of ways in which they could share their views:

1. Current and previous attendees together with their carers received an introductory letter detailing the arrangements for undertaking the consultation and the proposals for consideration

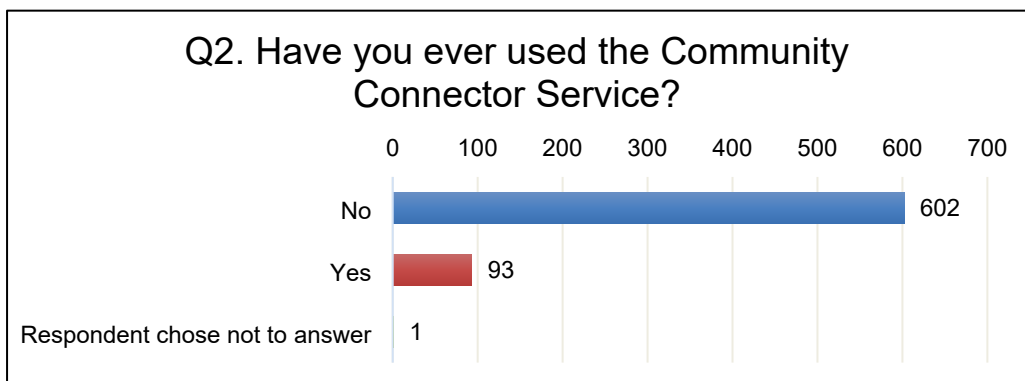
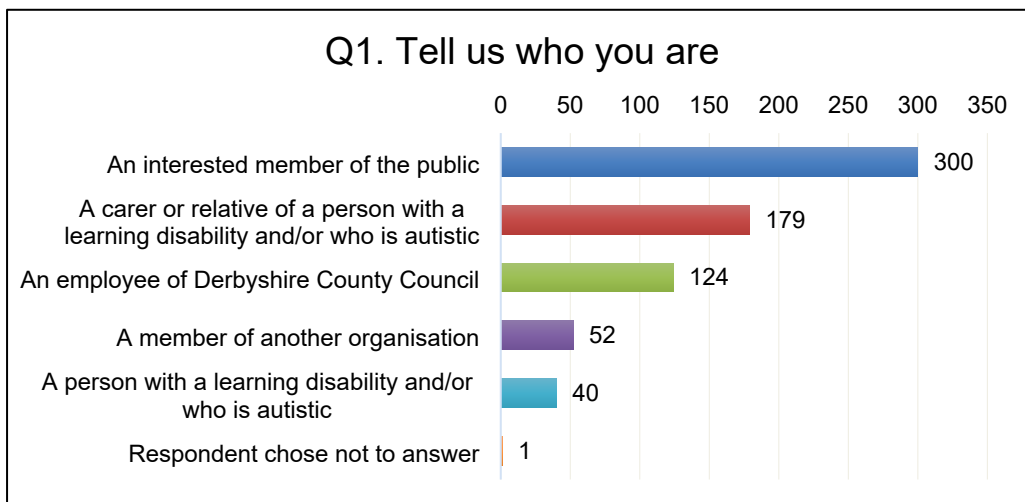
2. Carers of young people identified as having Special Educational Needs and Disability (SEND) were sent a letter detailing the consultation and the ways in which they could share their views
3. Private and voluntary sector day care providers in Derbyshire were sent an email informing them of the proposals and ways to take part in the consultation
4. Offering the questionnaire in different formats, such as an easy read version if this was more appropriate
5. Completing the questionnaire online (both in easy read format and standard version)
6. Requesting a paper copy of the questionnaires via the Stakeholder Engagement and Consultation Team and sending in comments using the standard or easy read postal questionnaire
7. Opportunity to write to the Council via a letter or a dedicated email address
8. Telephone interview for those people having difficulty completing the questionnaire
9. Being signposted to further information on the Derbyshire County Council website <https://www.derbyshire.gov.uk/council/have-your-say/consultation-search/consultation-details/the-redesign-of-day-services-for-adults-with-a-learning-disability-and-or-who-are-autistic.aspx> which gave an outline of the proposals and the ways in which people could share their views
10. Media releases which were issued at the start of the consultation and news releases were published on the Derbyshire County Council website. We also promoted the public consultation on a variety of corporate channels.
11. Virtual meetings using Microsoft Teams. 4 virtual public meetings took place at various times of the day/early evening to enable as many people as possible to share their views and ask questions about the proposals
12. Current attendees their carers were invited to face to face meetings. There were 7 meetings across Derbyshire giving people an opportunity to ask questions and express their views to the Service Director, Group Manager and members of the Stakeholder Engagement and Consultation Team.

Qualitative Approach

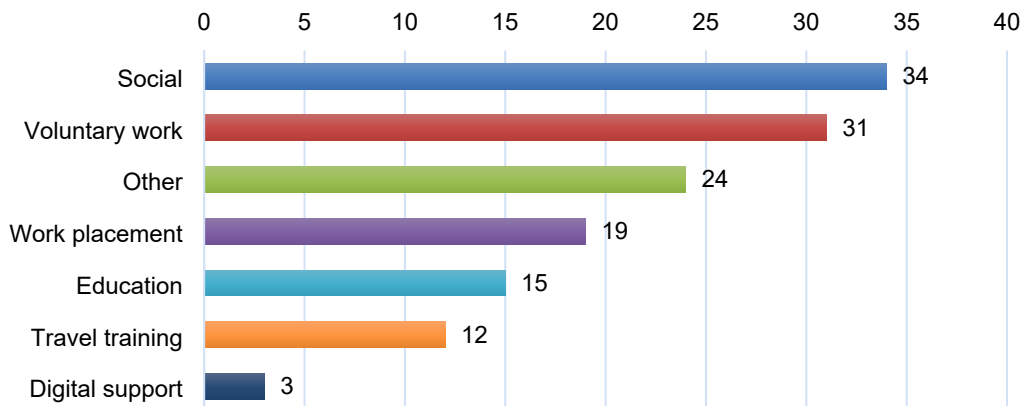
There were three distinct approaches to the analysis of the qualitative material.

1. information gathered during face to face and virtual meetings
2. information gathered from letters, emails, and telephone calls
3. qualitative information contained in the online and paper questionnaires, both the standard and easy read versions.

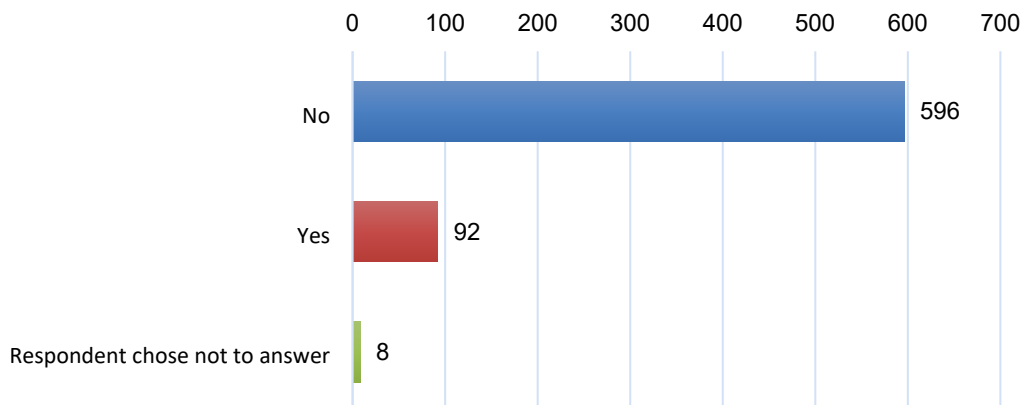
The following 5 charts show the respondents by categories



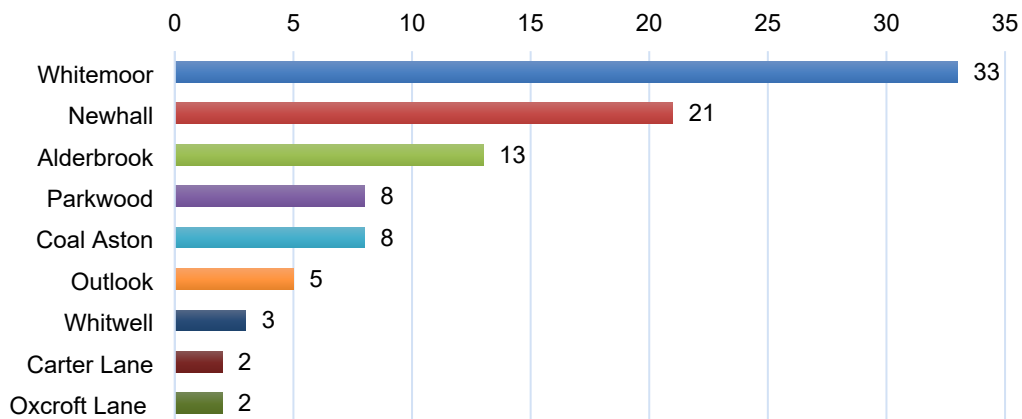
Q2a. If you told us 'Yes' in Q2, please tell us what you have used the Community Connector Service for



Q3. Do you currently attend a Derbyshire County Council Day Centre?



Q3a. If you told us 'Yes' in Q3, please select the day centre(s) you currently attend



Combined Analysis of the Qualitative Information

In total 2269 comments were received about the consultation. SECT themed the responses from all qualitative information, from the questionnaires, letters, emails, telephone calls, and meetings.

Overall, 667 standard questionnaires and 29 easy read versions were completed.

Scope of the summary themes used within the qualitative approach

Agree with proposal

SECT analysed the responses, theming them under the following categories in alphabetic order:

Some respondents agreed with the proposal to condense the day centres; retain four; to increase the community connectors; and develop a Support Service Team. Whilst some respondents agreed with the proposal, a number agreed but with some reservations. This was largely in favour of retaining all twelve of the centres for those still wishing to attend, including those wishing to return, but run this along-side the proposals to increase the number of Community Connectors and the development of a Support Service Team.

Alternative suggestion

Some respondents utilised the open text boxes to make alternative suggestions to the proposals.

Barriers to change

Some respondents wished to inform of the issues they as carers and/or people with a learning disability and /or autism would face, rendering the first proposal unviable for them.

Consultation

Some respondents indicated that they considered the consultation was not inclusive enough.

Covid

It requires noting that there has been within the consultation response some blurring of the proposals laid out in the Cabinet Report and what people have experienced during lockdown with Covid restrictions.

Disagree with the proposal

Some respondents simply disagreed without an explanation, with the proposals.

Finance

Some respondents felt that these proposals did not consider the financial implications for the County Council going forward.

Future viability

Some respondents were concerned that should redesign be agreed, this would in their opinion bring into question the long-term viability of the four remaining centres.

Impact on people with a learning disability and /or who are autistic and carers

Some respondents told us of the negative impact that these proposals would have on them as carers and/or people with a learning disability and / or who are autistic using this type of support. However, it was clear that a proportion of the impact was based upon the experience people with a learning disability and / or who are autistic, and carers have had during lockdown with Covid restrictions.

Impact on physical health

Further and as with impact on people with a learning disability and / or who are autistic and carers, some were more specific in reporting the impact on physical health, experienced during Covid.

Impact on colleagues

The consultation was not directly involving colleagues, however, as members of the public staff have a right to voice an opinion on the proposals. Some participants identified themselves as colleagues working in day centres. However, some used the opportunity not to voice opinions on the proposals but rather talk about the impact the proposals would have directly on them as a colleague.

Further there was some concern from other participants for what would happen to colleagues if proposals were approved.

Lack of information

Some respondents of reported feeling unable to answer some questions as they had not been given enough information to make an informed response.

Lack of other opportunities

Some respondents reported that in their experience and understanding, there was not enough and good alternatives in the PVI to make the proposal of the redesign viable.

Length of support

Some respondents, in particular those who have already had experience of being supported by the Community Connector Service, felt that 12 weeks was not an adequate length of support.

Loss of community resource

Some respondents reported concern for the loss of a community resource, in particular where garden centres were part of the day service.

Loss of social support

Some respondents spoke about the social support that both people with a learning disability and / or who are autistic, and carers received from peers and staff whilst attending the day centre and feared that this would be lost under the proposal to redesign the support.

NAQ – Not answering the question

There were many responses in each of the open text boxes on the questionnaire that did not directly answer the question. SECT analysed the responses and coded them as a response to the consultation rather than a response to a question. However, there were some responses that were unrelated to the question or context of the consultation and so have been simply coded as Not Answering the Question.

Negative previous experience

Some respondents based their feedback and comments on negative previous experiences. Falling under two categories. 1) Experience of being supported through the Community Connector Service, and 2) Experience of lockdown and covid restrictions.

Reduction in service

Some participants reported already having seen a reduction in service and this having a negative impact. Fearing under the proposal to redesign, that this would lead to a permanent reduction for them.

Respite for carers

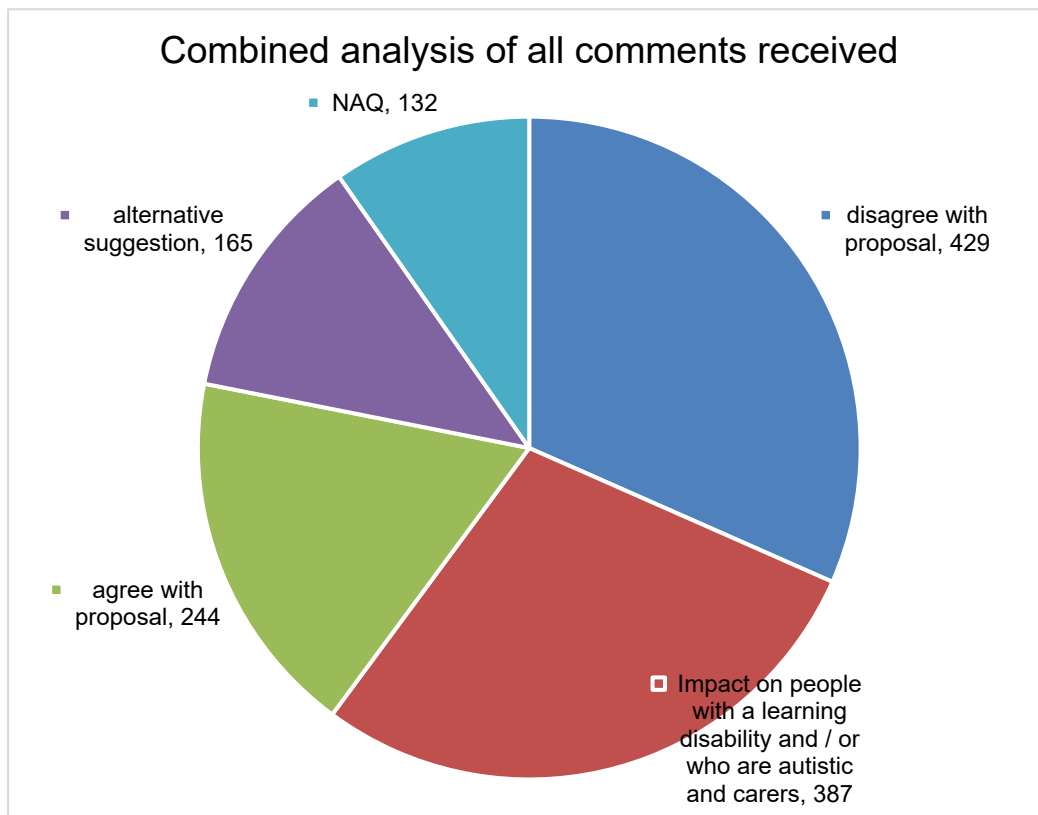
Some respondents reported the importance respite plays in the lives of carers and told us that day centres are an integral part of respite.

Travel implications

Respondents were concerned that should the proposal to redesign the offer be approved, there would be travel implications with people with a learning disability and / or who are autistic having long journeys and distances to travel to access day opportunities.

Further comments described poor transport links that exist in parts of the county.

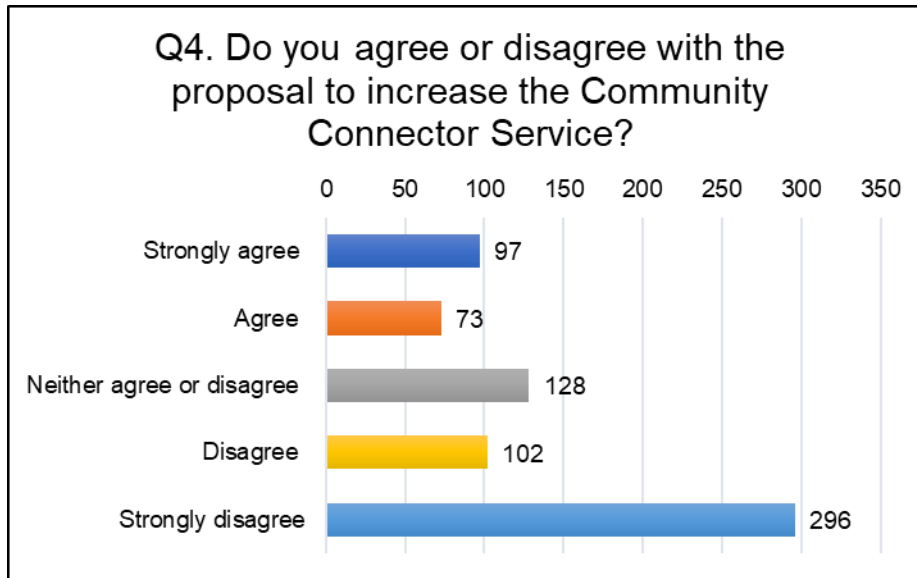
The chart below is a representation of the top 5 themes for the qualitative information, from the questionnaires, letters, emails, telephone calls, and meetings



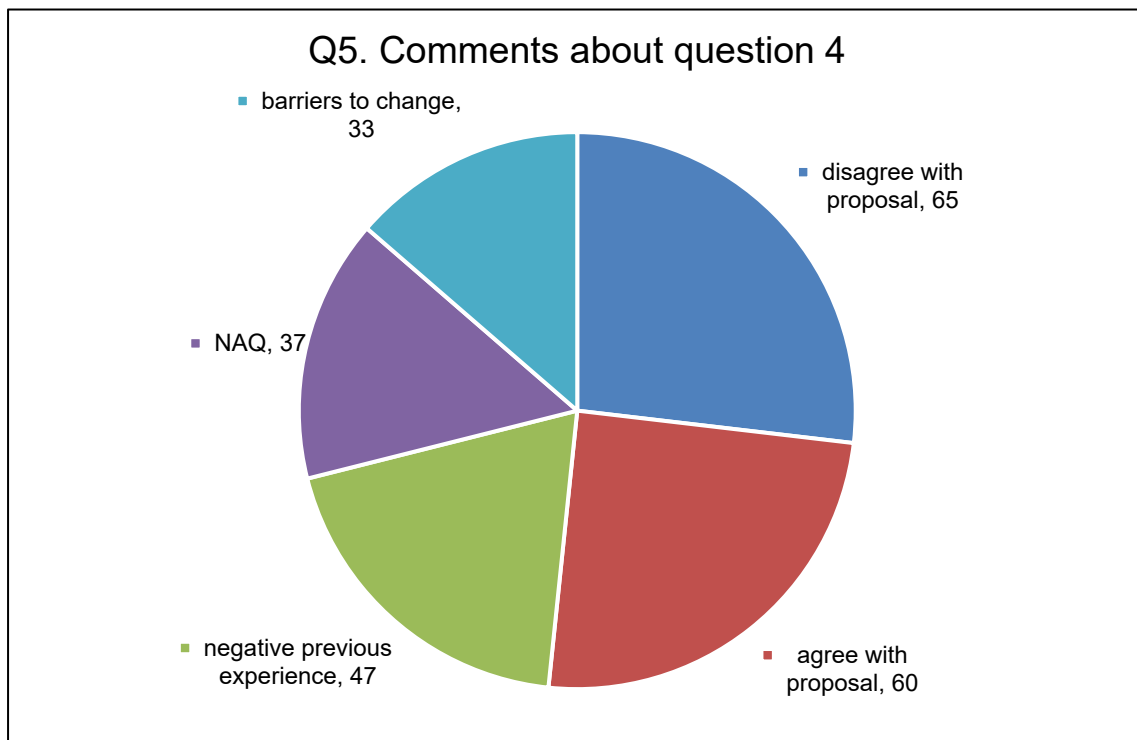
Analysis of the Qualitative and Quantitative Material within the Questionnaires

The following highlights the quantitative and qualitative responses for the questions within the two questionnaires. The free text boxes following questions that requested an explanation of the respondent's choice of answer, were analysed and coded by the SECT to establish themes from the individual questions.

Question 4



Question 5



Overall, 320 respondents gave an explanation for their choice. The top themes are as follows:

Disagree with proposals with 65 comments such as:

- Community Connector Service is not suitable for everyone. Some service users need a building-based service due to their vulnerability and safeguarding issues. They are unable to access the community without someone accompanying them at all times. They are unable to access public transport alone. Any work-based service would need one to one support at all times in a sheltered environment where providers are trained to understand and relate to people with Learning Disabilities and Autism
- I strongly disagree with the proposal to increase the community connector service. From contact with the community connector scheme, there seem to be issues with lack of opportunities for clients to be connected to, sometimes a lack of in depth understanding of a client's needs, and a lack of opportunities that can offer the level of support that many clients require. For the community connector service to be offered as an alternative service to a day centre feels inadequate

Agree with proposals with 60 comments such as:

- I want the Community Connector Service to find me worthwhile long-term activities to replace my pre-covid day centre placement
- Members of the local community are in need of the Community Connector Service to help individuals and families to access appropriate facilities and activities to ensure that all live an enriched and fulfilling life. Part of this is being part of a larger group, meeting outside of the home in a safe, nurturing environment. The CCS should be expanded, in that more people are informed about what is required to match their needs, enrich their lives and help deliver a well-rounded support service

Negative previous experience with 47 comments such as:

- I think the service is good but currently is only a time limited intervention. Once the service is withdrawn individuals often disengage with the community activity as they require ongoing support to maintain engagement
- Proved to be ineffective due to short allocation of 12 weeks and lack of suitable activities in most areas.

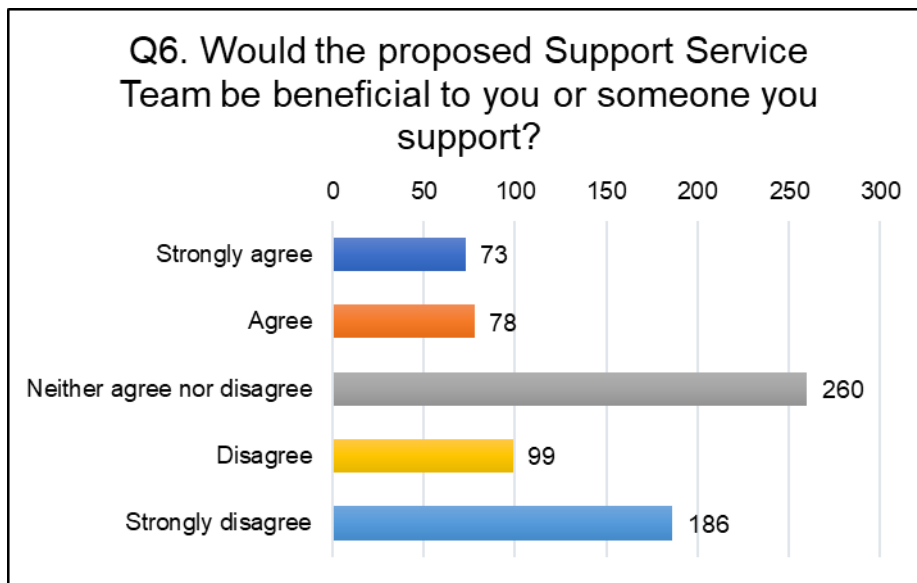
Not answering question with 37 comments such as:

- The proposal does not set out the cost of the new proposed structure compared to the present. It is not credible to consider this question in isolation. It is certainly not preferable to the closure of centres vulnerable people rely upon
- If we don't have enough staff to have assessments how can we go ahead with a plan as it will leave hundreds of people without adequate care and respite for families

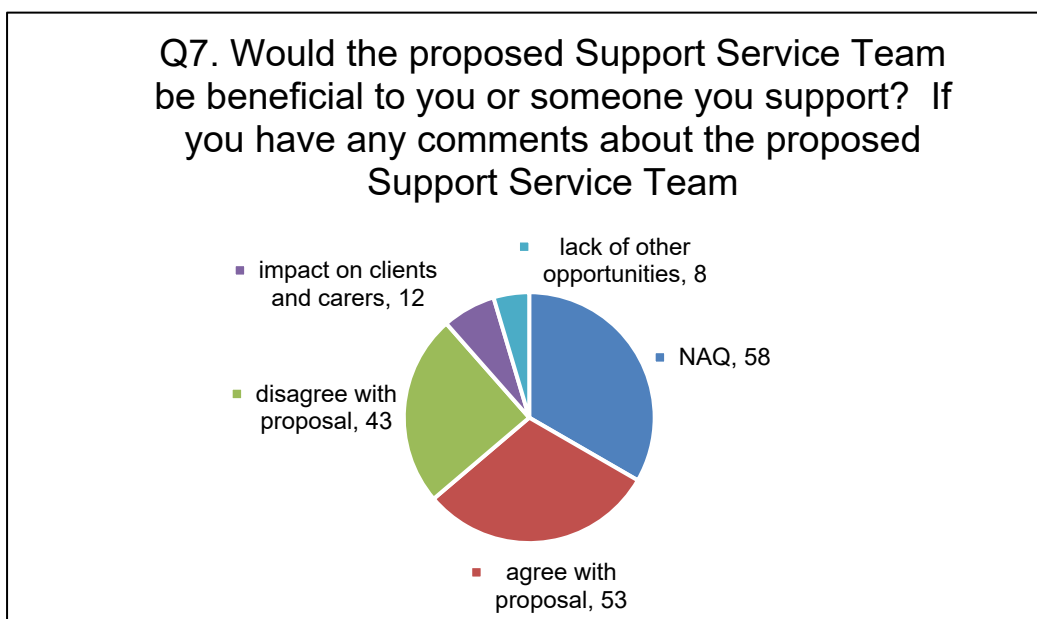
Barriers to change with 33 comments such as:

- Day centres have an important role to play for some people, these people who cannot cope with change. The community groups cannot cope with the challenging behaviour my son displays
- Whilst it is possibly true that some adults with learning difficulties don't wish to use day centres and want to pursue a more independent life, even moving into the world of work, there are still - as far as I've been made aware so many adults who would prefer the communal experience that a day centre offers. These are people like my Down's daughter X who needs her day centre as she regards it as her second home. She needs that sense of belonging.

Question 6



Question 7



Overall, 196 respondents explained their choice. The top theme was Not Answering the Question (NAQ), and this was not helpful in ascertaining a quality response so therefore the next top themes relevant to the questions were as follows:

Agree with proposal with 53 comments such as:

- This is vital and needs to be ongoing not just during the period of change. The "placements" will need to be managed and evaluated to ensure they continue to meet the needs of each service user and that their carers are supported
- We feel that this would be beneficial if this was a continuous support service.

Disagree with proposal with 43 comments such as:

- Centres are good way of bringing people together. New proposal is isolating people
- Keep the centres open and add extra support in the community.

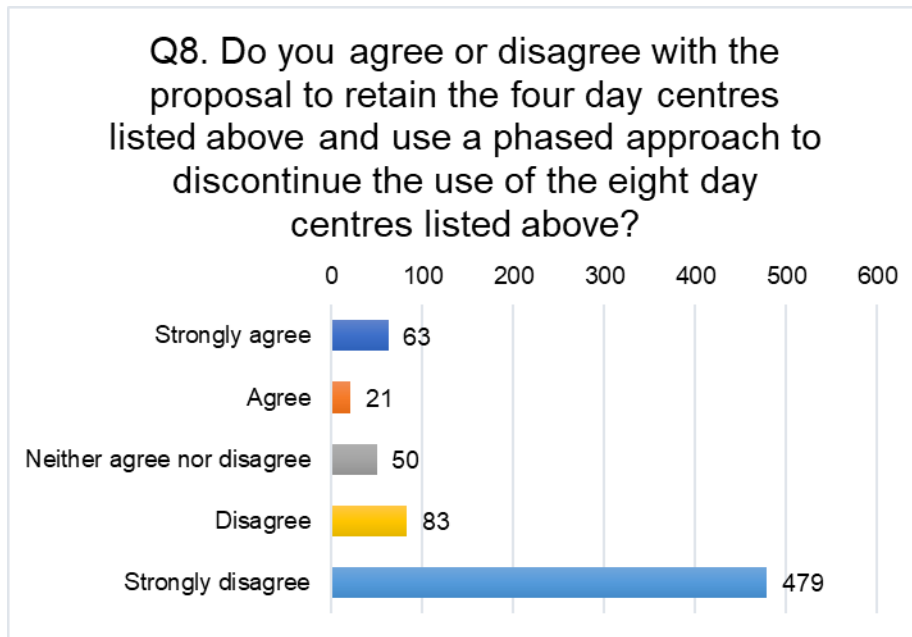
Impact on people with a learning disability and / or who are autistic and carers with 12 comments such as:

- I'm not convinced by this service. Where will respite care come from for families? As this is largely what the day centres provide for families
- The clientele are aging and do not want proposed changes, they have been with their peer group for 30 years or more and suddenly they don't see or socialise with them and have no contact whatsoever and also their parents are elderly with no support at all!!! DISGUSTING BEHAVIOUR DCC.

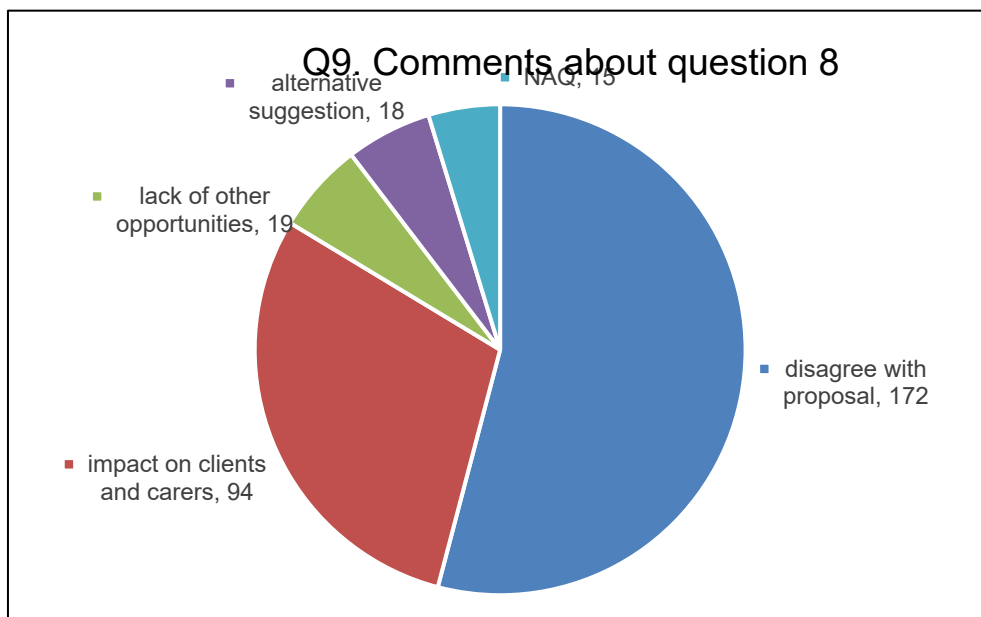
Lack of other opportunities with 8 comments such as:

- Potentially, but with no experience of how the Team would operate in practice it is difficult to judge. I do question whether there are sufficient opportunities available in the PVI sector now to accommodate service user who are and will be assessed as non-building based and be directed away from Day Centres
- I am one of the lucky ones in that I get a direct payment for a PA and was doubly lucky to find a good match for my son after 2 attempts to recruit. The number of people interested in this type of work is very small and carers will struggle to find suitable people.

Question 8



Question 9



Overall, 348 respondents gave an explanation for their choice. The top themes were as follows:

Disagree with proposal with 172 comments such as:

- People should be able to access a day centre within their local area, so they can be supported by day centre staff to make connections and friends in their own locality
- These 4 day centres are not for the people who now attend the other eight. These centres were set up so that people could integrate into their

surrounding community, become more independent within that community and be accepted by the community they live in, not bussed out to on a thirty minute journey and over 20 miles away from where their community is. This is going back to how it was 30 years ago.

Impact on people with a learning disability and / or who are autistic and carers with 94 comments such as:

- Some have now lost their friends and regular activities which they loved, having attended their Day Centre for many years. New opportunities are not the best way forward for everyone, it has left many feeling isolated and missing the friends they've known for many years
- There are a large number of clients with a learning disability who require specialist support and can't manage without this, which day services provide. Families need to work and have carer relief, and this cannot be achieved through a low level service. Clients need to maintain relationships with their peers they already know with support as well as having other opportunities.

Lack of other opportunities with 19 comments such as:

- There is not enough community engagement opportunity particularly in rural areas. People miss their day services and the roles and friendships these offer. If graded training opportunities and work skills were available for the more able this may work. For people with PMLD or severe LD, community facilities do not accommodate, too often people are wheeled around cafes. This is not person centred care and often for people with sensory needs this is overwhelming and challenging to say the least
- I feel that South Derbyshire desperately needs to continue to offer day care and respite facilities, albeit change to a more modern and updated service, but the private services we are having to contract with now, are extremely expensive.

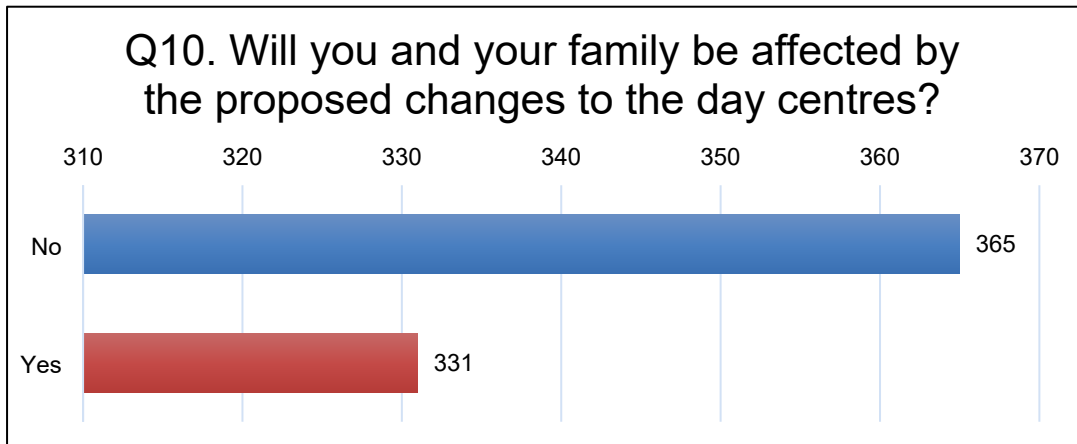
Alternative suggestion with 18 comments such as:

- I have no opinion on which centres should close or not, but I would ask do the clients know that there might be an alternative support with shared lives scheme, are they aware of the scheme and what it is. I do think that the day centres should be used only for those clients who have severe and complex needs
- Yes, there possibly is a case for reduction in some day services but there should be more integration and sharing of spaces across the health and care sector so that they become community assets to be used by all local people rather than seen as 'special' places where only certain members of the public go, this will lead to better integration of people.

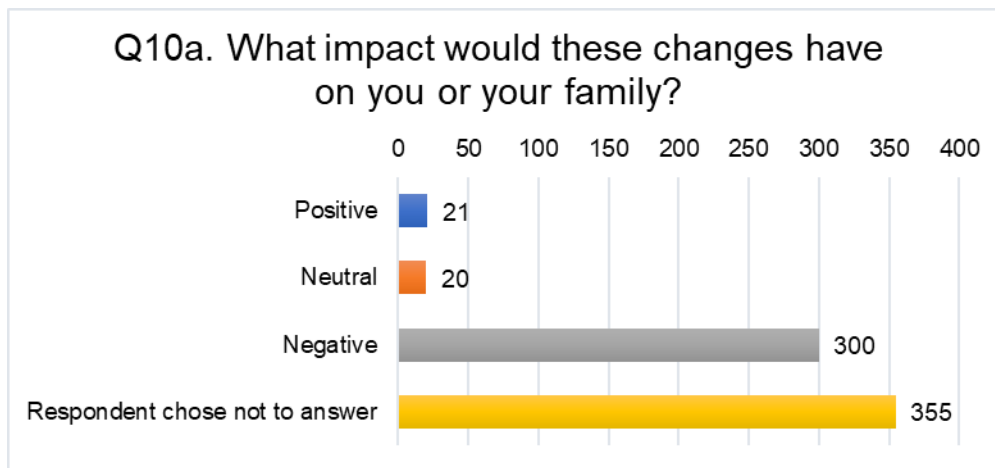
NAQ – not answering the question with 15 comments such as:

- This would depend on the recovery period to the day centres following the covid restrictions being relaxed e.g. face mask and vaccination
- What is going to happen to those buildings that are marked for closure?

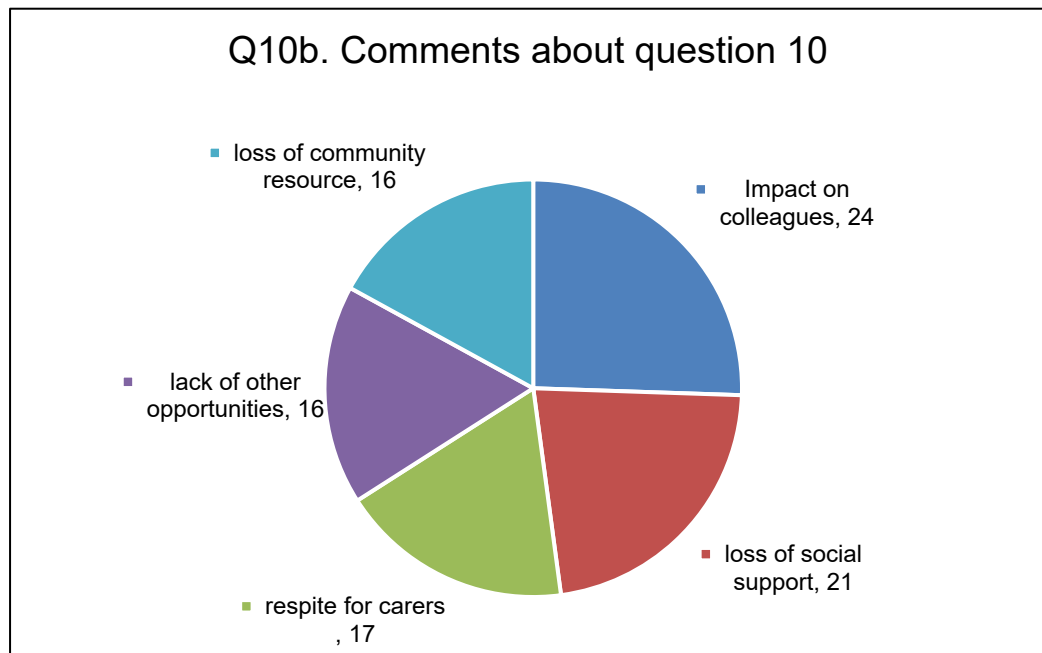
Question 10



Question 10a



Question 10b



Overall, 143 respondents explained their choice. The top themes were as follows:

Colleagues were concerned about the impact the proposals would have directly on them as a staff member and that was the top theme with 24 comments. However, SECT moved to include themes with less responses in the top reported. The reason for this was the public consultation is not to consider impact on colleagues. Impact on colleagues and any consultation in line with such impact would be carried out with colleagues directly as required following a cabinet decision.

Loss of social support with 21 comments such as:

- Our son would lose contact with all his friends he has been with since leaving school. He would have no social life and we would not get any break
- I will not meet my extended family which that is what I call my friends at Newhall Day Centre.

Respite for carers with 17 comments such as:

- The day centre is the only place my daughter goes out to. She will not leave the house at all so the day centre is absolutely vital to her and her well-being. It is the only time my husband and I manage a few hours of respite from the 24/7 job of looking after her. If this was to change it would be catastrophic for our family
- Serious reduction of day time respite for carers. Serious reduction in opportunities for service users to mix with their friends. Creating stress and worry regarding vulnerability and health and safety.

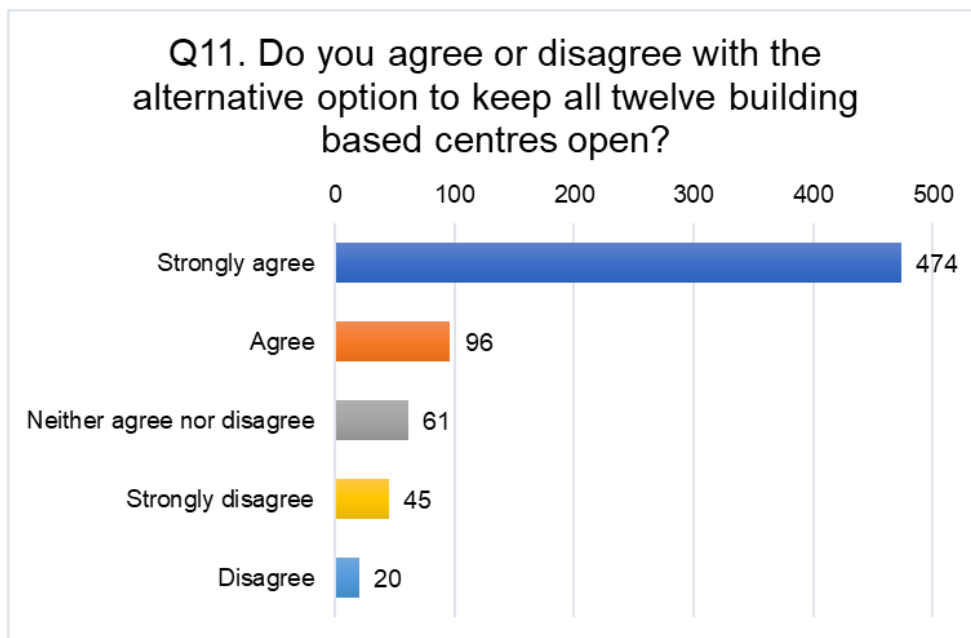
Lack of other opportunities with 16 comments such as:

- My son needs a safe space to go outside of the home. Unfortunately, even with direct payments we could not find an organisation or people who were willingly to take him out into the community. So, we were left with no support except the council run overnight respite service. Community based does not work for everyone
- There are NO suitable or effective alternatives to the level of care and treatments offered at day centres. It requires specialist care that outreach or community programmes simply do not come anywhere near delivering. The physical, psychological, emotional health of people with learning disabilities will continue to decline as they have been without the day centres since the covid pandemic began. Families tackle the shortfall themselves experiencing burnout impacting public services more.

