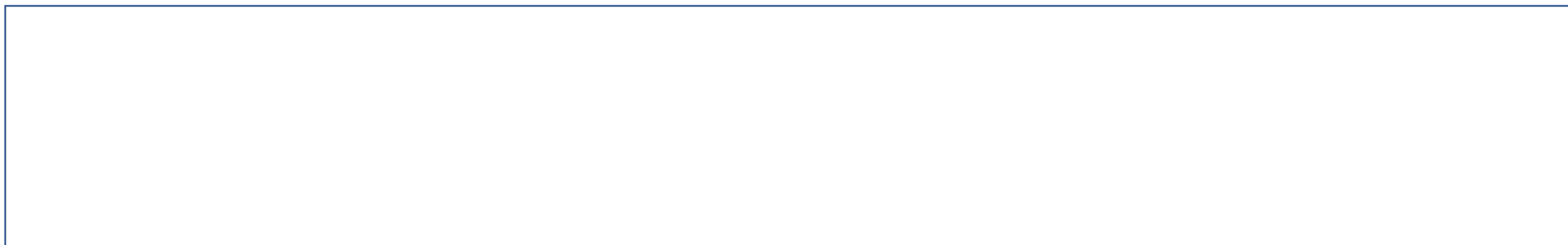


# Public Document Pack

**ICS People and Communities Strategy (Pages 1 - 48)**

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# Joined Up Care Derbyshire



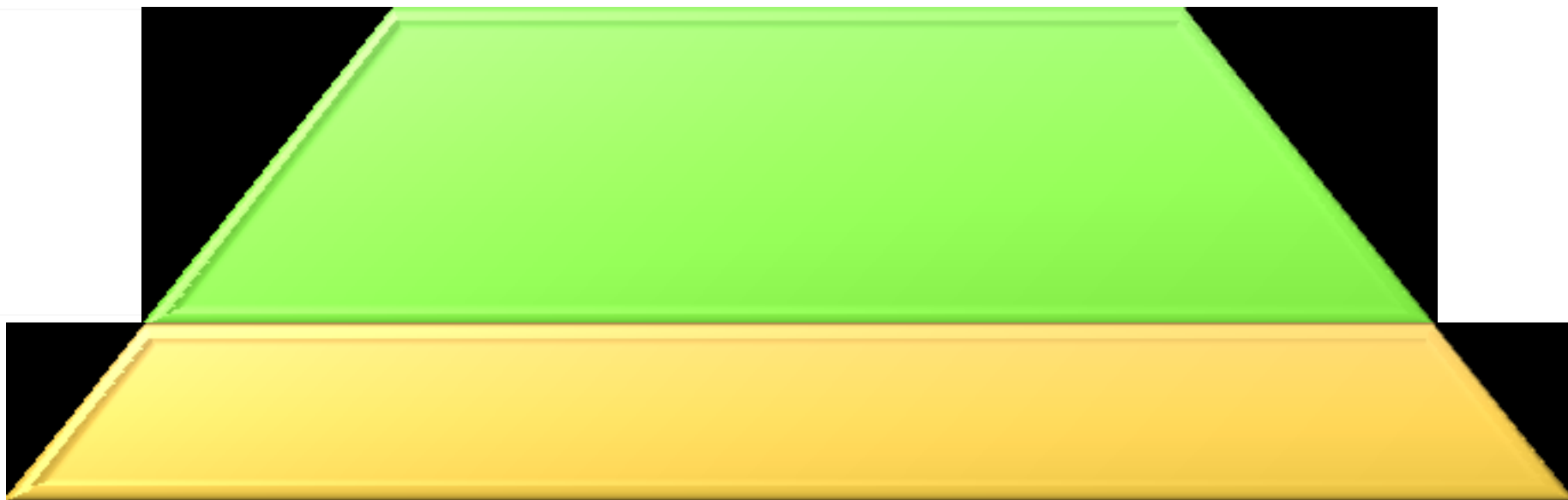


# What is Derbyshire's integrated care system?

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Derbyshire's Integrated Care Systems (ICS) is called Joined Up Care Derbyshire (JUCD) and is a partnership that brings together providers (those who deliver services) and commissioners (those who plan and buy services) with other local partners to collectively plan health and care services to meet the needs of the local population. There are 42 Integrated Care Systems in total, which cover all parts of England.

