



**FOR PUBLICATION**

**DERBYSHIRE COUNTY COUNCIL**

**IMPROVEMENT AND SCRUTINY COMMITTEE – HEALTH**

**11<sup>th</sup> July 2022**

**Report of the Derby and Derbyshire Integrated Care Board**

**Enhanced Access Services Engagement**

## **1. Purpose**

- 1.1 To provide assurance that engagement is taking place on the Enhanced Access Services which are due to commence on 1<sup>st</sup> October 2022

## **2. Information and Analysis**

- 2.1 The Network Contract DES sets the requirement for PCNs to deliver an Enhanced Access Service 6.30pm and 8pm Mondays to Fridays and between 9am and 5pm on Saturdays. A minimum of 60 minutes of appointments per 1,000 PCN adjusted populations should be provided per week during the Network Standard Hours.
- 2.2 The patient survey is being pushed by most practices; a small number have chosen to do their own version. The responses will be available to PCNs to help shape their plans.
- 2.3 It should be noted this service is already being provided and that there are no major changes for patients, the main changes are: moving from hub to a PCN delivery model (some PCN's have already moved to this model) and there will no longer be a requirement to deliver on a Sunday or Bank Holiday as per the national specification.

### **3. Alternative Options Considered**

3.1 Not applicable - PCNs will be delivering to a national specification.

### **4. Implications**

4.1 On-going engagement.

### **5. Engagement**

5.1 This paper outlines the engagement timetable.

### **6. Background Papers**

6.1 Background information on the Enhanced Access Service is provided with the papers.

### **7. Appendices**

7.1 Appendix 1 – Background information regarding Enhanced Access Services

7.2 Appendix 2 – A copy of the patient survey

### **8. Recommendation(s)**

That the Committee:

a) Notes the engagement process is going ahead.

### **9. Reasons for Recommendation(s)**

9.1 The engagement process will be included in the PCN Plan for delivering this service from 1<sup>st</sup> October 2022.

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## **Implications**

### **Financial**

1.1 No financial implications – part of a National Specification

### **Legal**

2.1 Non identified

### **Human Resources**

3.1 N/A

### **Information Technology**

4.1 N/A

### **Equalities Impact**

5.1 Quality and Equality Impact assessment (QEIA) undertaken for this consultation. Currently in the process of being reviewed and will be published with the consultation report. Further and review of current QEIA assessments will be undertaken as required.

### **Corporate objectives and priorities for change**

6.1 This service change is part of a National Specification within the Network Contract DES.

**Other (for example, Health and Safety, Environmental Sustainability, Property and Asset Management, Risk Management and Safeguarding)**