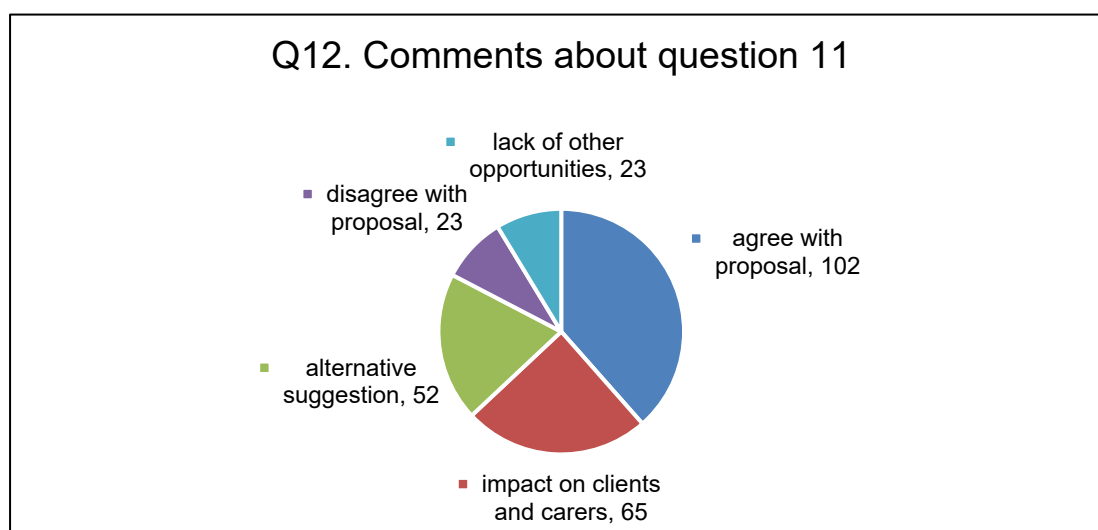
Loss of community resource with 16 comments such as:

- Losing an asset to the community and value of bringing people together
- Closure of the garden Centre at Alderbrook would be a huge loss to the community and reduce vital opportunities for both children and adults that work there or use the facilities

Question 11



Question 12



Overall, 293 respondents gave an explanation for their choice. The top themes where as follows:

Agree with proposal with 102 comments such as:

- This would be the ideal solution. It has been tried before to change things and make them more community based. It doesn't work due to lack of funding and staff. People slip through the net and are forgotten. Some people with additional needs require the structure of a day centre without the stress of travelling miles
- They are all needed. KEEP LOCAL ACCESS, SO EVERYONE HAS THE CHOICE.

Impact on clients and carers with 65 comments such as:

- Why change and make it so difficult for the users and their families to get the help and support they need
- You have got to keep something open for people in south Derbyshire area not fair on people who have nowhere to go or can't get there and plus they don't want to be stuck on transport most of the day as they should be in wheelchairs or in same position for that length of time. Derbyshire are not thinking of clients if they wanted to do community connectors they would of done it years ago when they were younger and where is the respite for carers, this is so unfair.

Alternative suggestion with 52 comments such as:

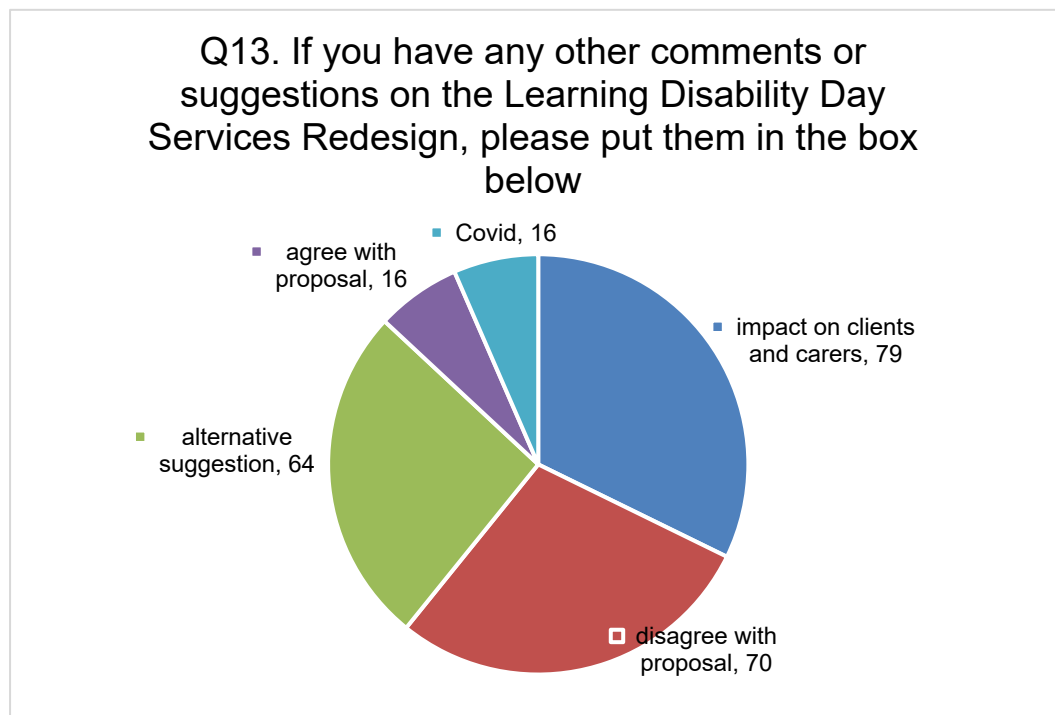
- I agree that they need to stay open whilst there are no alternative provisions. Other options need to be available (new community groups, private day centres etc) need to be available BEFORE the centres shut, otherwise the alternatives will never appear
- My Life My Way resulted in large numbers of people with LD/autism doing things outside of day centres. Are you certain that all these people and their

parents/carers are satisfied with the suitability/quality/duration of these alternatives? This requires a proper determination before this approach is rolled out further.

Lack of other opportunities with 23 comments such as:

- As the only centre in the South of the county I think it's vital for clients social/relationship needs
- If there are suitable alternatives in place there should be no need for traditional day services, however there needs to be viable alternatives in place already.

Question 13



The top themes were as follows:

Impact on clients and carers with 79 comments such as:

- Day services if appropriately managed are a wonderful resource for people, where they feel safe, wanted, cared about, safe amongst friends, and supported with fulfilling activities, for a couple of years before the "consultation" Day Centres were dragged into the dark ages, with very little money to spend, making them seem unattractive to people so that the carrot of 'activities of your choice- when you choose' seemed very attractive, the reality is an hour bowling with a PA once a week
- Whilst attending the day centre our son received rebound therapy and physiotherapy provided by trained day centre staff, which formed part of his care plan, this would no longer be available if the day centre was to close. Speech and language therapist could visit the day centre. Whilst our son was there and discuss any concerns and actions with the staff and ourselves. The

day centre was a good contact point for wheelchair services to carry out any repairs/maintenance.

Disagree with proposals with 70 comments such as:

- I am outraged that people in 'authority' think it is acceptable to forcibly remove those that attend day service provision. Many have been attending for 20 - 30 years. Their friends attend too, this is where they feel safe, supported, not judged, understood. It is where they feel "part of a family". Families (including siblings) and carers also feel comfortable and supported by the day service provision that their adult/ child/sibling receives
- It is important to keep places open to aid independence and social mixing. It also helps individuals to feel empowered and of value.

Alternative suggestion with 64 comments such as:

- Utilise the buildings to enable both community based and building based services. Allow Community Connectors to introduce their service to those more able to explore any opportunities that may be suitable too. Do more skills based and independent skills
- Keep a variation of outdoor activities as this is the creative area which needs to be built up not reduced. If help is needed use community and education facilities to be more engaged and support as many in these locations don't know they exist. Security would need to be upheld but this possible DBS checks etc. Marketing these asking for community support. If people can come together in lockdown they can continue to support and build a much needed community to reduce pressure on council staff.

Agree with proposal with 16 comments such as:

- We fully support the principal of giving people with learning difficulties the support and care they need in the best way possible for each individual. The days of putting everyone behind 4 walls when they leave school is long gone and as society's attitudes have changed and the opportunities expanded it is vital that every opportunity is made available. However, this cannot be a one size fits all attitude and great care and attention must be given to satisfy individuals needs and capabilities
- Whilst day centres are not helpful for everyone, I would hope that for those who rely on them would be accommodated. Also, a lot of effort needs to be put in to ensure that there are plenty of meaningful alternatives available for the well- being of all adults with Learning Disabilities and/or Autism. This must be a priority.

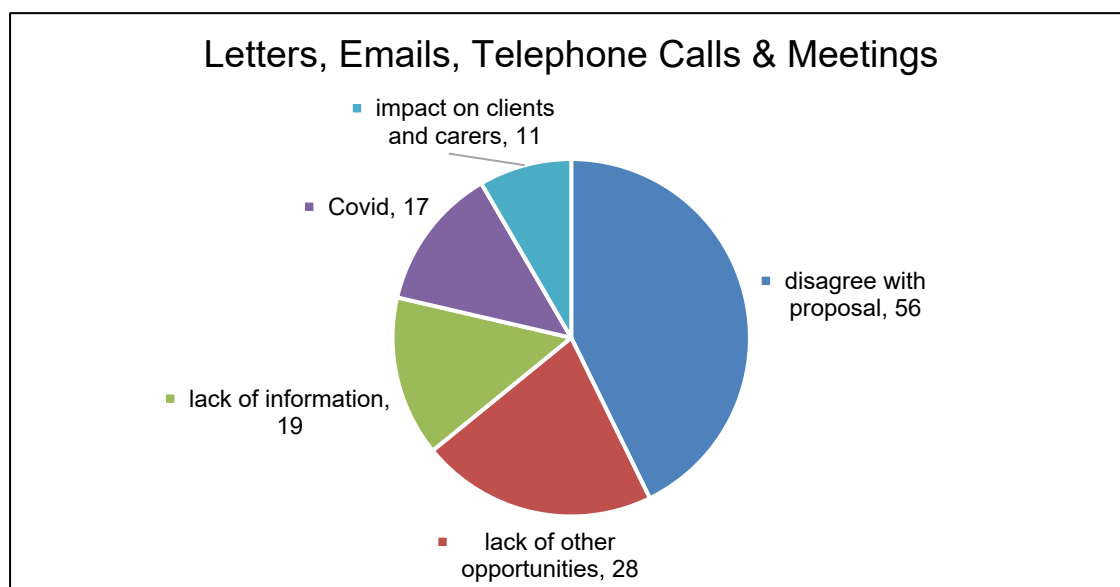
Covid with 16 comments such as:

- You have made a statement that we are 'under used' - this now looking true due to being shut because of Covid. This wasn't the case before Covid, our day service was thriving, our clients loved coming. We had 58 client's that attended our day centre before Covid. We have also provided a service to clients from other services since reopening. You have swept this service away from under the client's feet and it's not fair. They haven't been given a choice on whether they can come or not
- Keep the projects open they give them a purpose and valuable experience to join society and be part of the community. They want to be able to mix with their own peers the council have just dumped them for the last 2 years and Covid was the councils dream to cut services using excuse after excuse.

Qualitative analysis from consultation views on proposal from Letters, Emails, Telephone Calls, and Meetings

Overall 334 comments were captured from those who chose to respond via email, letter, telephone calls or participation in meetings.

This chart represents the top 5 themes:



Impact on clients and carers with 115 comments such as:

- We liked it when they were picked up in the morning, then went out and about doing different activities during the day and then you brought them home in the evening. We knew where we stood – we are left now not knowing what is happening for the rest of the day. We need planned support so we can plan and co-ordinate our working lives too
- There seems to have been a push towards using PAs but this is stressful for carers. You have to find someone, sort their holidays, make sure they have the right car etc. Then you need to plan activities where there are accessible

toilets – how many changing places are there across the Country? You can't even just pop in and use the ones at the centres. It is so very stressful.

Disagree with proposal with 56 comments such as:

- He's not safe to leave the house alone (referring to care in the community). Who will take him to the toilet or make sure he's eating the correct things?
- I feel we have explored all the alternatives to the day centre, but that is where he would like to go.

Lack of other opportunities with 28 comments such as:

- The idea that all these people are being offered opportunities in the community, volunteering, PVI – where is the capacity for that? I don't see any of those things out there
- Community Connectors may grow in number but there is a worry if there aren't the activities to access there will be nothing to connect to.

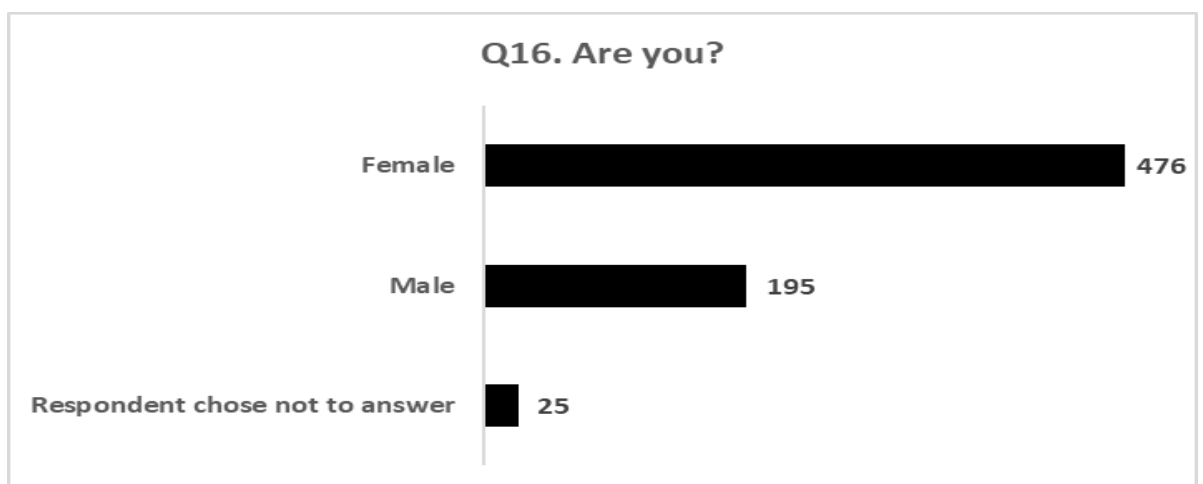
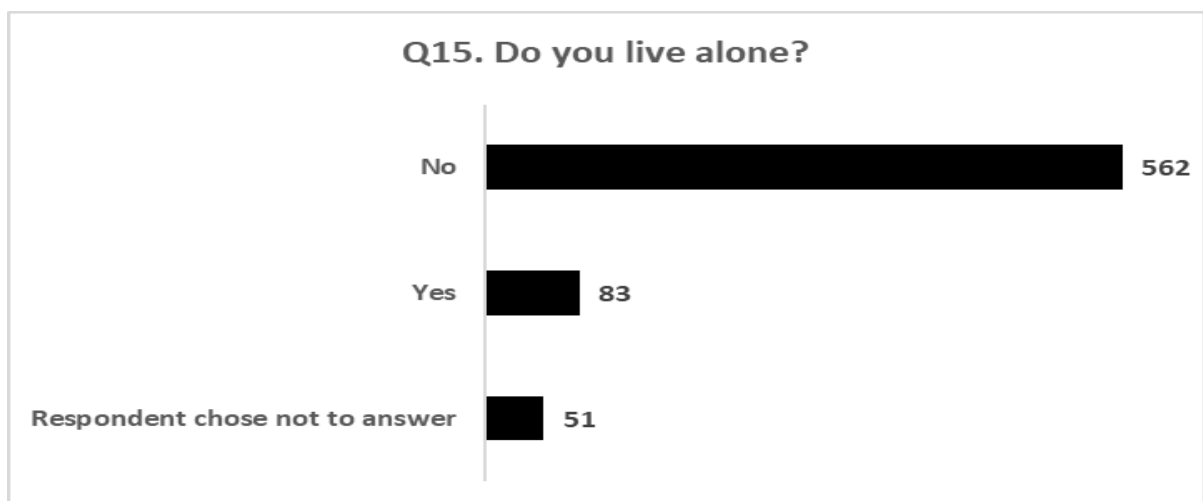
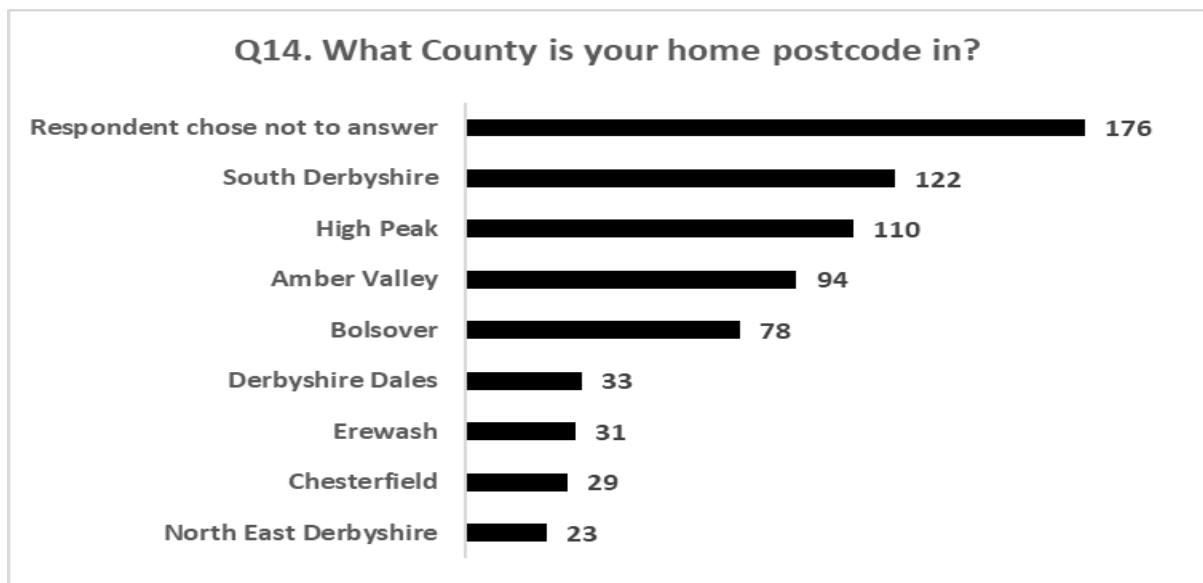
Lack of information with 19 comments such as:

- The figures in the paper could change if you haven't finished assessing people in assisted living
- It would reassure people to see evidence of alternative services. I know they don't exist.

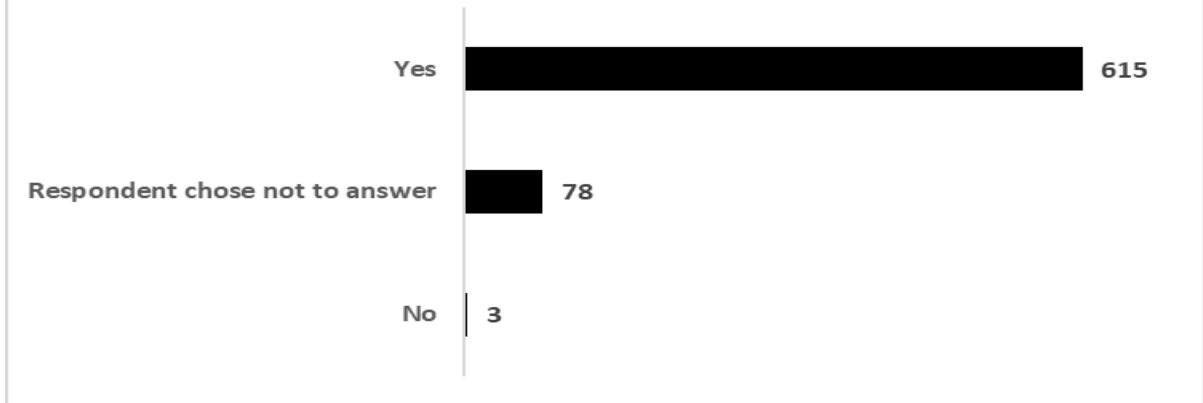
Covid with 17 comments such as:

- I'm not sure how you will express the level of true demand in the cabinet paper when people haven't been given the option to return to centres
- An adult with learning disability pre covid was going 4 days a week, and now post covid she can only go once a week and the other 3 days she is at home upset and wants to go to Whitemoor.

Demographic information



Q17. Is the gender you identify with the same as your sex registered at birth?

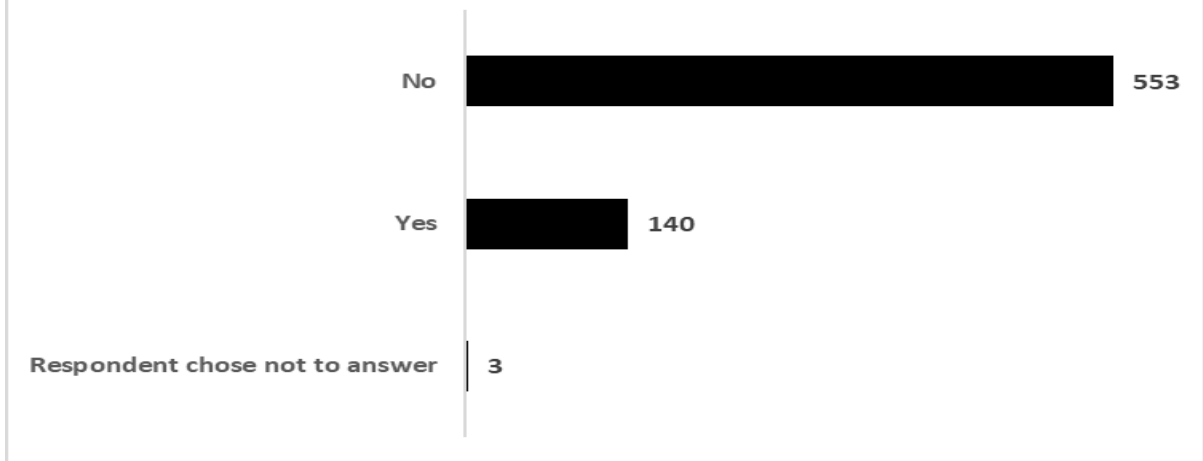


Q18. What was your age at your last birthday?

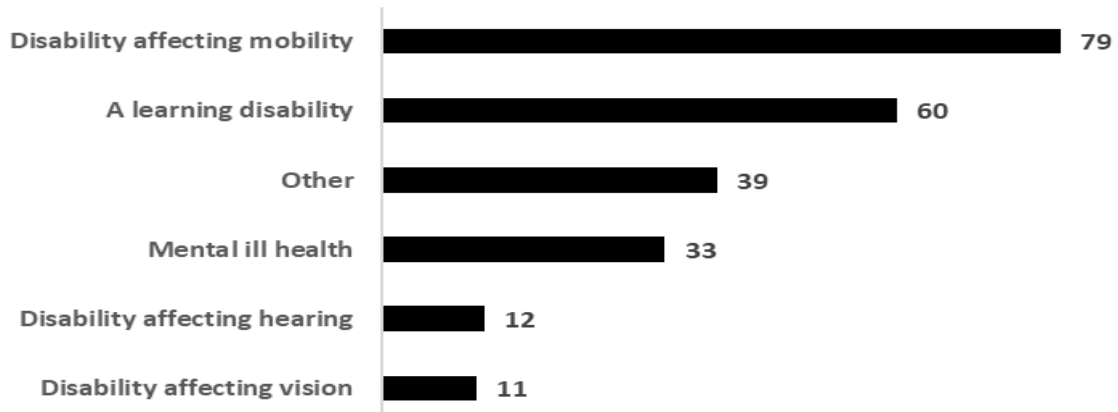
Count	Sum	Mean	Minimum	Maximum	Range
637	33844	53.1	16	89	73

59 respondents chose not to answer

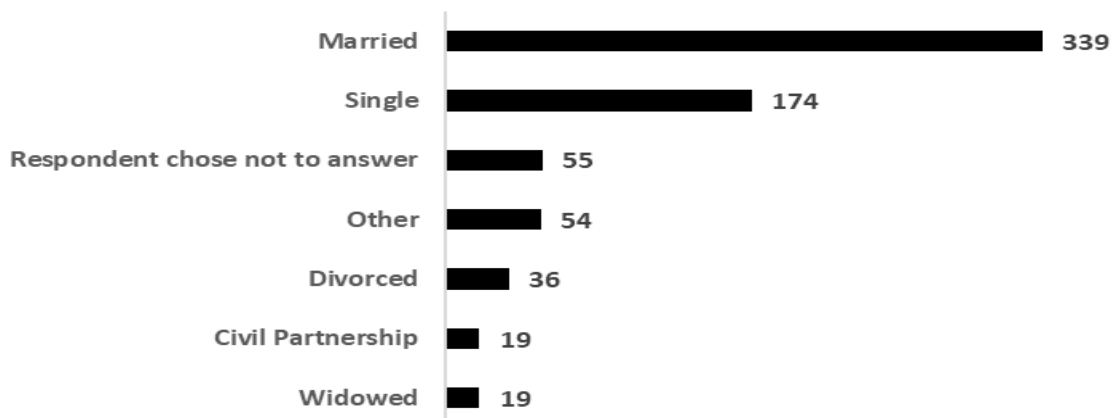
Q19. Do you consider yourself disabled?



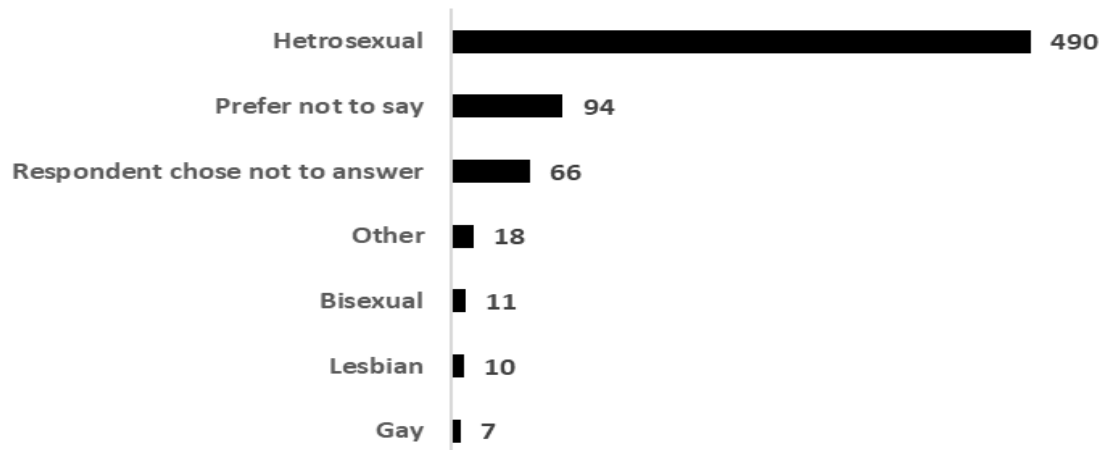
Q19a. If you do consider yourself disabled, what type of disability do you have?



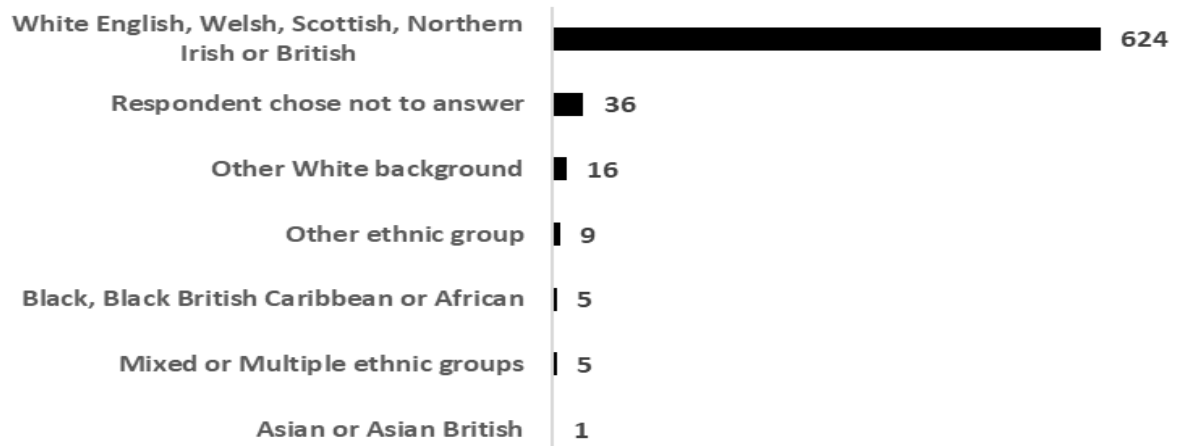
Q20. Which of the options best describes your marital status?



Q21. What is your sexual orientation?



Q22. What is your ethnic group?



(Appendix1)

Consultation Comments

- Proved to be ineffective due to short allocation of 12 weeks and lack of suitable activities in most areas
- Pointless as past record shows no significant successes with. The more disabled people with medical needs.
- Increasing community sector??? What a joke what about those that don't want or need change, or have not been consulted about the change
- This is not a workable option for many attendees who are unable to operate independently or have severe disabilities- in many instances of disabled friends I know who use the service, they don't want to take part either
- There are little or no services in place in the community to accommodate the needs of the LD and similar community. People who use the day centres and similar should be able to choose rather than be forced to migrate away from day centres. This proposal is forcing rather than helping and is clearly money orientated.
- Increasing the Community Connector Service should not be at the expense of existing settled services for adults.
- would need to remain in place for a permanent process
- Proven ineffective due to support stopping after 12 weeks
- Whilst it is possibly true that some adults with learning difficulties don't wish to use day centres and want to pursue a more independent life, even moving into the world of work, there are still - as far as I've been made aware by the staff who work at Whitemoor - so many adults who would prefer the communal experience that a day centre offers. These are people like my Down's daughter X who needs her day centre as she regards it as her second home. She needs that sense of belonging
- There is no facilities in my community for my son.
- There is little to connect people to in the community that is not still quite isolating, also the support connectors offer is short term and limited, the you have to be re referred and wait in again for another short term support, which often fails when the connector steps away.
- This isn't about whether the comm conns should be increased... it's about NOT shutting the day centres!
- Whilst I agree with the connector service I disagree to closing of day centres where members of the community spend quality time with others, reducing social isolation and improving both life skills and goals.
- Community voice tors must be able to go out and support people in a way they need, it can't be short term. And has to be person centred, they need to do with the indi ideal not just sign post
- Connectors don't listen to what the clients want/need.
- For service users it's a lifeline for them and a breathing space for their families and carers
- I think day centres absolutely have a place in the care of adults with learning disabilities. Fair enough if you wanted to stop taking on new people

to existing services but its disgusting the way people with learning disabilities have been treated through this. Day centres were closed with very little warning during lockdown which was fair enough, but then no further support has been put in 2 years later to help those that did attend them.

- i am a staff member at this day centre and i am off sick due to the centre being closed and all staff moved to help at an elderly peoples unit, i cannot carry out tasks asked of me due to bad arthritis ,it has caused a lot of staff ill health and anxiety and is terrible how we as staff have been treated .i am no longer proud to work for derbyshire. They have also treated service users badly .. not a care at all for them .
- This is a typical example of a DCC skewed approach to what is laughingly called “consultation”. Pretty much everyone would agree that the Community Connector Service should be better resourced. This isn't the issue. The problem is opportunities within the community are limited and full support is not available. Until this is dealt with this is a waste of time
- Community connectors looks good on the surface but when last asked there was no review to see how the clients had retained the training ect and we have been told by staff and families that this does not work. Clients don't carry on after the 6/12 weeks.
- I work in one of the day centres. From my experience community connectors don't give the amount of support that the individuals at the day centre need. They are need permanent care, that isn't just on a timeline. I feel if you met the individuals that you are planning on stripping from the service you would realise. They value the service that is provided and don't want the amount of change that you are proposing.
- Community connectors don't work for alot of people and are not appropriate for alot of individuals with an LD or who are autistic
- All the evidence is that it is the 'thin end of the wedge' to reduce services to those in need.
- Not everyone can be out in the community due to their disabilities a lot of service users need a building based structure to keep them safe and interacting with friends that they have been with for the last 30/40 years. They are family and a lot of them have elderly relatives that rely on the services to give them respite.
- Connectors are a short term fix for many, when connectors close they are seldom offered additional support from p&o teams.
- No all people with learning disabilities would benefit from this service.
- Community Connections are the way forwards. Younger people want to take park in community activities like everyone else.
- People with special needs are vunerable and their families rely on these day centres to support their work with these individuals. It would be extremely upsetting for these vunerable users to have their local facility removed.
- I haven't seen it work, once the connector withdraws.
- Families need respite to continue to care. Adults with speial nerds need the company of others and a different environment to help them be engaged, and not throen on the scrap heap if l ife
- There not reliable, and only tome limited

- I have witnessed the connector service being inadequate and ineffective in its aims for people with learning disabilities in the community since it's commencement. Service users and families see better care and progress from the groups that run at day centres.
- The community connector service, in my experience, has been unable to duplicate the support a person could receive in day services and often are only able to support those with low level needs. There is also the issue of trying to support people to use existing services in the community when there are next to none available. The council are trying to replace day services with services that don't exist.
- You say that no one wants to attend the day centres but that is a lie. You have service users and families on their knees begging to be aloud a place in a day centre but you have an agenda to get them closed. Absolutely wrong!!!
- I agree, but this needs to be alongside physical buildings. Perhaps it would be more appropriate to shift the focus from adults to children that fall into these categories. Giving children what they need to thrive and become independent will lessen the burden in future years
- I used to work as a community connector and yes it was great for the time you was with them but once you stopped going 9/10 of the people you supported stopped doing what they was doing because they needed you there with them.
- Agree in principal that it is a good thing but not in our individual circumstance
- We have had no contact with this serve for our son, but on listening to our that have it seems to unreliable and inconsistent.
- as working in care for 10 years and working along side colleagues that ran community connectors, I am aware that this system has failed clients in the past and once the 12 weeks were over the clients went back to doing nothing but sit at home or attend the centre. i have also worked with a mother of a child with autism, she explained to me that it took her almost 3 years to get her son to use public transport unaided, and sometimes can still have problems with him understanding which stop to get off
- Community Connectors looks good on paper but in reality it isn't beneficial. Its a 6 to 12 week programme and after that period there is no review, so it looks like it works perfectly where as in reality the clients don't retain the information therefore don't carry on with what they have learned during their time with the connector. This being a waste of time and resources. 4 of our staff members have been community connectors and their client's have carried on with they learned
- Useless service that doesn't benefit anyone
- Wishful, shangri la thinking limited resources available in the community. Another Remploy in the making where the same group think led to 92% of Remploy users ended up languishing on benefits with low self esteem and lack of access to their previous peer and friendship groups.
- I feel it is unfair to suggest the centres have not been being used as much as they could be. The pandemic has limited people's abilities to socialise which in turn would result in facilities not being used as much, and we're only just seeing services return to a former level of activity.

- I agree that this service is valuable - however there needs to be adequate community provision for the community connectors to 'connect' people to, and at present this does not exist in Derbyshire, especially rural areas of Derbyshire.
- Connector very short term service and only positive for a small percentage of clients, also have real life challenges finding good activities that include all .
- A Connector only stays with the person for 12 weeks. This is to get them in either payed or voluntary work. After which they have no support. Example - one young lady was offered 1/2 a day in a nursery compared to 5 full days at a Day Centre. She now does nothing! After that, the person is on their own and is not allowed to go to a day centre for support or advice. Previous people who attended the day centre, and have used the connectors, are now left with no support and no service.
- There are very few organisations for them to signpost clients too already and if anymore close there will be nowhere specifically for those with additional needs
- My sister uses the facilities at Whitemoor and loves to attend the day centre on a regular basis. Whilst she can make changes to her routine it takes a long time and can cause behavioural issues. Whilst she does receive home help for personal care this is nothing like the service received at Whitemoor. This also provides an alternative to respite care for my parents who have found there are no alternatives in the area which are suitable for my sister.
- Adults with Learning Difficulties have so few places they can go where they are not judged by their actions and taking these facilities away from them is not in their interest.
- Whilst I have no problem in principle with the community connector service I feel it is limited depending on the area people are from, the person's ability, it's sustainability and the lack of social interaction with people that having a hub provides. I have been a connector in the past and have seen the benefits and the negatives and feel it should continue to run alongside day service provision not replace it, as it is not appropriate for everyone we support.
- Clients have waited many weeks at times, to be allocated a CC. We know this has now improved.
- This should not be exclusive, the day service provision should also be kept. This is NOT a case of one service fits all. Some people have been using day service provision for many years, they should NOT be forced to leave.
- If it effects the current service
- Disagree if this effects the current service
- The Community connector service in inappropriate for my daughter. The best service should be available to all so if this means increasing community connectors but not decreasing other services then I would agree. However as i understand the service which my daughter attends is being made unavailable and changed to allow an increase in Community Connector service which she will not be able to use.
- This just seems like outsourcing and requires more involvement from elderly relatives/parents. Day services and attendance at day centres

provide a much more structured approach and less messing around for the service users.

- The service is great but short term and not suitable for those with complex needs requiring constant support
- But only if the day care centres stay open. they should be additional not instead of day centres.
- People who have a learning disability should be given more opportunities to engage in their communities , have work opportunities as well as promoting their well being which this service supports. however there are a large number of people who do not fit into this model and attended day services , I feel these people are being forgotten and they have lost relationships and friendships they had at day services as well as skills and a deterioration in their mental health and well being
- How can the CC's support people to access community resources when the community resources have all lost their funding and closed? , ie Bright Street laundry, pavilion luncheon club etc
- This is very misleading it asks misleading questions when actually it plans to close vital access to centres that are desperately needed
- Members of the local community are in need of Community Connector Service to help individuals and families to access appropriate facilities and activities to ensure that all live an enriched and fulfilling life. Part of this is being part of a larger group, meeting outside of the home in a safe, nurturing environment. The CCS should be expanded, in that more people are informed about what is required to match their needs, enrich their lives and help deliver a well rounded support service.
- Strongly disagree if it affects the current service.
- The clients with learning difficulties find it hard to make friends and meet up with other people. They should be offered a choice of building based activities or having services brought to them by facilitators.
- As this will impact negatively on the day centres.
- Why increase this individual service instead of maintaining what people clearly enjoy attending
- It's important for people to be together in well known social settings. Change is so difficult to cope with. It won't work being placed in other social activity groups
- It would be better if there was more activities available to access without it costing too much as it does currently to attend a farm
- A centre gives people a place to meet others to socialise ,have a routine and a sense of belonging and ownership . A daily place of attendance like work or education is proven to be beneficial to mental health . Services in the community do not provide the same sense of belonging and unless well planned and carried out are not as comprehensive in benefits as a regular place of meeting . Winter without a base can be problematic.
- Community connector service will not be appropriate for all adults with LD e.g. those with complex, profound and physical and learning disabilities.
- This new service is dependent on being able to recruit enough staff, which we know is already proving difficult. It would also be an easy target for cuts in the future, leaving vulnerable people open to loneliness, social isolation and abuse. Support in the community is labour and time intensive, with

additional travel and travel time costs per resident. The centres that are being closed provide respite, companionship and opportunities for socialisation.