The central aim of an ICS is to join up care across different organisations and settings to provide people with more convenient and personalised care for their health and wellbeing. Working across the NHS, local councils and other sectors, including the voluntary and community sector, the fire and rescue service, and the police, the ICS will tackle the main causes of lower life expectancy within our communities and improve the things that contribute to healthy life expectancy during the course of people's lives.



# People and Communities

## Strategic Approach to Engagement

**1.**

Put the voices of people and communities at the centre of decision-making and governance, at every level of the ICS

**2.**

Start engagement early when developing plans and feed back to people and communities how their engagement has influenced activities and decisions

**3.**

Understand your community's needs, experience and aspirations for health and care, using engagement to find out if change is having the desired effect

**4.**

Build relationships with excluded groups, especially those affected by inequalities

**5.**

Work with Healthwatch and the voluntary, community and social enterprise (VCSE) sector as key partners

**6.**

Provide clear and accessible public information about vision, plans and progress, to build understanding and trust

**7.**

Use community development approaches that empower people and communities, making connections to social action

**8.**

Use co-production, insight, and engagement to achieve accountable health and care services

**9.**

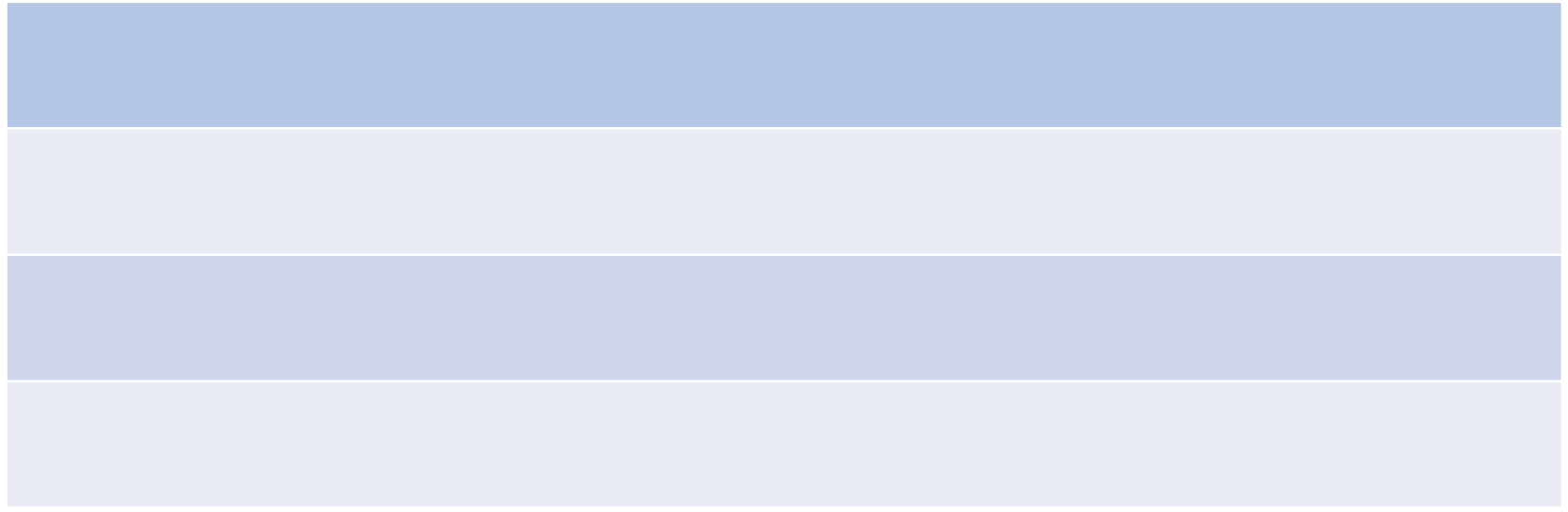
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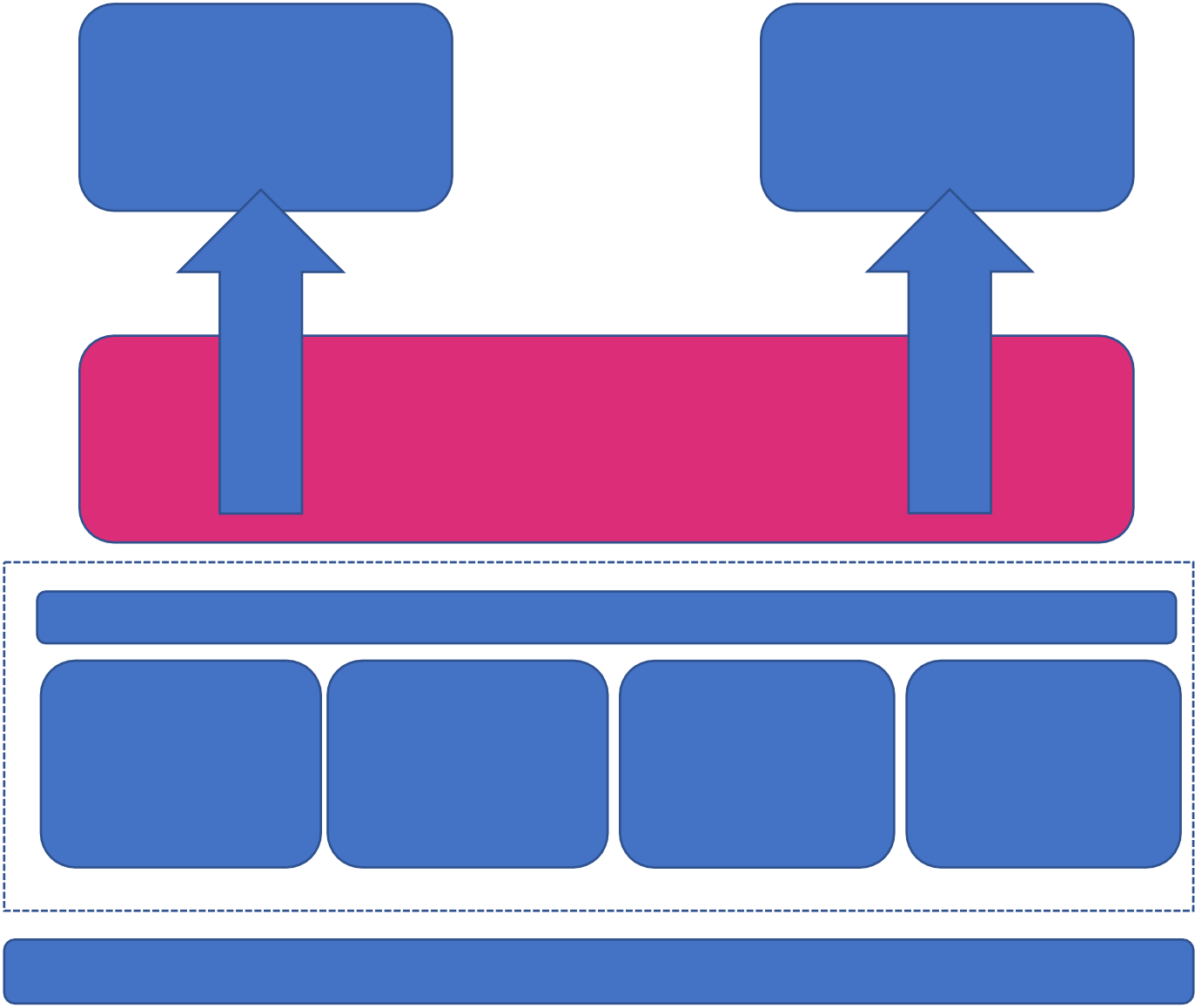
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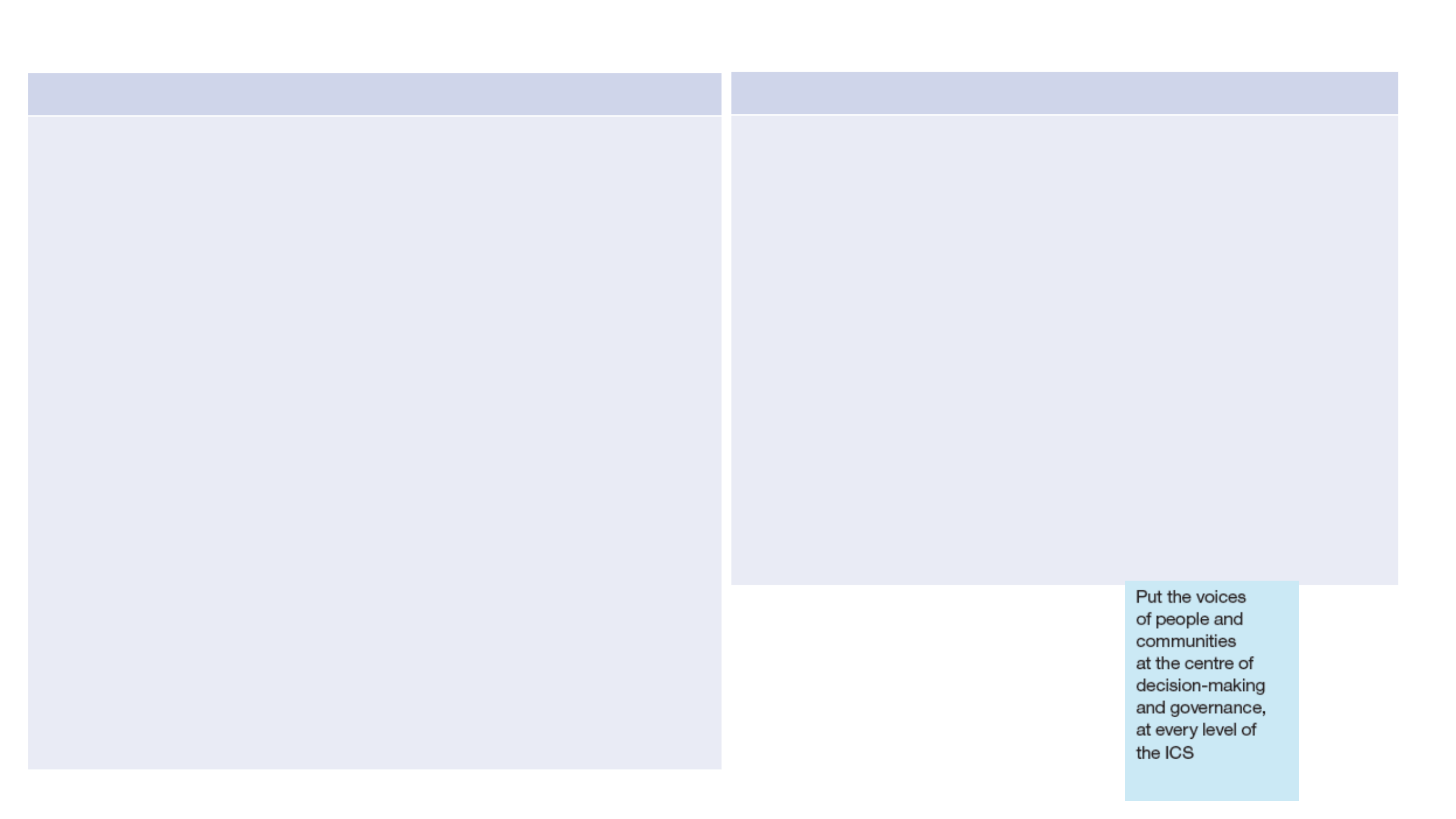
Learn from what works and build on the assets of all ICS partners – networks, relationships, activity in local places



