


















Highway Assets and Transport Portfolio

Key Service Plan Performance Indicators

Ref	Performance Indicator	Date	Year to Date	Target	Performance	Commentary
Highways Assets and Highways Strategy						
1	Percentage of Principal roads where maintenance should be considered based on AEI survey	Dec 2021	15.20%	13.00%		Data based on annual survey results on Quarter 3.
2	Percentage of Non-principal classified roads where maintenance should be considered based on AEI survey	Dec 2021	19.60%	23.00%		Data based on annual survey results on Quarter 3.
3	Percentage of Unclassified road network where maintenance should be considered – AEI survey	Dec 2021	29.90%	31.00%		Data based on annual survey results on Quarter 3.
4	User satisfaction (condition of roads)	Dec 2021	33.00%			Data based on annual survey results on Quarter 3.
5	User satisfaction (condition of pavements and footpaths)	Dec 2021	58.00%			Data based on annual survey results on Quarter 3.
Highways Asset Management and Maintenance						
6	Percentage of road defects repaired within target timescales	Jun 2022	71.40%	90.00%		Defects completed on target for non-urgent repairs all below target, as measures below indicate
7	Percentage of defects with an urgent target completed on time	Jun 2022	100.00%	100.00%		
8	Percentage of defects with a 32 hour target completed on time	Jun 2022	81.70%	90.00%		
9	Percentage of defects with a 9 day target completed on time	Jun 2022	63.30%	80.00%		

10	Percentage of defects with a 28 day target completed on time	Jun 2022	72.50%	80.00%		
Highways Capital Programme						
11	Total amount of expenditure on the delivery of the Local Transport Programme	Jun 2022	£7.537m	£8.700m		Delay with invoices showing on the SAP finance system for Quarter 1 delivery.
Highways Structures Management						
12	Average Bridge Condition Indicator (BCI) for the whole of the Highway Bridge stock	Jun 2022	79	80		Remans consistent against target.
Road Safety						
13	Number of people killed or seriously injured in road accidents	Dec 2021	274	306		View Commentary
Street Lighting						
14	Avg no of days taken to repair a street light fault, where response time is under control of DNO	Jun 2022	22	28		Improvement on previous quarter as a result of replacement LED's now installed.
15	Percentage of street lights working at any given time	Jun 2022	95.10%	98.00%		Remans consistent with previous quarters.
Flooding and Drainage						
16	Percentage of flood enquiry responses provided within allocated timescales	Jun 2022	74%	70%		Rapid increase against previous quarters as a result of extra staffing resources now in place.
17	Percentage of the current year "Flood Risk Team's Capital schemes programme" is delivered	Jun 2022	0.00%	100.00%		1 scheme to be completed in Q2, with the remainder to be delivered in Q3/4

Public Transport						
18	Percentage of residents satisfied with public transport	Dec 2020	62.00%			Data based on annual survey results on Quarter 3.
19	User satisfaction with public transport information (BVPI103)	Dec 2021	40%			Data based on annual survey results on Quarter 3.
20	Total number of bus passengers carried on county supported bus services	Jun 2022	708,438			Rapidly increasing quarter on quarter as usage increases.
21	Number of passenger journeys within Derbyshire	Dec 2021	7,600,000			View Commentary
22	Passenger numbers on Derbyshire Connect services	Dec 2021	17,322			Data based on annual survey results on Quarter 3.
Fleet Management and Maintenance						
23	External vehicle maintenance re-charges – budget target (total income for Derbyshire Police, Peak Park, Community Transport, and public MOT's)	Jun 2022	£231,054	£430,405		May & June Police charges yet to be assigned, expect to be charged in Q2
24	Operator compliance risk score rating - Road Worthiness and Traffic Enforcement (Combined)	Jun 2022	3	3		No change from last quarter.

Detailed Commentary

Note	Issue	Detailed update
13	Number of people killed or seriously injured in road accidents	<p>We hope to have the 2021 provisional figures by March, but don't expect the final figures until at least April 2022.</p> <p>Return to Summary</p>
21	Number of passenger journeys within Derbyshire	<p>The overall number of bus passengers in Derbyshire for 2020/21 reported by the DfT was down by over 13m compared to 2019/20 figure. This is not expected because this period covered the 3 covid lockdowns in March-May 2020, November 2020 and January-June 2021. Government advice to avoid using public transport services coupled with the closure of key markets such as non-essential shopping, indoor leisure, works premises and schools all drove passenger figures down. In the non-lockdown periods passenger numbers did grow back to approximately 60% of pre covid levels but overall demand remained weak across the year. The impact of the earlier lockdowns and now the omicron wave continue to seriously impact on bus usage</p> <p>Return to Summary</p>