- The services provided must fully meet the needs of those who will be using them. These include continuity of service and also ability to access the services. At present transport is provided to current day centres, but there would need to be an appropriate arrangement for those attending the new provision. The providers of transport can spend up to two hours per day with the individuals being taken and out and so offer an important service in itself.
- I am two days a week attending Parkwood day centre and want to keep attending I really enjoy it
- Some of the proposed changes are already being provided by the current day services, I do not agree with the use of the voluntary sector as I can see a lack of understanding, training and funding being an issue.
- The community connector service has been around for over 10 years. Anyone wanting to have their support have been able to. This is not a service that is appropriate for the majority of people who chose to go to day centres. It is for the more able and those wanting to seek training or work place opportunities. It does not work for everyone.
- I like to go to the centre to meet with friends and join in with group activities. I feel safe there and look forward to seeing the staff. I like the routine and knowing what to do, I don't feel safe in the community, getting to and from the different place.
- The Community Connector Service useless for those people who are unable to work due to their disability, 12 weeks then they drop you. Even DCC haven't made the Community Connector staff permanent, they are all on fixed term contracts...
- This exercise is only about money! There is little or no consideration of the needs of the users of the centres earmarked for closure. Their social life will be adversely affected - I speak from personal experience. The fact that you are considering bussing those few users who remain to other centres will increase their stress and prolong their =days. The comment that fewer people are using the centres is totally down to the fact that you have already cut users out of the client base
- Daycentres gave an important role to play for some people, these people who cannot cope with change. The community groups cannot cope with the challenging behaviour my son displays.
- There is nothing else I want to do. I am happy at the daycentre
- I am not aware of the Community Connector service & therefore cannot comment on how it will replace the benefits of Whitemoor
- Even without the closure of the 8 day centres, there are still few community connectors in Derbyshire. Many of them are covering large areas.
- I have experience of dcc community connectors with regard to finding activities for people with ID and ASC. there has been a variety of quality in their work and commitment (often due to they themselves not having appropriate training and support) to their clients and ensuring they are happy and satisfied with where they now visit, volunteer etc. there will need

to be regular checks with clients to ensure they are having a fulfilling life with challenges; as peoples needs with LD and ASC can ch

- Disagree
- In view of the proposal to close certain Day Centres the Community Connector Service is an option. However, this can only work if there is a more comprehensive availability of meaningful activities. At this current time these appear to be thin on the ground.
- Money should be spent keeping the centres open
- For some service users this proposal may be appropriate, but for my service user the changes would be traumatic and distressing. He is already suffering quite badly in the present situation, and he is one of the lucky few able to attend in the reduced circumstances currently available
- Not all people who have learning disabilities can understand the changes or how they will affect them.
- It needs to be better funded and much more efficient based on the experience of a friend who is a carer
- Closing places & centres down means that those who already attend/stay are more vulnerable than before, and not receiving the 1:1 care that they should receive/received in the past. This means that less care (due to less staff) = more accidents and or (in worst case) death
- As far as I am aware my son has had no contact from this service although it might have proved useful during the last two years whilst being barred from attending Parkwood since he lives in a supported living scheme and subsequently has received negligible support during this time.
- Day services play an important part not just for the individuals and families too
- This is good for some people but for myself I miss attending Alderbrook and I had attended for many years and it met my needs . It does not suit me to be supported in work paid or unpaid in the community. I enjoyed the activities at Alderbrook with my peers .
- I want community connector service to find me worthwhile long-term activities to replace my pre-covid day centre placement
- Agreed in principle, provided that services enables activities offered are at least equal or better than the day service offering. Ther should be no deterioration in the quality and time for meaningful, constructive, and social activities offered.
- Do the community connector workers know there us an alternative to day care, are they aware of the shared lives scheme, and its potential.
- There are many people with learning difficulties who need the services provided by the day centres. They are a vital part of many people's existence and to shut them down makes no sense at all. Whitemore in particular is a purpose built amenity which provides so much for the users who are there. When not in use as a day centre it could be used as a community resource, hired out to groups, functions etc.
- Whilst I appreciate the importance of services like community connectors. They cannot in my opinion be views as a replacement for other existing services. Day service provision provides vital support to both those attending and to their families. Community connectors works on the premise that everyone wants to take part in mainstream activities and daily

life. Not providing a variety of services reduces choices and does is not equitable.

- Community Connector Service is not suitable for everyone. Some service users need a building based service due to their vulnerability and safeguarding issues. They are unable to access the community without someone accompanying them at all times. They are unable to access public transport alone. Any work-based service would need one to one support at all times in a sheltered environment where providers are trained to understand and relate to people with Learning Disabilities and Autism.
- No learning services buildings for the mental disabilities should ever be taken away..
- In my experience this service has been used as a short term option to assist someone adapt to a situation whether they go on to work placements or reach their intended goal. I feel this service would not meet the needs of the people with more profound disabilities
- BUT NOT AT THE EXPENSE OF THE DAY CENTRES !
- Think its a complete waste of time for our daughter as non of the activities suggested were appropriate because of her limited ability and concentration. Even with 1/1 supervision she would not benefit from the community services.
- I think this will help innovate the type of support provided across Derbyshire
- Not all young people can access the wider community and are isolated at home
- This sounds like another way of trying to justify cuts to services. Community services are already under enormous pressure and are and have been for some time. Basic needs of adults with LD and especially autism are unmet. I am not convinced that this is an improvement just another justification for loosing another resource that the county council are gaslighting us into believing this will be an improvement.
- The garden centre in newhall is a lifeline for the people who use it. Turning it into a 12 week progression service was a huge mistake and is the only reason it is less used than before. Taking my young, autistic daughter there showed her that there are opportunities for her when she gets older
- As long as it is available for long enough to get people settled
- Learning disabilities have been swept under the carpet since 2020 apart from the higher needs . It's dreadful how they have ripped the life's of these people apart with one day attending a day centre then next day oh that's stopped they need routine . The work through the current backlog of people to get them onto the connectors would take months and months before some are even contacted whilst the centres and staff are or we're ready to go
- The connector service needs to work better before being increased
- The details about this option seem incredibly vague. It sounds like people will either need to travel vast distances to get to a DCC centre or will be directed to 'alternative opportunities' in the independent, private and voluntary sector. ... but what are they, where are they, and will they suitable for all service users?
- Stop closing down local day centres - the Social Services team are terrible at allocating funding without a huge battle towards funding for transport and

with stretched services it has a huge impact on the most vulnerable of our society - particularly individuals with autism who cannot handle the changes if they have been attending the day centre for years upon end.

- Some of the points are great as long as used correctly. According to the breakdown of our council tax over 40% is spent on adult services including vulnerable adults. If you close the day centre at Newhall, where do these adults go to learn, meet other like minded people and engage in a job in which they enjoy and learn new skills from.? Travelling over an hour each way to a different centre, is not only time consuming but stressful for the individuals, and quite frankly inefficient.
- In my experience the community connector service has been of very limited value. The connector allocated to my son has not identified any realistic alternatives for my son to attending the day centre he used to go to. They have only been helpful in making arrangements for activities that I have identified. Investing more in the connector service will only be useful if they are expected to pro-actively identify useful activities for their clients. But they cannot replace the years of local knowledge
- I think the service is good but currently is only a time limited intervention. Once the service is withdrawn individuals often disengage with the community activity as they require ongoing support to maintain engagement.
- I don't mind it being expanded but not at the cost of closing centres
- this will be a devastating blow to service users and their families/carers
- This idea doesn't fit for all clients and cuts down communication with other people with learning disabilities
- Its for a limited time and not suitable for many people
- Before retirement I was the Principal of the first college in the UK to reach national standards. The impact of withdrawing this level of service local to communities will be disastrous. The users will have further to travel which means they will have to be up much earlier. This means parents and carers, who already are under such pressure will have even more. Anyone who has known people with autism will understand the trauma change can bring about. The authorities would be imposing distress
- I DONT WANT ONE
- I live on the road where White Moor day centre is. It is an essential need for vulnerable people. It needs to stay open.
- Will the staff come from the displaced services? If not, cost of redundancies plus new staff prohibitive.
- It's not beneficial to all
- There are not enough opportunities or activities in and around the High Peak for everyone to have a choice or fulfilling week. Even with increased staffing there will not be enough for everyone to use the service.
- My son was referred to the Community Connector Service but noone made contact and the entire process fell flat.
- My daughter has used the connector service twice. Each time it has failed as they withdraw support after a few weeks. The place she was working didn't have the resources to support her. The community connector service needs to assess the client and support them for as long as they

need it. If they are currently using a day service this support needs to continue.

- This is a question which is not easy to answer given the options. An increasing the Community Connector Service will be necessitated by the closure of eight day centres, which I disagree with, but for those who either do not want to attend a day centre, or those who are denied the choice, then yes, it would be beneficial.
- My daughter doesn't want a community connector she just wants to return to the day centre - Coal Aston
- The proposal to increase should meet demand. The experience we have had is not consistent. My sons community connector says one thing and does another. Supposed to start education centre October 2021 not heard a thing very little communication
- Should keep all the centres open incl alderbrook and the garden centre
- It is disgraceful that the council is closing down branching out there will be nothing for people with autism and learning disabilities to do at all soon.
- Please ensure that community placements are well thought out
- Cutting back on these vital services leave a huge gap in the support available to service users. Branching out in particular has been a great project that could have served as a model replicated elsewhere. This seems somewhat shortsighted given the closure of so many similar projects elsewhere.
- I work with individuals with additional needs and I find it important to get services for them.
- I live close to Alderbrook and see at first hand the benefits many of their users get from the support they get from the centre. The garden centre offers them a place to be in an environment where they can feel secure and benefit from tending to plants etc in a safe environment. Something that is essential in this day and age. Most of the adults who attend Alderbrook would be vulnerable out in society.
- Increase the service but don't close Branching Out as it plays a vital role in the local community and for Peak School pupils.
- The services provided & garden centre that trains people with disabilities isn't broken, so why try to "Fix" it?
- Is the "team" in place or is it going to take months to recruit
- No need to change current provision
- Alderbrook has worked brilliantly over the years as far as I can see from feedback from other locals who have used it (my friends) so why change it now.
- There is no problem with the Connector idea but where it falls down, and I know this because I have worked in a similar capacity but in mental health, is that once you are with a client, there is not enough services and groups that you can access or refer to, particularly in Derbyshire. They will be scrambling for the same few places which will probably not be entirely suitable anyway. You will end up with a succession of connector workers eating cake in cafes with their clients everywhere
- I am concerned about closing existing services which already fulfil the aims of CCS eg Branching Out in Chinley the sims

- Agree that more needs to be done within community settings but don't agree with proposed closures of existing services which should run in parallel with increase of service.
- The proposal should reconsider closing existing centres.
- It's all well and good having connectors but there needs to be investment in the community to be connected to!
- Keep Alderbrook open
- Thus must affect any day centres they are vital and need to stay open, especially Alderbrook!
- We regularly refer clients into Adult Day Services. They are a Vital part of peoples lives.
- Can't understand the need to close the garden centre at Alderbrook.
- I want to go back to using a day service, as I want a place we can call our own and feel safe, and be with friends, and professional staff able to understand and meet my needs
- I have used the connector service for 12 months now and it does not work, a because there is no transport and b because carers are totally unreliable. Example my sister should have 4 days a week on projects supported by carers so I can work. This week no one turned up ie zero days, last week 1 turned up so got 1 day. How can I work???????
- I know family members have benefited greatly from the services provided
- We will lose vital services in the area
- I think building based services should be run alongside community connectors. From past experience the 12 weeks allowed is nowhere near long enough and the moment staff support is withdrawn progress halts.
- Community connectors need good training and know the area they are working in And learn about how disability affects people
- 12 weeks service from a connector then dropped that is not support in any way shaoe ir form
- Would be able to reach more people
- The day centre is a community place where people who have learning disabilities can be a part of that community. It gives them pride in their work, chance to interact and try different activities. They can meet friends have a hot meal and give their families the vital day respite they desperately need to enable them to continue caring for their loved ones
- I believe that by keeping the present Day Centres are the most crucial part of ensuring our disabled and vulnerable adults receive the support necessary.
- The day centre and attached garden centre in Newhall are an integral part of the local community. Not only providing support and care for the service users, but also a community service.
- The Newhall centre is a lovely part of our community
- This will isolate vulnerable adults who value the limited connection they get with people of similar abilities. This is a disgusting proposal and the true motives behind it are clear for all to see. Never the less it will no doubt still be implemented.
- I have never seen it work. Once the support is removed the placement breaks down.

- Have you visited the garden centre and witnessed the users blossom at feeling useful and interacting with people buying plants? I have .
- It is very unrealistic to expect these services users to manage in some of the proposed settings
- It is essential that the day services stay open, it is an integral part of people's lives, without it people will become isolate, disengage, vulnerable
- People in Swadlincote need a place to go to locally. Not travel to access services
- Messing about with people who are vulnerable and not adaptable to change will have such a negative effect. The centres are a vital service for these users. Please stop closing support centres and social care
- Not if it involves closing any of the existing day care centres as it will mean vulnerable people having to travel long distances out of their area for equivalent provision.
- Cost saving exercise at the expense of extremely vulnerable people who do not have a voice
- the day centre system worked fine from a user/carer point of view, it wasn't perfect because it had been systematically hacked and reduced over the past few years, what is proposed is just a cheap inferior alternative cloaked and shrouded in current buzz words and employing tick box technology, emphasis on cheap alternative!!
- Some of the service users are unable to get the best outcome for their needs from here
- How can it be possible and realistic to expect someone with a learning disability to have a meaningful life by forcing work on them ...they need to be respected and valued for themselves
- More support can be given to more people through a Day Centre rather than through an individual on a SST.
- Day centres are a community option that should not be scrapped . The respite and friendships built there are strong and tangible .it provides a safe space with competent staff that supports routines and familiar expectations of those attending . Where wider world is more difficult to cope with or unpredictable for some to thrive and manage .
- This idea could be implemented alongside keeping the centres OPEN ,if you truly want what's best for these vulnerable members of our society.
- The community connector service can support individuals for 12 weeks, what support will be available after this time, individuals with learning disabilities need support, reassurance, a familiar environment, they have security in the relationships they currently have, how will the disruption and subsequent changes in their behaviour be supported and managed? This scheme aims at isolating those with learning disabilities from their current social support networks rather than promoting it.
- we don't need any more
- Agree for those who it is appropriate for but not for others who wish to still attend their day centres
- I have no idea what this is and so cannot comment
- Much needed
- This is only a short term service and will leave the clients vulnerable

- I agree in principle, provided there are a wide variety of appropriate opportunities for service users to be connected to and that they are good supply.
- Do not close the swadlincote centre. You've earned so much from building houses, you should be not even considering closing such a service.
- I agree in principle but wonder if there is a waiting list to access this service. If there is I truly hope it is not a long one. when the service is required it should be accessible asap
- I think this is a sticking plaster on a big problem. Sadly, done on the cheap in order to save money
- Not enough connectors to go round
- for some people with a mild LD it might be appropriate but not for most. People with LD get easily fed up so need constant support
- Don't know what it is
- Day centres are so important - please don't close them.
- I feel that there needs to be a stable base where people with special needs and disabilities can come together to learn shine and make friends while giving them some sense of togetherness within the community
- Post 19 Special Needs Young People need a regular place to attend in order to feel safe and maintain friendships and relationships. They have often enjoyed many years of stability at Derbyshires superb Special Needs schools and a gradual transmission to adulthood is what is required. The current policy of Childrens Services followed by Post 19, followed by Post 25 is not fit for purpose. The Day Centre at Parkwood for instance should be combined with Alfreton Park School under one umbrella organisation
- Facilities for adults with disabilities are severely lacking as it is. More needs to be opened with services improved not cut!
- It is just a method of forcing day centre users into volunteering
- Sounds like an excuse to provide cheaper services to the vulnerable
- Retain the current DCC Centres/Services as an option/choice for ALL people with learning disabilities/autism, providing safe and enjoyable activities, key worker support, personal care and more intensive/proactive support as part and parcel of wider services for people with learning difficulties/autism and developing a support service to link in with the community connector service.
- People with Disabling conditions need sustainable services and sustainable Day care provision
- Depends on the people and what else is the alternative resources in the community.
- Appropriate services to refer people to are not yet available. Ongoing support is necessary for many people with learning disabilities and the time limited nature of community connectors is often not appropriate. Supporting a person with a learning disability isn't a project with a start and finish and should not be treated as such.
- Why more increase in community connectors when day service is offering opportunities to do these things
- I do not have a problem with increasing the connector service but more of a problem with what vital services you are taking away.

- We have had no contact /input from DCC and we're unaware of its cabinet consultation on the proposed changes.
- The proposal does not set out the cost of the new proposed structure compared to the present. It is not credible to consider this question in isolation. It is certainly not preferable to the closure of centres vulnerable people rely upon
- This is a service that is needed both for the people involved and those who are for them at home.
- this is a way to closed needed centres and put added pressure onto people who need help. Cost saving exercise as always. Newhall is underfunded to ensure this change is accepted. The centre need more funding which could then be a well used and centre from the community.
- I HAVE NO IDEA WHAT A COMMUNITY CONNECTOR SERVICE IS? THERE IS NO EXPLANATION THAT I CAN READ AS FAR AS I AM AWARE
- An invaluable service but only when paired with adequate community resources for individuals to be 'connected' to.
- This service is not offering genuine choice to people who wish to access day centre provision. If they genuinely offer real choice then day centres (all 11 of them) need to be available. Often they are connecting to poor or non-existent alternative services leaving people without good quality support
- Community connectors scheme doesn't meet the needs of people who use it and the time period is too short
- The need to work with current day service workers,
- I have seen that it hasn't worked and it is a way to privatise services for people with learning disabilities
- A great idea that has the potential to reach even more people
- The community want to keep all 12 day centres open, for them to return to full operation, and for day centres to not become a service of last resort for clients and their families.
- I feel that community connector services are valuable and should be expanded but not at the cost of closing any of the day centres- as they play a valuable role and are not a 'last resort' for families'. community based activities have their place but so do day centres. Relying on community activities is difficult in bad weather- also, there is not enough to do in most communities', especially rural ones.
- No where for them to go around here, limited access for all that need a service
- How long will each person have access to a community connector for ?
- I strongly agree this is the correct way forward to open opportunities for people with LD
- I believe the best assistance is achievable only by keeping ALL 12 day centres open! These are places of high expertise and experienced personnel.
- If it isn't broken why risk damaging changes
- This is probably driven by a need to save on resources rather than an improvement in the service.

- If we don't have enough staff to have assessments done how can we go ahead with a plan as it will leave hundreds of people without adequate care and respite for families
- It has been shown previously that the community connector service doesn't work. The moment staff are removed after 12 weeks most placements fail. It doesn't give the client any chance to make friends or to socialise with people similar to themselves which is what we all seek, learning difficulties or not.
- Retain all existing centres/services as an option and choice for all people with learning difficulties/ disabilities and/or autism. Providing safe and enjoyable activities, key worker support, personal care and more intensive/proactive support, as an integral part of wider services for people with learning disabilities/difficulties and/autism and developing a support service to link in with the community connector service.
- Service users attend a day centre to be with their friends as the majority do not meet outside of daycentre hours, being on a one to one with a connector does not give them that option
- we need to keep the Day centres open
- I strongly object to this question and consider that it could be wrongly interpreted if people say they agree. It is misleading. We all want better services for people with special needs . However, the question should really be phrased as do you agree/disagree to this proposal if it leads to cutting the number of centres.
- To close well used and much needed centres is a crime
- It wont be as good a service
- More information needs to be shared on how this service will support individuals and where does this leave staff working in the day services at the moment. Will they have to apply for the connectors roles. And what experience would you require and trying for such a role.
- Reduces connectivity and joined up provision
- People with a learning disability are very vulnerable and require the safety of a building run service they are at risk in the town centre and regularly see them with homeless or addicted people
- Experience from the current 18 Community Connectors is that they are insufficient in number to provide the support needed for service users to access the opportunities available to them. An increase to 25 seems unlikely to rectify this issue (particularly where longer term support is required) let alone address the "current waiting list of approximately 150 people"
- I'm a Commissioner at Derby + Derbyshire CCG and I'm leading a project to develop Community Hubs to support the ND pathway. The hubs will be for CYP and will bring together existing services so could link in with the Community Connector Service
- All 12 day centres should be kept open, and they should return to full operation. Day Centres should not become a service of last resort for clients and their families.
- I feel The LD sector has been poorly treated during covid and totally neglected without now loosing a vital service.

- I strongly disagree and want to keep all 12 day centres open, for them to return to full operation, and for day centres to not be a service of last resort for clients and their families. I feel the day centre staff could work with the community connection service to meet the demand to clients to enrich their life and goals.
- The Community Connector Service is a much needed service throughout Derbyshire to promote independence in adults with learning disabilities and autism. Without this service many adults would not be able to reach their full potential and many activities would not be achievable without the support required to ensure they can do what they are interested in safely.
- It is wrong to close the day centres
- I want to keep all 12 centres open, for them to return to full operation and not become a service of last resort.
- I think it's better to keep such services as local as possible for the convenience and benefit to the users.
- Good as they are they aren't for everyone
- The community connectors service is limited to a period of 12 weeks. What happens after that ?
- The community Connector service is being used by County Council to force service users away from proper Day Centres into voluntary or private service providers.
- These services are vital and necessary.
- You are using provocative language in a cohesive manner... we of course would all like an "increase" in community connection for our young adults but not at the detriment of established community services
- There is a need for places like Newhall day centre. The closing of "institutions" has been tried before and failed. There are varying degrees of learning disability and not everyone is suitable for a community connector service, nor to travel miles to a centre that remains open. I live adjacent to the Newhall centre and it's an amazing place. I used Blooming Marvels for my plants. The reason that numbers decreased was due to the Covid Pandemic. Vulnerable people stayed at home.
- I would want to keep all 12 day centres open, for them to return to full operation, and for day centres to not become a service of last resort for clients and their families.
- I feel the new proposal would be a great lose to the community, the day centre has been given time to recover from the impact of Covid. We are already struggling with recruitment in this area , a lot of people will be impacted by the changes due to their diagnosis of Learning disabilities with autism.
- As a community connector I have seen at first hand successful outcomes from my involvement with clients who have been attending Day care centres some for years .To meet and work along side some of these client and to see them develop new skills and be empowered is the key to the successful outcomes and the reason I love my work . I have met a few clients who need the Security of a day care centre and I believe as I have visited some privet day care that DCC are the best service to support people

- The alder room centre is a huge asset to the community. Please don't restrict access to it or reduce its activities like the garden centre.
- From previous experience, I know the importance of a garden centre to the people involved. I haven't visited as I didn't know the garden centre was at Newhall. Perhaps better advertising would help. I am in education (including SEN) and know it is important for users to be able to see things grow and to communicate with members of the public.
- It is important for young people to learn how to have mutual respect for parents, friends and older people. Also they need to be able to build respectful and trusted relationship with his/her future partner.
- Support increasing services but not if it is linked to running a more effective and valuable service down.
- I can see it would have value, but I can't see how it could replace the opportunities presented by a day centre. See my response to Q9. Maybe a mixture of the 2 would be best, rather than one or the other?
- The Community Connector service sounds as if it more about supporting people in their own homes. While this is necessary, what is also necessary and of unspeakable value, is the shared experience, socialisation and just being with friends that people experience at the day centres that they are familiar with and where they feel safe. Supporting people in their own homes will also inevitably place the burden of care more heavily on family members who may have to change or even quit their jobs
- Alderbrook need to get back to normal to support the users it's disgusting there's only 11 people back.the school next door has gone back to normal so why has Alderbrook not.before covid I offered a lot of support for users and familys
- This will only help a handful of adults and a few hours a week does not help elderly carers who save you millions of pounds by continuing to care for their son/daughter at home
- The Community Connector service if increased should be a permanent role. Based in the locations of the day centres, supporting the access to day centres and to choice. The need for Community Connectors should not be short lived as proposed and is a service that can run alongside the day centre offering. Day Centres can offer services that community connectors would look for for service users. I want to keep all 12 day centres open, for them to return to full operation, and for day centres to
- It is quite limited at present. Hopefully it can be expanded to more people
- They haven't got enough Community Connectors for the whole of the County
- Keep all 12 centres open
- How can you be increasing the service when you have closed the garden centre at Alderbrook and reduced the number of people able to attend there.
- In line with government agenda and general good practice/ morality, The Community Connector service aims to increase independence and integration for those with learning disabilities. Segregation in traditional institutions, such as day centres, can lead to exclusion and institutionalisation. I know first hand that so many individuals who attend

day services have unfulfilled potentials. They have attended school in an era where if you had any difficulties, you were dismissed.

- Keep day centres at full capacity
- If service which were being used before COVID situation become removed then this service is necessary but I don't agree that these original services are not being used and are not needed... The circumstances of COVID has had a large influence on people being unable to use the service as was the case with my daughter
- There are very limited services to access in the community in the High Peak area. Little opportunities for people with learning disabilities.
- I would rather have a day centre service
- Keep ALL day centres open
- This move will put pressure on voluntary groups to fill the gap left by day centres or yet again move services to private providers, who promise much & deliver far less.
- There is nothing to connect people to
- I am quite happy to attend the day centre and be with my friends than be in the community
- Older adults with learning disabilities don't like change, COVID has affected their life's over the past couple of years.
- I agree with the need to expand the council's team of Community Connectors - trained staff who support people with learning disabilities and / or who are autistic to explore opportunities that exist in their local communities. These services also need to be better publicised via CAMHS, local schools and colleges.
- It looks an effective service but staff need to be paid well
- Have seen this in operation. Fast turnover of connectors. Just as a relationship begins to form, the cc moves on.
- Recognition that not all people can access the community but need a safe space away from home they can go during the day.
- Far more to gain in centres. Activities, friend, travel. Socialising, etc
- My daughter and I are totally unaware of any day centre provision in our area and local based providers would be helpful.
- Day Care services should be provided by DCC, utilizing the existing centres. If they require some level of refurbishment then DCC should use its very large financial reserves to fund the improvements rather than contracting out to private providers. The users need the regular contact with the fantastic teams already employed rather than having to travel out of their area to be with providers they do not know.
- the day centre provides better services for users than is available, in this area, from other groups contacted through community connectors
- I believe Day centres are vital to the local community.
- Keep Newhall Day center open
- It should be a good thing to try to connect people with opportunities which exist within the community. However it's likely to result in more fragmented and sporadic opportunities for people with LD/autism compared to the use of a day centre base where group social interaction is important.
- If this means the loss of any Day Centre provision. There is very little if anything suitable for those with severe learning disabilities and severe

autism - personal experience. It just seems like another cost-cutting exercise by this council, targeting the most vulnerable.

- Newhall day Center is part of our community and is used by many people including students from a local school for students with SEND.
- I feel very strongly that the learning disability day services should all remain fully open and accessible to all. I know, through my involvement with a specialist school for autistic students and those with learning difficulties, that they and their families need the ongoing support of these centres throughout their lives, and that 'home based' alternatives are not a suitable replacement.
- It needs to remain as is to allow people to benefit from the service they currently benefit from
- The current situation is much too valuable to those people using it at the moment, and could prove disastrous to those seeking some stability in their lives.
- I did not answer the last question completely, because your limited "research" did not allow more than one answer, where more than one box is appropriate. It is essential that you advertise and promote services far better than you do currently, as such a scheme is not known to the public or to people diagnosed. Without promotion nobody eligible can access services. Without access how could anyone possibly know whether the service is fit for purpose and should be increased?
- Community Connectors is a role put up to fail. They often support an individual for 12 weeks, then leave them to their own devices. These individuals can't access the community independently, and are then left at home to do nothing.
- There is not enough services in Erewash/Derbyshire for young Adults with special needs any services that are available in Derbyshire is hard for many to get to not everyone has a car
- I feel this is a cost cutting exercise which will deprive disabled people of valuable opportunities to socialise and be with other people which are life enriching
- The community connector service does not address a person's difficulties with regularly attending activities such as extra support hours or transport. There are many people with learning disabilities currently in a position where they are forced to choose between sharing an outdoor activity with the other people they live with or not going out altogether because their support hours have been reduced or removed altogether. This does nothing to help with that.
- It's more important to have day centres open for users
- There is not even a 1% chance that this new plan will provide even close to the level of support that the 8 day centres you want to close used to provide
- Derbyshire County Council should be proud of the service it has always offered people with a learning disability or autism. I strongly believe that all 12 day centres should stay open and return to full operation. I believe this will give service users across Derbyshire the opportunity to have a DCC day centre in their local area as one of the options they can choose when deciding where they would like to meet their individual goals and outcomes. Having only 4 DCC day centres - which may not be

- I strongly disagree with the proposal to increase the community connector service. From contact with the community connector scheme, there seem to be issues with lack of opportunities for clients to be connected to, sometimes a lack of in depth understanding of a clients needs, and a lack of opportunities that can offer the level of support that many clients require. For the community connector service to be offered as an alternative service to a day centre, feels inadequate.
- Although a good idea in developing the CCS it should be in conjunction with keeping some day centres open to provide variety and different types of experience. Unfortunately I am sceptical about the Council's intention/ability to employ and coordinate the number of quality staff to provide such a personalised service on such a scale to so many people all of whom will have differing preferences and requirements. Also the speed with which any change for the better is implemented is extraordinarily
- people need building based services local to them
- As a member of the public o see what a good job the staff at the day centre do&thd enjoyment the people that use it get from it. I believe the council of want to close the centres to save money
- They are not the answer. Maybe ok for the odd thing but not the answer by far.
- I disagree that the Community Connector service should be increased to explore opportunities in the community as an alternative to building based services. Many clients want a building based service that can offer a wide range of opportunities, with peers, supported by trained, skilled staff working in a person centred way. Many of the groups were community focussed. The garden centre at Newhall for example gave individuals work experience and a purpose and the opportunity to run a business
- People with profound and multiple learning and physical disabilities will not benefit from this service.
- Not suitable for more people with profound disabilities
- Why change it, just to make cuts on the vulnerable again????
- The restricted day centres which haven't returned to capacity as they are being restricted by Derbyshire County Council and its managers are preventing the users from having free choice by closing centres or restricting their access to them. Yet again it is the service users that have to adapt and suffer when others who "know better (hahaha) force their money orientated opinions on them.
- It would need to support all parts of their life
- Similar to community connectors. No suitable facilities in the Erewash area to move on to. Medical issues would prevent it being successful
- I refer to my previous answer. In other words, ## needs the support that a day centre provides.
- There needs to be specialist services got autism in Derbyshire, these need to be seperate from other learning disability teams due to the vomomex nature of autism suffers needs
- As far as I can see it will cost the authority more money with the extra staff, training and transport costs
- I support 5 people who used to use parkwood before it closed for lockdown. We've only had communication for one of them in 2 years to try amd

allocate him somewhere else to go. The other 4 are desperate to return to day centre as they attended for many years (decades in some cases) and their whole social circle and activities they loved to participate in, such as the conservation group, have been taken away from them with no consultation to them. There aren't enough alternatives in the community.

- the clientele are aging and do not want proposed changes, they have been with their peer group for 30 years or more and suddenly they don't see or socialise with them and have no contact whatsoever and also their parents are elderly with no support at all!!! DISGUSTING BEHAVIOUR DCC
- Question 6 is yet another leading question. Of course the support service team input would be beneficial. This consultation has been very poorly designed and just skewed to give the responses that are wanted by DCC management
- Service users need support but from the people they know and trust. With whom they have been with since school. They have been penalised during covid. The love and the happy faces that came through that door that first day filled us and them with joy
- This is a short term project, what support is offered after the service ends. P&P teams are overworked already with increasing case lists.
- As above plus you need specialised fully trained workers on good salaries with professional knowledge to help
- Support service team never heard of them
- People with learning disabilities and their families want a person centred approach with dedicated, qualified staff that are trained in the vital treatments and interventions they require. This much needed level of support cannot be provided by an "outreach" team. Routine, consistency and continuity is vital and best delivered via day services.
- However, it depends on how this team will be staffed and what support they will provide. For carers who are still trying to work, there needs to be a wrap around service to allow them to - something day service can and does provide.
- They are only suitable for more able clients.
- Any support is welcome but 5 days support is needed as before. In our circumstance our loved one is 57 years old and has been very very happy being with his friend at Coal Aston. He needs to be with his friends in a fully supported environment. Some of his friends he has been with daily pre-covid since they left school.
- We feel that this would be beneficial if this was a continuous support service
- I am unaware of this support service team.
- Never heard of it. I've tried to find more information about this but not available. No other staff members have ever heard of it either.
- Would the support service provide the quality of service provided by day centres
- Given what's happened in recent times I have no confidence that such a team would have the level of knowledge or experience to "custom fit" a support package.
- However this relies on staffing such a team - DCC are already understaffed across the adult care sector and many care workers are disheartened by the

lack of appreciation and reward for their work - unless properly staffed this team would not work effectively.

- I cannot see where this role fits ? "create a new Support Service Team to provide more intensive practical support to people with learning disabilities and / or who are autistic and their families to help them get used to the changes if they went ahead" The changes have already taken place! One Day Centre have already been reduced from 23 to 2. Attendees that were at the Day Centre have already been offered places in the private sector, or the 12 week task orientated programme or they stay at home
- NO alot of people that our team support need consistency and routine and this would cause them and their family great anxiety
- Completely ambiguous question as most of the people I used to support no longer receive a day service.
- My daughter will not be able to access the proposed services due to her condition. We feel this service is only targeted at a few and disadvantages many . This service is changing due to cost cutting measures - something which was denied originally. No thought has gone into the loss of friends and sense of community - the only thought process is how much money the council will save.
- The question regards the supported person – But there seems to be no consideration for the people who are supporting the service uses.
- This is difficult to answer as there is no clear model of what the role will be and how this will operate. Any support is better than none
- Keep the centres open and add extra support in the community
- At this moment in time I am not in need of this but that does not mean that I will not need it in the near future.
- The proposed service is not suitable for my sister.
- It is unsuitable for the person I support.
- Have you consulted with the people who use the services so experts with experience to allow you to co produce services that people want and need?
- People need to be in groups with people with similar issues who are understanding V and more accepting of issues and difficulties
- It is difficult to answer this question without knowing the details of what / who the support team will be trained in supporting
- I don't understand what that is
- The support service needs to be able to work with transport providers to secure suitable transport provision as I am being told that this can be a significant barrier to participation.
- As X parents and full time carers we would prefer him to carry on going to Parkwood has this gives us Rest bite
- My son chooses to access a day centre. Having looked at 6 centres when he left school, 12 years ago, we chose Whitemoor. It meets all his needs, his friends are there, he is settled and happy, the staff know him well and he trusts them. He does not like change. He should not be "transferred" to another centre like a commodity to suit your own end game.
- My family member did attend a DCC Day Centre but this was stopped by DCC "due to COVID" and because they want to shut the service. I took them to the Social Care Ombudsman due to their lack of support and they were made to apologise, they still do not care though. They did not resume

my brother's full service, he was allowed to go back one day a week and he could only stay in one room and not see other staff or his friends "due to COVID." This is all a ploy by DCC to save money by making cuts

- I am one of the lucky ones in that I get a direct payment for a PA and was doubly lucky to find a good match for my son after 2 attempts to recruit. The number of people interested in this type of work is very small and carers will struggle to find suitable people
- My son needs to stay in his daycentre. Why do you have to change something that is working for so many?
- I am not aware of the services the Support service team will provide
- It will be good to have more people who are connected directly with learning disabled people and know their interests, what they could benefit from.
- again there will need to have well trained and highly motivated staff in these roles. the support provided cannot be time limited as people with LD or ASC can change and vary over time and this will need to be reviewed in a methodical manner
- My service user does not respond well to change or new ideas.
- Good idea that should have been implemented alongside the assessments
- Depends what they come up with to suit the individual being supported
- If it achieves the stated support
- Not sure. I am disabled (hidden disabilities), thought not Learning. However, I can get lonely on occasions, when I'm alone. This could boost my mental "Wellbeing" if I'm socialising with others.
- If it provides some prospect of attending Parkwood and or suitable alternatives allowing my son some social and creative stimulus which he has not enjoyed for the past two years,
- Not sure at this time
- This would not be suitable for my needs . I already have support staff and access the community it is the day centre I miss at the moment
- Don't have sufficient detail to properly understand what support is being offered .
- Not certain as to whether this would offer benefits to us as family but this could be helpful to others.
- any support is beneficial if those supporting are fully competent in their role.
- A support team would be okay for those people who do have aspirations to be "out in the community " but for many (my Downs daughter who is also on the autistic spectrum for one) changing what she already knows and loves would destroy everything in her life. I would fear for her mental health and her ability to cope with any sort of change.
- The model idea of a support service team is representative of a cost cutting exercise that reduces choice of access points and withdraws opportunities essential to those in need of them.
- No learning services buildings for the mental disabilities should ever be taken away..
- Not enough information provided to make a judgement
- Even with 1/1 support out daughter would not be able to participate in the activities provided. Everything would need to be simplified to a basic level which the object of joining in a community activity

- The service provided now at the day centres is not longer for for four clients needs all any member of staff.
- Unable to comment as no experience of the support team.
- No need for this service
- I DONT WANT IT
- I'm not convinced by this service . Where will respite care come from for families. As this is largely what the day centres provide for families
- Absolutely appalling to close Newhall Day Centre and Blooming Marvels. This is a valued service to our community.
- Keep newhall open
- Yes beneficial for alot of the patients I see, as often the referral to us is due to an unmet social care need, and not initially from a health need.
- It's unclear what this service will be so i don't have an opinion
- The current staff are struggling to provide a proper service due to staff shortages!!!!
- All those people with learning disability should have support in place now. I don't see that this will improve particularly through the introduction of a Support Service Team.
- What's the point of a support team, these people are likely to only have a job for 6months and be able to give minimum care and advice. They really need to be integrated into the different communities but no doubt will be stretched right across the county (way too larger area). In South Derbyshire we have a lot of people with learning disabilities at all different levels, this all needs specialist care. Will the support team be trained in ALL aspects including; autism (massive sceptrum), asperge
- It is unclear what support this team would actually provide and how it differs from the connectors.
- Only if this is ongoing
- I don't feel there is enough staff to support all the clients coming out of day service leaving a lot of people isolated.
- I DON'T WANT IT
- We need these day cre centres to help support people. I am a carer for my 88 year old mum and day care for her would be brill but not available from Derbyshire at all to my knowledge. Understandably with covid as it has been.
- This looks great on paper but in reality it will only work for a few people. There are many people who do not fit into any criteria
- I hope that the Support Service Team will ensure my daughter can meet up with her friends at a venue. She has been lonely enough the past 2 years and a 1:1 service will not solve that. Her mental health has suffered
- Yet another leading question as it assumes that I agree with the closure of day centres. It would however be beneficial to people who do not want or those who are denied the choice of attending a day centre.
- We don't need other services - just the ones we have now - don't close Coal Aston
- Need to be consistent. Doesn't help when my son is confused about it all and it's me that has to reassure him not you
- Should keep all the centres open incl alderbrook and the garden centre

- Of what does this service consist? What RELEVANT qualifications and experience do the staff possess..... With adults with learning difficulties, including those who are not Neurotypical? How many hours per DAY are the potential service-users offered/entitled to? Will the Branching Out Garden Centre at Chinley be reinstated?
- I'm sure it will help but not if it's going to be built up once other services have closed
- No need to change current provision
- At the end of the day this is a cost cutting exercise and giving people a different name will not help them when they are off sick through overwork and stress because they have an impossible job
- We need Alderbrook to stay open
- Keep Alderbrook open at all costs
- It offers nothing like Alderbrook did, either in hours offered per person at the same place. Most people I know have made it clear how they do NOT WANT these new proposals to go ahead.
- Many of the local residents use this service not just service users
- I want things to be like they were before, I have the safety of a building based service where I am offered a choice of activities, even if that is just to watch tv with my friends one day or go to a theme park another
- As proved over the last 12 months this does not work at all.
- No real information about the service and the things they can offer
- The support team again is time limited and wouldnt be able to have everyone together like they used to be, your splitting friendship up from people with LD
- Not everyone fits into a day center (box)
- Keep the day centre and garden centre open its that simple. You haven't made any effort to have proper meetings with those who used the service pre covid. I know many people who want to attend again and you are simply falsely claiming you have asked opinions and nobody wants to attend anymore. They do so stop lining your pockets and keep the centre open!
- Why close them all? Obviously some should stay open
- We all know that the amount of support some of the service users need will never happen
- It may be a good idea to collaborate, but it needs to be what local need and with their consent
- Putting extremely vulnerable people at risk
- make them experienced professionals
- Already have a strong support team at the day centre
- This safe environment can expand to give variety n build confidence as part of a enhanced programme of social n practical and learning activities skills in best setting .
- we have been given limited information about this service
- not needed if you leave the day centres open
- If it operates as badly as the original community lives project we were involved in that had no back up and ended in failure then no
- This is vital and needs to be ongoing not just during the period of change. The "placements " will need to managed and evaluated to ensure they

continue to meet the needs of each service user and that their carers are supported

- The connector service may work for some but the final choice should be agreed with the carer/service user
- For some people this would be good but it wouldn't work for my daughter
- Not at the minute but you never know what may be around the corner, when you may need such places
- Currently have no recourse to use services. Do know of a family who absolutely need the service.
- Keep services based from local authority day care building
- Would help to link service users/ knowing what is available
- I am not clear enough on what this service would look like.
- Some but definitely not others specifically the people I work with.
- Yes but as mentioned above NEVER been contacted by DCC and offered support. We only hear from DCC in relation to sons EHCP which they have little /if any input with. We do not hear from ## case worker.
- Not enough information has been provided about how well the support service team would be resourced / how many people could be supported
- We have a friend whose family used newhall to help get a break and recharge so they could continue looking after their son. Our friend was a large and strong adult who has benefited from these services and was able to maintain his routine and job as he stayed in his community.
- Centres are a good way of bringing people together. New proposal is isolating people
- Again - this sounds great IF paired with appropriate community services and support
- This should not be an alternative to day centre provision. The questionnaire feels loaded towards getting the response the Council wants. This is not genuine consultation.
- You're asking for comments on a service that nobody yet knows what it involves or how it will work. When asked about the support service nobody has any answers or information. In theory it sounds positive but I worry it is a carrot to give the cabinet proposal a more positive slant.
- The support teams are not allowed to sign post people to the day centres
- I have seen that it hasn't worked and it is a way to privatise services for people with learning disabilities
- Support is valuable, but so are day centres.
- How many support workers???? Not enough to support everyone who needs it
- Depends how reliable it is going to be, and can a client change back to a day centre if the community connector is not working for them?
- I would agree to an additional Support Service it would enhance people's lives
- Untried, tested or clear how it will work
- Keep centres open to support individuals with activities of daily living but allow individuals autonomy as to whether they would like to try the link service.
- I do not know any information on how the support team will work

- It has to be better support than what is happening in our day services at the moment?
- Potentially, but with no experience of how the Team would operate in practice it is difficult to judge. I do question whether there are sufficient opportunities available in the PVI sector now to accommodate service user who are and will be assessed as non-building based and be directed away from Day Centres.
- I have never heard about this service before. I would really appreciate more information because I'm really struggling with my autistic son.
- As a community connector i see the importance of developing the support service, as many people need support to participate in activities sourced.
- The clients I support wouldnt benefit from these
- No but I know it would benefit others
- It is hard to assess the differences and pros and cons of this proposal without being sure that the day centres are out of the equation.
- This should not impact existing services that are just reigniting post Covid - Newhall is especially important to our local community and my daughter will be using herself soon once finished school
- I think that I made myself clear in the previous comment. I can only add that this is about saving money. Nothing else. I have a nephew with learning disabilities who lives in Birmingham so I do have some understanding of what their needs are. And also the needs of the parents/guardians. They need the respite too. The closure of Newhall, and what it provides for the community is tragic
- have no problem with a support service but it should be additional to the existing day centres not an alternative.
- I'm sure post people that use the service will already have one to one hours support hours funded by IAudit Social Care.
- As said earlier , The service of the Community Connectors offer people choice .
- As a member of the community I feel I should support the needs of vulnerable groups. I am appalled that yet another vulnerable group, previously the elderly, is set to be deprived of an authority service under the spurious guise of improvement. The UK used to be proud to be a welfare state.
- See previous comments. The decision to close 8 day centres and vastly reduce the availability of the others (only 11 people are being allowed to return to Aldebrook, from a previous 83) is cruel.
- Needs getting back like it was
- The use of a support team and the creation of public sector jobs supporting what should be a public sector led service is welcomed. The support team could help those seeking additional access to council run services and day centres in re-establishing their access to these services. They should not be implemented at the expense of losing the day centre provision
- High peak is always underfunded. Please don't forget us
- They are not enough services in and around the High Peak to accommodate the number of Service Users who require a service.
- Yes- many individuals with additional needs can struggle to adjust to change, and this would make that process easier for them, and also their

families who are likely very anxious. However, I feel these teams should be people clients are already familiar with (i.e day service staff)

- Day services are beneficial to me
- The Support Service Team are absolutely useless.
- I would rather have a day centre service
- my son wants only his day centre
- I like the stability of the care workers at Newhall Centre
- This would have been wonderful a few years ago but now we have good provision for my son which we gave worked hard to put in place.
- Same as above. Supporters move on. It is regarded as a filling in job between other posts.
- Seems those in care homes cannot access these options away
- Hopefully it will finally become more available in our local area
- from our experiance the service needs to be provided by a centre which has local knowledge.
- I am having difficulty recruiting a personal assistant for my autistic son even with an increased pay rate. I do wonder how you will be able to recruit enough people for demand?
- I have been to Newhall day centre for coffee mornings and activities with service users
- It's all about funding, not the person or the support worker
- Keep Newhall Day center open
- The most pressing problem for accessing community opportunities outside of an organised centre is finding suitable and reliable support workers for a person with LD/autism. PA's and agency workers are short in supply, often transient, sometimes unreliable. This poses problems and anxiety for parents/carers.
- Don't know enough about it but seems unlikely - please see answer to q5.
- The service team would provide very limited help to very limited numbers of users and is not suitable for the majority of users and their families.
- It needs to remain as is to allow people to benefit from the service they currently benefit from
- That depends on the standard of service and what is intended to be offered, or which already exists, which was not previously known about. You are making a grave assumption regarding people with certain eligible criteria, especially those without carers. Written information is hard to access, even where voicing opinions are not. Therefore, if people already cannot access services because of their lack of knowledge of what is supposed to be there for them, in large part due to the complete inadequacy
- Transport to get to the service at a cost to the user at a reputable cost would be a great help
- This appears to only be a temporary measure and I am sceptical that it will provide the same quality of social interaction and opportunity for activities that they can currently expect from day services.
- The people I know and love need their day centres to reopen. There is frankly no alternative to that which will offer even half of the support. I have seen how badly they have been affected while these centres were closed

- I strongly disagree that the proposed support service team would be beneficial to clients I work with. I feel it would be an inferior service than what could be offered in the day centre, with the wealth of skills and knowledge that the team at the day centre as a whole can offer. For the service to offer intensive practical support, I feel this would be best offered in the day centre setting. Peer support is a valued form of support available in a day centre, that will not be available if day centres close
- In conjunction with the ability to attend Alderbrook, which provides a different experience and a social side in mixing with friends and staff he has known for a long time.
- I haven't heard of the Support Service Team
- not wanted
- Has anyone given a thought to what & how these people are going to go on??
- We still need the other day services this put enormous pressure on carers and takes away choice for people with Id
- The day centres need to be within a close proximity to residence of PWLD users. People with certain medical conditions need to be close to health providers that are used to individuals
- Too rushed. Being done purely to cut costs without thought for vulnerable people
- Leave Whitemore alone this place has given more help and support than so called council and social workers, you lot are a joke
- The centres are still required, all of them! Please see the petition signed here to keep Whitemoor itself open. <https://www.change.org/p/derbyshire-county-council-keep-whitemoor-day-centre-belper-open?signed=true> The alternate centres are not commutable for all attendees, especially those with severe disabilities that cannot travel for too long. The attendees are also low because of Covid & it feels unfair to judge this as lack of interest when some returners don't feel comfortable yet due to covid
- Absolutely pathetic. This is their social hub and most I have spoken to look forward and enjoy the day centres. Reducing the number of centres will restrict choice by making it impractical to travel the increased distance and have less days. Some service users cannot travel this extra distance because of their own needs. You are looking at this purely from a finance perspective. You are not asking ALL the service users just a few carefully selected ones so you can tick the "consultation" box
- Why close them it makes absolutely no sense
- Closure due to low usage suggests that the service is not being advertised and that usage is not widely promulgated. I know of people who would benefit from using such Day Centres but they are self sufficient units who tend to be socially excluded.
- all the day centres in derbyshire should and must remain open
- Vulnerable adults need familiarity and continuity of support
- My X will probably be offered a place at Parkwood over in Alfreton. However, it won't be the same, and there's no guarantee she'll get the same number of hours there. I know of an adult with learning difficulties who was at Parkwood pre-Covid four days a week. Post-Covid, she has been told

she can only go one day a week and spends the rest of her time isolated in her bedroom. Can you believe something so appalling?