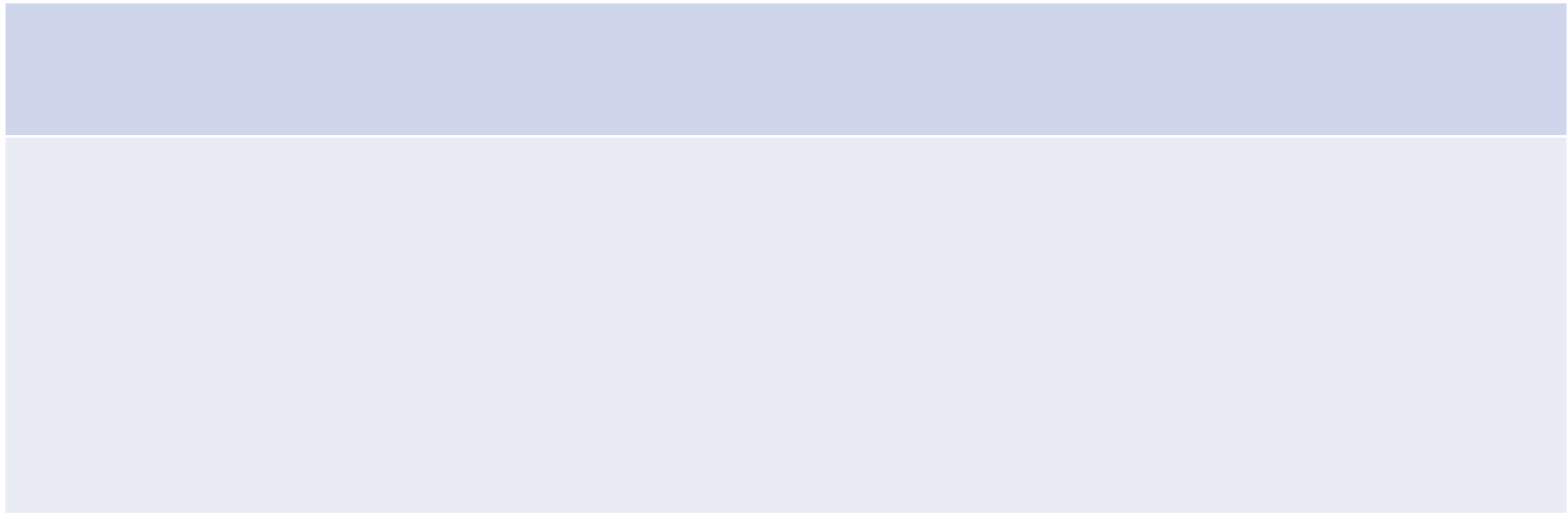
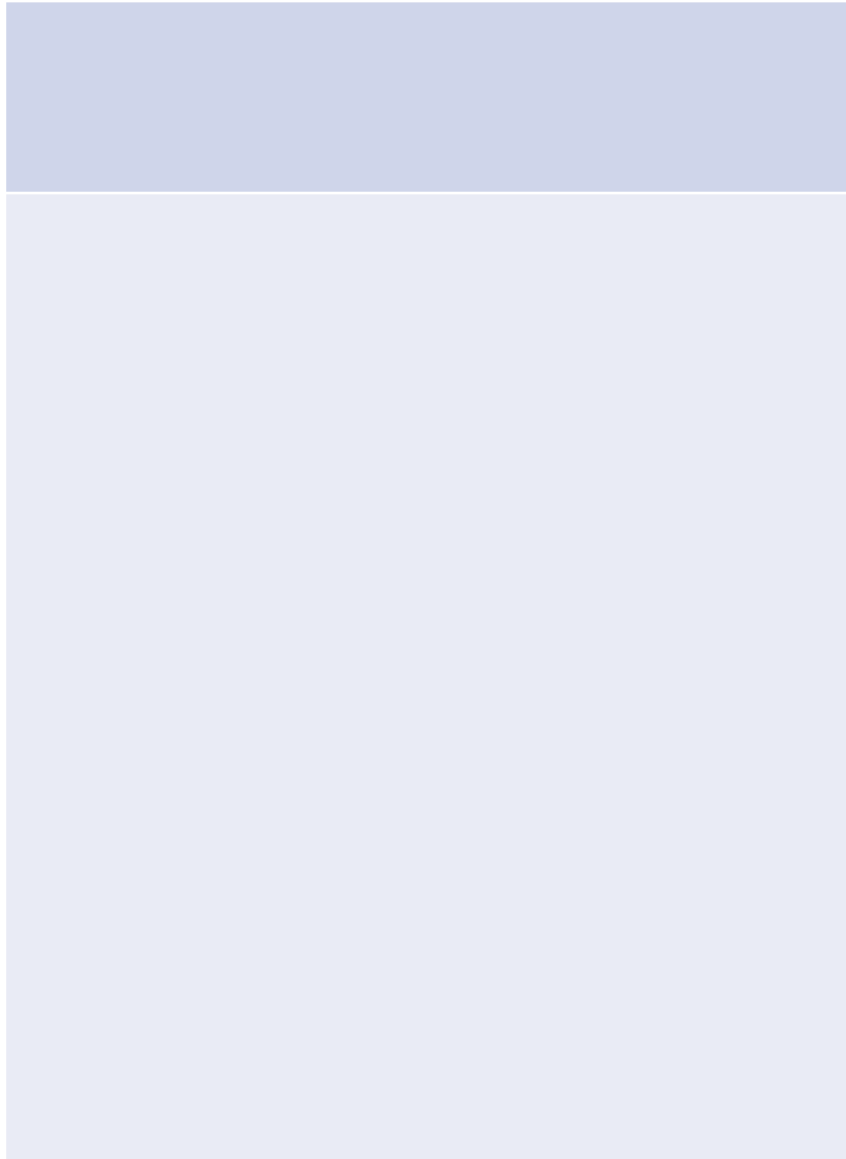






