

**DERBYSHIRE HEALTH AND WELLBEING BOARD****11 July 2019****Report of Vikki Taylor, Derbyshire STP Director****DERBYSHIRE SUSTAINABILITY AND TRANSFORMATION PLAN  
REFRESH****1. Purpose of the report**

This report provides an update for the Derbyshire County Health & Wellbeing Board on progress with the Derbyshire Sustainability & Transformation Partnership (STP), known as Joined Up Care Derbyshire.

The Board may recall a previous presentation on the Derbyshire health and care system's outline approach to the refresh, and this builds on that information with a particular emphasis on the engagement approach to maximise stakeholder involvement.

**2. Information and analysis**

All 44 STPs in England are required to review their exiting plans before autumn 2019. The process in Derbyshire will be a refresh rather than a full scale review as we are confident that our overarching models of care and headline business cases as submitted in the original STP in 2016 have stood the test of time. As previously articulated to the Board, the refresh will consist of the following phases:

**A. Case for change**

- What are the needs of our system and population today; has it changed since 2016 and if we did nothing what would the shape of the system look like by 2024?
- Define the outcomes, linked to our outcome based accountability framework.
- Understand the gaps/constraints in delivering the 'Quadruple Aim' (Care Quality, Population Health, Finance and Efficiency, Engaged Workforce)

**B. Model of Care**

- Confirm the direction of travel in response to addressing needs identified and requirements as set out in the NHS Long Term Plan
- Test the current Derbyshire model – will it still deliver what we need it to? If not, design our new model

### **C. Define Priorities**

- Identify the priorities to improve the outcomes – working across the system and with the stakeholders
- Further test that our Model of Care will deliver
- Confirm at Strategic level

### **D. Develop Plans**

- Co-produce outcome focused plans (across work streams to manage interdependencies and with stakeholders)

The phases on Case For Change and Model of Care are well underway, and the various work streams are in the process of defining their priorities. It is anticipated that the Joined Up Care Derbyshire Board will review an initial draft of the refreshed plan in August 2019 before it is approved at all relevant Boards and bodies during September.

The Joined Up Care Derbyshire Board has stated a commitment that the refresh is completed with engagement of local stakeholders.

## **STP Refresh Engagement Update**

Work continues to secure engagement in the STP refresh at multiple levels, in line with a phased strategy which sees engagement taking place at JUCD Board, Delivery Board, Place Alliance Group levels, complemented by work being undertaken by Healthwatch Derby and Derbyshire and through engagement with various groups across Derbyshire. In summary:

- A JUCD Board level event for 'strategic level' conversations on the financial challenge, the enablers to success including digital and workforce, and the overall strategic approach.
- All 8 Derbyshire Place Alliances have open meetings or events planned during June and July to which their main stakeholders will be invited to engage at a 'geographic level'. These events are in the process of being publicised widely. This is being seen as the start of continuous engagement for Place Alliances.
- JUCD programme leads are looking at opportunities to hold open meetings in July to ensure that we can engage at the 'health condition level'.
- Healthwatch Derby and Derbyshire have completed their engagement around the Long Term Plan, consisting of 250 surveys and 2 focus groups

for each Healthwatch area and we are in receipt of the output of that report for factoring into our final plan.

- An Interactive Workshop (see below for more information) is being delivered at a range of groups with a particular aim to speak with seldom heard groups.
- Briefing materials and other communications are being issued to promote the review more broadly. There is also a drive via the partner communications and engagement teams to use all existing channels and opportunities to promote the STP refresh to system staff and encourage them to get involved in any of the sessions mentioned above, and feedback in other ways including via staff discussions or online.
- We have met with the both local authorities and carers representatives, who are pulling together a 'what carers want' summary for inclusion in the STP Refresh to ensure carers needs are recognised in this iteration of the plan.

### **Interactive Workshop**

JUCD has developed an interactive workshop to deliver to communities in the City and County, with a specific focus on seldom heard groups. Delivery of the workshop is initially to support the STP Refresh, but the aim is that it will continue in the longer term, to support continuous engagement going forward.

The workshop has 4 main aims:

- To gauge awareness of JUCD, and increase awareness. The hope is that through a sustained commitment to increasing brand awareness of JUCD, through this workshop and other methods, we will start to see awareness increasing, and can report on this.
- To support people to understand the concept of 'Integrated Care' through examples that they can relate to, and that mean something to them. The discussions will include illustrations of how the model of care will work in practice, and the role of technology- but can also be adapted to include discussions on any transformation projects that are being considered.
- To gauge public opinion about the work of JUCD, their concerns, comments, ideas for improvement and common questions, and ensure this is fed into the continued work of JUCD. This will help people to feel they are being listened to, and to build trust and relationships between JUCD and local communities.
- To provide regular updates on the progress being made in JUCD, through periodic re-visits and updates to community groups. This will be further supported through the development of our Citizens Panel, which provides the vehicle for people to sign up to regular updates about our work, and the opportunity to get involved in online surveys, focus groups, etc.,

around areas of interest to them. This panel can be promoted at the end of the workshops.

We plan to develop our approach to deliver the same aims at public events, schools and colleges and with frontline staff.

### **Staff Engagement**

It is crucial that system staff are given the opportunity to understand and engage in the STP refresh during the summer. The JUCD Communications and Engagement Group, attended by representatives from all partner organisations, discussed this at their most recent meeting on 12 June.

Having already agreed that staff are to be invited as key stakeholders to the delivery group and place engagement sessions mentioned above, it was also agreed that trying to utilise existing communications and engagement channels within each organisation was preferable, without creating any additional new channels specifically for JUCD at this stage. Leads discussed some of the existing opportunities available for communicating with and involving system staff, and these will be included within the operational communications delivery plan for the summer and beyond. This will include using core materials through existing engagement sessions, leadership briefings and cascades and the commitment to provide a weekly, simple, bullet-point briefing on progress that can easily be used to give consistent updates in any partner communications channels including newsletters, briefings and blogs.

### **Citizens Panel**

JUCD received £40,000 from NHS England in February 2019 to set up a Citizens Panel. This recruitment for panel has now been launched, and the aim is to have 2,000 members by the end of the year.

The Citizens Panel will have two sections:

1. More than 1,300 people have been randomly recruited as a representative sample of the population of Derbyshire.
2. Self-selectors can also opt to be included on the database, and will be kept separate from the above. This is an important aspect to the panel, as we have lots of people wanting to sign up, which will improve our reach even further.

Both cohorts will receive the same communications and opportunities for involvement, but analysis of any survey results will be separated out for research purposes as the self-selectors introduce bias.

### **3. Links to the Health and Wellbeing Strategy**

This report explains how the Derbyshire health and care system is refreshing plans to deliver improved outcomes for people across Derbyshire.

**RECOMMENDATION**

The Health and Wellbeing Board is asked to:

1. Receive the report on communications and engagement activity for information and assurance.

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