- Whitemoor should be kept open as it. Is beneficial to the well being of my son
- People should be able to access a day centre within their local area, so they can be supported by day centre staff to make connections and friends in their own locality
- You know this is the wrong decision and you know the impact it is going to have on the most vulnerable and their families. The centres MUST remain open.
- I believe all of them should stay open and serve a wider community.
- Parents/carers and clients have been saying for 2 years that they want the day service. Before covid social workers were told not to offer council run day services as an option, to offer private instead first. This is NOT what the people want!
- These buildings are already available
- I think all day centres should go back to the way they were pre pandemic. They worked well, and if the council instead just stopped taking on new people that dont meet their criteria then it would give the council enough chance to start setting up alternative groups in the community slowly, instead of having to do it all at once in a time when health and social care is in crisis and they have no social workers to facilitate this, and they could potentially slowly move people out of day services.
- The centres need to be kept as they are, based in local communities. All need to be retained and fully funded. This option is not given so this consultation is invalid , undemocratic . This will put the service back 30-40 years when I used to work for it
- You are proposing shutting day centres that the heart of the community for people with learning disabilities, we could restructure them and make it an amazing place for them to be. We have done travel training and life skills, we are open for change. Shutting them is a massive mistake.
- The individuals that go to the day centres you are proposing to close down are not being thought about and will not benefit from this.
- I believe that all the 8 centres should be retained.
- These 4 day centres are not for the people who now attend the other eight. These centres where set up so that people could integrate into their surrounding community, become more independent with in that community and be accepted by the community they live in, not bused out to on a thirty minute journey and over 20 miles away from where their community is. This is going back to how it was 30 years ago
- Some clients still need a specialist building base service. There are very few alternatives in south Derbyshire that can provide suitable support with trained and experienced staff. The community isn't suitable for everyone. Clients in south Derbyshire will have to purchase out of county care.
- All day centres should remain open because they are all needed in there own way for people with learning disabilities, who have made friendships and attended these for years
- Better services need to be provided from fewer centres - make them hubs, specialist centres.

- Clients need a place to feel safe. Know the routine, and meet with peers to form meaningful relationships. Clients using our day centre, we're promised that they could keep their places. This was during consultation pre covid.
- Invest in them and staff and you will save money in the long term
- You have hidden behind Covid 19 to close centres and keep us out
- Day centres are an integral part of this community. Privately run day centres do not offer the same level of expertise and provision as DCC day centres. The staff at DCC centres have specialist qualifications and experience that make a tremendous difference to people with learning disabilities, especially PMLD. I have witnessed first hand their work over the years actively contributing to improving people's quality of life and ultimately their life expectancy.
- None of the day services should be closing. There should be a systematic review of them, their staff and the way in which they support clients, but closing around 60% of the day service provision in Derbyshire, which already has a poor selection of resources and support for adults with learning disabilities is a poor choice.
- All day centres are needed to allow more people to attend.
- Day Centres are an important part of the community. I am a regular customer at Blooming Marvels and I am sad to see it still closed. We miss seeing the workers there that we have got to know over the years.
- There is a need for day service across the whole county some people with Autism need to see the same faces. I believe the staff who have helped cover other areas during Covid and home care staff shortage are now being punished.
- Options of choice should always remain open, and not have to increase commuting time from home to day centres
- Our 57 year old loved one has been attending Coal Aston since it started and previous to that has attended a Council run Day Centres 5 days a week since leaving school. Some of the other attendees at Coal Aston have been with him since leaving school. It is imperative at this age that the same service is continued as being Downs Syndrome he needs his routine and to be with people he knows very well, not be disturbed by closing Coal Aston and splitting everyone up.
- As we live in the South Derbyshire area we feel that the closure of Newhall day centre would leave use lacking in alternative providers. For our son to access any of the remaining day centres would mean long, unnecessary and costly journeys.
- as a member of staff at the ONLY day service in south Derbyshire, i strongly disagree. i would like to know how they have picked which centres can stay open. our service has 58 clients on our books, and over the past 2 years of covid had clients attend our service from other centres, i believe our centre is a viable source for support.
- Day Centres are the heart of the community for Adults with learning disabilities. It's a safe space where client's can come without fear of being judged, they spend time with their friends and make new friends. We provide support and care to the clients to help them thrive day in and day out. You are trying to put an end to services that the community are in

- desperate need for. The government are paying out for OUR clients to go somewhere else everyday where they could be coming to us. Its ridic
- The listed day centres are nowhere near me and I wouldn't be comfortable sending my child that far away from home
 - Having previously worked in a day centre that was closed and seen previous clients out in the community some appeared lost without the support help and guidance they could count on within the day centre setting
 - Your phasing out the wrong services
 - I feel as though none of the centres should be closed as there is a clear need, due to the size of Derbyshire the closing only of 4 centres would not have any benefit on the majority who need this service. Travel is often not appropriate or possible, this creates further carer stress and therefore in the long run will nnt save funds.
 - Day centers although not perfect offered safe friendly environment for clients, disgraceful management with an agenda of making day services look limited and not providing staff or service users with resources. Unethical senior management not standing up for clients and carers and leaving them isolated and vulnerable. In years to come we will look at shutting down Day Centers as a national disgrace and an extremely cruel act on the most vulnerable in our society.
 - The four listed Day Centres are spread widely across the county. These places are located in affluent areas. They have limited places and could not accommodate the amount of people needing a service. People would be taken out of their local community, so how would they build up, familiarity, friends, knowledge of the area, develop confidence, and engage with local facilities such as buses and train routes, shops, library, banks, churches and local groups. Not everyone can travel to these places
 - 4 for the whole of Derbyshire is not adequate
 - This is a backward step for Ashbourne which also had a respite centre for more than 20 years
 - Why can you not keep all the daycentres open as well as the garden centre at Alderbrook, why take away something the adults enjoy?
 - You are throwing away the biggest social hub in the area to offer a service that many clients won't or don't need as they will not benefit from the connector service as they are no facilities that will provide for example personal care or they have already rearranged their care packages to attend private day centres as our day services have remained closed due to the pandemic.
 - I feel that South Derbyshire desperately needs to continue to offer day care and respite facilities, albeit change to a more modern and updated service, but the private services we are having to contract with now, are extremely exprnsivr
 - Some clients have now lost their friends and regular activities which they loved, having attended their Day Centre for many years. New opportunities are not the best way forward for everyone, it hs left many feeling isolated and missing the friends they've known for many years.
 - The day centre is a life line for my daughter and our family with out it she would not be able to access anything else. She doesn't want to live a solitary life accessing very little or nothing with a PA . She needs to

socialise with a group of people she knows well and people she can have a conversation with on her level - this at the moment has been taken away from her . COVID has been made an excuse to reduce numbers and create a false decrease in people wishing to access the service

- This is a fixed question - I would like to retain the four day centres and keep using the other 8 day centres. You have fixed the question to the future of the 8 day centres. Where is the option to keep the 4 and 8 all open
- There are a large number of clients who require specialist and can't manage without this which day service provides. Families need to work and have carer relief and this cannot be achieved through a low level service . Clients need to maintain relationships with their peers they already know with support aswell as having other opportunities
- All of them should stay open with the additional services complimenting them.
- A few years ago a lot of time and effort went into asking people with learning disabilities, and their carers, what they wanted and needed from their day services. It would appear that their needs and wishes are not being responded to, rather this is a way to cut costs by cutting services.
- Initially the engagement clearly stated that people could continue to use Day services if they chose too , regardless of the assessment process however due to COVID this has now changed. I feel this is very unfair and there are a large number of people who attend private Day Services who were not given the choice to return to DCC. They also do not need to have clear outcomes at these private services. Additionally there are a large number of people who don't get anything
- Try asking the service users and the people who know them best what they actually want. How can a blanket approach be person centred.
- They should all be kept open
- The reduction to 4 centres over such a large geographical area will have a detrimental impact on the lives of those who currently use the centres and those who would benefit from the centres in the very near future. Have all avenues of promotion of available services at all day centres been investigated to increase the number of service users at each centre. I understand the proposal of a phased approach to alterations to service provision to help current users, but it is inappropriate
- There is already a massive shortage of support for people with additional needs, these closures will be detrimental to the services!
- The day centres are a life line to so many people including my sister, this is a local service which is accessed and wanted by so many.
- The building based centres should stay open. If DCC can't afford those buildings maybe find other places. It will end up being like the closure of the special schools which led to some clients not having their needs met.
- I want the day centres to remain open they are essential to the person I support for their development.
- Have consulted in an accessible way with the people who use the services as to what they would like. Co production if services is vital for people with lived experiences.

- They are a much needed resource for adults with learning difficulties who would otherwise be lonely, isolated, and at risk from ill health and exploitation.
- I agree with the retention of all day centres, not just a select few. THIS IS TWO QUESTIONS MADE INTO ONE !!! THERE IS NO OPTION TO TICK ONE OF THE BOXES AND GIVE MY OPINION.
- I don't agree with a phased approach to discontinue
- The 4 remaining open are a long way from coal Aston. By cutting essential services for these vulnerable people you are putting them at risk of isolation and boredom and adding extra stress to their families caring for them. There is very little for adults with LD in north east derbyshire and care in community with carers doesn't work for those with severe disabilities - my adult son doesn't want to go out with a carer he wants to attend groups
- All centres should stay open they are more beneficial community services can and are be provided from centre base
- Day centres are essential services. They must stay open.
- I think people need services like Carter lane
- Whitemoor has an important position within its local community and therefore ought to be retained as one of the centres.
- I am glad you are proposing to keep some day centres open I am sorry for the proposed closing of the other centres because these are a vital service for the disabled and their carers
- this would increase travel times and for carers that have to drive there relatives the extra distance would prove stressful
- The valued characteristics of existing centres should be maintained.- LOCAL ACCESS, FAMILIAR STAFF. 4 centres alone are not sufficient to support all the people still wanting to return to their centres, but who have not been allowed to. There are increasing numbers of people needing day centre support on an annual basis, where will they all go?
- There are no local places that are like Newhall Centre without travelling out of the area , I don't like travelling far especially in bad weather, ice, snow, thunder, etc.
- The information says that not many people attend the day centres, that is because DCC staff were told not to take any new referrals of people wanting to attend. Also, people who were happy and did attend were stopped "due to COVID" and not allowed back. This has allowed DCC to skew the figures to fit their argument. My family member now attends a non DCC Day Centre but the whole process was detrimental to us as a family and many others too I can imagine.
- The clients of the eight day centres due to close are not going to get their needs met
- The closest day centre for my son is 27 miles away!! This is removing the choices he has
- I want to stay at Whitemoor. If I go to parkwood it will add more time to my journey which is already 45 mins. I live going to Whitemoor where my friends are
- Recommend that Whitemoor is retained
- Accessing these centres is difficult for many rural dwellers. Closing eight centres will simply not enable people to access the day services.

- I agree that the 4 centres outlined should be retained but do not agree that all 8 of the other centres should be discontinued. Derbyshire is too large an area for only 4 council run day centres to exist. I don't think providing transportation is sustainable, it will also adversely affect the routines of learning disabled people who have become used to one of those 8 centres.
- yes there possibly is a case for reduction in some day services but there should've more integration and sharing of spaces across the health and care sector so that they become community assets to be used by all local people rather than seen as 'special' places where only certain members of the public go. this will lead to better integration of society and improved understanding of each as members of the human race
- Whilst it isn't cost effective to retain every day centre it must be kept in mind that many adults with LD or Autism rely on the social aspect of day centres. The nature of their condition can in certain instances preclude them from some activities taken for granted by society at large.
- All centres should be kept open and no centres should be closed. I also find your wording to be misleading and unclear, doesn't 'discontinue the use of' mean close? If so then that is what you should make crystal clear?
- I am happy that Alderbrook is one of the day centres to be retained, but cannot comment on the proposals for others
- Why is there no other alternative than to continue as now?
- As previously said, these Centres need to remain open. They are a vital to communities and those who use them.
- Day centres have been an integral part of the lives of the older service users and many have missed the stimulus and social interaction these provide. Change is difficult to manage as you get older.
- Day services offer support for the families as well as the individual's themselves
- I enjoyed 5 days a week at my day centre. Since covid I have had very few activities to do.
- We need to be convinced that the community offer will be equivalent or better. In particular in respect of safeguarding and providing meaningful activity.
- I have no opinion on which centres should close or not, but I would ask do the clients know that there might be an alternative support with shared lives scheme, are they aware of the scheme and what it is. I do think that the day centres should be used only for those clients who have severe and complex needs.
- The day centres MUST stay open. The people who use them love going and feel they are a second home. Should they close the users won't get as much time in a new setting. The remaining centres would be overcrowded and very noisy.
- Day Centres should be easily reached by the LD community without having to travel long distances in a very large county
- Shut them all they are victorian institutions that should have gone years ago. We never will change the perception of society whilst we make people a secret by hiding them away in special places just for them
- Using private providers to fill the void isn't working for most as the main one in our area is under investigation by cqc and dcc. Restricting choice for a lot

of clients. Especially as only one private provider is the other option and they are the ones who are being investigated

- No learning services buildings for the mental disabilities should ever be taken away..
- I fear the residents of the bolsover district would definitely be disadvantaged as they would have to travel to a service.
- The day centres have provided a safe environment for service users in which users have been able to develop their skills and participate in activities with peer members of similar abilities.
- Why does this form not link to further information?
- Due to the change in the services the day centres have been asked to provide no longer is for the purpose to provide for the clients needs to give them the skills to develop and manage in the wider world.
- My Son and I and a large majority of people with disabilities and their carers are opposed to the above and the change of usage to Derbyshire day center services, we were not fully informed from the beginning and in my opinion not given the opportunity to put in objections before the approval was given.
- LOCAL day centres are necessary, no-one should have to travel miles
- There need to be more as not all young people travel well even if transport is provided
- Keep Newhall Day Centre and Blooming Marvels.
- Newhall serves the community the garden centre closure will be a huge loss for all
- Do not get rid of invaluable services for people who have trouble with access or safe spaces for people with difficulties
- Keep them open. Why should people have to travel so much further for these services. Its discriminatory and unfair
- The centres in remote areas definitely have to stay. The High Peak only has Alderbrook for miles around, it is a lifeline. Some centres in the chesterfield area could possibly be combined into one larger facility. Whitemoor is well used and well loved locally. Parkwood has great facilities.
- It is a travesty as to what you are proposing!!!!!!!!!!
- The figures are wrong that only a few people are using the day centres
- Families shouldn't have to travel for daycare, my friend now has to go to Whitwick when before he was at Newhall, now I cannot pick him up as the school run doesn't allow me to get to his new centre in time, when he was at newhall I could collect him and pick the children up from school in time
- In the immediate aftermath of the pandemic, it is hard to gauge whether use of these centres is declining or not owing to many of the service users having health complications which put them at serious risk if they were to contact COVID. That said, it is more important than ever that those who have returned can get back to normality and resume the activities that they enjoyed prior to lockdown. I also think that service users in many parts of Derbyshire would have to travel an unacceptable distance
- Keep our day centres over for the most vulnerable of our community without upheaval to different services in different areas. The impact of this change is massive and frankly disgusting that you are considering closing these buildings.

- What is the justification for closing 8 local day centres? Have you changed the model of how these centres have been run etc? Newhall day centre used to be open for whoever needed it and they never needed to be invited or on put on a waiting list. People aren't likely to have used it in the past 2 yrs due to Covid, but sadly this is becoming a repetitive excuse, which I'm sick of hearing about. I know a few people who use this centre and actually really look forward to their time there
- I have lost my job due to closure of day centre
- My son used to attend the Ashbourne Day Centre 4 days a week until it was closed due to the pandemic. Attending the centre on a regular basis provided a structure to his life in a similar way that a workplace does for an able bodied person. The centre was incredibly important in helping him to feel part of a community of people with learning difficulties in the area. Since the Day Centre has closed he has lost a lot of social connections which individual activities set up by a connector could never do
- There is not enough community engagement opportunity particularly in rural areas. People miss their day services and the roles and friendships these offer. If graded training opportunities and work skills were available for the more able this may work. For people with PMLD or severe LD community facilities do not accommodate, too often people are wheeled around cafes. This is not person centred care and often for people with sensory needs this is overwhelming and challenging to say the least.
- All the centres are very much needed by their users and families
- Those people using the facility at Whitemoor are a part of the Belper community. We know and recognise them in town and they shouldn't be moved away.
- We will need to keep them all open
- This proposal hasn't been fully realised nor is there enough staff to accommodate assessments
- Carter Lane Centre has been an integral part of the Community since the 1980s. It is deplorable to consider closing it.
- LEAVE THEM ALL ALONE
- Feel very strongly they should stay open as long as well managed for local people.
- It seems a huge upheaval to those using the services. Transport and travel time increased for users? Having worked in one of the centres users would be very unsettled at least initially. Carers need respite and if only connectors in place when would they get it?
- Some clients won't travel.
- Day centres are not only a social hub for people to see their friends but an educational opportunity to learn life skills, new skills to be able to move forward and also a chance to be out in the community with work projects .
- I wasn't even aware there was a centre in Ashbourne - this has never been mentioned when we have been contacting DCC about support for our son with autism.
- This is a terrible decision. The day centres are all needed. The vulnerable people that use them are being exploited. I am able to fight for my daughter but many don't have a voice. It is an easy cost cutting exercise for DCC

- I do not believe that the proposals reflect what the majority of people with a learning disability really want. I know those who live in supported living who have not yet been assessed for a day service and the parents of those who do currently attend a day centre do not agree with the closures nor do they agree with an outcome based service as proposed. I also believe that the pandemic has been used as an excuse to push forward this agenda.
- this will have a huge impact on my daughter. She doesn't like change and its not you that then has to suffer with her moods - its me - and as someone in their 80's caring for her at home is getting more and more difficult. I need a day centre that provides care in a safe environment that is local - not miles away
- Disabled people are being lost in the system and not supported enough I said this about my son when he left school as you took his ehcp from him therefore reducing his opportunities
- Should keep all the centres open incl alderbrook and the garden centre
- Discontinuing services is a terrible idea.
- Stop changing projects that are working
- The Day Centres must be used to their full capacity. By not doing so we are denying the fundamental human rights of an integral part of our communities.
- The council shouldn't be closing day centres.
- Don't shut the garden centre it is an integral part of the day centre
- Branching out shouldn't be closed it's a vital part of alderbrook and the community
- I strongly agree to keep the 4 listed open but also to keep the other 8 open also
- Alderbrook Day Centre assists those with learning disabilities to interact with the public. The centre is a soothing and peaceful place for those who have autism. It helps their well being and thought processes when they need to stay calm. It is absolutely disgraceful that DCC are considering closing the garden centre at Alderbrook. Please think of the benefits the garden centre has on those requiring assistance.
- Moving strongly needed facility further away from people who need them is completely counter intuitive to their continuity of care.
- I feel the right day centre ms should continue to supply support to some of the most vulnerable people in our society.
- I strongly agree with keeping the 4 open but strongly disagree with the closure of the other 8
- Please don't close Branching Out
- I think it's shocking that you are discontinuing provision for the most vulnerable members of society. These day centres are a lifeline for the people that use them. Autistic people can struggle with change and this is going to cause a lot of anxiety
- Why haven't they just moved with the times - always a start from scratch approach
- No need to change current provision
- Services need to be local

- If the centres really aren't being used then fine but is that really the case? Why close the Branching Out plant nursery in Chinley which has been a key part of Alderbrook activity and a massive benefit to clients.
- Please reconsider closing the other centres
- I guess the day centres will provide services for people with severe needs who are less able to attend mainstream or community activities - as long as there is still this service and possibly investment in respite services I don't see DCC will say they have a choice
- Day centres are vital and need supporting not closing
- Like I've said any day centre closure is a sad day, keep these centres open
- By closing 4 centres this will reduce access to parts of the county and move services further toward Derby central. The outer edges of the county have withdrawn most services and now they will have long travels to centres which in some cases may see certain members of the community cut off and isolated as some conditions make travel difficult and emotionally draining to them. I particularly think the proposed closure of the gardening centres a major error as these are spaces in most need.
- I disagree strongly that Whitemoor is to be closed. I feel that Parkwood needs improvement in terms of the age and style of the building and have some concerns re the parking difficulties associated with the building and some of the provisions 'housed' there.
- If its not broken don't mend it
- The day services are a vital resource for adults with learning difficulties and autism which in turn creates a community.
- I AGREE to the Four centres being kept open but I also AGREE to the rest being reinstated and opened again too.
- I agree to keep alderbrook open but feel those closing are a loss to communities
- For some families and service users the extra distance to centres will be very challenging for some unsafe. Having a big affect on mental and physical health of all involve potentially costing more money in the long term.
- Transport around the High Peak is at an all time low, giving more options for Day Centres allows more people to access the service.
- But keep the garden centre aswell!!
- everyone should have the option to go to a centre in there local community and not have to travel too far
- There needs to be a base where my sister can go 5 days a week so I can go to work. All those parents moaning with little kids when lockdown was on as had to home school for a few weeks!!!!..... I have been doing this for 2 years and 3 months now..... TRY THAT
- There will be no provision in south Derbyshire
- Numbers at Newhall only dropped when clients were reassessed and funding withdrawn. Then the minibus was taken from us meaning we were no longer able to offer activities the clients had chosen to do. This resulted in clients leaving.
- Disgusting taking away services that the disabled people rely on and enjoy for their social life

- Should be ashamed making people with LD have to face the public, have you ever seen the reaction that the public give these people when they are out in public places? They feel and are at their safest when attending Day Centres with people they know and people that care about them
- Day center is outdated and lots of overhead cost. Also people need support a lot more than 8 to 4 , Monday to Friday
- Where is the local day centre service for Newhall area? Why should people have to travel for miles to attend a day centre in someone else's community and not their own which they are familiar with. Some of the service users would struggle to even sit for that length of time traveling without the risk of pressure areas.
- Newhall should definitely stay open - it gave support & work opportunities for the service users & interaction with local people in the area
- Absolutely disgraceful, the individuals who used these services are being pushed aside and not listened to, we are meant to be an inclusive society but this is completely the opposite
- Yes day centres are a great place based approach to building confidence and identity in often forgotten people. The proposals are weak and ill considered. The connect workers are already proving a poor choice causing adults to wear sanitary products as a dereliction of their duty. The day centre my brother has used is a haven of peace from a world that still doesn't understand them or even begin to and these proposals show that is the case from all levels of society.
- I feel that it is vitally important to our local community and the staff and customers of the Blooming Marvels centre in Newhall and the Bungalow for this facility to remain open
- The issues are being looked at with a broad brush. There are people who use Day Centres who could use Community Facilities, however they also use Day Centres as Social places to meet their friends. The fact that their friends are brought there by transport means they can be friends with a wide variety of people instead of only being able to meet one other person who will then have to be brought to the meeting place. The MUCH bigger issue is for those people with PMLD profound and multiple disabilities
- Prior to the Covid pandemic, my brother attended Outlook Day Centre for the last 43 years (previously named Eaton Vale). It has been his routine and a place where he meets his friends and socialises, in addition to the activities provided. He has tried a couple of external activities suggested by the Community Connector service but has lost interest, possibly because none of his friends are there and it is a complete change. My brother thrives on routine and without this in place, he is lost.
- You are disrupting the most vulnerable and their families
- We need more centres not less
- Need local facilities - not transporting people all over the county
- Who chose the locations? Local disabled people are distressed to lose their centre.
- Keep them open! Please stop cutting lifelines for these users and their families
- Closing eight day centres will force vulnerable people to travel long distances for alternative provision.

- Putting extremely vulnerable people at risk as part of a cost cutting exercise and not meeting the needs of the public
- These provide a valuable place for those with disabilities to meet and make friends in a safe environment, while at the same time giving their carers/families peace of mind that they are being looked after.
- its totally wrong to pull the rung from under one of the most vulnerable groups in society, the alternatives (charity shops etc etc , voluntary organisations, private care providers) are all missing a few big points, continuity, social adhesion , friendships built up over the years. But what does any of that matter compared to balancing a budget.
- Whitemoor is a well used happy place
- My son is a service user at whitemoor, he has profound learning difficulties, mod swings , the staff have worked hard with to get him settled and where he is today , he is a wheel chair user and uses a gait trainer to walk the proposed alternatives he would not be able to use this .
- You should keep the garden centre next to Alderbrook as lots of the people who attend Alderbrook help out at the garden centre as volunteers.
- I appreciate the need to make efficiency savings, but the relocation for some service users to other 'local' day centres would I feel be both challenging and in a lots of cases impractical
- Why repair something that isn't broken ..support our amazing people and their families by helping not destroying their lives
- My son who is currently attending Junior school has autism, I can never envisage him being able to hold down employment. His attention span is very limited and cannot be left to do a task on his own. These day centres will be a lifeline for him when he leaves full time education, it will mean that he can be with other people that have similar needs and it will help him make friendships with other users. Without a facility like a day centre it would mean he would be housebound
- Respite n staff are the greatest commodity in a social environment
- I find it almost unbelievable that you can really believe closing these day centres will be beneficial to the users and familiesp
- We strongly feel that the day centres should remain open as they are, services are not being given a choice and decisions are being made on their behalf by individuals that do not know them and do not have their best interests in mind, the whole approach is callous and has not considered the needs or social support of individuals who attend the current day services.
- Newhall Day centre and Blooming Marvels was beneficial to the community and the social aspects of service users working with their friends.
- leave them all open. Derbyshire is too large to cope with only 4. NO ONE should have to travel further. AND DON'T USE FREE TRANSPORT AS A SWEETENER. They are local for everyone to access without travelling for an hour
- Whitwell Day Centre is in demand from people attending and others who, in their words, "aren't allowed to go back". The staff are dedicated and professional and work as hard as they can for the benefit of the clients. They should be allowed to keep receiving the service they want in the day centres that they were told they could keep attending at the last consultations!

- People rely on these day centres and have done for years. Invest in these services instead of wasting money elsewhere and then sacrificing much needed services as a quick fix to save money
- If the day centres were run as they used to and the numbers of attendees was calculated pre-Coronavirus they offer the best overall learning and enjoyment experience possible. Current alternatives are very limited and very costly
- I propose that Whitwell Day Centre remains open as the centre is central, the clients want to continue to attend and would be unable to travel to attend other Day Centres that are miles away.
- This should be determined by the wishes expressed of service users. Its not for me to comment as an interested member of the public
- We agree that the more able people should have the opportunity to integrate into the community. This is probably more relevant to the younger service user.
- Centres like this are a lifeline. Closure is an abhorrent option. Disgusting.
- I find it very concerning that services for people with learning difficulties are being reduced. Services should remain local so that people can retain meaningful relationships and support in their local communities
- Closing Day Centres will undoubtedly place further pressure on those family carers who need the relief from caring that these centres provide. This extra pressure may well result in the breakdown of such family carers. This is addition to the distress this will cause to many of the people who attend these centres
- Despite all the cuts you have made. We see no benefits or an increase in our standard of living.
- Use them to include others ie mental health etc
- I am not persuaded these closures would be in the best interests of those for whom they provide a vital and valued service.
- Keep them all open, but especially carter lane, it is in the heart of the community. No other day centres in the area. Closing all in Bolsover district is disgraceful. Carter lane is a community resource as it has a changing places.
- They should be retained the service users deserve to chance to be with their friends and learn new skill and a safe friendly place to attend taking the strain off already hard pushed family that are unable to work do to having them at home or need a break
- Living in the Bolsover District area and in particular Shirebrook it would be a great loss to the community if this service was closed.
- A radical re-think is required.
- Closure of the day centres would cause so much disturbance and upset for the most vulnerable adults in our community. It is heartbreaking to see so many closures within Derbyshire and limited services. Derbyshire needs to provide more, not less! I personally may not be affected, however I work with vulnerable SEN children and young adults and these services need to stay open for them and their families.
- More needed and services improved not cut
- Feel insufficiently informed i order to answer this question

- Keep all the centres open and retain and develop effective day care support across Derbyshire
- Retain all current DCC centres/services as an option/choice for ALL people with learning difficulties/autism, providing safe and enjoyable activities, key worker support, personal care and more intensive/proactive support as part and parcel of wider services for people with learning difficulties/autism, developing a support service to link in with the community connector service.
- I know if it can be a case of closing centres due to funding but have these services for disabled people in the community. Should also care to give these people opportunity and support to interreact with other people of similar disabilities so they can enjoy company
- Retain all others as well
- Some day centres are out dated but need to provide alternatives as sometimes no where else to go.
- I don't have enough information about the needs of the clients at each of the services. Traditional day centres should be unnecessary but community services and opportunities just aren't as widespread as they could be. Day centres provide many people with a social outlet and meaningful activity that they may not otherwise have access to. Lifelong social relationships and understanding and support from staff who know people well could easily be lost without regular attendance at the same place
- Why are people not been offered this service. A lot of people have been left with nothing and not told anything when given the choice they would want to be at the day centre
- They are a bit service and should not just be closed. It takes years for these people to trust in workers and achieve small steps and is such a very complex thing for many of our service users. I dont think the people making these decisions have even been to see these people at their placements.
- DCC needs to be providing more support and not seeking to reduce it by discontinuing use of 4 of the centres.
- The rational is fundamentally mistaken. The proposal is based around the idea that there is insufficient demand. As anyone who understands autism will tell you, now is a ridiculous and wholly inappropriate time to judge demand. Lockdowns have changed the routines of vulnerable service users. Many will still be looking to restore former routines. To measure demand, best to look at figures for 2018/2019 or wait another few years. Doing it now just makes the council look like it is saving money
- The day centres that you propose to keep open mainly cater for those people who are fairly independent or those who need a lot of support the people who fall into the middle ground have nowhere to go
- Our child attends Peak School and we know that most of the students there would benefit from Alderbrook staying open.
- The day centre at Coal Aston Village Hall is a modern easily accessible building and is perfect for this service. It seems crazy not to continue to use it. I volunteer in the garden and surrounding land with a couple of other friends. We have suggested some of the people at the day centre could create a small garden area to perhaps grow some tomatoes and other

simple crops then they could cook and prepare meals with them. Have you visited the sites before you decide which ones should close?

- All should stay open, it can be a centre for communities to be built. Families can meet and support each other while getting assistance. Covid should have shown the mandatory human requirement of being surrounded by people. Not to be isolated or shipped of 30 plus miles to get help. cost saving is out of control. Or has there been another back hander to build more houses ?????
- I STRONGLY DISAGREE. I LIVE NEAR THE WHITEMOOR CENTRE AND HAVE BEEN TO INTERVIEWS THERE AND SEEN THE AMAZING WORK THAT THE STAFF DO AT THIS CENTRE. IT IS AN INVALUABLE RESOURCE PROVIDING A STIMULATING, SUPPORTIVE AND CARING ENVIRONMENT FOR SERVICE USERS WITH SPECIAL NEEDS WHICH SHOULD NOT BE CLOSED. THEY NEED THIS DAILY ROUTINE IN THEIR LIVES. MANY SERVICE USERS HAVE BEEN ATTENDING FOR MANY YEARS AND IT ALSO GIVES THEIR FAMILIES A BREAK.
- Agree - however I disagree with the closing, phased or otherwise of the proposed centres for closure. Derbyshire is a hug area, and 4 centres are wildly insufficient.
- All 11 need to be retained and fully re-opened as a part of the offer available to people with learning disabilities and their families. If the Council was to invest in these as the base for helping people to move to alternatives, using the existing skills and experience of people who work there, this would be much better and recognise that individuals have different needs at different times. It is very short sighted to close 8 day centres, having spent the last two years purposely running them down
- Day centre are something for Derbyshire to treasure and allow clients to lead a positive life with that it's a service which give people meaningful life
- Needs of the service user, needs to be met, giving them more choice to choose day centres if they wish
- I have seen that it hasn't worked and it is a way to privatise services for people with learning disabilities
- Keep all 12 day centres open, for them to return to full operation, and for day centres to not become a service of last resort for clients and their families.
- all day centres should be kept open.
- All day centres are needed
- What is going to happen to those buildings that are marked for closure?
- I want to keep all 12 day centres open, for them to return to full operation, and for day centres to not become a service of last resort for clients and their families. Again, I repeat these are well established centres of expertise with highly experienced staff.
- All day centres should be retained
- Day centres are a vital resource for the families of people with disabilities. For the families they provide valuable respite which is essential for their wellbeing. For the attendee they provide routine and stability which is often essential, they provide some independence and the opportunity to develop peer friendship groups .

- These are places where people feel safe and respected there are also a hub for people to access the community and feel apart of the wider community.
- It is very important to keep all the Day Centres open.
- Retain all existing centres/services as an option and choice for all people with learning difficulties/ disabilities and/or autism. Providing safe and enjoyable activities, key worker support, personal care and more intensive/proactive support, as an integral part of wider services for people with learning disabilities/difficulties and/autism and developing a support service to link in with the community connector service.
- all the day centres are needed people do not want to be driving round for over an hour to get to there services
- People should have access as near as possible to where they live.
- The service tgey provide is excellent
- I want to keep all 12 day centres open, for them to return to full operation, and for day centres to not become a service of last resort for clients and their families.
- Where would the people using the present day services go
- It seems very unfair to close services if individuals are wanting to use those facilities and social groups some individuals and parents are struggling to access other groups or get support elsewhere
- It should be all 12 retained
- The White Paper People at the Heart of Care identifies 3 objectives, the first of which is 'choice'. In the recent changes to Day Services users have been assessed and those identified as not building based have been told that they cannot access the DCC Day Centres. The choice to attend has been taken away from them. Even those people who were promised that no one who currently attended a Day Centre would be forced to leave, have now been forced to leave.
- the work of the ND Community Hubs, even though for CYP could support with this
- I want to keep all 12 day centres open, for them to return to full operation , and for day centres to not become a service of last resort for clients and their families.
- Keep the day centres open
- I want to keep all 12 centres open, for them to return to full operation and not become a service of last resort.
- They should remain all open
- There is a complete lack of care and consideration with this proposal
- It's removing a lifeline for already disadvantaged people and their exhausted families
- Whilst I don't use day centres myself, I know of people do and the benefit is huge so I believe they should stay
- Whilst I don't use them myself, I know the difference that day centres make and therefore should stay open
- This question is disingenuous. If I say I agree you can keep four and close 8, if I disagree you could use it as justification for closing four and keeping eight.

- The discontinuance of the 8 day centres is a typical abrogation of your responsibility as a Council to care for those vulnerable and needy people in society. Our recent experiences during covid show that this sort of contact via day centres particularly related to outdoor pursuits such as the Newhall Garden Centre are just the sort of provision that you should be increasing support not reducing. It is all too easy to slash services to those who are least able to complain or stand up for themselves
- Newhall centre is an integral part of the community and impacts a large number of current users and new students who will be soon utilising- we have no other support at all
- There is a need for Newhall Centre. Numbers only diminished due to Covid. They provide an excellent and valuable service
- As I said I would want to keep all 12 day centres open, for them to return to full operation, and for day centres to not become a service of last resort for clients and their families.
- This would depend on the recovery period to the day centres following the covid restrictions being relaxed eg face mask and vaccination
- I do recognise some client will need the services of a day care setting . I would hope these are placed as best in areas where the need is recognised
- In my screen there are no centres listed. I oppose strongly reduction or removal of any of these centres. They provide a valuable service.
- The travel involved and what do they do at the day centres. A garden environment provides a multitude of opportunities for service users.
- Should not be closing day centres there is lots of demand
- I agree with the plan to retain 4 BUT NOT close the 8.
- My stepson lives has Downs Syndrome and lives in supported living. He attends a day centre most days, though not one run by DCC. The advantages for him are the friendships he has there and the opportunity to take part in activities and trips with that group. If the day centre was not there and he had only 1 to 1 support, even if he did similar activities, it would not be part of that familiar group. Also I assume the size of the regular group opens up opportunities that would not be open to a us
- It's awful
- I'm sure there are people all over the county who need these services
- Strongly disagree with the closure of any of the day centres and want to keep all 12 day centres open, for them to return to full operation, and for day centres to not become a service of last resort for clients and their families.
- There are not enough day centres now. Shutting any is not a positive
- All Day Centres are a values and required Service throughout the County.
- All day centres should be staying open
- Keep All 12 centres open!
- You shouldn't be closing any of the centres.
- The eight day centres need to remain open - they are really important to the communities they serve
- What will happen to the Service Users (Newhall Day Centre and their Families. Having worked as a DSW, this service is invaluable. What happens to all the Dedicated DS Workers who provide excellent care and are providing a much needed Service. Are people with learning disabilities, and high dependency needs, being completely forgotten, by Derbyshire

County Council. What happened to the Care in the Community Policy. It appears the most vulnerable and needy, count for nothing, especially those in the South

- Although I agree with the expansion of a more independence, community based approach, I feel there is still a need for some to be in a day centre, or to just use this as a base/ meeting place for those community-based support teams to work from.
- Keep all day centres
- Loss of highly qualified staff, people having to travel a long way, this will lead to isolation for a lot of people
- All twelve Day Service Centres should remain open.
- Would rather keep all day centres open
- Keep ALL Day Centres Open!
- All 12 should be retained, the proposal leaves my area with NO day centres.
- Newhall day centre has always been a well used service and should continue to be so!
- We need more than 4. there should be a local centre for everyone, no one should have to travel 28 miles to their nearest. What if Covid returns to the extent as before and numbers have to be restricted, 12 buildings can accommodate more people than 4
- Newhall Day Centre is local to my home and I meet my friends. I am able to walk to Newhall, (Work). I would have to travel 20 miles to the nearest Day Centre.
- Four Day Centre's in the area of Derbyshire is not sufficient. I have a physical disability and would be unable to take the journey .of 20 miles+.
- Many people have attended for years, made friends and have good relationships with staff. They have actually chosen this service and want to attend the Day Centre. This is a choice that has been taken away from them. Some class it has work and find it a safe environment. They can meet many of their friends on a regular basis
- I disagree with any closure which will potentially affect the lives of vulnerable people Branching out in Chinley offers adults with disabilities the opportunity to be a valued member of the local community & gives them a real purpose. It also teaches key skills that they can use in other areas of their lives. Importantly, it also shows people in the community what people with disabilities can do & opens up other opportunities for them.
- As long as all areas of Derbyshire are covered and transport available
- Staff are reasonably permanent and evolve trusting relationship over time. When one member of staff leaves there are still others who will know the client/service user. Continuity. Service users less likely to be lost to the system.
- All daycentres need to be maintained not all people who use them can travel large distances
- Nothing that benefits my daughter but sorry for those who already relied on it.
- The proposed closures allegedly through "lack of demand" are a cynical action claiming that the numbers of clients has reduced when the DCC instruction to employees has been to require unworkable levels of supervision all blamed by DCC on the pandemic. very cynical indeed.

- each centre provides a service for the local area, it is not right to expect users with complex medical or learning difficulties to travel to centres out of area or county.
- All local day centres are valuable to users and family members
- Newhall day centre has been established for many years. It's a vital service to local people & the proposed closure is all about funding. Not what is best for the individual.
- This should not be posed as one single question ! YES - I would agree to keeping the four centres open NO - I may not agree to the closure of any other. The earlier My Life My Way resulted in large numbers of people with LD/autism doing things outside of day centres. Are you certain that all these people and their parents/carers are satisfied with the suitability/quality/duration of these alternatives? This requires a proper determination before this approach is rolled out further.
- Day centres are part of the local community. You can not expect some of the people who use them to travel miles to another one. Where else do they go. It would mean lots will be home bound and more carers needed to go into their homes!!
- We need to keep ALL of these centres open.
- I feel that all 12 day centres open should be kept open, and in full operation, in order to support all users and their families. I strongly believe the alternative would be a failure to care for not only the users, but their carers, and would lead to harm and mental health issues for those users and members of their families who would be under greatly increased stress.
- It needs to remain as is to allow people to benefit from the service they currently benefit from
- All the day services should be kept and expanded. If the expansion of the connector team and support teams are reviewed in a couple of years and the day services are not deemed necessary in their current form then they can be adapted to serve the community in better ways.
- I do not agree with numbers per se, on this matter, as that very much depends upon the individual needs within the county. There will be some people that benefit from daily services, provided they are suitable services for them. But I agree in principle that wherever possible everyone prefers independence and choices of what they do with their day, provided they are not suddenly left isolated, as many people already are.
- The twelve day services are a crucial and vital service so many people with autism or a learning disability. They need these services to continue.
- All day centres should be retained
- Despite 4 day services remaining open, I feel it is a big mistake to close the other 8. I have observed a number of people with learning disabilities lose their day services and not one of them is better for it. I see this as nothing more than a cost cutting exercise that shows a total lack of empathy or practical alternatives. The only way their quality of life won't be affected is by a lot more investment in 1:1 support hours and access to transport.
- Newhall day centre is a huge community asset and should be saved, properly promoted and run as a combo of day centre and community social enterprise. There are a lot of people who would support this approach please give it a chance

- people rely on these day services and should be given more days to attend them- not less! the service users i support, and the ones who used to attend parkwood but no longer do, have expressed their love for the day service and want to know why they cant spend more time here. The "phased approach" to discontinue the use of day centres has already begun- for all of the DCC day centres, not just excluding the four chosen. It has already caused major issues for the clients we support
- Day centres provide a vital service for people with learning disabilities and their families/carers. Closing these would be extremely detrimental to the wellbeing of these people
- The 'lack of demand' which you cite - frankly dishonest. The service users have been unable to attend the day centres for two years since Covid when they were 'reassessed' - their lives have deteriorated dramatically since then. They have had no choice but to seek alternatives - so the 'lack of demand' is not true lack of demand - they would be back in the day centres if they could be!
- Derbyshire County Council should be proud of the service it has always offered people with a learning disability or autism. I strongly believe that all 12 day centres should stay open and return to full operation. I believe this will give service users across Derbyshire the opportunity to have a DCC day centre in their local area as one of the options they can choose when deciding where they would like to meet their individual goals and outcomes.
- I strongly disagree with only retaining four day centres. If a day centre is a suitable provision in four areas, why not in all 12? To only keep 4 day centres leaves other areas without such a local service. It is proposed that clients can travel to one of the 4 retained centres. This would require a lot of time travelling for individuals with disabilities, who may find this challenging physically or emotionally.
- I want aspirational support for my son, therefore a day center isn't for us as a family. However I have seen the stress and anxiety placed on struggling parents and am concerned that there will not be appropriate support and availability for them.
- The reason you want to close centres is purely about money. so you can sell off the buildings. INTERESTINGLY YOU HAVE CHOSEN WHITEMOOR TO CLOSE ,OVER PARKWOOD. It is common knowledge that Parkwood was willed to the council to be used only for people with disabilities. So you cannot make any money by closing Parkwood, but you can Whitemoor!!! Even though Whitemoor is a far better building, purpose built. on one level. suitable for everyone. Despicable and underhand.
- It's essential to keep all day centre's open
- As I said before what will these people do other than get depressed have no self worth nothing to live or aim for.
- A lot of people that use or used the centre's will miss out
- I strongly disagree with the closure of the eight day centres. They offer invaluable support to clients. The services provided at these centres have not been given the recognition they deserve. Clients were supported to live the lives they wanted. They were able to be with peers, form relationships, be supported in areas that they struggle. They were safe, and felt fulfilled and encouraged to be independent.

- Already a reduced service being offered. Users need the stimulation of their peers who were also their friends. Not practical for friends to meet up outside the day centres due to their own disabilities
- If this place shuts my brother would be devastated been going from when he was 18 he is now 41, why change and affect him
- Already have restricted days 5 down to 2 which is 1 when there are Bank Holidays. The two days my family member has are the highlight of her week and is visibly happier for attending the day centre. Surprisingly they have been denied additional days despite there being no waiting list (joke)
- Difficult to respond as unclear question. The effect could possibly be Outlook following the other 8 and being closed
- I think I said enough when I appeared on BBC TV East Midlands Today, and I have received so much wonderful support from a wide range of people who are all appalled at the draconian way the council is setting about this change. Cllr Natalie Hoy's words to the camera were weak but, worse still, were deceitful. There are 42 adults with learning difficulties who were at Whitemoor pre-Covid who are being denied the chance to return to Whitemoor and, disgracefully, they cannot take part in this consultation
- I would lose my job that I love.
- Possible job losses and redeployment having an impact on staff security and wellbeing.
- I have no idea where I work, and have no security. Completely kept in the dark it's very stressful and there is no transparency for clients or staff.
- Nearest centre is over 25 miles away
- There are NO suitable or effective alternatives to the level of care and treatments offered at day centres. It requires specialist care that outreach or community programmes simply do not come anywhere near delivering. The physical, psychological, emotional health of people with learning disabilities will continue to decline as they have been without the day centres since the covid pandemic began. Families tackle the shortfall themselves experiencing burnout impacting public services more.
- This would be a loss for my family member who attends one of the 12 centres where they gain social skill and increase confidence levels
- Loss of job
- I work at newhall centre as the hours work perfect for me and my son I am a single dad.
- My wife and I took over the caring for my brother in October 2019 when our mother went into a care home. My brother and mother have lived together since he was born 57 years ago and have never been apart until then (Our mother is 97 now). My brother attended Coal Aston 5 days per week and as I work full time and my wife works as well the continuation for him going to Coal Aston did not change and fitted in well with our work, commitments and lifestyle. It is imperative that my brother has 5 days a week
- As our son has complex needs we feel that the closure will place a greater strain on the family as his main carers. Newhall Day Centre was able to provide use with small respite to catch up with normal day to day activities. Since the closure of the day centre during the pandemic and crisis we have seen a great change in our sons physical and mental wellbeing plus his willingness to socialise.

- I would lose my job. That helps me provide for my family. This would cause a really bad effect on me and is causing myself a lot of stress and hardship. It's not just the client's lives you are playing with here it's the staff's lives too! We have families of our own, we have bills, we have commitments. WE love our job and this is not how we want it to end.
- My child would attend Newhall Centre in the future but I won't send them to any others.
- Not just my family, but the people I work with also.
- I have witnessed the desperate situation service users and clients have been left in, no support and no safe haven for their loved ones
- I could lose my job. My mental health could suffer.
- It would be damaging for all the service users, carers and the staff of these centres.
- These proposals will devastate my daughter's life and ours. We will not have any respite and she will have no stimulation. The proposed services do not exist and many, if they did would not be appropriate for her. These changes have been talked about for over 2 years and I'm still waiting to see any new services. My daughter has no voice to complain the council are discriminating her by not providing appropriate service for her and us! Shame on you!
- The service user's mother is 85 plus years old. This has placed stress on her regarding the service user's future and his happiness going forward
- Carer breakdown due to little or no break from caring role. Client will be distressed with big changes, social isolation from friends and less stimulation,
- My Auntie will be left isolated at home with her already ageing parents who are struggling. She deserves somewhere safe where she can meet people like herself and enjoy activities that are suitable for her.
- This will decrease my sister's socialisation and isolate her from her friends.
- Negatively as there will be no where for the person I support to go.
- It will cause anxiety and distress
- Longer term as more services are cut/reduced there are less options to occupy my son
- I'm the caretaker of Newhall day centre, I live 5 minutes walk away from the centre so no matter what the weather is I can always get there to make sure the building and grounds are safe and clean
- I hope my centre stays open as I enjoy going so much and I am learning some life skills to help me in life so it would be stressful for my family /carers as they need the rest bite and help with my care that I get at the day centre
- The way the changes will unsettle our son as he likes order and consistency, our mental health from having to deal with the changes as we are the ones that have to cope with the fallout as a result of the changes
- Whitemoor was purpose built, it is open plan and on one level. Its strengths are that it is fully accessible to everyone including wheelchair users, it is also in the "community". It is well known, valued and supported by local people. Pre-covid, it did have its own cafe and garden nursery for the public to visit and make purchases from. Local people also attended the regular summer fairs and the annual pantomime performance. Parkwood is further to travel, unsuitable for wheelchairs as it is

- I and my parents know I am safe at Newhall Centre, The staff are caring and understanding. My mum and Dad have health problems and don't travel far either.
- My family member did attend a DCC Day Centre but this was stopped by DCC "due to COVID" and because they want to shut the service. I took them to the Social Care Ombudsman due to their lack of support and they were made to apologise, they still do not care though. They did not resume my brother's full service, he was allowed to go back one day a week and he could only stay in one room and not see other staff or his friends "due to COVID." This is all a ploy by DCC to save money by making cuts
- My son cannot cope with or understand the need for change. These closures will mean everything changes for him! The frustration and fear these changes cause will result in aggressive behaviour which will impact on our ability to see our grandchildren, go out as a couple, find someone to sit with him etc. It will have a totally negative impact on our lives
- My mum and dad will have further to travel to take me and pick me up. When things change it upsets me and I get violent towards my parents and environment. It's the only way I can express myself when I'm upset.
- I would miss the services that Whitemoor provided
- These changes could mean she would be more isolated.
- Newhall is a valued resource.
- Currently my son is attending one day per week at a private very expensive day centre. It will eventually impact on his finances and may lead to him not attending or continuing subsidised by his aged parents. Since losing five days attendance at Parkwood we have had to support him more during the week and at weekends or else he would be spending most of time in his room at his supported living scheme.
- Alderbrook is not said to be closing but they have stopped it for a lot of people including myself . I had attended for over 30 years it was a big part of my life that I enjoyed .
- My parents are very worried that I have nothing to keep me busy and stop me wandering the streets.
- We have an increased concern over safeguarding as my brother who has LD, has been access to day centre support since the start of Covid and now has no meaningful structure to his day. This has meant that he is now wandering the streets in search of something to do leading to some inappropriate behaviour.
- The day centre is the only place my daughter goes out to. She will not leave the house at all so the day centre is absolutely vital to her and her well-being. It is the only time my husband and I manage a few hours of respite from the 24/7 job of looking after her. If this was to change it would be catastrophic for our family.
- DCC promised that if service users wanted to continue to attend a building based service they would be able to do so. However, DCC have prevented service users returning due to covid19 and even when restrictions have been lifted they still do not let people access the building based service 5 days a week even if their Assessment agrees that they need this. As a result we have been forced to move our son to a Day Centre run by a charity - this means we are travelling 40 miles a day to get him there

- Daughters choice is now reduced as alderbrook was only option left as private group bright ops hasn't worked for us.
- Having our daughter at home for longer periods of time at our age (79 years) would greatly impact on all of our mental health and well being
- I have put yes, but my son has not received any support since covid, only one telephone call each week, my son chose to stay at Parkwood Day Centre and we do not know if this is the case, I hope it is, as Parkwood gives the opportunity for people with disabilities to enhance there skills, gives them aims, stretches there abilities in a variety of work related skills,, all in a safe modern environment with qualified staff to understand them and care.
- UPSETTING FOR EVERONE
- My son needs a safe space to go outside of the home. Unfortunately even with direct payments will could not find an organisation or people who were willingly to take him out into the community. So we were left with no support except the council run overnight respite service. Community based does not work for everyone
- Increased petrol cost, not being able to socialise with friends due to their new location
- As stated previously, my son used to attend the Ashbourne Day Centre 4 days a week. Since the centre was closed for the pandemic he has lost an important feature around which much of his life was structured, as well as a lot of social connections with others who attended the centre. The alternative activities we have so far been able to identify only occupy him for a couple of hours each day, which means he spends a lot more time at home. This has also had a significant negative effect on me
- I am a day service worker and have been highly trained in all aspects of care and communication with learning disabilities pmlD and challenging behaviour.
- I WILL BE UPSET
- Challenging behaviour increase
- My job as a DSW has and will further change dramatically and I believe not for the better. I already feel we have neglected many service users for 2 yrs These are people we care about not just numbers
- If the day centre closed my daughter would have nothing to get out of bed for. She loved going and meeting staff and friends. She doesn't want it to change. As a mother I already have stress seeing my daughter upset. She in turn is starting to develop mental health problems.
- I work at a day centre which is among the eight due to close. We have had no information regarding what is likely to happen to us, we are told it is just a consultation at this stage. I would imagine that the number of attendees and the number of staff are likely to be required are known. Are we going to have to be interviewed for jobs and are those who work at the day centres to remain open going to need to be interviewed? What else is available? Are we going to be forced by lack of other opportunities
- My daughter likes to be familiar with her surroundings and know what is happening from day to day - she really enjoys Coal Aston and doesn't want it to close

- Less opportunities for my son to socialise and build his confidence and independence. I then as a single parent have to deal with the fallout
- Closure of the garden Center at Alderbrook would be a huge loss to the community and reduce vital opportunities for both children and adults that work there or use the facilities.
- The Alderbrook garden centre is a massive part of our community in Chinley
- We would not be able to visit and support Branching Out which is vital to the Peak School students.
- Loss of support, potential training and employment opportunities lost.
- No need to change current provision
- Children in my family could potentially be eligible to attend in the future.
- Mentally and health wise it affect me and my family mainly my dad
- My Dad is nearly 80 and struggles mentally and physical to keep my 43yr old brother active and they both need Alderbrook to stay open it is their lifeline.
- Family and Friends who attend these venues will no longer be able to enjoy the activity they have building well being and independence .
- My relative has enjoyed attending Whitemoor at different period over more that 10 years, initially 5 days per week whilst i was still working, and for about 2 years up to the Covid 19 shutdown. Some of her current activites would never have come about had she not attended Whitemoor and her only friends are those she made at Whitemoor and whom she no longer has any contact with. Not everyone can cope with community-based activities and the associated difficulties of being supported to attend them
- ## life would be very limited in doing things. We would be devastated and get no respite.
- It will affect the whole community
- I want to be able to attend a day centre near me
- Shame on you for not letting people go back to Alderbrook. My sister went there for over 20 years and shame on you for the immense strain you are putting on families
- Our son would loose contact with all his friends he has been with since leaving school He would have no Social life and we would not get any break
- Where can my niece go now theres nothing out there and DCC dont care,
- I know many family members who are full time carers for their loved ones, this service provides them with a break to go shopping and even do simple tasks around the house ot take time for themselves, and whilst doing this they have peace of mind that their relative is having a nice time enjoying activities and meeting friends whilst being safely supported by qualified staff
- I had planned on volunteering at Newhall & will also miss the open days. The attached garden centre was an integral part of the area
- My Mum suffers with mental and physical health issues as does my Dad. Who both perform full time carer roles. The day centre provided respite for them which benefitted thee whole family. My brother doesn't want to spend all day with them and they need to find identity away from him also. Making these changes puts more stress and anxiety to families who already have had plenty of it for a long time.
- We would lose an important facility if the centre in Newhallwas to be closed.
- Children in care use the facility

- my son will become housebound, he requires personal care, has attended "just good friends club" in clowne but the care they provided was inadequate so now he goes no where.
- My son is settled and happy where he is , it took him a long time to transition well as not good with change the staff worked well with him and he is so happy and settled they are more like extended family.
- I work as a day but my grandson had cerebral palsy I would love him to have a place he could go and not be discriminated against with his friends in a caring safe environment not being dragged around garden centres as there isn't much else to do in the community realistically by staff who are poorly trained and paid
- These changes would be catastrophic, my mother who is in her 70's is now the sole carer for my brother since my dad passed away. The stress and anxiety caused by these proposed changes has been devastating and has been going for some years since the changes were first proposed, this on top of the isolation experienced by covid when we could not access the day centre has been awful and no support or care has been offered. The changes will impact my brothers behaviour due to the change in environment
- Distress, anxiety unable to understand why you are doing this
- As a day services employee of over 15 years the closure will affect my mental health as I am concerned about the future for our clients
- Employment opportunities would be lost. Why not think about apprenticeships.
- I work two jobs that are very close to each other and I can only do so because they are in the same village which enables me to walk from one place of work to the other in a short amount of time.
- Serious reduction of day time respite for carers . Serious reduction in opportunities for service users to mix with their friends. Creating stress and worry regarding vulnerability and health and safety
- Putting family's under strain as having nowhere to support there child / dependants so they will be stuck at home therefor having to work less or give jobs up
- Stress, blood pressure has risen with the stress of it all. My daughter has much reduced day centre provision. she was hurting herself not being able to go to the Day Centre. It has had a big affect on older carers we have lost the support of the day centre. You need to provide for everyone not just a service for younger people with LD. New service is not suitable for everyone
- I used to attend branching out garden centre which is an excellent work project giving the service users a purpose they interacted with the public and were a huge part of the community it's a crime that this wonderful resource is closed it offered so much the service users were so happy learning new skills such a happy place unfortunately now shut . The council keep banging on about wanting these people involved in the community surely this ticks all the boxes it's disgraceful it's closed
- Maybe as you never know when you would need such services and once they are gone they will never come back
- Health and well-being hugely impacted

- At the moment I am lucky for my son to attend a day centre. I could not afford for him to be home every day as my husband has dementia. It would probably effect my health if he can't be allowed to attend any more
- I already am struggling with anxieties and mental health worrying about our service users and what will happen to them and also to my own job.
- Us as parents and carers would be left with very little personal social time
- Less support in the locate area, quality of care will decrease. The council likes to increase the population of the area and decrease the amenities, help , support and community.
- Losing an asset to the community and value of bringing people together
- Negative impact in relation to my role as a social worker, i agree with a strengths based approach and ensuring people are able to live an independently as possible outside of institutions, however there are not the appropriate and sufficient community services to fill this gap in a strengths/community/social based way. The alternatives to 'fill the gap' is great in theory, but rationally and logically in Derbyshire this format does not appear to be sustainable or useful to those we support.
- Possible loss of jobs, less services available to clients, will these changes make the service user at a disadvantage
- Possible loss of Job, redeployment, changing roles
- I have seen that it hasn't worked and it is a way to privatise services for people with learning disabilities
- Family members rely on the day centres. please do not remove them.
- Families need a break and some have to work
- If there are not enough jobs vacancies then were will that leave the employees?
- Not a good idea
- After working for dcc for over 20 years i personally feel devastated that the service users i support are going to loose a service that is part of their lives and social well being, i also feel let down by dcc.
- i would not be doing the job that i have been doing
- Loss of social contact. Changes in routine would be detrimental
- While my daughter will continue to attend Outlook it is incorrect to assume that she will be unaffected by these and previous changes. The presence of a wide range of abilities in the Centre provided much stimulation for her and allowed for the accessing of many opportunities within the Community (eg swimming, bowling, horse riding, cafes), even though she was building based. The changing nature of the cohort at Outlook will change the opportunities being offered to her.
- No other place to be able to attend. No transport Links.
- Closing day centres in our area affects the users the family and the wider community.....
- The inclusion of young adults with learning disabilities within their local community is do vitally important- integration not segregation which this proposal seems to be
- Society is feeling at the cuts and restrictions to spending on local services. People we know use the alderbrook centre. Don't reduce its activities or funding.

- My daughter can't go to Alderbrook any more so I can't go to work. I have to look after my daughter myself. She learned so much at Alderbrook. It's like a big family.
- Choice will be taken away. Access to day centre provisions means a loss of service for the County and a risk in future that provision will not be available when we need it. A loss of public service is cruel.
- It would have a huge impact on my health and well-being.
- I may face redundancy, meaning I am out of work, and unable to pay my bills.
- Loss of community for clients and understanding caring staff
- We really care about the adults with autism and learning disabilities in our community and we know they are very upset about not being able to attend Alderbrook Day Centre.
- It would make the person I care for more isolated and that they would have far less opportunities to do activities, learn and socialise. Far less opportunity.
- Problems continuing to work. No self-worth to the person who
- Mental health of us all will be affected. Something you don't care about.
- My mental health will suffer. The change over the last two years due to isolation and COVID have affected this. I would like some of my old life back.
- I will not meet my extended family which is what I call my friends at Newhall Day Centre
- One less option
- When we require the service of Day Care Centres the nearest provision will be inconveniently provided some distance away.
- We live a short distance from our centre at Newhall and other centres do not provide the service or facilities that were available there. The further away the centre is that a user attends brings many more problems to the families and users. Such as travelling in transport that may not have the necessary medical emergency facilities on it. The problem of travel in inclement weather increases by distance. The social side of the distance also has an impact on families and friendships.
- My daughter attends Alderbrook and my hope would be that more clients will be able to return to (or begin using) this centre, making it more vibrant with greater possibilities for varied activities and social interaction.
- Not immediately as my child is 18 and I am managing at home but potentially in the future, yes.
- I am an autistic mother of two autistic children and I also work in the field - for you, as an employee. The proposal you are making is incredibly detrimental.
- Unknown, as at present continued negligence has prevented any service provision being provided. The change will affect people, obviously, as the service will be different. But without being able to access services entitled to in the first place, then the effect cannot be fully stated or known. If the changes allow better access to services then that will be a good thing, but I remain sceptical as that largely depends upon removing the deep-seated issues that lie beneath one department.

- We will be disheartened if these services in our community close down, as we believe people with learning disabilities are extremely special and they cannot access the community in the same way we do. And we know they love all the activities they get to participate in at the centres.
- I wasn't aware of these services but if this got the go ahead i would love more information on how my daughter could use
- People I know and love require the 8 day centres to reopen. The lives of so many people in my community have been shockingly harmed by these day centres closing in Covid. That's a taste of what would be to come if you go through with discontinuing them.
- I have worked for DCC as a day service worker for many years. The impact of the proposed changes at a time when the pandemic was already causing so much disruption, has had a negative impact for clients, and the staff who have cared for them.
- The 'Positive' response might be too strong because in reality all it would achieve is a return to what was the norm in re-opening Alderbrook. Because my son has not been able to go to Alderbrook for two years I see it as a major step in returning to what worked well.
- Massive changes income in an already very difficult time with all rising cost's
- My width family will suffer greatly
- My job role will change. I can only do a job if I feel it is in the best interests of the clients. I don't feel the new proposed changes is in the clients best interests. So many staff members have left the job already, unhappy with the changes made. There has been a great impact on the wellbeing of staff members.
- Whitemoor Day Centre is highly valued for its staff, service provision and place in the community. It needs to stay open along with the others as their provision cannot be replicated by community support
- We still need these centres stick with the promises you have made in the past my life my way consultation
- They are all needed. KEEP LOCAL ACCESS ,SO EVERYONE HAS THE CHOICE
- As previously stated People with a profound and multiple liability need continuity of support in a familiar building and with staff who understand them and personal and medical needs. What happened to the Choice and Control charter??
- Needs very slow and thoughtful consideration. These disabled human beings and need to be treated with consideration for their needs
- As before, it's vital we keep these services operating for when those who desperately need them are able and comfortable to return to them post-pandemic. The centres are a lifeline, every single one of them, for attendees and the alternative solutions of 4 centres just does not work for many current users. Not to mention the disruption to autistic users who have found a home at their respective centres
- These questions just repeat. This is a stupid money driven approach by people who aren't directly impacted.
- Make the centres dynamic places where adults with additional needs can be fully supported. If the Day Centres are underused seek out socially

excluded families who could benefit from using them. There are plenty of potential trial users who would benefit from such access.

- yes as people are used to were they attend and have made friends in activities they enjoy these should not close
- Keep all 12 as necessary to the community Proven track record for keeping vulnerable people safe.
- They provide vital support to those with Learning disabilities and their families. Travel may not be an option and to reduce twelve to four means a reduction in places and opportunities.
- Ok, there may be a few centres that are running under capacity but Whitemoor has the potential to be an even greater resource. Pre-Covid, there were 68 adults with learning difficulties using the centre, AND there was a waiting list. And the staff told me - and they should know - that were it not for Covid, those 68 would still be there and there would STILL be a waiting list. So where are those 42 people who used to attend Whitemoor? Have you, as I suspect, denied them a chance to attend
- X loves all of the activities that he is offered to do at whitemoor and he loves of all the staff and especially his keyworker. He does not like change, he likes a routine.
- Services provide respite for families and bring people together rather than working in isolation
- The service needs to meet the service users needs, this consultation cannot be a paper exercise
- Vital places for clients, safe environment where they can meet with friends and learn new skills. It's also vital for the families as it supports the to care for their dependent.
- I know of families that rely on these facilities
- The option should include retaining funding otherwise it's a form of blackmail to get the response you want. Giving a choice of two bad options is NOT consultation but it is something DCC have done a lot of in the past
- You could restructure the day centres, to provide both fun and learning. We already do life skills, it was running amazingly and we were seeing great results. Providing a wider approach in day services would be more beneficial than community connectors.
- The individuals that attend the day centres want to stay at them.
- The community that they are in now give them support time and are very curious to them and let them help within the building
- A building based service is required in all areas although some buildings could be utilised and shared with other services and community groups.
- All 12 buildings are used by people with learning disabilities and have been for a long time, the closure due to covid had a massive impact on these people and when they reopened in September it was another ray of light for people to get back to their routines and to see frineds again. Closing them would take away this again and leave the minority that wouldn't benefit from community connectors without a service
- Younger people are wanting normal lives not institutionalising in day centres. They should only be for those with the most need and you don't need 12 of them.

- Our community need safe places for vulnerable clients I have heard from many clients who are staring at the same 4 walls day in day out. Clients becoming obese and suffering health problems both physically and mentally. Families that have coped and been happy now having no day service and going into crisis and having to find new homes for loved ones. Many adults with a learning difficulty need to do what they've always done. It's how they manage their disability.
- Proper assessment to save premises and look at the value they give, the useage and outcomes
- Been going to the newhall centre for a long time
- All twelve day centres are genuinely required for the reasons outlined previously.
- Building based services have their place in amongst services for Adults with learning disabilities. There should be a review of the staff and delivery of services - and changes/reform are needed in that regard. But removing the day services, and cutting the access to them has a detrimental affect on the adult who use them - something that is well documented by clients/families who've had their service cut.
- These day centres support clients and families to stay together. Look how many have his crisis while waiting to be reviewed to see if they are still eligible
- As previously stated it is imperative my brother is cared for 5 days oer week with his friends and staff to maintain his mental welfare. If not at Coal Aston then at naother cnetre with his friend and familiar staff.
- Has DCC looked into opening the day centres up to the wider community to bring in more revenue. Also could the day centres act like a community hub to provd an access point to other services, (physo, exercise classes, wheelchair services)
- i don't agree with keeping all twelve open as i am aware there are more than 1 centres in a few districts. however if there is a need for this i undertsand.
- The day centres have got so much potential, if we were allowed to fully reopen. I understand not keeping all day centres open is viable, close ones that had very little clients, or they are very close together. We are the only day service in the south and we had 58 client's that attended our service before COVID and the over COVID we have provided a service for clients from other services. We could do rebound sessions, physiotherapy session, hydroppool sessions, sensory sessions, gardening
- Don't get rid of Newhall Centre, there are limited services around south derbyshire. We need this service.
- With the possibility of some mergers
- You have got to keep something open for people in south Derbyshire area not fair on people who have no where to go or can't get there and plus that don't want to be stuck on transport most of the day as they should be in wheelchairs or in same position for that length of time Derbyshire are not thinking of clients if they wanted to do community connectors they would of done it years ago when they were younger and where is the respite for carers this is so unfair

- I feel as though none of the centres should be closed as there is a clear need, due to the size of Derbyshire the closing only of 4 centres would not have any benefit on the majority who need this service. Travel is often not appropriate or possible, this creates further carer stress and therefore in the long run will not save funds. Community support would be fabulous - however we do not live in an ideal ward and DCC face issues with staffing, limited services in the area etc that all impact on them
- With talented managers and motivated staff the council have the opportunity to make day services so valuable that no future Government would entertain the idea of being so cruel. Like lots of organisations the council is top heavy too many poorly motivated managers.
- I have already seen the changes it has made to peoples lives. Some are sat at home doing nothing! The people (Service Users) who can do work / voluntary work are already doing it, some who have had Connectors to enable them to do this no longer do it, and currently have no support. Others who were offered the 12 week task programme have either completed it or refused it because they need longer than a 12 weeks service. Many were offered one day or half a day per week for 12 weeks.
- Look at how the community can help with the centres and get families involved where they can
- The service must continue
- As previously said there is so little for adults with learning difficulties and having a nephew who is in this position I know how valued these places are.
- Run the day service alongside the connector service and better intertwine the two services to match the needs of the client base.
- We don't need all of them, but they need to be better spread throughout the county, and the service provision and staff, be more forward thinking, and working with community connectors to move people in if possible.
- There there are 2 Centres near to each other, one could close - such as Belper and Alfreton, but Derbyshire is such a large county, the others are needed.
- This should be alongside the implementation of community connector service
- These centres are life lines for many. They are a community and many want to return as promised ! If change needs to happen to enhance peoples lives, then keep the centres and expand what they can do. The more able can use these centres as a base and still be able to socialise with the others . Jobs /work experience could be accessed at the centres if they were developed and funding given to them.
- This option provides a more coherent and consistent routine for the service users and there family.
- Plus additional community based services to compliment them.
- People who have learning disabilities need support to make friends and with activities, many on a daily basis. The connector service is often for short periods of the day and does not offer enough time and support for all those needing it. Families need a break in order to work and recharge their batteries. The current services have been able to offer more time in a safe environment.

- I agree but not as a long term plan. The initial engagement process should be resurrected and give all clients and families the right to choose to return to their day service if they choose, give people the choice of community connectors, other services but this needs to be done in a way the person understands. The current plan has been done based on less people attending , going elsewhere but this was done based on COVID, people didn't get a choice and that is wrong
- Keep them open
- This is essential for people with disabilities to assist in their development and socialisation.
- It's essential to keep all the day centres open for people with disabilities. It provides respite for carers/families and helps with disabled individuals development and social skills.
- If people are using these facilities why not improve the quality of the service provision
- These services work. Talk to those whose families need them, and you will hear the same. Keep them open. Disabled adults need independence too - and their families need respite, as provided by day services.
- Find out why they are not at full capacity - are they well known - are users being offered them as an option from social care - find out what families need and want
- Understand it is important to target resources to areas of greatest need
- Keeping all 12 buildings open will help the clients get the support they need and leaving the house coming in to day centres will be good for there mental health so if they are having a bad day and don't want to go out into the community they can relax at the centre and not feel pressured
- See comments above. These will be easier to staff, will involve less travel / travel time for staff, and offer respite for their families. Closing them is a move I STRONGLY disagree with
- Would it be possible to keep a few more centres and to make changes more gradually
- I hope the day centres stay open for the disabled who can not work or do Voluntary work
- local centres means that any social activity can be accessed in the local area and means that businesses and local residents get to know the service users and they get to know them, it also means that there friends are local which is better for there social life, also any problems that occur and parents / carers are close at hand to support staff
- Local access is vital. Leaving only 4 open would take people OUT of their locality with travel times increased to well over an hour. Why should anyone have to travel long distances? Why should they have to move? CHOICE is not being considered AGAIN !!!!
- I like going there, I like the routine , I can talk to the staff if I have any problems I know them and they know me.
- Derbyshire County Council in the past has been a good authority for looking after the most vulnerable members of society but now this is not the case. Like the proposed closing of the care homes, this is an easy way for DCC to save money and it shows they do not care for the public and "putting people

first." DCC puts money and status first. How long will it take them to sell Whitemoor in Belper for housing? Watch this space.

- These local centres provide a lifeline for their users and must be kept open and more importantly based locally to the users
- It may be that one or two close but having four remain open for the whole of Derbyshire!!!
- She enjoys visiting the day centres where she is looked after by wonderful staff.
- I don't think all 12 necessarily have to stay open as a couple haven't opened since the pandemic and so their closure would be easier to manage. But definitely do not think there should only be 4 open.
- see previous answer could there be a more effective and efficient way of using the site to integrate the wider community
- Keep open
- As previously stated I am aware that not all the building based centres are cost effective and closure of some could free up resources to use more effectively.
- This would be the preferred option in my opinion.
- Unable to comment on any other day centres than Alderbrook
- I don't have enough information on the reasons for each closure
- Not sure. Didn't see the alternative (please note that my aforementioned 'hidden' disability does affect my memory - so unable to answer this question)
- As stated previously many older service users look to the day centres for social stimulus and have over the years developed lasting friendships. To lose these would have significant consequences.
- This option helps families who care for their adult with needs to have 'down' time yet keep them in their family
- I would like my day centre to remain open to me.
- We need to be convinced that the community offer will be equivalent or better. In particular in respect of safeguarding and providing meaningful activity. So have no firm. However, existing pre-covid day centre users must be provided with other constructive placements if this is not to be offered through day centres.
- It is vital to keep them open and to support as many people in the communities of those centres. Covid has been a wonderful excuse to reduce services but now that things are opening up again we need to welcome back all the people who were using the centres before Covid and look at the waiting lists that were in place. What about young people coming through from special schools?
- Should all be shut support people with learning disabilities to have a meaningful life not go from school straight into an other institution they are human beings not criminals
- Change is the worst thing that can happen to most client's. Why ruin something that is working
- No learning services buildings for the mental disabilities should ever be taken away..
- The centres were set up in smaller groups quite a number of years ago so these could be person centred. This would be lost if in larger centres.

Numbers taken and days of attendance have already been cut, due to Covid. A family I support have requested extra days again to be told this is not possible.

- It has worked exceptionally well for the last 30 years in our own personal experience.
- I used to care for someone who attended Whitemoor. If it had closed she would have been devastated and found it very distressing to move to another day centre.
- Put the service back to what it was previously and not a diluted service .
- To have all twelve building based centres open would be the best decision DCC could make.
- LEAVE WELL ALONE. IT ISN'T BROKE AND DOESN'T NEED FIXING
- From my perspective there needs to be more.
- I agree that they need to stay open whilst there are no alternative provisions. Other options need to be available (new community groups, private day centres etc) need to be available BEFORE the centres shut, otherwise the alternatives will never appear.
- They allow people to be involved in their local communities and should stay
- I believe that Learning Disability Day Services should stay open. There are service users who need this type of day care and they should not have to travel or even move to receive it. I also think that rather than trying to incorporate service users into other organisations, perhaps they could collaborate with other local businesses and organisations for the benefit of both. The Bloomin Marvels garden centre at Newhall Day Centre was an excellent enterprise and could have flourished even more
- It keeps jobs in the local community, allows people with the same learning disabilities to be together, with their friends, close to home. The garden centre (which I believe has already been closed) provided friendship, support, confidence building for the students and a useful and fulfilling job for the staff. Over many years, this used to be praised by the council and even 10yrs ago, the council used to speak highly of this place, sadly now its not fashionable anymore.
- Must keep these places open for the local community
- As stated previously, I urge you to keep the Ashbourne Centre open. Not doing so will have a significant negative impact on my son's wellbeing as the alternative activities we could undertake with a connector will not provide the same fulfilment or social connections. Ashbourne is significantly lacking in alternative options which are suitable for people with learning difficulties and I do not drive so cannot take him further afield.
- I'm concerned about what's happening with regards to the garden centre and minibus. It's my recollection that both were funded by a donation by ## in memory of her son ##.
- As a staff member, I see what the effect closing Whitemoor will have on our clients, parents and carers. Whitemoor is the perfect building for a lot of our clients, it has floor space that Parkwood doesn't have for gait walking clients, rebound, and deal with clients with more challenging needs, as there is much more space to keep staff and clients save when an incident occurs. Us as a staff team actually care about our clients.
- These centres are a life line for carers and service users

- We are a hub and part of the wider community reaching out to do amazing activities that are rewarding and people have achieved great things being apart of our day service
- Users and families familiar with existing services
- Less distance to travel. Enables users to feel part of the community where they live. Parents and carers do not have the added stress of having to start the day much earlier.
- keep the local for EVERYONE
- YOU HAVE LIED ABOUT THE NUMBER OF ATTENDEES AT THE CENTRES. THEY ARE STILL RESTRICTED BECAUSE OF COVID, YOU HAVE MANIPULATED THE FIGURES TO DECEIVE PEOPLE
- local to everyone and gives all families a life, without them them some will have NO LIFE..... NO LIFE WHAT'S THE POINT ???????
- I LOVE WHITEMOOR AND THE STAFF
- If any of the centres are totally underused then yes they should be closed for financial reasons. However could they be multi functional, ie in addition to be used as day centre other departments can work alongside.
- People in all areas need this choice
- Perhaps they are underused because they are underpublicised?
- Why ask this question if DCC knows it wont happen, but, yes please to keep them open. listen to us please!
- I acknowledge that there are those who would benefit from an alternative service, either partly or wholly. I also acknowledge that attendance at day centres has declined so some need to close. However, if there is a clearly identified need for them to remain open, which I believe there is, they should.
- Keep all the centres open - they are a life line for people with a learning disability and they really enjoy knowing where they are going - and don't like change. You are treating these people like prisoners - you should all be ashamed of yourselves
- More opportunities for disabled people to have the same learning social and confidence building to gain independence
- Should keep all the centres open incl alderbrook and the garden centre
- They work well
- This is a far too black and white option. You should be offering compromise if one of the centres due to close has a lot of public support to stay open. You can do both you know
- I've visited the garden centre at Alderbrook on many occasions and seen at first hand the benefits it provides to the people who attend Alderbrook. We should continue to provide them with safe, secure environments where they can thrive and interact with the local community.
- The centres need to provide the same level of service as they do now to provide enrichment to the people that use them. They are more than just buildings.
- Why did they get do run down and not moved with the times
- No need to change current provision
- Services need to be local
- Please reconsider closing all existing centres

- Can the day centres be taken over by forward thinking not for profit groups?
- As it says keep these centres open
- All day centres must be kept open at all costs I cannot stress this enough
- This will keep and develop the resilience, well-being factor along with building independence
- Please keep the Branching Out garden centre open
- Some may no longer meet local needs, or have problems due to the age and type of building. I do not have experience of all 12 and therefore cannot comment on them.
- These centres are needed and literally a life line for service users and carers.
- There aren't enough of these centres available to start with, even twelve isn't enough so to take any away is completely wrong and cruel.
- We need to have services that everyone can access
- It is important to have a centre in my local community, local people got to know us when we went out and about on our group activities
- When will I get the co funding money back that I have paid every month for over 2 years for co funding absolutely nothing?
- As the only centre in the South of the county I think it's vital for clients social/relationship needs
- Why take away a very valid service from vulnerable people. There would be far more use of these centres if DCC stopped telling people they cannot attend, and make them feel welcome where they feel happy and safe
- Dont know why you would even. COnsider closing them in 1st place you should be ashamed, what if you had a relative that was attending one of the centres and you were told sorry your no longer coming but your going to go out into the community with a connector for 12 weeks then your on your own, DCC just dont care about anyone other than making money.
- Day centre's are outdated. more modern approach needed to reflect the times
- You should definitely keep the day centres open, this should be the choice of those who will be affected not someone Sat in an office who's got no hands on experience.
- The proposal should allow use if already available Community projects, but keep the centres open, even if just for set days, to provide a full scope of support.
- Some areas may be more needed & used than others
- Place based work will be the best approach in my eyes. Having witnessed my brother grow up in different school setting and mature in different social settings. The majority of society still is clueless about how to treat people with disabilities. Changing the format to produce better "outcomes" will look better on paper but will reduce quality of life for many disabled residents of the local community. The council should show their support and understanding in this matter.
- People feel safe to meet friends and build relationships
- Why change and make it so difficult for the users and their familys to get the help and support they need

- Keep care local. Users have built up relationships with other users and, for some, transport to other sites is not feasible (practically/physically or mentally)
- If you are disabled, then travelling becomes difficult.
- Unless they are all kept open vulnerable people will have to travel long distances for alternative provision.
- they work, simple! for the many not the few!
- There seems to be quite a few youngsters who are being diagnosed with Autism and these centres will help provide a valuable service for them and their families later in life. If the service isn't saved now it will be lost forever as the council will find other things to spend the money on.
- I can only speak about carter Lane, numbers who attend are low , the service costs DCC a substantial amount for very little social return. I feel there is room for a service as the current one is outdated .
- Improve the variety and work on inclusive training
- I strongly believe all these centres should remain open & if suitable offer support to support users in the community. This is quite clearly a cost cutting plan which will affect the most vulnerable members members of our society which I find absolutely abhorrent.
- the council claim that there has been reduction in the need for people to attend day services, however - many that do attend have had days cut and are not able to attend as they previously were, some services users have not been able to return to since the covid closures, if service users days were increased to there previous provision the capacity would also be increased, service users who have previously attended the day services should also be given a choice as to whether they want to attend.
- All the county will have access to a building based centre at a reasonable distance.
- LOCAL FOR EVERYONE, CLOSE TO HOME, MINIMUM TRAVEL
- Not all of them need to be kept open as some are already essentially shut. Whitwell Day Centre is open and working hard with clients to provide the best service we are able to
- Possibly diversify the buildings, invest to make them energy efficient and open them to the public, combine different services
- As I stated perviously there are no suitable options. We do not use the facility as more and more restrictions are put in place with transport and reduction in activities and with Covid all visits were stopped and have not been re-instated
- I don't think we require all twelve centres to remain open but we do need something to remain in our local area, not everyone can travel as far as Parkwood.
- This should be determined by the service users
- I firmly believe that services should remain local so that service users can make meaningful relationships and inclusive connections within their local communities
- The closure of day care services will always have a negative impact on the attendees and their carers. Having to travel to other centres will cause distress to many day centre attendees and their carers and community

based alternatives will not be able to offer the same level of support to attendees or their carers

- We need to look after the most vulnerable members of our community.. Closing centres will have a massive detrimental impact and cause harm to our community.
- Community will have nowhere all services are being taken away disgusting the council is there to serve the community
- The nearer a centre is to users of the service would be prevent difficulties associated with traveling further afield.
- It is vital to keep them open. She needs to socialise and be part of her community and see her friends. It is taking her independence away for some people. When my daughter goes to carter lane, they know her well and how to work with her and know her needs and mannerisms. I trust the staff and they care for her so well. She knows and trusts the staff.
- These centre are a lifeline to so many people the council have shut them for the last 2 years and now to close them is terrible
- as stated before these would not service the residents of Bolsover District very well
- But linked to Special Needs schools and Post 25.
- Agree with improvements
- it will retain day centres in Bolsover
- Retain ALL current DCC centres/services as an option/choice for people with learning difficulties/autism, providing safe and enjoyable activities, key worker support, personal care and more intensive/proactive support as part and parcel of wider services for people with learning difficulties/autism, developing a support service to link in with the community connector service.
- When you have got someone with learning disabilities they need to be able to attend centre and families and carers need some free time, knowing the person they care for is being looked after I am able to do some sort of activity - maybe gardening or group walking now covid is under control or do some art work
- A sustained presence at day centres is required in order to provide a meeting point a support group and friends
- Under used centres however should not be done by no referrals because DCC want to close them.
- If there are suitable alternatives in place there should be no need for traditional day services, however there needs to be viable alternatives in place already.
- Why not try to change things within these centres so that staff who know these people well can help with a huge transition for all which will take years for some.
- Will ensure support continues
- vulnerable people will suffer if any of the centres are closed
- There could be a middle ground where day centres where nearby could be merged i.e Coal Aston and Renishawo
- The other centres should be assessed first to see if they are fit for purpose and the costs involved. Of the four centres you have chosen to keep are

these better than the other centres and in good area to reach the people involved.

- Fund and advertise correctly. they will become a fantastic asset to to the community. which an be used for education in the care industry
- place to support local community
- THEY NEED TO BE KEPT OPEN TO SUPPORT SERVICE USERS IN THE AREAS WHERE THEY LIVE. OTHERWISE THEY WOULD HAVE TO TRAVEL MILES AWAY FROM WHERE THEY LIVE. I HAVE SEEN THE AMAZING WORK FIRST HAND THAT STAFF DO AT THE WHITEMOOR CENTRE
- As per my previous comments, without appropriate alternative community based services appropriate specifically for the vast area that is Derbyshire, these centres are greatly needed.
- Derbyshire is a very large county and day centres could play a much more important role in the overall provision of care and support to individuals and families. Travel to the four sites proposed for retaining is impractical and would be too complicated if not impossible for many people. You need to further invest in the existing centres to modernise and improve them not close them and leave people high and dry. Shameful proposals.
- The need for a building based service is still huge. This suggestion that the numbers reflect a lack of people wishing to attend is false. It is based on post Covid figures and is not accurate.. Many people wish to return but have not even yet had an assessment. If you gave every person who attended a day service pre-covid a choice I would edge my bets that 95% of them would choose to return rather than continue with any alternative provision that has been offered to them.
- The others options are designed to force clients into private providers who are not quality controlled by CQC or held to council standards. Clients will not have safe spacers to have personal care such as hoists and changing beds.
- Day service choice, not the last choice, people with learning disabilities on average take longer to learn,accept, give them time offer courses to encourage learning
- Keep them open
- Outdated, that only so many people can attend everyday
- I believe this would be less travel and stress for service users and their families
- Please keep all centres open as to remove them will be detrimental to the whole community
- Day centres can be vibrant places givng people who use them a sense of purpose, a plac eto elarn skills they end for daily living- and their fmailies a break. i worry that shutting some of the centres will impact on families who are already under pressure. most people with learning disabilities in my experience benefit form having a base, a setting they cna feel comfortable in - which day centres provide.
- Centres are a place for learning new skills with others with learning disabilities . A place where they are safe and happy. Also a place to socialise with their friends

- Maybe you should be trying to work out if it is viable to keep more than 4 centres open ? See what else can be done with them like have a centre for 18/30 year olds to learn some real life skills and even job prospects in the right sector?
- As already stated, I would like to keep all 12 day centres open, for them to return to full operation, and for day centres to not become a service of last resort for clients and their families.
- Providing care is not about saving money on bricks and mortar, but providing a stable, safe and fulfilling environment in which to develop.
- It is extremely important to keep all Day Centres open and properly staffed. It is disgusting that there is a proposal to close Day Centres affecting the most vulnerable members of society
- The individuals should have the right & autonomy to choose whether they want to use the proposed services. The day centres are vital for the individuals to gain vital skills such as communication skills etc
- I feel that local service users have a right to a service in their local area
- The day centres were put in place for people to access them and feel safe in that environment
- People who need these services should have access to them as near to home as possible. We should also be reducing vehicle miles for the sake of our environment too.
- They are assets DCC already own and priceless therefore
- comments we encourage people to put i want to keep all 12 day centres open, for them to return to full operation, and for day centres to not become a service of last resort for clients and their families.
- There is nothing in these area if closed for the people who attend them now
- It is difficult to judge from the information given, but it does seem that numbers in some of the Day Centres is too small for them to be viable, or indeed provide for the users needs. However the option of closing fewer day centres is rather dismissively addressed, particularly with respect to – "the proposed configuration of buildings would provide the expected capacity to meet future demand." It rather appears that 'future demand' is being managed to minimise the demand for Day Centres
- I want to keep all 12 day centres open , for them to return to full operation, and for them not to become a service of last result to clients and their families.
- I want to keep all 12 centres open, for them to return to full operation and not become a service of last resort.
- There was no place to comment on Q10, which asked about if I or my family would be affected by the closures: Although we're not affected at present, we could well be in need of such services in the future.
- Need local services
- I work in LD residential services and know the council are lying when they say no one wants to access day services
- Vulnerable adults need a physical place to attend in order to feel safe and access help.
- They need to stay open.

- Day centres are very much appreciated by those that attend but also by the unpaid carers who get some relief from their arduous day to day caring roles.
- Just because the number of service users has decreased, doesn't mean they will continue to fall. The users who attend the LDDS enjoy and look forward to going to the centres in order to meet the other fellow service users as well as the staff.
- Because we badly need these services to remain open
- Face to face contact and the chance to meet others as a community should be your top priority. I know it costs money but it is a vital part of your duty of care to the most vulnerable in our society.
- The 12 sites are representative of a needs based community facility - your proposals are based on a Covid impact.. you should postpone until 2025 when true usage figures can be utilised and be a fairer feasibility study and with all involved in the solution
- This would be the ideal solution. It has been tried before to change things and make them more community based. It doesn't work due to lack of funding and staff. People slip through the net and are forgotten. Some people with additional needs require the structure of a day centre without the stress of travelling miles
- I want to keep all 12 day centres open, for them to return to full operation, and for day centres to not become a service of last resort for clients and their families. day centres are a very important part of users lives and an essential , reliable support for families who need to be considered as well.
- I feel strongly that this would be a best option and to look at funding to support the centres , I live in Derbyshire and work in social care and I wasn't aware of this centre with a garden centre.
- As said earlier , I believe because of my involvement with clients daily , we do not need in Derbyshire to retain all 12 day care centres. For me these clients should be offered choice to try other options available in the community . Why hide some of these clients behind these doors. Its wrong at all levels as can be seen with the Successes. Clients must be given every chance to engage with other opportunities within the community and as a Community Connector I feel I am best trained to do this
- Any closures are short term savings that will have a disproportionate damaging effect on society.
- There is need. They are effective at supporting those needs. Retain them. Perhaps cut down on other council expenses - decorative indoor plants, subsidised meals and other services for council members, huge waste of 'newspaper' advertising the work of the council (it should be self evident)
- I can see it might need to be reduced, but I don't think it should be to the extent proposed.
- Yes need to stop open these day centres have a lot to offer
- These centres are part of the community and offer great places to learn new skills and to socialise with their friends
- All 12 day centres should remain open and we should focus on giving as many people as possible access to the centres and focus on giving them the access we need. Those who lost access at the point of Covid who

have been forced to seek support elsewhere should be given the options of returning.

- We need more centres not less
- Day Centres are a crucial service for Adults with Autism and Learning Disabilities, and without this service, which is a life line to both themes and their families.
- All day centres should be staying open. They mean so much to the Service User and their well-being
- Keep all 12 open they are a much valued and needed service
- These services are vital for the well being of the Service Users and their Families.. They need to feel valued, safe and protected. The Day Centres provide them with reassurance ,peace of mind and excellent care. They are welcomed by the local communities, they learn basic life skills,, social skills and make lifelong friends, they feel safe and valued. The Day Centres are a lifeline. Please rethink these proposals.
- I feel these buildings should be used as a base/ meeting point for community based support. E.g small groups of clients will meet at the centre, before being supported within the community to do things such as work/ volunteer, access community based resources etc.
- The people want to return to their day centres. They have spoken about how much they miss the valued service. They feel let down by the Council and feel worthless and forgotten.
- Please keep open all day centres open and also go back to the original criteria of which people with learning disabilities can attend not the present one as it feels very much like you are discriminating against some.
- Yes ALL should be kept open!
- It's a vital service & if you close them it will be cruel & cause people with a learning disability mental health issues & untold depression & illness
- They are in demand and will always be
- People can attend the most local Day Centre, local people and be in their local community
- People like me are unable to travel the longer distance due to my mobility, moulded wheelchair, pressure issues. This would be damaging to my health
- All Derbyshire residents will be able to access a service that they are entitled to and have chosen. Not had the decision made for them by people who's life it isn't affecting
- There are never enough services for vulnerable people. These may be under-subscribed as people simply do not know about them.
- The option of keeping 12 building based centres open is an antiquated one size fits all option. I've never used the day centres or gone to seek help and advice due to the fact that I hate being with other people. Someone that can work by visiting my home and a one to one basis would be much more helpful.
- to rationalise where there is low uptake - but as many centres for elderly infirm have already gone, not to phase out altogether.
- You are intending to close most of them. My opinion is irrelevant. They will be closed.
- Some adults need this safe space and structure in their lives

- The cost of upgrade is much lower than the alleged figure of £30m
- if it aint broke dont fix it.
- I think care for disability people is important like schools and for family and carers alike get some respite there selfs
- We should be supporting all our residents not a select few
- Vulnerable people use these and we should be supporting all vulnerable residents
- Local service for local people.
- Keep Newhall center open
- I would repeat my comments in question 9:- The earlier My Life My Way resulted in large numbers of people with LD/autism doing things outside of day centres. Are you certain that all these people and their parents/carers are satisfied with the suitability/quality/duration of these alternatives? This requires a proper determination before this approach is rolled out further.
- I strongly believe that society should provide care to all, and by keeping these centres open, we would be caring for the long term needs of the users and their families, who are under enough stress already.
- It needs to remain as is to allow people to benefit from the service they currently benefit from
- A valueable job is being done by aal twelve centres and should stay OPEN
- Keeping the 12 centres open and investing in the service gives us the opportunity to provide a service for the community we can be proud of. It has the potential to really enhance the lives of users and their families.
- Already answered that the numbers should not control the decision, as that depends upon individual needs within the county, not building provision, and proper assessment of coping skills, when life style has already been lived and learnt in a certain way, and upon need in some instances. But the priority must be choice and must be, wherever possible to move away from segregation into integration from aged 18.
- They love their day centres, all the activities they participate in, the life skills they learn and also get to see their friends.
- This is the best way to enrich the lives of disabled people who are too often stuck at home through lack of support hours
- Day services are, in most cases, the only contact the attendees have with people they do not live with, developing positive relationships and accessing activities they would not otherwise be able to enjoy.
- You need a case by case approach not just "agree or disagree" to all 12
- These day services are all crucial to the wellbeing of the hundrends of people using them, and their families. closing any of them would be a huge mistake, and would only use more resources in the long run when all of the issues become apparent and we have to rebuild all of the trust and hard work that day service staff have put into our centres and clients.
- The value to service users of attending day centres is huge and cannot be replaced by community based provision alone. Families/carers also receive respite which can't be replicated l'd day centres are closed. It would not be feasible for many service users to travel to the 4 remaining centres. Their health will therefore inevitably suffer

- This is crucial. I can't think of a single other thing that would save the mental and physical health of so many people in my home town, than reopening our day care centre which has been closed since start of covid
- Derbyshire County Council should be proud of the service it has always offered people with a learning disability or autism. I strongly believe that all 12 day centres should stay open and return to full operation. I believe this will give service users across Derbyshire the opportunity to have a DCC day centre in their local area as one of the options they can choose when deciding where they would like to meet their individual goals and outcomes.
- I feel that the twelve centres offered a wide variety of care and support for clients with many different needs. Staff worked in a person centred way and were offering a service that is in line with what the council want to be offering in the future. I do not feel as good a service will be provided with the closure option. Clients were able to have friendships and relationships with peers, and have a person centred service. The day centres worked well alongside other services such as volunteering
- Leave them all open .They are well used, you have manipulated your figures to make them appear under used. You have wanted to close centres for the past 4 years. How helpful was the pandemic in assisting this mission. !!! Disgusting that you have taken advantage of a national crisis. Your reputation as a council is rock bottom
- Essential to the future of people with learning disabilities
- It will be the best decision made as I believe there is no alternative
- They are absolutely needed for learning disabilities
- The day centres need to be kept open as the staff know the service users extremely well and are able to spot changes in behaviour at an early stage enabling people to stay independent for longer. No. mention has been made of the combined day centre at Ashbourne and its service for older people. This was housed in purposed built area fully opening in February 2017. Who will now use this space?
- I feel that maintaining all twelve centres will offer the best service for clients. The services can still develop and move forward to offer the best service for everyone.
- NO-ONE IS FORCED TO GO TO A DAY CENTRE. IT IS THEIR CHOICE.
- Choice and Control Charter. Give the existing clients choice of whether to accept cuts in their services. Insensitive to carry out random assessment on the phone and cruelly tell them they no longer qualify for day centre services. Reinstate existing clients previous services. Too many LD people totally unable to understand why they have been cast out of safe services.
- Allow all previous people assessed for day services to return to full service until the cabinet see the activities and recognize that many people will be unable to access activities outside of County Council care.
- Leave as they are make cuts elsewhere as this is all about cuts. Why the vulnerable again get affected. Whitemoor Day Centre has been a lifeline for soany families we would not get this anywhere else. Have no help from the council or social workers
- Scrap it, go back to service users original access to day centres and consult from THAT position rather than bullying them and failing to communicate inbut they an effective way. You delay messages, information until it suits

you. This is deliberate and NOT in the service users best interest. Absolutely pathetic management. The next few questions are offensive and irrelevant. As always, you are more interested in looking genuine and impartial than actually being genuine and impartial. Sums up Derbyshire County Council

- Potential users need to be identified and sought out. Encouragement and adapted services need to be considered and the needs gaps identified and closed. There is a real unmet demand that DCC are not aware of and this works both ways with low visibility by those who need to access to such services.
- reduce the number of managers over small teams to one covering several at county hall. this would then pay for staff and day services to remain open. if not consider passing all 12 day centres to a charity like Macintyre to run
- RECONSIDER the proposal. Mental health of clients and carers are already becoming more common especially since the centres were closed for many months and difficult to get any day services back. Employ a management team with personal experience of living with vulnerable person. This proposal is ill considered and cruel.
- I think I've said enough to embarrass Derbys County Council, don't you think? I look forward to the lively consultation debates.
- It's now clear that Derbyshire Council had no intention of fully re-opening its day centres and has treated carers and people who use services appallingly. People were promised that they could continue going to their day centres and now Covid is being used to empty them so the attendance is low, making the argument to close them look more appealing. How can people trust the Council in future after this?
- Day services if appropriately managed are a wonderful resource for people, where they feel safe, wanted, cared about, safe amongst friends, and supported with fulfilling activities, for a couple of years before the "consultation" Day Centres were dragged into the dark ages, with very little money to spend, making them seem unattractive to people so that the carrot of 'activities of your choice- when you choose' seemed very attractive, the reality of an hour bowling with a PA once a week
- Does it really matter what any of us say? The last consultations obviously meant nothing. Maybe be more honest with clients/parents/carers and staff. Bit late for that now though. 2 long years of being kept in the dark, no support and many with mental health issues, and that's just the staff.
- If the council stopped people who didnt meet the criteria going to day centres and slowly opened up community groups as proposed they could then slowly move people put of day centres based on their needs rather than the councils desires. At the moment the people with learning disabilities have been completely forgotten and abandoned, with many not even having social workers allocated to them to find alternatives in the community
- our clientele desperatly need to return to some normality after a horrendous couple of years.
- These services need to be adequately resourced and funding. It's no good trying to palm off responsibility to an underfunded voluntary sector just

recovering from the pandemic. A real choice needs to be given not this sham of a consultation

- Life skills Providing support Job opportunities (garden centres, car washes ect) Rebound Physiotherapy Support centre Sensory sessions Activities Travel training The possibilities are endless! I understand wanting to cut back but you are shutting services that are needed. Our clients need them. It looks like they don't because they aren't being offered the service. Promoting day service and widening the range of what can be done within day services and it would be so much more beneficial to them
- During the previous redesign of day service clients were told if they wanted to continue attending they could although things could be different. A large number of clients in supported living have not yet been assessed or given a voice to choose. Those clients often have the same staff 24/7 for home support and activities. This isn't healthy and clients need variety and a choice of alternative services whether that be a day service or in the community.
- Cuts cuts cuts do not benefit the council clients, carers or families, and certainly do not help severely vulnerable people. We should be standing up to the government not cutting services to the most vulnerable. What sort of caring society have we become?
- Keep things as they are
- I feel that the learning disability day services redesign is more about cutting costs than delivering a service the people with learning disabilities and their families want and need. There have been situations where the provision of DCC day services has been deliberately denied from people who want it, in the most manipulative, underhand way. I have examples which I'm more than happy to share. It is disgusting that DCC is actively denying people a service
- Review the staff and the delivery of services in day centres - don't just close them all together. Talking about community connectors as if they will be a sufficient replacement to day services is ludicrous. You're also asking them to support clients to use other services in the community - when there are very few options available.
- Keep them all open. You have no idea what happens day to day in these centres or you wouldn't be pushing to close any.
- Again the focus should start a lot earlier than adulthood, although provision needs to exist. What would be useful is for Adult Care and Children's Services to create a strategy together to provide intensive support to children at school with the aim of reducing adult care costs in the future.
- Don't try to fix what isn't broken.
- I think we should see what are clients want. Yes I agree they can get what they want from the private sector but we can offer a better service with more qualified staff who want to learn new things to help progress their career but also help our clients.
- We fully support the principle of giving people with learning difficulties the support and care they need in the best way possible for each individual. The days of putting everyone behind 4 walls when they leave school is long gone and as society's attitudes have changed and the opportunities expanded it is vital that every opportunity is made available. However, this

cannot be a one size fits all attitude and great care and attention must be given to satisfy individuals needs and capabilities.

- Whilst attending the day centre our son received rebound therapy and physio therapy provided by trained day centre staff, which formed part of his care plan, this would no longer be available if the day centre was to close. Speech and language therapist could visit the day centre Whilst our son was there and discuss any concerns and actions with the staff and ourselves. the day centre was a good contact point for wheel chair services to carry out any repairs /maintenance. the adult care
- i personally believe that community connectors may work for some clients, but this would need to be person specific. i also believe that in order for community connectors to have a higher success rate then, it should coincide with a life skills development service to build self-worth/confidence in the clients and to also increase the success rate of clients to be able to live independently or supported living. life skills is a valuable service that clients needs and shows the ability of clients
- You have made a statement that we are 'under used' - this now looking true due to being shut because of COVID. This wasn't the case before COVID, our day service was thriving, our clients loved coming. We had 58 client's that attended our day centre before COVID. We have also provided a service to client's from other services since reopening. You have swept this service away from under the client's feet and its not fair. They haven't been given a choice on whether they can come or not.
- Shut the services where there are multiple not the ones where it would leave us with nothing in the area. This isn't fair.
- Some centres could be renamed to remove the so called stigma of "institutional setting" and bring in more diverse community operations with a view to income generate and be more self sufficient and independent.
- Invest in Day centers make them fit for purpose and remove the middle managers drastically and proper vet the senior managers who are of little relevance and effectiveness currently, too many filling in meaningless paperwork that nobody reads. More motivated staff directly working with clients and effectively communicating with cares to ensure needs are met.
- Having answered the previous questions, most has already been covered however, I do feel that DCC have already put the redesign into affect. Having seen our service users either, offered to go to private centres, (without the option of returning to their own centre), other that the 12 week task orientated programme, or stay at home. Our numbers have reduced from 23 down to 2. We as staff have not been spoken to by any senior management. The COVID pandemic has created the opportunity for this to
- specific time spent with the people affected and there families is needed and an impact study needs to be done
- I have worked with adults with learning difficulties for 40 plus years, I've seen the closure of large hospitals and the opening then closing of hostels. It is my view that people with disabilities need a hub, a place where their friends are, people that are like themselves and they feel comfortable with. From there to access all available opportunities with staff support. I was involved in the consultation process for these proposals and nobody said they wanted to go to work, or to have targets

- I strongly disagree with closing down any of the facilities and disagree with closing down any part of Alderbrook Centre in Chinley. Do you ever listen or consult the parents, carers and those who work with these adults who know best what is really needed instead of trying to close down these facilities!!!!
- I feel that people are being set unrealistic outcomes. I would love to see people we support attain jobs and achievements, and definitely believe it is possible. But also we have to be realistic and expect that some of the people we support prefer hub based activities and outings. In south Derbyshire we are very limited as to what can be achieved especially for people with complex or multiple and profound needs. I do not accept that day services and connecting services should be separate entities
- Please stop calling it "Better Lives" as this is certainly not everyone's experience!
- I am outraged that people in 'authority' think it is acceptable to forcibly remove those that attend day service provision. Many have been attending for 20 - 30 years. Their friends attend too, this is where they feel safe, supported, not judged, understood. It is where they feel "part of a family" . Families (including siblings) and carers also feel comfortable and supported by the day service provision that their adult/ child/sibling receives. Once again this is a case of riding roughshod
- Can the council evidence how these distorted figures have been obtained ? They are obviously incorrect how can decisions be made with these figures? What is the legality of the council not including everyone who has/had/wants to access any council run service , as this change could affect them in the future. These people have no voice and choosing to inflict cost cutting services to such a vulnerable group, is shameful!! Services should be improved as the name says "Better Lives" not worse.
- The council should not use the Covid situation where understandably service users were preventing the day centres. Now the pandemic is coming to an end it should resume the service as in happening in wider society.
- Utilise the buildings to enable both community based and building based services. Allow community connectors to introduce through service to those more able to explore any opportunities that may be suitable too. Do more skills based and independent skills
- Staff should be informed of the plans regarding staffing structures based on the services closing. Clients and families who did attend should be part of this consultation and contacted directly to take part in the consultation
- Within this consultation there is no information on how the council have tried to increase use of the day centres over a given period of time or travel implications for users should the 8 centres be closed. Time spent travelling can have a huge detrimental impact on peoples physicians mental health as well as 'carbon footprint' implications.
- The day centre services are essential for so many families, the individuals that this affects directly are unable to express their views due to their disabilities. If the centres close service users will either be at home or at their supported living accommodation and will miss out on developing their social skills and meeting their friends. I strongly disagree with the new

proposed plans to close the day centres and think this would only negatively impact on the service users.

- I sincerely hope you are redesigning these services in conjunction with people who use the services currently or those who are experts by experience who can advise from their perspective what works and what doesn't. If you are doing this as a tick box exercise that feeds into a financial target that is neither inclusive or supportive.
- Ding cut these services they are essential and a much needed life line
- Improve existing services don't reduce them
- More support for people who don't suit a day centre
- Improve services from a centre base where regular staff and colleagues provide Arabist and continuity for vulnerable adults .
- It is already difficult to find day time support options for young people with profound and complex physical and learning disabilities who are transitioning to adult services. Please ensure adequate provision for this group of people.
- As a professional who has worked with families and service users for many years (as a registered nurse) I strongly disagree with your proposal to close the day centres and replace them with home based care.
- I am really glad I have Parkwood to go to because I enjoy it so much
- rather than red-design the service i feel that the money and an increase in staff would be better used to improve and upgrade the current service to provide as little disruption to the people who over this last 2yrs have lost so much and had there lives disrupted so much already.
- You as a council have totally lost sight of the complex needs of a lot of people with learning disabilities/autism live with on a daily basis. You clearly have no understanding of their challenges, mental health issues and the IMPORTANCE OF ROUTINE AND FAMILIARITY. You clearly DON'T CARE!!
- Newhall Centre has been great for me, I can mix with my less able friends I like to help them an do activities with them. I have learnt a lot of new things,
- I am disgusted with Derbyshire County Council and the way they are treating the most vulnerable and there families, shame on you.
- I think those making the decision have no idea of the impact these changes will have on the people we care for and our families. We have very little support from DCC - no social worker and no respite. Yet you plan to remove the support we do have through the day-centre snd it's staff!! DCC should be supporting us not making our lives even more difficult!
- I like going to Whitemoor and I don't understand why you need to close it. There are more people going there at the moment than other daycentres so why should my daycentre be the one to close? I don't like change and it really upsets me!
- At the moment I can only see the loss a good service (whitemoor), & only a sketchy outline of its replacement, need more detail
- These Day Centres are a life line to all the adults that attend regularly , and to loose them will be devastating for them all.
- There needs to be provision in Bolsover and North East Derbyshire. The closure of 8 centres would see a few centres closed in those areas. Though there is No Limits in Chesterfield, they have a PMLD focus. Also

Derbyshire Dales will be lacking, it is a vast and rural area and so transportation to other centres might not be accessible.

- Keep day centres open , let us all back those who want to return
- Whilst day centres are not helpful for everyone, I would hope that for those who rely on them would be accommodated. Also a lot of effort needs to be put in to ensure that there are plenty of meaningful alternatives available for the well being of all adults with Learning Disabilities and/or Autism. This must be a priority.
- Please bear in mind that many service users gave known one another for years, and similarly staff. Deep friendships, happy relationships and confidence in routine and trust are vital to the well being of service users. Peace of mind for carers and parents must also be considered. Knowing your son/daughter/client is happy, safe and protected is paramount.
- Listen to the people who use the service and who once used the service pre covid. Act on their wishes please listen to them
- Who will be able to use the day centres?
- Previously mentioned. Shutting centres down is dangerous/hazardous.....
- It may be inevitable to reduce the number of day centres due to falling attendances but excluding younger adults is unfair. They should have this option now and in the future especially if things don't work out with the alternatives of work or privately run social enterprises which have a history of failure and closure.
- Adults with needs looked after in day services keep them living in the community which ultimately cost less than paying for more supported living homes and helps the adults have happy lives.
- A lot of service users have just been told at the start of covid that Alderbrook was shut and have then not heard anything else at all it's been very bad communication leaving service users very confused and upset not having a service they enjoyed and missing other service users and staff with no explanation.
- I don't understand enough to answer this question
- Further information needs to be provided as to how community services will be paid for if previously provided by the council. Those individuals who will no longer access day centre services should not be expected to pay for the replacement community services.
- I think you should consider expanding the shared lives scheme, the general public don't know enough about it. Giving it a bigger profile might generate more carers and therefore more opportunities for clients. The rate if pay for shared lives carers also needs to increase to get more carers on board. I think the council are failing to take advantage of the potential support that could be on offer through the shared lives scheme.
- Keep the centres open and yes look at those who are more able and suited to being more a part of the community but it is not applicable to everyone!
- People living with learning disability and ASD should be entitled to a broad range of services and access points. One size doesn't fit all and the value of building based centres is not recognised in it's entirety under these proposals. I'm greatly concerned that working alongside, for and with people with L.D. and Autism that it's about what other's "professionals" consider

best for them and it isn't really consultative. These people often don't have a voice unless through parents, PA's etc

- DCC have always said this is not about saving money. However, it is self evident that this is the case. Real alternatives have not been offered. Until these alternatives are REAL how are service users and their families being supported. Answer: They are not. Families are being left without a service and Covid 19 has been the excuse!
- Need more options for clients to attend before the day centres can be reorganised.
- No learning services buildings for the mental disabilities should ever be taken away.. The other options for some of the people needing these services would be seeing them having to travel at least 21 to 47 miles in some cases . People with autism DO NOT like change as a general rule, they like constant routine, that should not be messed with, and this is liable to immensely traumatise them.. alot also do not cope well with traveling too far... why would you want to upset, intensify and perplex
- At least to consider a centre to support the residents in whitewall, creswell, Sherbrooke bolsover, clowne region if proposals go ahead.
- These centres are a lifeline for a lot of people who have attended and are no longer allowed to attend. It is not necessarily the training which is required - sometimes it's just the human contact with others for a sustained period rather than a snatched hour here and there in their own homes.
- Whitemoor Day Centre has had a positive effect on all of its service users for the past 40 years. WHY REINVENT THE WHEEL when it has worked perfectly well.
- The people who use these centres need stability and it's shocking to see these centres being closed. They need the routines and the sense of belonging.
- Should you not 'Identify gaps in services and work with independent, private, and voluntary providers and other organisations to develop new opportunities.' before asking people to provide feedback on proposals that create gaps. I think this is a poorly thought out consultation and that there are grounds to challenge it on this basis.
- DCC use to provide a fabulous service. Not it's diluted but serving the needs of the stakeholders. You've used the lockdown to say these services aren't needed. Well you can dress it up all you like but what you have down is waterd down the service provided then said people don't need it. Families need help support and local and not to have to pay through the nose for it....if it's even available in the private sector. The private sector only want to make PROFIT so its always going to cost more
- In my opinion and many other carers there was no need to make changes to our day centre services, they are needed, they are vital to people of varying disabilities and the community, make the right decision and keep them 89% chose to stay at there centers.
- PEOPLE WITH A LEARNING DISABILITY/AUTISM NEED ROUTINE, CONTINUITY AND FAMILIARITY. LEAVE THEIR DAY CENTRES ALONE AND FIND SOMEWHERE ELSE TO SAVE MONEY.

- A supervised safe space where people can interact and follow a set routine to help them feel safe and reduce their anxiety. Centres need more outdoor space.
- Create more of a hub focus and extend the remit of day centres to include other services and opportunities
- Need to keep Newhall Day centre and Blooming marvels open.
- It's important to have the infrastructure in place to support more virtual services as these can end up being more isolating for the individual. It's also important to have well-trained carers who can capitalise on this opportunity providing more innovative ways to support people with LD/ASD in the community, meeting their identified outcomes, instead of just visits to cafes and shops resulting in expenses that build up and are not sustainable for the individual.
- I'm worried about the isolation this is going to lead to. Parents young and old caring for disabled children rely on day services to keep them sane. I worry there'll be a knock-on effect of abuse and neglect in some cases. There has already been an increase of devastating deaths of young people with LD in recent times (Debbie Leitch for example)
- In my opinion, a clear, viable option to replace the Learning Disability Day Centres has not been given. 'Alternative opportunities' does not constitute this to me. Unless there are very clear plans for how, when and where service users will be placed, they should remain open.
- If I am paying 42% of my council tax on adult support, then let's give it to those who need it. These day centres can be run efficiently but the building may need knocking down and a purpose-built facility created. Involve all the community, use local businesses, and keep jobs locally. I have lived in different parts of the country and have first-hand witnessed the closing of such facilities, only for them to be reopened a few years later as the need was a lot stronger than first thought.
- Newhall day centre is an asset to the community and has wonderful service users that love attending to which they have for many many years and this disruption to their routines will cause numerous problems for many people.
- I think it is disgraceful that the council has used the pandemic to save money by prematurely closing the Ashbourne Day Centre ahead of this public consultation. I hope you will take the feedback seriously and reconsider this decision which is significantly impacting the lives of a small number of vulnerable people who rely on it so much.
- Families are often left to pick up the slack when time-limited services pull out leaving people isolated and without a consistent service and friendships. Individuals often see their physical and mental health deteriorate as a result of this. Skill acquisition and problem solving are often challenging for this population and ongoing support to maintain skills is usually necessary and is not a temporary fix. People should be able to live fulfilling lives with support tailored to their needs
- A lot of people we support are giving an amazing help with their physio which is all encompassing to their health, well-being and mental health. Take this away and you will have huge amounts of people suffering as they won't get the support they need to keep these paramount health care provisions in place

- Staff redundancy or redeployment unacceptable.
- PARKWOOD is NOT a more suitable building than WHITEMOOR. Your reason to close Whitemoor over Parkwood is because you can sell the Whitemoor building and make money. Parkwood can ONLY be used for people with disabilities as it was willed to the council..SO ..NO monetary benefit in closing Parkwood !!!!! IT'S ALWAYS ABOUT MONEY NOT PEOPLE. YOU SHOULD BE ASHAMED
- YOUR REPUTATION AS A COUNCIL CARING FOR ELDERLEY AND DISABLED HAS SUNK TO A NEW LOW.
- WE THOUGHT THE COUNCIL WERE CARING , THEY ARE NOW DOING THEIR UTMOST TO MAKE THE LIVES OF VULNERABLE PEOPLE MISERABLE. HOW DO THESE COUNCILLORS SLEEP AT NIGHT? DESPICABLE!!!!
- STOP CHANGING THINGS
- This service has been poorly re introduced after covid. The county has lied to clients families and the public and not allowed clients back in after. They say no one is using them. That's a lie also people in communities are getting no service whatsoever. This has also impacted respite services has currently those attending centrex are the only ones accessing respite disgracefully attitude and yet you put up our council tax to fund health and social care.
- I believe you have washed your hands of adults with learning disabilities. I am all for change if it is about making people's life's better and not just a money saving exercise. Many service users we used to work with have gone downhill both physically and mentally and as they still live with elderly parents/carers have been stuck at home for 2 yrs with maybe an hour or two support a week. Not good enough for them or carers.
- Unfortunately despite having a son with autism, it seems we didn't meet the criteria to be referred to these facilities. I'd be interested to know for whom they were designed.
- The only suggestion is do not redesign. I have no confidence in this consultation. What happened to the last one in 2018 My Life My Way? DCC didn't listen then
- I think that day centres have a role, even if it's diminished, in providing a service to those with a learning disability. I know that it isn't a one size fits all service but I think that the proposed changes to the service as a whole is just that. I also think that an outcome based day service is inappropriate for the majority of people who currently attend the day centre I work at. We have gone from facilitating community activities such as swimming, horse riding, sailing, cycling, etc.
- keep them open - particularly Coal Aston - it is a lifeline for my daughter who is in her 50's and doesn't cope with change well
- Why are derbyshire so determined to see people with a learning disability/and or autistic so discriminated against. The added extras that many of the people need is being denied them. So they become lonely and sad. Trying to find people to do the care outside day centres often falls onto elderly carers who have run out of energy. Derbyshire county council you are picking on the most vulnerable of society.

- If this were any other defined section of our community it would not be quite so easy to deny them their fundamental rights. Many in this group of people do not have a voice. Who advocates for them?
- Branching out should not be closed services should be all catch open for people with disabilities and autism.
- Stay ad we are or agree to closing 3/4 of day centres is far top black and white. Whilst the new plans are good taking away such a number of established centres in one fell swoop might be too much. Do you know anything about autism? Gradual change is good. It might be better to phase in the new ideas. However your either or option does not give us the opportunity to suggest this
- I think it's a utter disgrace and disgusting decision to close the garden center at Alderbrook. It is also a complete insult to all the hard work the staff and service users have put in over the years.
- Please do not cut back these vital services. Once they are gone they are very difficult to restore and the private sector will ultimately cost tax payers more money in the long run.
- Day centres are important for the service users and their families as they needs their own down time or respite care
- Please don't close garden centre this is one way which as a community we can support the people who use the devices at Peak School and Alderbrook. This also provides valuable skills and train for those that use the services there. This seems a completely unnecessary closure.
- We should keep chinley garden disability service available and open there isn't enough places in Derbyshire to support adults and children with autism
- We love going to support Branching Out and the work it does is so important to pupils and the community.
- It is important to keep places open to aid independence and social mixing. It also helps individuals to feel empowered and of value
- Please don't close Branching Out garden centre. This place is a lifeline and fantastic support for the students who worked there to gain important life skills, as well as a really nice place to visit and buy plants from. My garden is full of plants I bought there and it's been sorely missed these last 2 years it's been closed. The council should be encouraging and supporting little ventures like this not closing them!
- For goodness sake stop 🚫 The services should evolve not run down . Be more forward thinking and less stop start of service provision
- Stop targeting marginalized sections of society for cost cutting
- Stop pretending this is progression when in fact it's a cost cutting exercise against one of the most vulnerable groups in our community
- Services should be delivered at point of need and people should not be expected to travel long distances to get them. They should be multifaceted- no one size fits all. Day services are massively important to clients and families alike and form a big part of socialisation activities.
- I run Glossop Arts Project - I would like to see people come out of 'traditional' day care. But you can't just sever the service it needs to be done in small palatable pieces! Investment in the voluntary sector is needed and a personal budget that is appropriate is a given.

- Any more additions for Learning disabilities is welcome but not at the expense of closing centres it doesn't make sense
- There is no substitute to these day centres for people with learning disabilities and they and their family's should not have to suffer. KEEP ALDERBROOK AND ALL DAY CENTRES OPEN
- Keep a variation of outdoor activities as this is the creative area which needs to be built up not reduced. If help is needed use community and education facilities to be more engaged and support as many in these locations don't know they exist. Security would need to be upheld but this possible DBS checks etc..... Marketing these asking for community support . If people can come together in lockdown they can continue to support and build much needed community to reduce pressure on council staff
- People with Learning Disability find change difficult and may even try to resist change. Change brings uncertainty and uncertainty breeds challenging behaviours because the person's security has gone. They are unable, to varying degrees to understand the need for change and what it means for them personally and they should not have such changes imposed on them to ease financial problems within the Council. Caring for and providing good quality resources for people with Learning disabilities cost
- If you have to do something so cruel why not start it when people are in the transition position from school to day centre.
- The garden centre and adult centre are a huge part of the community, having grown up and lived in Chinley for many years, the services have brought so much to the village and the staff are commendable. The garden centre saw so many through lockdown, they made it possible to open and serve the public and the adult centre have always found so many ways to merge with the community and provide services through their work. So disappointed that once again they are having to justify their work
- I also feel the garden centre at Alderbrook should be kept open, it is a vital resource for the local community and gives the adults taking part a sense of purpose, a role within the community and an income for Alderbrook which can be reinvested into the day centre or garden centre. In turn making the project a viable resource which is purposeful. It feels very short sighted to close it especially when with momentum the provision could run like a proper garden centre with the adults accessing it
- I speak especially about Alderbrook but my guess is the probably the same for the rest in that, these centres when run as they were to full capacity before lockdown were thriving and benefitted massively to both the service users and their families etc. This council hasn't put the feelings of those affected high enough, you have discriminated against adults with special needs who have suffered with their mental health and lost lifelong friendships due to your poor ill thought out decisions.
- If you are someone making the decision to shut these centres, please go and spend time in them (I don't mean a morning, I mean weeks, months) get to know and understand the amazing people who use and work in these centres and their families. A morning or reading the stats on a sheet or database is not enough, these service users have complex needs and you need to spend time with them to understand what they need and when. I worked for a local charity supporting children with disabilities we used them

- Quality services are always cut in south Derbyshire and retained in north Derbyshire. It's as if we are second class to Matlock. Not one has a reduction in service resulted in centres being closed in the north of the county and people transported to the south of the county
- It is very important for people with learning difficulties to be able to form relationships, have friends and a social life. That is not to say they need to be constantly centre based, quite the reverse, they should be accessing as many opportunities as possible with a varied and interesting programme away from the centre. But it needs to be a hub where clients can meet safely and with support access the wider world. At no point during the consultation period did any client say they wanted a job
- Please provide a much needed social centre for vulnerable people and adjust the budgets to be able to help get back useful activities for the people who need support in the community. DCC seems to be dodging its responsibilities
- Leadt you could do is stop hiding behind Covid-19 and let all of them come back like they used to. If you dont want the Centres then put them up for sale let the orivate sector take them on.
- Cost a lot of money for the number of people that actually attend the centre's. I believe that more people will benefit from the other approach.
- I will end this survey by saying that I am completely discusted at the suggestion of closing so many vital day centres let alone the only one that is accessible in our area which is Newhall. Day centres can be re designed to offer wider activities within the safety of the building where people know the routines and people who surround them. Most of the relatives of day centre service users know each other and have built a support network that I am fearful will become extinct if the closure goes ahead
- People with learning disabilities and their families need the support from these services.
- Leave newhall day centre open
- Obviously I'm more concerned about Newhall which is a big part of our community. The attached garden centre 'Blooming Marvels' provided many work oportunties for the service users, local people could volunteer support & the open days were always good. It is a lovely building in our area & should be allowed to stay open.
- Day services should remain open to prevent isolation, improve socialisation and retain friendship groups
- Having worked in community youth work I can see that improvements can be made but satellite working (connect) is not the way to go. This will add to the deep issue of loneliness and isolate individuals. More training could be provided to ensure activities continue to be enriching and help develop areas of weakness. If centres are to be closed then serious efforts should be made to partner with local services to secure venues to hold regular services during the day and night.
- I can see no issues with the current way things are run.
- I could not get all the information in one box. The issue with people with PMLD is that their needs CANNOT be met within the Community. These people are very vulnerable , often have complex physical needs and their moving and handling is a skill. Very few Community settings have

equipment suitable for this group of people, For example those in moulded seating need taking out and positioning on the floor using positioning equipment and hoists every 2 hours.

- I am concerned that the proposal to retain only 4 Day Centres will not be sufficient capacity. The numbers using the Day Centres in the June 2019 consultation was 561. Noting that 190 individuals are now accessing alternative activities, that still leave 371 individuals. What is the capacity of the 4 Day Centres which are indicated to remain open? Note that in the June 2019 consultation there were 265 service users in total across the 4 Day Centres proposed to be kept open - that leaves 106
- These centres are like the rest of us going to work every day it give purpose and structure to their lives and gives carers some time for them selves knowing that there loved ones are safe
- Please keep facilities open. In particular Blooming Marvels is fantastic. Not only does it provide support and care it gives users a sense of purpose and fulfilment - as well as a source of income to support the work done by the Centre.
- Please compromise and work WITH people affected.
- Allow people to be referred to these centres as you have prevented referral to make it look like the service is not utilised, DCC is making the service fail.
- revert back to what worked, there is a demand for local day centres, fetch the staff back from the care homes where they were seconded during the pandemic and let the former users return.
- You need to listen to the families and service users so they can have the best , not all people can adapt to change .since covid toy have put more pressure on family's with all the hoops we have to jump through .my sons days are shorter at the day center as transport was never reinstated since return after covid , he went 5 days before covid I've had to fight to get 3 days which took over a year .we still have to provide lunches for them , and all the activity are still restricted
- The buildings are a much needed and valued resource, please don't close them.
- I am led to believe that the proposed Day Centres that are to remain open have the greatest usage and the impact the the well being of patients and careers of those centres closing? Also, has there been a further studies on projected use of the 4 proposed centres to remain open for the foreseeable future and what if any respite has been considered for those careers of the proposed centres closing?
- Day care in derbyshire has always been a shining beacon of excellence and I have been so proud to be part of this for 15 years but I'm downright ashamed of how the council have so little regard for the people they should be valueing..wish the directors could have seen what a difference a well run busy day centre could make to the lives of people they should be supporting instead of sitting in their ivory towers hiding behind a computer screen away from the realities of how hard it is to be disabled
- Talk to the users, parents of users and the staff at these centres, don't just say that it cannot be provided for because some accountant says it's not value for money. The happiness of a user of a day centre cannot be underestimated or shown as a value in pounds and pence.

- The Day Centre in Newhall is well run and has provided tremendous support for young people. I have loved supporting 'Blooming Marvels' over the years and have always been impressed with the young people growing things and helping in the Garden Centre part. This has given them vital experience and inclusion in the community.
- Evening socials weekend space training programmes of social training n discos or bingo events . Musical experiences ..crafts instructions Careers events social integrated hubs . Carers events Training. Community based accessible hubs
- I believe I have commented throughout the questionnaire on my strong objection to these changes. The changes the council are proposing are affecting the most vulnerable in society, there is little consideration for how these changes will affect the behaviour and health of those service users accessing the services. These service users do not have a voice and rely on their family, carers and advocates to speak for them. I don't believe those proposing the changes understand the needs of those with
- It was working really well at Newhall Day Centre. Service users and family members knew each other and got support.
- HOW MANY YOUNG ADULTS IN TRANSITION HAVE YOU ASKED ABOUT THIS PROPOSAL?
- Firstly, be honest about the alleged "lack of demand" - Whitwell Day Centre has a demand from existing clients and clients who attended before Covid and have been told, in their words, that they're "not allowed to go back". As clients have been assessed out of the service, numbers have dwindled but not as much as DCC are claiming. The demand is there so please let people come back, let us do our jobs and support them. Whitwell staff have done EVERYTHING asked of us and are having great results
- All changes for people with learning disability have very big impact on varying degree depend on which disability they may have
- It is a retrograde step, these centres initially provide a regular welcoming environment away from home, gave an education into daily living and provided a great deal of pleasure, pride and self worth. Domestic science, sport, gardening, horse riding and drama are some of the many great activities that have been removed. To find and do these things in the community is impossible and would be beyond reach of most in terms of cost
- I have regularly used Coal Aston Centre for educational purposes and have been impressed at the thriving community of people with learning disabilities using the building. These people are always busy, learning to make things, prepare meals, out on trips to local walks, swimming and bowling. It is a vital hub of social activity which has been missed since the Covid crisis. Our village welcomes such groups and I believe it would be a mistake to lose the opportunities it presents at a local level
- There are so many reasons to keep our centre open (Whitwell). The team of DSW's work brilliantly with the clients doing lots of bespoke activities that suit that individuals needs. They have taken on board the new way of working with the clients which includes supporting clients when doing their session plan activities, the clients are loving it and making good progress

along the way. The staff have also been very successful with the new Digital Offer online activity

- The pros and cons should have been clearly set out in this consultation rather than referring people to a Cabinet report
- There should be greater opportunity to bring the public into the day centres. ie. selling plants and pottery direct to the public, create community cafes in the day centres. etc.etc.
- The fact closure of any such centre is even being considered when they are such lifelines for people with complex needs is a crime. The council are so out of touch with the needs of the community and are just raking in money from building on green spaces and crippling services due to increased population.
- I am very concerned about the proposed closure of branching out at alderbrook I have visited the project regularly with my daughter. it was so wonderful to visit such an inclusive project and see the clients interact with staff and the public in such a positive way whilst learning new skills promoting normalisation. I have always thought that it should have been put forward for a national award. An amazing place. I cannot begin to comprehend why the county council would even consider its closure
- Keep the projects open they give them a purpose and valuable experience to join society and be part of the community. They want to be able to mix with their own peers the council have just dumped them for the last 2 years and covid was the council's dream to cut services using excuse after excuse
- If this is primarily, part of a cost saving exercise then I would ask, 'What cost do we put on valuing the lives of people who rely on the support of others to enable them to participate in activities that enriches their lives and supports their health & well-being?'
- The redesign is appalling - don't shut them. What about the workers who have worked so hard with sons and daughters over the years. It is so stressful what you are doing to service users and carers. The councillors have no clue. please keep one open in Bolsover! people will have to travel so far, they will be on transport for ages and who will pay for that.
- Why can't these services be merged to include lots of different services like mental health, elderly and other support groups the staff are brilliant at promoting and including everyone but no doubt all the council is wanting to do is get rid and get the public sector to pick it up
- It makes no sense whatsoever to cut such a valuable service to our communities all in the name of Saving Money. People and their needs must come first as these are the most vulnerable within our society. I do hope that there is a rethink and we can at least keep the centre open at Shirebrook.
- Please fight to keep our day centres open, I see just how important and vital they are everyday and they really help with the difficult transition process. These vulnerable adults deserve a safe place to go, further their learning, a place to have fun and socialise and continue their journeys, not to be discarded! They deserve a specialist service in their community! Otherwise they & their families are being failed!
- Needs to be addressed to ensure that adults with disabilities lead meaningful, fulfilled lives

- Derbyshire County has poor public transport links
- It is astonishing that all units are to close particularly in the Bolsover district. We will be left with no provision at all. If nothing else at least one should stay open in this area. It is causing great concern to users and their families
- We live opposite the Newhall Day Centre and frequently see users of the Centre walking out and about with staff who genuinely care about them. I feel that the loss of this facility will greatly inconvenience and isolate the already vulnerable service users and would like to see it continue to provide them with a stable environment.
- If you have to look after someone who is disabled 24/7 it is tiring work, even if it is a family member or close friend. Carers need support, but they also need time to go shopping or for a coffee and a chat - to have some sort of social life no matter how brief and we get this if people can attend the day centres.
- No one in my family are in need of day centre care at the moment, but who knows what lies in the future, no one can give an answer to this question.
- Invest more in day care services
- Staff should be redeployed and not made redundant against their will look at their strengths and personal situations.
- How will alternative services be monitored and managed to ensure standards and needs are being met? Day services are an opportunity for people to see other professionals which they may not do otherwise and day service workers frequently flag up issues to social workers and request reviews, preventing issues reaching crisis point. How will the council prevent people falling through the cracks of the adult care system? What will happen to staff from the locations that close?
- What is happening to those who meet the criteria for neither service?? Why isn't the centre being offered to those that have been coming for years when given the option that is what they are choosing to do. Day centres are offering or were offering the opportunities you are talking about and these things have just been stopped with no explanation
- I think the treatment of staff and service users has been appalling, with no face to face meetings for staff. Staff feel out on a limb with no support from anyone. This will ruin many lives staff and service users and their families. I have seen the service users regress in the last 18 months due to covid restrictions which are still in place! And talented staff de-skilled just waiting in limbo, its shocking.
- DCC employees who deal with EHCP's to go on training courses to not only understand how EHCP works, but also to give them support in the day to day running of their case load. We say this as a number of years ago our sons previous caseworker attended a mediation appointment with no knowledge of the policy which the LA are required to consider when dealing with school placements. So much so that she asked us for the relevant practice direction. Worrying when entrusted by DCC
- This is the wrong time for this consultation. It is not possible to plan for the future of the service at a time where we can only be certain that the information held about demand will be flawed and not fit for purpose
- please dont shut the centres down

- WHY CHANGE SOMETHING WHICH HAS CLEARLY BEEN WORKING. THE WHITEMOOR CENTRE HAS ALWAYS BEEN HIGHLY THOUGHT AFTER IN THE COMMUNITY FOR THE SPECIAL WORK THAT THEY DO SUPPORTING VULNERABLE SERVICE USERS TO GAIN INDEPENDENCE AND CONFIDENCE IN A STIMULATING AND SUPPORTIVE ENVIRONMENT. IT WOULD BE A TRAGEDY TO CLOSE THIS.
- Your proposals are loaded, short-sighted and will leave vulnerable people and their families with much less support. The service has been gradually closing and reducing services during the pandemic and is not restricting access to people who request day centre provision. Re-design could be based around using day centres differently in a more imaginative way under which individuals can access a range of services with the day centres as hubs of excellence. The consultation is poorly scripted
- Change is inevitable, however, surely our core values should remain the same? surely the service should still be about the people we are providing it for? With their wellbeing at the centre of it all? A person-centred approach to their care? Surely it must be done with a conscience.
- Make sure when the buildings stay open that clients are given the chance to use day services not told to look at others services. Give the centres the chance to use mini buses to allow Clients to access further afield then local areas. Social workers and community connectors are allowed to send clients to DCC day centres not told it's the last option. Keep day centres Allow greater access to then Increase clients time at centres Support Families Support clients
- Improve the service, talk to the Day service worker, does management have ideas. Individual person lead choice giving them all the options. Longer to develop skills
- Individual lead choice, not putting day centres as a last resort. Service users do want these services, other services are always jazzed up as better that attending a day centre is old fashioned and out dated. Group lead activities available for the choice of attending longer than 12 weeks
- I have seen that community connection hasn't worked and it is a way to privatise services by stealth for people with learning disabilities. All people that have lost a service are now either in a privately run equivalent or at home with no meaningful lives at the burden of their carers. Derbyshire county council are guilty of neglect.
- These service users rely on familiarity and continuity, such a big change would be devastating for them. It would also be distressing for members of their family who care for them at home.
- Please, please, please keep the centres open- all of them.
- Please bear in mind that when weather is bad, it is difficult to find things to do in the community without a base. Also, for some people, accessing the community is difficult- either because of physical or sensory/social needs. It feels as if a lot of people with learning disabilities are spending a lot of time in cafes or garden centres to 'pass the time' rather than doing meaningful tasks where they can learn skills. day centres can provide a setting where they can learn and feel useful

- You've neglected us for 2 years now seems covid gave you this excuse to get people out and not let them return. The service users are suffering because of it. Shame on DCC
- would welcome new opportunities for people to be in their own communities.
- These buildings are a community for people they are essential for wellbeing and friendship, staff are trained and are dedicated to doing their best to give everyone an equal opportunity to reach their goals and learn new skills it's also a place for people to feel safe. Take this away you will find people struggling with motivation and getting out take this away and mobility will be lost and physio will go backwards.
- Lobby for increased funding rather than cutting services . It is disgusting and stop privatising services .
- Retain all existing centres/services as an option and choice for all people with learning difficulties/ disabilities and/or autism. Providing safe and enjoyable activities, key worker support, personal care and more intensive/proactive support, as an integral part of wider services for people with learning disabilities/difficulties and/autism and developing a support service to link in with the community connector service.
- Derbyshire county council have always trained their staff in being person centred to include choice and inclusion for individuals they care for, it now seems that service users are not being heard in the closure proposals, service users in residential homes have already lost their service and they have now said that the numbers choosing a day service doesn't warrant a service, if individuals in residential were given a choice to come back we would be back to full capacity prior to covid.
- I strongly disagree with the closures
- People with special needs for these services are valued members of our local communities and should be treated as such
- There already isn't enough good quality services available. This proposal would just make the situation worse still and put vulnerable people at risk
- I understand that day services need to change and the way we support individuals with LD Day services can have a positive impact on individuals if they have the abilities to maintain and develop new skills, build confidence they have a step to gain good relationships and flourish. But staff need to be able to support all individuals with LD this is an issue when there is no leadership or structure to support in our Day service
- Keep them open
- While the list of PVI service providers presented in Appendix 2 of the proposal at first glance appears quite large, it should be recognised that there is significant repetition and significant regional variation, with Areas such as High Peak and Erewash having very few providers. More importantly perhaps, the majority of these providers offer Day Centre provision very similar to that presently offered by DCC. The number of genuine opportunities "to access training, skills and opportunities for
- As long as the services are always available and well staffed and accessible it shouldn't matter how many are available
- I believe they should remain open & money invested to upgrade & modernise

- I am not against the expansion of the community connectors service or the progression model , I believe that this can be implemented in support of a properly funded and fully operational day centre service, with workers in those 7day centres supporting clients with their individual goals and outcomes.
- If DCC close the 8 adult education care centers there will be NO ADULT DAY CENTRES in the Bolsover District and with the extremely poor transport links in Derbyshire it would be impossible to go to alternate centers you have mentioned. Majority of service users have severe learning and disability problems and would find to move to alternate day centers extremely traumatic. DCC have a duty of care to all residents within Derbyshire.
- I think people need the support of the daycentres and the choice of going to the daycentre or finding activities in the community.
- DCC must NOT close these 8 propose day centers for closing. The people using these day Centre have severe learning and personnel disabilities and would find it traumatic if the could no longer attend. It would be impossible for these users to go to alternate Centre because of the extremely poor transport service that we have in Derbyshire. It is about time DCC Members listened to the views of the Derbyshire Electorate.
- The redesign leaves Bolsover District without any Adult Day Centres, and poor public transport links would put users in this area at a disadvantage under the new plans.
- I want to keep all 12 centres open, for them to return to full operation and not become a service of last resort.
- These local amenities are essential for many people in our local communities and should be available as close to home as possible. Transport links are so poor in our area, so our centres should stay open.
- Getting rid of the day centres means we have no day centre service in bolsover District This coupled with poor transport systems is a disaster for bolsover residents
- The clients we support are crying out to go back to their day services. Yet you he council are not letting them. You never fully completed the assessments covid rules that out. Yet you pressed ahead anyway.
- We have not been told of these day centres, they may be used more if people were aware
- If DCC closed these 8 day day centers would be a disgrace because it would leave the Bolsover District with NO ADULT DAY CENTRES. THE RESIDENTS IN THE BOLSOVER DISTRICT PAY COUNCIL TAX LIKE ALL OF DERBYSHIRE AND NEED DAY CENTRES OPEN IN THE BOLSOVER DISTRICT. The Public Transport Links within Derbyshire are Non Existent .
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- If these centres close there will be no Adult Day Centres in the Bolsover District, and there is poor public transport in Derbyshire, making it difficult to get to centres outside the District.
- We have to keep providing these services the private sector is not the answer in this situation. You can judge a society on how it cares for it's most vulnerable, please keep day centres open and improve and expand the service, not cut it and outsource it.
- If they close the 8 centres there will be no Adult Day Centres in the Bolsover District, there is poor public transport in Derbyshire for learning disabled people to be able to reach other places.
- Sometimes redesign is just a money saving exercise with no benefit for the end users.
- If they close the day centers there is no alternative. Do not what will happen to them. There is no alternative other than to stay at home. Which is no good for their mental health of anything.
- Postpone review till 2025 Look at predictions of use alongside existing - ie up and coming usage - local special schools - increasing SEND and EHCP Be transparent with proposals Why Central to Derby? Why not regional centres North, East, South and West of Derbyshire Engage local business for ESG support Inclusive society is important for acceptance
- I understand the need for change. Sometimes But this is a dreadful decision for all the reasons previously noted. I firmly believe that numbers only dropped due to the pandemic and this is now being used as an excuse to close the centres and save money. The garden centre was an amazing, thriving little business and the clients gained so much. I implore you to use compassion and common sense and keep Newhall day centre open
- I don't think it's a redesign, it's a scrapping of a valuable service which should be invested in with community outreach as an adjunct or additional development, You are simply placing burdens on families who need support and removing something of value to disabled young people who are so often isolated and confined to home.
- This would be a great loss to the community and people who use the service. There is currently a trend across local authorities closing their care homes and service for people with learning disabilities. Community based services may be more financially fragile but they impact the clients using the service. Accessing the community is more expensive for them than using the community day centre eg travel cost and impact of the weather.
- As someone who has visited and worked with clients who have been involved with DCC day care and private I do feel the services of DCC are by far the best but I would like to see clients offered the opportunities to choose what they wish to do in a day care setting . I visit a place in Chesterfield called OUR VISION OUR FUTURE , it's not a day care setting but a Safe

place where people with all abilities and disabilities attend 3 times a week .It is led by members (with some support staff .)

- As a parent of a 13 year old child with autism and adhd I worry about his future when he becomes an adult and there is no safety network of school. Please open up more centres, especially in south Derbyshire for SEN children and adults.
- We are a Chesterfield based family. What is available or can be put into place for our area?
- Don't close or reduce these centres.
- This country is being impoverished and disadvantaged by the savage cuts on social and other community services. We are falling below standards maintained by other nations - result foodbanks, people living in the streets and huge impact of covid epidemic because of insidious squeeze in the NHS so that it was too depleted to cope. Mental Health care in the community has been a failure, it too was touted as an improvement. Local govt services such as Registry Offices no longer available 'locally'.
- It's disgusting the garden centre at alderbrook has shut has well.the service users worked in the shop dealer with customers and money.the 11 service users that are at alderbrook it's not the same for them has all there friends are not here it's disgusting needs to get people back in there back to normal
- My friends son has been neglected for 2 years now, I have personally seen him deteriorate dramatically both physically and mentally. He has become more withdrawn and sits indoors watching television all day instead of having a meaningful purpose at the day centre he used to attend
- The Service Users have been neglected for two years, and the Covid 19 pandemic has fell right into Derbyshire County Councils hands. The service users have been declined any type of service for two years, and have been treated like they do not matter, or even exist. This is an absolute disgrace, so very very sad for them all.
- Day centres are a much valued and needed part of our community. I think it's disgusting that they have just been shut to all the clients attended with no explanation. When the clients are asked if they want to come back a majority are saying yes and they are not being listened to!!
- More consultation is needed with the people who access the service The person I support has never been asked what her opinion is and she has been unable to return to Alderbrook . She has not had an explanation why and misses going to the centre a lot . She can't access in the community what she got from the day centre .
- We all deserve to be valued in our lives,especially the most vulnerable
- Please consider using your existing fantastic day service staff as a pool of community based support workers/ PAs for clients who have previously attended day services. They have a huge skills set, and are familiar faces for the clients. A majority of these staff are local people, who may otherwise be unemployed, and unable then to contribute to the economy.
- What an utter disgrace Derbyshire County Council. Shame on you for using Covid to take the opportunity to close the centres.
- Day centres are a valued service if you ask the people who used to attend they offered opportunities for everyone it gave them chance to socialise and learning skills away from home and parents. It is disgusting how you

have discriminated against some people who attended the day centre before. We feel forgotten!

- Why are there cuts to these services? Some clients are being left with no service what so ever when they were getting a lot out of the centre and now have nothing! Why can't they return to the centre they was attending?!
- No day centres in Bolsover DC along with poor transport services will lead to increased hardship for the users in the area, the council needs to reconsider. How is this LEVELLING UP!!!!
- There will be 0 adult day centres in bolsover for people to acces
- Newhall day centre and blooming marvels garden centre has always been a valuable resource for service users and the community. The disruption and removal of this well used facility is unwelcome and would be a cruel move to many vulnerable and disabled people and have a negative impact on many lives! The local community is extremely unhappy about the proposals.
- This would give the person either the learning disability no self worth. Take away the fact for those few hours a day at the day centre they can function like any ordinary person. Away from ridicule,teasing and bullying. Which is so important.
- People with learning disabilities have established friendship groups at these services, these will be lost if the service is closed, typically learning disability people don't have opportunity to meet up with friends on evenings or weekends, closure of services will further isolate this group of individuals. Some people using services have profound multiple and physical disabilities and communication barriers, these people were supported by a familiar staff team whom they had known
- This is all about saving money, you should be ashamed of yourselves.
- Unfair to carers and people that attend the service.
- No body seems to be listening to the people that use the service. It has already been decided by the council - people are limited who attend, the services attached to the service has been closed. (Blooming Marvels). This has been confirmed by the signs being taped up. A councillor as actually seen the signs but hasn't done anything about it so obviously its not important enough for him to represent the vulnerable adults in the community
- The Council are not listening to the people that are affected. It doesn't seem like a consultation it seems like it has already been decided and it is just a paper exercise. Face to face meetings are limited to who can attend. The only people who can attend are the people that actually physically attend the service at present. Some of these meetings have more Derbyshire County Council staff attending than people who are attending the consultation.
- These changes affect some of the most vulnerable people in society. Work needs to be done to improve the subscription to these services, not reducing them. My son has a diagnosis of ASD, ADHD and social anxiety. He is 18 and is currently in the last term at college. He does not have the skills set to go straight into employment, but not one careers advisor, tutor or CAMHS worker has been able to suggest alternative provision, leaving us to do the research for ourselves.

- Learning disability services are under staff as Derbyshire doesn't pay their workers well
- It is sad and it is because savings have to be made. We all know this.
- Not everyone can access care in the community provided by organisations where the turn over of carers is so great and those with greater needs miss out. As a parent who received direct payments that went unspent because organisations could not meet my son's 2:1 needs and yet I was left to cope alone. Places and specialist carers are needed. My son's overnight council run respite was a brilliant just no daytime support available. Yet I hear even that centre no longer provides the care my son receives
- This should be a DCC provided service funded by Central Government using our employees and not making our experts in the field redundant. If Central Government is under-funding take the matter up with them.
- As a Parent of a service user, I cannot see any benefit in closing these centres. The council has provided an excellent service to all its users in the past and I don't think that there is anything in the community to match this. The additional costs and burden of out of area transport seem to be a waste of funds. The council needs to keep these services in house to maintain the standards with regard to staff training, building suitability, medical and welfare requirements.
- Possibly have some activities on in day centres to include residents and general members of the public. I know from attending myself to Newhall centre how much everyone enjoys this. Has regards to my local Newhall centre the garden centre was appreciated by people in local area and gave encouragement to service users and the care workers there do a fantastic hard job with smiles on their faces.
- If you close the 8 Centres there will be no adult day centres in Bolsover district which will be disgusting as these are used by our most vulnerable. Poor public transport makes the situation even worse.
- I've worked in the field of learning disabilities for over 25 years. I'm disgusting with the council's wanting to close these services. They should put more money in, not close them!!!
- Dispersing support in to local communities could benefit the communities as well as improve the service for those who need it. However it is important to ensure that the level of support is maintained. Who is doing an audit to ensure service level does not drop as a result of reforms?
- People want to go back to the Newhall center
- This redesign creates additional demand for PA's and other support workers (eg. from agencies). This sector is already over-stretched. Please make full use of retaining Alderbrook to create a vibrant, first class centre for all those who wish to use it/return.
- I think some attendances will have dropped temporarily because of coronavirus. We have been shielding to some degree for over 2 years now. It is likely to pick up again. Once a service is gone, it's gone. Please also see answer to Q5 - strongly feel this. First, this council came for the vulnerable and less well off elderly with the closure of homes, now they are coming for the vulnerable learning disabled and autistic. Shame on all involved.

- I have witnessed first-hand the stress that bringing up a child/children with learning disabilities places on a family, often leading to family break-ups, so placing all the stress on one individual. I believe these centres are needed to provide ongoing support to these users and families, which in turn will pay back by helping to prevent future issues with increased need for care, and mental health issues for carers.
- Leave it as it is.
- In summary, before you begin integration, you have to address the very very poor community services and community cohesion in current existence, as well as the failure of the so-called disability employment services, (no doubt a large factor in why a nationwide survey where Derbyshire came out in a poll as being the most unhappy place to live in across the country) and you need to improve substantially the community inclusion of all existing community groups and work to prevent ongoing discrimination
- We believe it is an absolute disgrace what Derbyshire County Council are proposing. They obviously just want to save money and have no regards for people with a learning disability.
- Stop taking away from those who need these day centres the most, it is always those who are truly in need especially those with additional needs that have to suffer the consequences of cut backs. Why take away a system that works well and has done for many years, some of the service users may well be able to access the community and thrive in that environment but others will not for many reasons, this isn't just going to affect those who currently use day centres
- As a result of cuts to 1:1 support hours, people with criminal convictions wearing electronic tags currently have more freedom than people with learning disabilities as they do not have the support they need to go out. I have worked in social care for nearly 10 years and watched it get worse and worse. This to me, is nothing more than another step in the wrong direction. I strongly urge the people making this decision to put themselves in the shoes of people with learning disabilities
- I don't think this survey is designed or written in a way that works for service users. It's off-putting. It's also a bit half hearted in the questions asked.
- Day centres provide an invaluable support for people with learning disabilities or autism and respite for their families which would be an enormous loss to the community if 8 are closed. The activities offered cannot be replicated by purely community based support. Many service users would not be able to travel to the remaining open centres. There is no evidence that demand is low. Users have not returned following covid due to them being 'reassessed' but they have simply not had the opportunity
- If you could see the affect that closure of the day care centres in Covid had, first hand, like I did, then You would have to be an extremely cruel person to go through with discontinuing them. These places literally saved lives. There's no way that your 'community connector' approach would be even 50% as effective at bringing these people the quality of life they deserve. I've seen it first hand
- Derbyshire County Council should be proud of the service it has always offered people with a learning disability or autism. I strongly believe that all

12 day centres should stay open and return to full operation. I believe this will give service users across Derbyshire the opportunity to have a DCC day centre in their local area as one of the options they can choose when deciding where they would like to meet their individual goals and outcomes.
Ha

- I feel there needs to be a balance retained between individual support and the social aspect of going to a Day Centre and the benefits that brings of mixing with friends, staff and the activities involved. Also I am concerned that the scale of regularly providing the level of Community Connector individualised support to so many people with such varying requirements/expectations will mean the programme underachieves and is fragmented.
- Leave them alone. The legalities of this whole consultation is being questioned on many levels
- Open up & keep open the day centre's
- It's good for their mental health well being to function in every day life
- The Community Connector service needs to be longer than 12 weeks to build up users confidence and understanding.
- I feel that the consultation is bias, focussing on the positives of closures, without identifying the great work achieved in the day centres over the county. Much of the information given throughout the process has been incorrect or misleading. This has had a negative impact for staff and clients.
- Because there is no support after the 12 weeks and people are left doing nothing
- I do agree but not at the detriment of those people who already have a service from the day services, and are happy with it.
- Is a 12 week programme realistic for people with learning disabilities? Some with support of one day per week? From colleagues that have done Connecting work they have no faith in the service and says it does not work. The clients have no support afterwards.
- It tackles loneliness
- I don't want one
- keep the day centres
- The community connectors are time limited I understand , so 6-12 weeks. This would be beneficial if there were more and they could spend longer with the individuals. People with a learning disability would often take longer to master something or have enough confidence to carry on once the community connectors have left,
- A day centre service is one which is vital for socialisation with friends meaning people with learning difficulties can stay in their family homes. Their closure means that many families will not be able to cope with living together anymore and social care will be more busy. Also, staff have been neglected massively
- Everything that they have tried to sort out for me (so far) has either fallen through or I didn't like
- I think the centres should remain open but there should also be more Community Connectors to connect with people on the autistic spectrum who do not attend the centres! The autistic spectrum is a wide spectrum

- Agree provided there are sufficient and it is not used as a cost cutting measure. If the existing centres identified as recommended to close do close then more trained staff will be needed to cover any need not them catered for.
- not familiar with this service but am concerned about the closure of the garden centre, which is a wonderful resource in the area, a great place to go, very friendly and can't be expensive to run, there must be a way to keep it going
- Because you are proposing to close the garden centre at Alderbrook, where people learn specific skills, meet their friends, know the supervisors and the location, and get to carry out satisfying and useful tasks in a healthy environment. Having experience of how the County Council treats people with disabilities, this is a stealth method to reduce support out of the public eye, as well as giving the garden centre attendees a less valuable experience.
- As someone who has worked in two DCC day centres they are out dated and the staff are not bothered about the clients just themselves having an easy job
- Because it can help improve autistic experiences in the community which is important so they can integrate into wider society and not feel excluded or feel they are isolated. To have more independence. It is really important to have connection with wider community and society
- Our son X has Down's Syndrome and would only be happy going to a day centre and mixing with people who have similar disabilities as he has done for over 30 year.
- because the community connectors support people for just a few weeks - some people need support all of the time
- Because some people still want a building based service and be supported by DCC staff whom have been looking after them for years and be in a place where they can be with their friends with like minds ... iwhere have peoples choice and control gone
- some of the people that I know who have ASD and Learning Disabilities, would really need that extra support to adapt to the change
- Too little too late. 2 years with nothing. How much longer before this team gets up and running. People have been coming to the day centre for over 30 years, people with disabilities should have the choice and control of what they want to do and its being taken away, good old Care Act fails again.
- Good for social skills
- I dont want to leave whitemoor
- If this was to happen, the users and their families would need a lot of support to understand and come to terms with losing their friends, routines, staff and that it isn't their fault and that it should be seen as a good thing
- someone may be able to help me to do interesting things that I cant organise myself
- My son was diagnosed as autistic five years ago in his early thirties. Support is negligible.
- As someone on the autistic spectrum my grandson would benefit from help to integrate more delivered by someone with specific training in working with someone with autism.

- Please see my previous answer. These questions are tendentious to try to give you excuses to make cuts.
- Not too sure what support service teams do
- Our son is very set in his ways he does not like any changes to his routine. He is now older in age (53). He has much less confidence as he grows older.
- because they will not continue to support me all of the time
- These are vital services for people with learning disabilities. There are not alternatives available in The community
- No day centre in the South if it shuts
- The existing day services, provide valuable respite for both the people attending and the family/carers. They support social connections and friendships, which are essential for Mental wellbeing. They give people a reason to get up and motivated for the day ahead. How will they be supported to maintain their local friendships, once the day services have gone, not everyone is able to use phones, social media etc. family may also not have the time, transport and skills to support the person
- We are the only Day Centre in the South, with 58 clients on our books. We have one of the most highest numbers of clients using the Day Centre over the county.
- Breaks social relationships
- I want to stay at whitemoor
- I think the day centres provide an excellent service and a wide range of activities. where would all the dedicated staff go? People can meet their friends, have a safe and secure space to go to which is predictable and not so scary or anxiety provoking as going out into communitiy facilities on their own It will be along distance for some to travel who need a day service in only 4 buildings
- I went to my day centre as soon as I left my special school and was happy there and liked my routine - now everything has changed and not for the better
- The problem is all round lack of funding.
- If identified need is significantly reduced and current users can be easily accommodated near where they live with free transport provided then a sensible progressive closure programme may be the best economic way forward.
- Carers have a difficult time as it is. Keeping day centres open will give them some respite.
- The degree of support you provide for people with disabilities is already poor.
- As someone who has worked in two DCC day centres they are out dated and the staff are not bothered about the clients just themselves having an easy job
- As this means more trained staff can be targetted and service arent thinly spread but more connected. Also, with the other proposals, there is a hope that individuals may have less need for day services as they are more integrated into society
- They all want to be kept open as there is a great need for them as a lot of vulnerable people of all ages are dependent upon them.

- we need all of the centres - I am not allowed to go to Outlook anymore. Nobody has assessed my needs as I need help with personal care and community connectors are not allowed to do that
- Because we would lose our jobs and all our clients who have been stuck at home for 2 years from having a full time service would not be able to choose to go to the centre at newhall
- Primary care staff get in touch with me to ask how to support the person with Learning disabilities with low mood, due to loss of their day service and friendships
- I would loose the job which used to be so rewarding and one that I wanted to do for the rest of my working life. Promoting choice & control, offering a safe, enjoyable, inclusive, social environment which our clients loved.
- Service users have been using these facilities for years and many enjoyed going there
- I love whitemoor
- I do not like things to change I like things to remain the same. I can understand things better when I have a routine. I like familiar places, people and things to do
- resources are already stretched. Any reduction of support would have a knock-on effect on all autistic support provision
- Neither good nor bad as not used at present.
- It isn't just about my family .This is for the community and carers.
- all these centres are important to their respective areas, users and families, Alderbrook is closest geographically to me and I see the benefits every day in Chinley
- We know and love the garden centre, plus we have empathy for other families with disabled relatives.
- My wife May need to find a job but she agrees with the changes
- not got any connection to them
- There would be much less choice for the disable and it be a great worry for their mums and dads and carers.
- am I sad as I have nowhere to go now. I miss my friends. I was able to access physio and mental health therapy classess - see my social worker and have my weight monitored
- We dont have suitable alternatives and the Id community has suffered enough loss of care and services over the years
- For a service in the south of the county without the lengthy time to travel maybe not all 12 to remain open, but keep one in each locality open and accessible, people should be given an option of what they want to do, but don't underestimate the value of the Day Centres, when used correctly, and staffed with the right people.
- Where there are more than one centre in different areas I understand that closures would be finacially beneficial. However there is only one DCC centre in the South providing a centre with 58 clients using it before closures. This has one of the highest client bases of all DCC centres. They are also cheaper than the ones some clients have moved to which is not cost effective.
- Job losses and the service users
- I want to stay at whitemoor

- Structure and routine are very important as are friendships which may have been built up for many years. People with a learning disability or autism don't have many friends so trying to integrate into a community setting may be difficult. They may also not understand why they suddenly can't go to the place they have been attending for so long especially the no verbal autistic people. I think they would need to be out all day not just attend a couple of groups. What will they do in between
- all the people that use the day centres both now and before Covid would be happy to carry on their lives in the same way that they are used to. Most of them do not like too many changes. They like a regular routine and to know 'what's what'. Little changes now and then are good for us - but not ones that change our lives altogether.
- Provided everyone can be accommodated for the times they need, at another centre nearby and free transport can be provided that would be okay.
- Because these places are needed. As previously mentioned. Buildings need to be maintained and kept in good order. I don't agree with running down these buildings as has happened in many cases. Like the Care Homes. It's a very underhand way of carrying on.
- Because they provide more local options, more varied options, and as said before, you don't provide enough support as it is. As usual, you're targeting the most vulnerable who are also the most hidden from society as a whole.
- If the centres aren't full it's wasting tax payers money to keep them open when they can be merged
- im not sure
- The day centres should remain open as there still many disabled people who depend on them and it would be too far for many to travel.
- i ticked the box but you are tricking me. You said in 2019 I could go back to the day centre but since Covid I have not been allowed
- In the past Newhall day centre offered a wider range of activities, it had its own transport which allowed the centre to take service user out into the community to experience different activities i.e. bowling, going out in the community shopping etc, it also had art classes, sports i.e. snooker, rebound physio therapy. Newhall day centre, also ran a very successful garden centre 'Blooming Marvels', which was run by service users, and was open to the public, which we ourselves used as did many local people, and is constantly being asked when it will reopen. We have seen all these activities stopped or access removed at the day centre over the past few years, which has made the day centre less appealing to some of the service users.
- Whilst attending Newhall Day Centre our son received rebound therapy and physio therapy which forms part of his care package. what provision is DCC making to cover these activities.
- Newhall day centre was a good hub for the following services to visit:- -
Speech & language therapy would visit the day centre to discuss concerns with ourselves and his key worker-The adult care doctor from Derby Hospital, Dr X carried out her visits in recent years at the day centre which made it easier for our son and ourselves.-Wheelchair services would visit to carry out reviews and repairs.

- Why was the garden centre at Newhall Day Centre closed with the loss of hundred of pounds worth of stock it seemed counterproductive to reopen and start to trade after the lock downs and then close again and waste all the stock. Would it not been better to stay open, advertise more in local free publication and make a profit on the stock they had brought.
- Have DCC looked into turning Day Centres at Newhall, Alderbrook, Ashbourne (Outlying day centres) into community hubs and bring in other services into the buildings? We can only speak about the Newhall Centre which is a large building, but with some alteration could house other services as well as day care. It also had a thriving garden centre for many years. Also could these building be opened up in the evening to other groups to bring in additional revenue
- From a carers prospective the day centre provides us with a small respite through the week to allow us to carry out normal day to day activities, knowing that he is in a safe environment and looked after by well trained and friendly staff. If the day centre was to close this would place an additional work load the cares/parents, to manage the access of the alternative service. As you are aware looking after someone with complex needs is a 24/7 x 365 job so the additional work load hardly seems fair on carers/parents.
- I would be interested to know the make-up of this Cabinet e.g. who, how many, your working experience and your experience of living with adults with severe learning disabilities. Also, the cost of this so-called consultation. You say that your main aim is to 'move away from traditional building-based day services in favour of offering alternative opportunities in the community'. This all sounds very good in theory. In practice these alternative opportunities are ad-hoc (especially since covid) and will only suit a minority. They would also be difficult to monitor and would not offer proper safe-guarding procedures, which could lead to vulnerable people put at risk. The current services you are planning to close however are, or should I say were established, run by the Council and so therefore would have to adhere to stringent rules and regulations. By their very nature they were offering varied activities to suit varied abilities, work experience, social interaction and relationship building, education and learning, the very things you are pertaining to offer with these changes. When you have a child with any form of disability, be it learning, physical and in many cases both, it is not just about the child, it is also about respite for siblings and parents/carers. It is about where you live and what is available nearby, since it is the parent who has to transport them there. It is vital then that there are enough services county-wide to aid this. Like everyone in this situation I can only speak directly about the services that my family have accessed in the past. After attending Delves Special School from 6 – 16, my daughter transferred to Alfreton Park Community school until she was 19. She then went to Chesterfield College for 2 years with a further year at Broomfield. At no point did we receive help from Social Services organising this. The spadework was all done by us – visiting there, putting in step by step approaches to settle her, since, as anyone with experience of this can tell you, CHANGE is TRAUMATIC. (As an example, when we visited Ilkeston College, we couldn't get her to enter the building and had to sit with a 22 year-old bawling her eyes out in the car.)Reaching the end of College time

was a difficult phase as we needed to try and find somewhere else. A parent from Chesterfield told me about a private Day Centre, so after due preparations, my daughter has been attending there and loving it. However, this entailed a 30 mile round trip twice daily for us to take her there. Due to constant roadworks, some journeys were taking us nearly two hours each way. We were exhausted! I looked then at Parkwood Day Centre which was closer to where we lived then. With excellent staff support, my daughter was offered short taster sessions until gradually she came to enjoy being there and was doing worthwhile activities – art, pottery and music. We moved house to be half-way between the two for ease of transport and just when we thought we had the foreseeable future sorted, covid hit. Parkwood closed its doors to my daughter and has never reopened to her, in spite of requests from me. If anyone is actually reading my letter, it might be worth your while at this point to look on the Parkwood Day Centre website for there you can see a wonderful selection of photos, of the Centre itself which is in good repair with a sports/dining hall, Changing Places facility, lots of large rooms like the pottery, plenty of smaller rooms like the Sensory room and a beautiful garden with greenhouses in which plants were grown and sold to the public. There was a Cafe used and managed by staff and clients also once open to the public. In town now shut down is a Carwash. Covid was used as an excuse to shut down all of these things and the saddest part of this is that it is still being used as an excuse not to reopen for most of its former clients. I have met a few of Parkwood's former clients who have been encouraged to go elsewhere (in the private sector) and each one voiced their sadness. As previously said, I cannot speak for the other centres. Nor can I speak for the few able ones who could benefit from a volunteering opportunity, subject to support being provided which is costly. And thereby hangs the matter. COST!! I don't know what your budget is. Certainly closing Day Centres without a proper feasibility study (not based on current attendance figures but pre-covid) is not cost-efficient. Traditional building-based services running to their true potential should be offered in addition to alternative opportunities for those able to access them. Enlarging the team of Community Connectors and creating a new Support Service is not the answer. Do you actually know what these people are paid good salaries to do? They either spend their time working from home, are on annual/sick leave or visit your house for two hours, a cup of tea and a nice chat. Close these Day Centres down and they will never reopen. What a waste of taxpayers' money! The private sector cannot cater properly for people with multiple needs and will only operate when making a profit. No one approach fits all. Choice is important. You can't choose what no longer exists. These are my opinions based on experience both in having children with special needs and from working in Education for nearly 40 years. Yes, change can be good and you should always be open to fresh ideas, but think long and hard before you decide to 'play' with the lives of vulnerable people. Don't mend what isn't broken. Don't throw money in the wrong direction. Finally, may I remind you, you have a duty of care, which must be foremost at the heart of any decisions taken.

- I was at the consultation meeting at Strutts Community Centre in Belper on Tuesday morning and although I was able to make a comment I have thought of something else which I want to bring to your attention. Should

Whitemore Day Centre close (God forbid) and my daughter has to go to Parkwood, I am very concerned that there would be a lot of extra people using the service and consequently she will get less time there and it will be too noisy and busy for her unison

- .At present she gets three days at Whitemore and that time is so precious to her and to us.We would love her to have four days or more. I worry this will not be possible at Parkwood.
- 15 years ago I retired from working at Whitemoor. I had worked there for over 12 years. Before that, as a qualified Social Worker, I had worked for Derbyshire Social Services training Social Work students, supervising their practise in the various settings in which they worked. After years of working as a supervisor I decided I would like to do some hands on caring myself, and knowing Derbyshire Social Services establishments quite well I chose to work at the Whitemoor Centre - a lovely light, modern purpose built building with a wonderful central dining room with huge windows and atrium, and lots of smaller separate rooms all around the central meeting area, and pleasant grounds surrounding the building, as well as greenhouses .I loved working here, and not just because of the physical environment. We all loved it, service users and staff alike. We had a great time together, motivating each other, working in small groups, doing a huge number of activities, both at the centre and out and about - art, drama, yoga, gardening, walking, horse riding, bus trips, picnics, swimming- to name but a few .I cannot believe this wonderful facility is threatened with closure. Carers working with individuals in their own homes will not give people access to the same opportunities to get out and experience a different environment, to make friends, and choose between a huge variety of activities. It will be so much harder for people and their carers alike to motivate themselves and each other. If day centres are closed WE ARE CLOSING DOWN CHOICES for people. (Anyone can still choose to stay at home).
- I have read the page from the hyper-link below regarding this Consultation. It is not clear on that page how to respond with my views on this consultation (sorry if I've missed that bit?) hence me emailing you direct. On behalf of users and the local community that support the Newhall Centre not a single person has contacted to me to say it should close .Indeed the opposite is the case. We are so proud of the good work and community spirit engendered at this unit. It would be a disgrace to close it .There may well be a cohort of younger potential users coming forward that might prefer an alternative service but the existing cohort (and their families and friends) value this centre very much and would be devastated if it were to close. I hope my views and views of my Constituents can be taken on board when the final decision is made, thank you.
- Regarding the recent face to face meetings and the online consultation meetings with carers and clients , there have been a lot of discussions shared by the family carers network. Apparently we carers have been given conflicting / contradicting information :Some family carers were told that this proposal is most certainly NOT about the numbers of attendees, but about the state of the individual BUILDINGS, their condition and any money needed to be spent on them for repairs and upkeep.!! Others were told that it is all about numbers !!All of us were told there is no waiting list. There are

clients who have asked to attend Day Centres over the last few years only to be told there are no spaces available. Yet another untruth, it's just more staff will be needed. But they were not even referred, (deliberately) You have chosen not to mention people in transition, and clients who are still waiting to be ALLOWED back. As well as those in supported living, STILL waiting to be assessed. Some family members became emotional for various reasons at the meetings. Linda said she would look into THEIR specific cases to pacify them. Everyone should have their case looked at. We are all emotional and passionate about our individual Day Centre. The "Goals and Achievements" are being used to restrict some clients return. One client was due to go back to Whitemoor, (as his assessment recommended), BUT he's now been told he needs to be reassessed and his G and A reviewed.. More delay tactics. It would have been far simpler and cheaper to have just ASKED each person individually, what service they would like. Choice is supposed to be what this Redesign of the day services is all about, isn't it ?? For those choosing alternatives great . For those choosing day centres you continue to move the goalposts. CRITERIA, GOALS AND ACHIEVEMENTS, ASSESSMENTS AND COVID are all being used as excuses to refuse people access. People are having to continually jump through hoops and the obstacles you put in place. You as a council decided 4 years ago that your agenda was to close day centres Despite the fierce opposition at the last consultation and this one, you are determined to achieve this at any cost and without any consideration to the people at the heart of all this, you have totally lost sight of them and their complexities. The council has a moral responsibility to provide the best services for the most vulnerable in society, not make the services you provide unsuitable or unavailable. This consultation is hanging over us for another 3 months while you all go on your holidays... Thanks. .You claim that you are listening to us.. If this is true then you have heard us and will not close the centres. Families claim that this is simply a box ticking exercise.. If this is true you will have achieved your goal.

- Further to the consultation meeting on 10th May, we would like to make the following comments. ONE HOUR was clearly not long enough for the 30 attendees to ask all their questions. A lot of family carers were angry that they did not have time to discuss their concerns.(the definition of consultation is: Discussion) Clearly a deliberate ploy!!You mentioned the possibility of having a 7 day service at the day centres. Is this still an option ? If so is it an option for all 12 centres OR only the 4 centres you want to retain? You said that people could have their currently limited 2 days a week increased to 3 ,4, or 5, once covid restrictions are lifted. I personally asked LISA last September ,if my son could eventually have his 5 days back. She told me NO!! Who is correct? You must have got the clear message from the all the passionate statements made by the families of the Whitemoor clients. Our loved ones cannot cope with change. The overwhelming fear amongst us all , is the DISTRESS this will cause them, and the fallout from that ,which we have to manage not you.
- I am a mother of two adult sons with learning disabilities who used to attend Alderbrook day entre before the pandemic hit. Both my sons are in supported living. One son only has 2 hours a week of one to support. I know social care is looking for other ways to support them in the community and

independent organisations. This looks good on paper but achieving this is another thing. There is only Bright Opportunities in Buxton. It's not enough. I feel Alderbrook supported my sons well to give them a sense of purpose in life skills and social skills .I know they both want to go back to having some purpose in life. Please keep Alderbrook open for all that need it now and in the future. Thank you for reading this

- We are carers for the above (parents) & this email is in response to your consultation letter dated 22nd March 2022. Some background; # is a permanent resident @ ##, & to give you some indication of her disabilities she has been registered under a "Deprivation of Liberty" authorisation. Consequently she requires a high level of "1 to 1" care & attention. Until the onset of Covid (Mar 20) she was a regular attendee @ Whitemoor day centre & greatly enjoyed the opportunity of a social life beyond the scope of her residential home; in particular another network of contacts & involvement in activities, swimming, walking groups, handicraft exercises .We were expecting that Whitemoor would resume in the wake of a less Covid environment & are naturally disappointed the Whitemoor will probably close. We are aware that you are looking @ a number of options & would stress we are anxious to see how the benefits she gained @ Whitemoor are replaced. We will complete the questionnaire & join one of the virtual meetings,
- We know and appreciate that the last two years have been exceptionally challenging for all and in the context of our work for carers in particular. Health and Social Care services have been stretched and continue to face difficulties as do all family carers across the board. The purpose of this statement though is to draw attention to some of the particular obstacles and stresses which continue to face family carers of people who have learning disability and Autism. Family carers in this field more often or not have that role for life. It is not a role that is gained through accident or illness. The stimulation, social contact, security and change of scenery that was afforded people with learning difficulties through their regular and previously long-term attendance at DCC Day Centres was stopped abruptly two years ago when the first lock-down occurred. It has only resumed partially since then, fairly recently, for some of the people who had gone to centres five days a week. They are now offered on a much reduced service. Three of the centres have closed all together due to redeployment of day centre staff. Very recent proposals, if accepted, will mean that some centres close to people with learning disabilities permanently. All this has been and continues to be distressful for people who are missing their friends and their routines and lives outside the family home. Carers have borne the brunt of their family members' distress now for over two years as well as having the continuous task of caring at home, without, it would appear, significant relief. The stress of full-time care 24/7 means that carers have been at breaking point or close to it for quite a while. Family carers are an immense resource for any local authority and yet many carers feel that they are not offered the necessary relief from their essential role. Respite from their role is essential and yet is not evident. It is clear from our contact with and feedback from carers of people with learning disability that many of them feel they are not considered sufficiently in strategic planning of Day Care and Short-Break relief services. For the best outcomes for people with

learning disabilities and also for their carers it is essential that carers have representation in such planning. Without it the Lived Experience of carers is missed and plans are made that leave out essential elements for successful delivery of services .From January – July 2021 there was a regular on-line meeting between DCC and Carers, facilitated by DCA. This ended due to DCC feeling they wished to consult with a wider group of carers in order to obtain more varied views about ways forward with regard to support for people with learning disabilities during the day/evenings and weekends. The on-line learning disability group DCA has facilitated fortnightly over the past twelve months has now grown to between twenty and twenty five regular members. That combined with contact between other carers and our Carer Support Workers leads us to the conclusion that many carers are feeling dissatisfied currently with what they perceive as DCC's plans for the future. This suggests to us that there is an urgent need for co-production between carers and Adult Social Care strategic planners. Representatives of DCA's on-line group could be reinstated in this capacity or a new group sought and facilitated by us. Either way it is our view that carers who are at the sharp end of day to day care must be offered the opportunity to be involved not only in consultation but in shaping the future of services to their loved ones and themselves.

- Thank you for the response , I did wonder if it was due to Parkwood being gifted to the council so they are not able to sell this on .
- I looked round here when my son first started to use day services and really for a wheelchair user with multiple disability and being non verbal was not the place for him , he was un able to use his gate trainer to aid him with standing and walking . Where as when I went to white Moor it has more of a warmth and more caring atmosphere , like joining and extended family , my so had some trouble with the change from collage to day services but they work with him and me in a very caring way and never gave up .he went to hydrotherapy, from there till the council with drew this, whitemoor go above and beyond to help. They have been limited to what they can do since covid which is such a shame ie gardening , cooking. The kitchen has still not reopened wher if this is just a proposal then the centre should know be able to offer its full potential. I'm very worried for my son is this closes as his safety blanket will be pulled from under him. transport was not reinstated after civud he went fun day to whitemoor and had a taxi each day .These people are not just numbers they need to be treated with respect and the decency they deserve. On his return after nearly 2 year of close I was made to feel from the people who do the checks for them to return that I was putting him in danger of contracting g the viruses if he return , People should not make a parent feel so low like they did to me , it can be a struggle , as for everyone s mental health the council is just not bothered.
- UNISON is the UK's largest union, serving more than 1.3 million members. We represent full-time and part-time staff who provide public services, although they may be employed in both the public and private sectors. We represent members across Derbyshire County and work closely with members and communities. Whilst the redesign of day services for adults with a learning disability and or who are autistic, is at the public consultation stage, and no final decision is yet made staff and our members have obviously been concerned by the announcements that the closure of their

workplaces is being consulted on. What has been incredible for us to hear, although we are unsurprised, is that our members first concern was for the safety and support network for service users. Everyone we have spoken to have those service users as the first thought on their mind. The provision of this public service is vital to the people of Derbyshire. It has a strong and committed workforce who want the best for their client's. They want to see the service grow not diminish. A key driver of the recent and future legislative changes in adult social care is to give choice. Removal of the 8 of the 12 centres removes choice. It removes lifelines in some instances, breaks up established friendships which independence and "a best life" concept. UNISON has spent the consultation period talking to staff, service users and their families and the public about these proposed closures and a key theme presented to us was removal of choice. UNISON strongly disagrees with the proposal to close 8 out of 12 of the centres and believes all 12 should remain open. Day centre access should be a choice UNISON Regional Centre and not a service of last resort. There is no reason why many of the additional offerings referenced in the cabinet paper of 10th March 2022, cannot be offered through the current day centre provision. There is no consideration in the papers with regards to providing the progression and community-based model out of the day centres. There appears to have been no consultation with staff on their ideas for the service and how to achieve the best for those needing access. Many of the attached offerings at the centres, such as garden centre provision has been closed and the council have not reinstated the services the centres were offering pre-covid so any look at demand must take that into consideration. It is also apparent to us, and a feeling shared by many that the diminishing of the service and closure of these elements are simply designed to make it easier to fulfil the Option 1 proposal in the consultation. The Cabinet paper states "that two thirds of people who historically attended a Derbyshire County Council (DCC) day centre have chosen completely, or in part, alternative opportunities and activities – moving away from a DCC building-based traditional service. We have very little demand for a building-based service for new people coming into Adult Care such as through transition from Children's Services to Adult's Services. Currently there is no waiting list for new people to attend the day centres, although we do recognise that we have people currently attending who would wish to increase their number of days. Young people and their families want to be included in communities, live as independent a life as possible and seek employment opportunities. We are confident that we can support people to fulfil their aspirations and be active participants in their communities with the following model of working. We know that for some people with complex needs a building-based service needs to be part of their care and support plan" UNISON would suggest that this paragraph is misleading, and the highlighted word "chosen" is not quite accurate. The feedback we have been given is that this was not choice. It was a forced position, because when Covid hit the day centre provision was closed. In fact, it has never fully re-opened and many report to us that Covid restrictions remain in place, kitchens remain closed, and areas are still being told to work at a reduced capacity. There appears to be no modelling of what service demand would be if pre covid allocations and capacity allowances were

implemented. Many felt the criteria for access had changed so much, that it was not a lack of demand that was the issue, but a lack of day centre provision being offered as a choice and so many were not being offered this as an option or refused access. We are advised that people would access many more days if they were allowed but they were not. The cabinet papers admit this point. Closing some of the centres (who all offer different services and many different types of need) will mean less access for clients not more. One comment made to UNISON was that families have been told to accept what they get or get nothing. Staff at the day centres may be able to carry out the goals and outcomes models using the day centres as the central hub. Community Connectors could work with the day centres to maximise the provision offered rather than offer short term 12-week services. We are told that many of the alternatives offered are not suitable and after the 12 weeks people feel lost. The assessment criteria is not working. People feel let down Client's and carers have told us they feel lied to. That they have had no respite for 2.5 years as respite care is refused. UNISON has seen no evidence that outcomes and life chances have improved or will improve with the removal of these centres and only hear negative results. We have not spoken to anyone who has been in favour of the closures. Some of the client's have been at the centres you propose to close for more than 20 years. The cabinet paper suggests 139 people accessed these day centres in March 2022. Many of those are on a reduced offering and would like access to more days. Prior to Covid the number of people accessing was closer to 600. The pre covid numbers were steady and had been for three years, some had increased and there had been no obvious decline. Covid may have shut the centres and forced people to look elsewhere for support, but Covid should not be used as an excuse for suggesting there is no demand and Derbyshire County Council's choices to not fully re-open the provision means that people have not been given a choice to come back. Some people may now be accessing a service elsewhere but there is no evidence that UNISON has seen that these people have been asked whether they would like to re-access the Council run service. Many who were forced to go elsewhere are now paying significantly for the provision and struggling to do so. It is our understanding that anyone in supported living has been refused access to the day centres. This is wrong. This would also impact demand. The demand is there, but the assessment criteria stops people being eligible. The previous decisions made around this are not working for the people of Derbyshire. There was a strong feeling that the additional and potential long travel time to alternative provision causes issues for those with incontinency or other health issues, with this infringing on the client's well-being and human rights. The increased impact on the community transport sector and the cost consequences to other services is not at all measured by the proposals or the cabinet paper. We heard from one family who live in Swadlincote and were told that they could attend a gardening group in Hardwick Hall on the other side of Derbyshire. This individual is only given three hours of paid P.A work in their budget, by the time they would arrive, they would have to come back. We have heard stories of fear for the safety of some former clients who are now seen wandering around, at risk of financial abuse, increased isolation, and cuckooing. Maintaining care services as part of the

Council offered provision is crucial. A failure to do so is simply a cut to Council services. Putting the service out in this way to the private and voluntary sector when the needs of residents can be met by the skilled and experienced staff at Derbyshire who have worked tirelessly to help clients live their best life is a kick in the teeth for social care. There should be no profit in care. Whilst the decision is pending staff are anxious and confused, have hundreds of questions and fear for their future should the centres close. Staff are rightly concerned about what happens if the decision to close is made. They want job security and protection. When Derbyshire County Council closed these services during covid, many of the staff as requested were re-deployed into HOP's and other areas. They continued to work throughout the pandemic, many in roles they were unsure of, didn't feel trained for and on some occasions with a significant impact on their own health and wellbeing. They are desperate for service provision to return as are so many of the people we have spoken to in the community. On the consultation itself we have received feedback that people do not believe the consultation is fair. That the questions posed are not posed well and heavily lean to supporting option 1. People have advised that the consultation has not been publicised to the wider public, none of the details around who to contact if you cannot complete it online are on the website link and no consideration has been given to those who might need the service in the future. Papers copies of the consultation to our knowledge have not been placed in local libraries for example. All consultation meetings have been held online and not in person and the council has held no open meetings where the contents of the consultation could be discussed, or where questions could be answered. Because many disagree with the contents of the cabinet paper, they feel the consultation is misleading and is not transparent. A distinct lack of trust has been evident throughout the conversations. Other relevant questions that will require answers. 1. How has the COVID-19 pandemic affected the drop off in the use of day services? 2. What other impacts has this drop in the use of day services by service users had i.e. ,increased contact with other parts of the state, increase care burden on their carers? 3. Why is there no demand from through transition from Children's Services to Adult's Services, what steps has the Authority taken to reduce the need for day services for those affected by the transition from Children's to Adult's Services? 4. How will the proposed plan accommodate those that want to increase their number of days accessing the day services? 5. What are the long-term plans for the 4 remaining day centres? 6. How will Dynamic Commissioning work in practice, what are the lead times on requests from service users to getting access to services? 7. What impact would the closure of day services have on staff's jobs in these centres? 8. How will staff be consulted with other than through the public consultation? We have had reports of staff being warned off responding, told not to engage in any discussion and being made to feel like they have no say. They do and they have every right to respond to the consultation as residents or employees of the community of Derbyshire.9. How many jobs are at risk under option 1? 10. In option 1, the proposal is to increase the team to 25 FTE members of staff, how would this impact staff who are currently working part time in the day centres that are put at risk and wish to transfer to one of those jobs? 11. Can DCC share the

location of the 28 service users who access the day services as part of their support plan but are not part of the 111 who solely use the day services?
12. Exactly how many service users did each centre have prior to the pandemic and prior to the decision to temporarily close 3?
13. How are alternative provisions being deemed as like for like? How have these been identified as a replacement? and their suitability? What is the criteria for a service to be deemed as a like for like?

- I am a person with a learning disability and am getting very mad about closing Whitemoor and will be taking it further - do not close Whitemoor
- "One hour for a face to face consultation meeting is a disgrace. It shows a total lack of understanding, thought and care over the futures of these people. This is my son's future and you are allowing just one hour to discuss it - it should take as long as it takes." - I have gone on to explain that we will not cut her off after an hour, she can talk to us outside this time to give any other feedback
- "I have looked at other day centres and the only place that would consider taking him because of his behavioural issues is over 27 miles away.
- The council need to know the pain this causes, when he is ripping doors off in the house at 4am because he is upset about things."
- I am most disappointed that you have not arranged face to face meetings in places where we can get to them. I live in Chinley and last time you had meetings like this it cost me £20 for a taxi to attend. I have requested a paper copy of the questionnaire - but to be quite frank from the letter I have no idea what you are proposing to change and how this might affect # who goes to Alderbrook already. Will his service stop? Are you going to re-assess him? At a face to face meeting I could ask all of these questions but I am left filling out a questionnaire. Don't you think carers have been through enough over the last 2 years without all this worry as well?
- ## pointed out that if ## was not able to attend Whitemoor any longer it would have a huge impact on his health. She informed that just a few weeks ago when he was being transported to respite at the side of Parkwood - ## had a severe fit and had 22 seizures but as the staff on the transport are not trained to deal with his fits they could not do anything to help him and had to wait for the ambulance. ## would worry about the changes as he loves Whitemoor and just this in itself could bring on a seizure. All the staff at Whitemoor are trained to help him by rubbing magnets on him when he has seizures. The impact of moving him somewhere else would also put more worry on ## as his carer.
- Before Covid ## attended Outlook and it was never made clear to us that she would not be going back when restrictions were lifted. Since support from the Day Centre stopped she has struggled to find suitable alternatives. She lives in supported living but to expect her just to sit and watch the telly all day is not appropriate - people with a learning disability need something to look forward to and have a purpose in life. ## did look at a day centre in Derby but this costs £10 and to get there in her wheelchair is difficult and also very costly out of her allowance which is limited. The alternative things to do in Long Eaton area are very sparse. She did have a community connector who supported her to attend a charity shop - but once the support from the connector service ended ## found she felt very unsupported and was unable to continue to attend. People with learning disabilities - including my daughter find

attending a day service a way of meeting up with their friends and getting that social interaction that has sadly been missing over the last two years. They really don't have a voice and I feel very strongly that you are trying to make changes without taking into account that suitable alternatives and support simply are not available. Outlook contact during Covid was terrible - whereas Happy Vale did at least do zoom meetings and send out exercises for them to do at home to try and give them a focus. More thought needs to be put into these proposals and certainly more support for people who have lost a service and support and used Covid as the excuse.

- ## has now not received a service for over 2 years. We are both in our late 70's and want a local day service for ## to attend so he can mix with his friends and other people with a learning disability. He relaxes when he is with other people of 'his kind'. He doesn't like going out and about too much and likes to have a 'base' to attend. If he were assessed to attend Parkwood we would need community transport for him as we would not be happy for him to go alone in a taxi due to him fainting. Please remember that you do have a duty of care for people with a learning disability and should provide a service that is suitable for them and to assist the people who care for them. Day centres are a good way of providing this - but they do need to be local to us.
- X went to Newhall for 45 years and there was always a large range of activities on offer to everyone who attended. Since not attending Newhall X has missed socialising with her friends. It is not that they don't mix with other communities outside of the day centre - they did this when they came home - but having a building based service meant that they could easily meet with all their friends and do lots of different things and it was not left to them that looked after them to arrange everything. I am in my 90's so X doesn't live with me anymore - but has moved out to supported living. She is really missing the things that she used to do at the day centre - you need to retain a building based day service to make it easier for people with a learning disability to meet with friends and do the activities that they love to do. Routine is X's security blanket. It's all well and good having these 'community activities' but what training or information is given to the people running supported living to so that they know what is happening out in the community for people with a learning disability.
- Regarding your letter with the heading "Day services and proposal to consult on changes". Please correct me if I am wrong but didn't we do this last year? I distinctly remember e-mailing you to let you know how the majority of parents felt about these changes. This meeting is about whether parents should be involved in these changes and whether we are allowed to express our views on the changes. But last year the majority of parents did express their views on the changes and we said we want the Day Centres to remain open. My son also received a letter from you, listing the wonderful activities he could follow in the Day Centres closed and again it is the same letter that he was sent last year Meeting friends or a social group.....Our sons and daughters met their friends at Whitemoor and for some clients it was probably the only time they were able to meet their friends and be involved in social groups. Doing a sport or some exercise My son played football every week. Having a job I would give everything I own if my son could work, but realistic I know this will never happen. Training or learning new skills - Whitemoor had a brilliant member of staff who dedicated most of his time in the green house with clients being taught how to

plant seed, nurturing them and then planinting out into hanging baskets etc and sold to the public. so I think you must agree that they were learning new skills. That is just to mention a few of the suggestions but Whitemoor was more than just a place for our son and daughters to pass a few hours and I think I worte a long paragraph in my email to you last year explaining how Whitemoor provided all the activitites that you ahve listed in the letter to my son.

- Also, many thanks for the further clarification on the consultation. Unfortunately there are many people who are still very unhappy with the way the changes have been handled. Communication using technology is ok but for so many its not an option they like For the majority of the families/carers we know or hear about the preferred option is a regular reliable day service. Certainly for some of the younger group alternative options should be offered and explored. But unless the older group specifically want to seek out something different then they should be allowed to retain the service of their choice which was promised from the start of the consultations. For the most part the day services provide an excellent variety of activities both on site and by using appropriate facilities locally in the wider community. It is hard to believe the changes being forced upon service users and their families will in the long term reduce costs, which lets be honest is the plan and has been for many years and the Pandemic has and is being used to achieve this rather that considering and helping the wellbeing of the vulnerable and disadvantaged. I understand there is little you can do personally but I hope you will feel able to pass on the comments and true feelings of service users and parents/carers.
- Thank you for the response , I did wonder if it was due to Parkwood being gifted to the council so they are not able to sell this on .
- I am aperson with a learning disability and am getting very mad about closing Whitemoor and will be taking it further - do not close Whitemoor
 - Merging them in to 1 rather than close them all
 - Disappointing turn out for this afternoon's meeting
 - My daughter goes to Whitemoor day centre, currently 26 adults attend, pre covid there was 68 and a waiting list. If it wasn't for covid there would still be the same. 42 people are now being denied access to Whitemoor. It is a light, airy, welcoming area, fully equipped kitchen and easily accessible. This could be used by community groups when it isn't being used as a day centre, but again this is being denied.
 - An adult with learning disability pre covid was going 4 days a week, and now post covid she can only go once a week and the other 3 days she is at home upset and wants to go to Whitemoor.
 - People do not need one to one all the time they need to be in the day centres
 - Fearful if they go to Parkwood that it is reduced
 - If it isn't broke don't fix it
 - Worried my daughter will not get the care she deserves
 - Wasn't aware Whitemoor had reopened, why weren't more people aware that it is reopened
 - There is some disconnect between the parallel activities
 - Attendee numbers to each day centres, as they are current, it is giving a false indication of numbers. There are too many covid restrictions to give an accurate measure of who is attending each day centre

- Saddened to hear what is happening in the County. People are still being denied access to Alderbrook. Infection control measures can accommodate 6 so why is there only 2 people when other people would like to attend
- An adult with learning disability pre covid was going 4 days a week, and now post covid she can only go once a week and the other 3 days she is at home upset and wants to go back to Parkwood.
- At least 6 people have tried different services in the community and were assured they could come back to Alderbrook, but they have been denied it when they have asked.
- I will be finding out the value of each plot where the day centres are sat on
- Some people have tried different options and now aren't let back to the day centre if it hasn't worked out
- The people that we are working with includes carers in a very prominent role as the carers are the voice.
- I just want to go back to the day centre to see my friends, it is a central part to the way of my life as well as my family
- The 'High Peak' Initiative appears to be a dance session for 2 hours for £5 that has run for 2 weeks but now cancelled. This is not an alternative to a Day Centre. Why can't people access such activities at Day Centres?
- An adult with learning disability pre covid was going 4 days a week, and now post covid she can only go once a week and the other 3 days she is at home upset and wants to go to Parkwood.
- What is the expected capacity at the 4 centres, and is there an option to close fewer than 4 centres?
- We were told with 'My Life My Way' that existing service users would be given the option to return to the day centre. However in X's review, he was told he is unable to go back to Outlook.
- X is desperate to return the centre and his mental health has really suffered since he has not been able to attend.
- You say people have chosen other services, we feel we have been misled as we didn't choose somewhere else, we were made to feel like there was no other option.
- A community connector came to speak to my brother. He tried a few options, each one he tried 3 times, but he didn't want to do them. He wanted to be with his friends, for him the connector option wasn't right. Plus, most of the activities were only for 3 hours a day.
- My brother needs 1 2 1 support.
- I feel we have explored all the alternatives to the day centre, but that is where he would like to go.
- There weren't a vast range of options available with the community connector.
- People with a learning disability like structure and routine, they have been asking for 16 months when can we go back? You are finally easing restrictions, now this.
- There were 83 service users at Alderbrook, now there are 11. If schools went from 83 down to 11 students, there would be an outcry.
- My brother goes to Bright Opportunities but the travel twice a day is too much for him.
- These day centres are gold, other opportunities are a poor version of Alderbrook.

- People have been at centres for years; everyone they know are there. Their friends are there, their whole life is at the centre.
- When X had birthday party it was the staff and service users from the centre he wanted to invite as they are his friends.
- He feels part of the family at the day centre.
- He has lost all interest in everything since not going to the centre.
- The quality of life and the social life hasn't been replaced.
- Whatever replaces the day centres, won't be the same quality or the same number of hours at the day centre.
- Carers are worried about people not being able to maintain their friendships and social opportunities.
- How can we support people whose friends have moved on to other opportunities? How can we support carers friendships?
- I work in a community centre in the area near a day centre and this consultation isn't widely known about.
- We have heard the garden centre at Alderbrook has closed for good and the intention is to run down the day centre and close that too.
- The community may be interested in keeping the day centres open helping with the garden centre as it was a valuable community resource.
- It seems to families that they can only get a part time place at a day centre instead of full-time places. Many people have not been able to return to the day centre at all. Those that have returned have only been able to do so on a part time basis.
- 83 people used to come to the day centre, now there are only 11 people. Some days there are only 2 people in the centre. So, it is hard not to see that centres are being run down with the aim of closing them.
- Families have been told that they aren't even allowed to talk to the manager at the day centre until after this consultation has ended.
- There is a member of staff at the garden centre, who has stated that the garden centre is closed until at the consultation has finished.
- When I ask my brother's friends, they all say they want to go back to the day centre, but most have not been given the opportunity to go back.
- You say there is no waiting list for the centre currently, but is that because you have restricted access to the centre?
- I am worried that people aren't being given the option to return to their day centres.
- With the planned support service, there is already a difficulty in recruiting staff and social workers so how do you plan to staff the service? The posts are for 2 years, what happens after the 2 years?
- For some people with behavioural issues, surely a team of support is better than 1 2 1.
- My son attends Whitemoor, why close Whitemoor over Parkwood? There a similar number of clients at Whitemoor and the building is better, more modern, and accessible. My son has mobility issues so Parkwood may not be suitable for his needs.
- I don't know how I would tell my son that his day centre is closing.
- If it's true that this is still a consultation period, why is the garden centre already shut? (Newhall)

- (Newhall) Garden Centre signs have already been taken away. Staff have been told not to order new things.
- I have spoken to numerous parents whose children are desperate to go back but have been told they're not allowed.
- There are definitely people that want to be back using the garden centre (Newhall)
- A lot of people are struggling to get in touch with their social worker. Parents are struggling and can't get their point across.
- We're being told there's a lack of demand but is it being recorded when people say they want to go?
- Parents are in their 80s, they can't cope
- The signs at the day centre – Blooming Marvels – have been removed and The Bungalow respite centre sign has been taped over. It seems to everyone that they are closed for business
- I'm puzzled by the claim that nobody wants to go back to Blooming Marvels
- I frequently talk to carers who can't get hold of their social worker. Nobody seems to be alerted if their allocated worker leaves and a replacement is assigned. People are waiting weeks and weeks with no response
- (Oxcroft and Whitwell) I am concerned. It seems a done deal that these places will close. Politically it has already been decided. Derbyshire doesn't have a good transport network and lots of areas are already isolated. I know a lady who will have to catch 2 buses to get to her day service. I want to keep the ones we've got. I'm concerned for the future for these people (with LD). I have my doubts that other providers can provide and replace the DCC services, severe doubts. I want to see the centres kept open.
- Less places in the community will make it more difficult to socialise. How will new young people (with LD) come together and meet?
- I'm very conscious that we've been talking about people in Newhall, were very passionate. People that use the service, their parents and staff. It contributes to the entire community, especially Blooming Marvels. 1 month of consultation period left and you're not aware of who still wants to go back.
- A lot of people feel like they don't have a voice and need someone to advocate for them
- This is a massive shakeup for adult social care. Have you got something robust to offer? Nothing is in the pipeline to replace this support
- Blooming Marvels was built from a small plot of land with a small budget. It expanded into a thriving business with clients of all skill levels and diagnoses. They learn loads of transferrable skills in a safe and well-staffed environment. Staff are very well trained to support people to thrive and reach their potential. During closure the garden centre has run itself into the ground. A community-based project has been taken away despite being so successful. I don't understand why it's being disregarded when it meets your criteria of what you want to offer
- After all these years of work there is black gaffer tape over the Blooming Marvels sign. It means nothing.
- I have used Blooming Marvels to go for a cup of tea and purchase things. People go there who don't even know anyone with LD

- I have a relative who doesn't use a day service and is in the community, but he is very isolated. At home he isn't encouraged to do anything with his life. He has things he wants to achieve; how will you support people like him?
- Clients at garden centres have interest in gardening. The art classes and woodwork etc are for people with those interests. Already meeting the needs of people and their interests. I don't see how we're moving forward by taking these away.
- You want person centred packages, but skills are learned at day centres, this is a part of being person centred.
- You are using covid as a cost cutting disguise. It was the same with the HOPs. The decision has already been made. We're post covid now, people are in desperate need to get out and about socialising and meeting people.
- Derbyshire County Council are the council who close day centres and old people's homes. That will be their legacy.
- There are a lot of people really upset about this
- I live a few metres away from Blooming Marvels. I'm disgusted that nobody local has found out about this consultation. I found out from a Facebook post
- It is very clear that you want to close the whole unit, knock it down and build houses
- Council is purely only thinking about money. Clients and residents aren't being considered
- I'm concerned about the wildlife – there are bats here
- No residents nearby to the building have been made aware of these proposals
- Bats are a protected species
- People are making the same comments at every meeting. Alderbrook has 11 people part time. Access is being restricted with nothing else being offered. We've got dozens of service users/ex-service users wanting Branching Out. People are on waiting lists for Dinting Allotments. Families have told me they've been begging to go back to Branching Out but that's not being allowed to happen. Being denied what they love, and they are heartbroken.
- We're being told you're moving to phase 2 of returning from Covid but nobody is being offered a service.
- Why not allow day centres to offer those NVQs, allotments, training and voluntary placements? Day centre staff are committed to allowing people to do what you say you want people doing.
- Families of service users haven't had the heart to tell their loved ones that woodwork has gone
- What about the resilience of alternative providers? Registration? Training? Provision for staff sickness leave? Clients at Alderbrook could have the guarantee they'd still be there. Dinting Allotments has people waiting to go there but they have no volunteers there. There is no system in place for that. There is no resilience in the system you're proposing
- Carers are getting older. Younger family members work so can't help
- A carer in his 80s is driving 45 minutes Glossop to Buxton 4X a day because there is no transport.
- Why aren't DCC providing transport to alternative provision?
- Robertson Road respite is closed. No prospect for reopening. Very elderly parents are having to send their children to supported living because there's no respite or day centre

- It's the same responses as the HOPs meetings – 'no decision has been made' – DCC saw all the opposing views and closed them anyway. This (meeting) is to tick a box saying you've consulted, and you'll ignore it anyway
- Hundreds of people in Derbyshire are desperate for this service
- I'm a former Newhall employee – families and carers have gone into crisis. What is being done to prevent crisis?
- A lady had to put her son into permanent care because of the support being withdrawn. Heart-breaking decision for mum and her son who wanted to stay at home.
- People's needs aren't being met because of the restriction of services
- We are letting people go into crisis. There are multiple families that I know of just from the service that I worked in
- Parents have been told that private centres cost over £200 for a 6 hour session. How are people going to afford that?
- In council run you get money to continue the service. Private companies are lining their pockets. If council, you can keep using the money taken from SUs to add to the service.
- If we take away DCs that's taking away personal choice. You're talking about their 'choice choice choice' but you're limiting their choices
- Now we're coming out of covid will the services be opening back up to everyone until the cabinet meeting in September?
- A lot of people I know have wanted to return to their centre for a long time but it's only been available for a select few.
- Mental health is declining. It's been 2 years of nothing, they're going stir crazy. There's so much talk of mental health but these people often can't express their problems
- We're not getting our questions answered. I've given proof that Blooming Marvels is closed but you say it might not be
- I feel like this meeting is pointless. We are sharing very strong opinions, but it feels like we are being ignored
- I'd like to see a list of where information about this consultation has been published
- Derbyshire is a close-knit community, people struggle with being told they can do a questionnaire. People want some recognition of the level of change this will bring to our community. People love their day services and how they work. It feels one sided to say we should expand. We've got a brilliant foundation as it is, let's work on that amazing thing that is already there. This is key for adult social care in Derbyshire to work
- You say Blooming Marvels is not open due to lack of demand, but I know lots of individuals who would love to go back.
- I don't feel like clients are being heard
- One carer was offered alternative care in Staffordshire. You said there were alternative services in South Derbyshire
- The small day centre offered to High Peak residents is a 45-minute drive from some being denied access to Alderbrook
- The examples of alternative services (in the report) is thin and not concrete which is disheartening
- It would reassure people to see evidence of alternative services. I know they don't exist

- The lists of alternative services in the report are tiny for the High Peak and at least one on the list doesn't offer services. Could these be updated and published?
- People I know are asking for Alderbrook and being told no.
- Support workers are advised to leave DCC and go self-employed as PAs
- Somerset is a good example of a system that worked really well to form a PA register with training and support by the local authority.
- Day centres are person centred. You stopped a lot of the activities. Cannot take away from the fact that some people need and enjoy them.
- The centres you want to keep are in Chesterfield, Amber Valley, Erewash and the High Peak. What about the rest of the County.
- Someone in my area is over 50, they used to attend a day centre. They queue up outside the foodbank and claim universal credits. It is important for him to receive services at no additional cost to him.
- No Limits in Chesterfield is only for clients with high needs so not appropriate for most clients. There will be no services in NE Derbyshire or Bolsover. There should be an option to keep some smaller day centres open, particularly in NE Derbyshire.
- During My Life My Way, clients at Alderbrook were encouraged to find other activities to do in the community. We have heard anecdotally that these people aren't taking part in any activities as there aren't enough support works to support them. Before you try and encourage more clients into the community you would be better following up with previous clients that aren't getting support.
- Capacity and scope. Much of the activities are in North Derbyshire, there is very little in the South. I was pleased to see there is currently provision in the south. My concern is how will you know how many people may need the centres in the future. Will there be enough capacity to meet that demand?
- Lots of people with a learning disability have chosen to do something other than a DCC day centre. Could you share with us the feedback from carers? What was the impact on them, have they benefited or has there been a negative impact so far?
- Shutting DCC day centres means people in the future won't be able to access them. I am concerned about the provision that is being made for those people. Especially those with the highest needs who may need a day centre in the future as their disability is so severe.
- I wonder how the changes to assessments have impacted carers. Has it been a positive or negative experience for people?
- You say 2/3 of people are choosing alternatives to DCC day centres. 72 people used to attend Alderbrook and most of those want to continue to attend. There is a carer, her sister has not been able to return to the centre.
- People are being forced into alternative provision.
- Some people have had to accept 4 separate types of provision, and this makes it very difficult for carers are they left organising this.
- Transport costs can be £50 to go to the new provision. The direct payment does not cover this extra cost. Previously transport was £20 a week for the DCC day centre.

- You say DCC are starting to open up day centres but that 2/3 of people have chosen to do something else but they haven't actually been given a choice to return.
- I'm not sure how you will express the level of true demand in the cabinet paper when people haven't been given the option to return to centres.
- People are expected to pay extortionate transport costs or bare the responsibility of transporting loved ones themselves.
- You mentioned a simplistic process to get a review. People don't have a social workers so they can't ask for a review.
- If you go down the route of keeping just 4 centres, I assume it is budget cuts driving this.
- I am a parent of a 17 year old in specialist provision and didn't realise you could access community connectors before the age of 18 so that is really positive. It would help me to know why some people choose day centres over services in the community to help me understand what is best for my loved one.
- We've not had any social care involvements from aged 14. The gap is too big, waiting until the person gets to 18 to get support from adult services.
- I am concerned that if people need a day centre but you aren't offering that as an option then you aren't giving them choice.