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# Joined Up Care Derbyshire Engagement Model

## Planning and preparing for Change

Complete Project Outline and Initiation Documentation

### Complete the Patient and Public Involvement (PPI) Assessment and Planning Form

This form must be completed at the start of the planning process for any change and before decisions are taken which may impact on the range of services and/or the way in which they are provided.

All projects leads seeking to make changes to a service must discuss their plans with the Engagement Team from the outset.

## Building a 'Case for Change' – The Why?

### What is already known about the issue?

Review existing information, including patient experience insight to define the need or problem, and determine any gaps in insight.


Listening to public and stakeholders to gather useful information for solution development





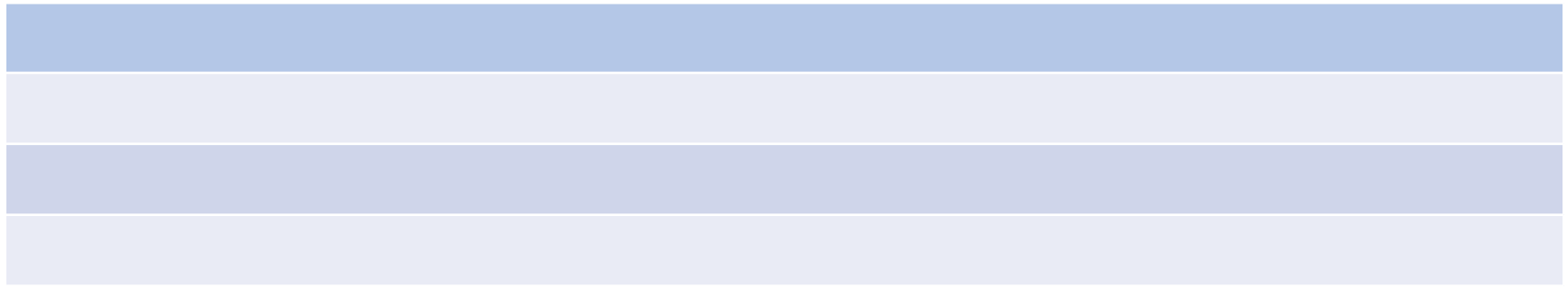
Jo Blackburn, Personalisation Programme Manager for Joined Up Care Derbyshire, has this to say about the Patient and Public Partner initiative:

*“The Living with and Beyond cancer workstream is the best meeting I attend because there are people in attendance that have lived experience of cancer. They are good at challenging some of the conversations and relating them to what it’s like having to live with a condition, something we really can’t understand. At many meetings, they challenge the use of all the acronyms which often, other participants don’t even understand the meaning of (but are afraid to ask). All services should have people with lived experience participating, it makes such a positive impact.”*



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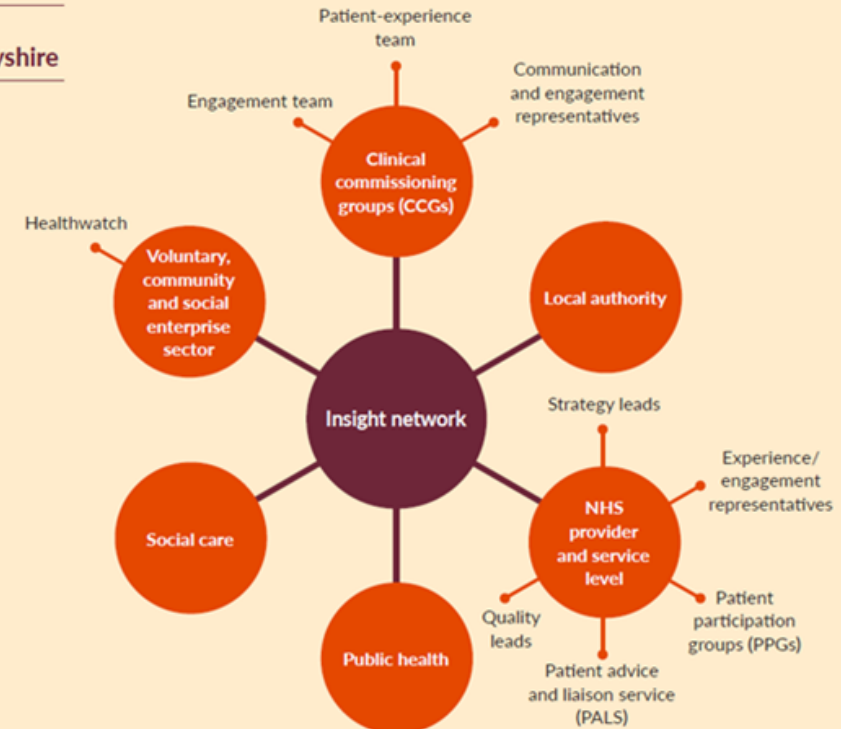
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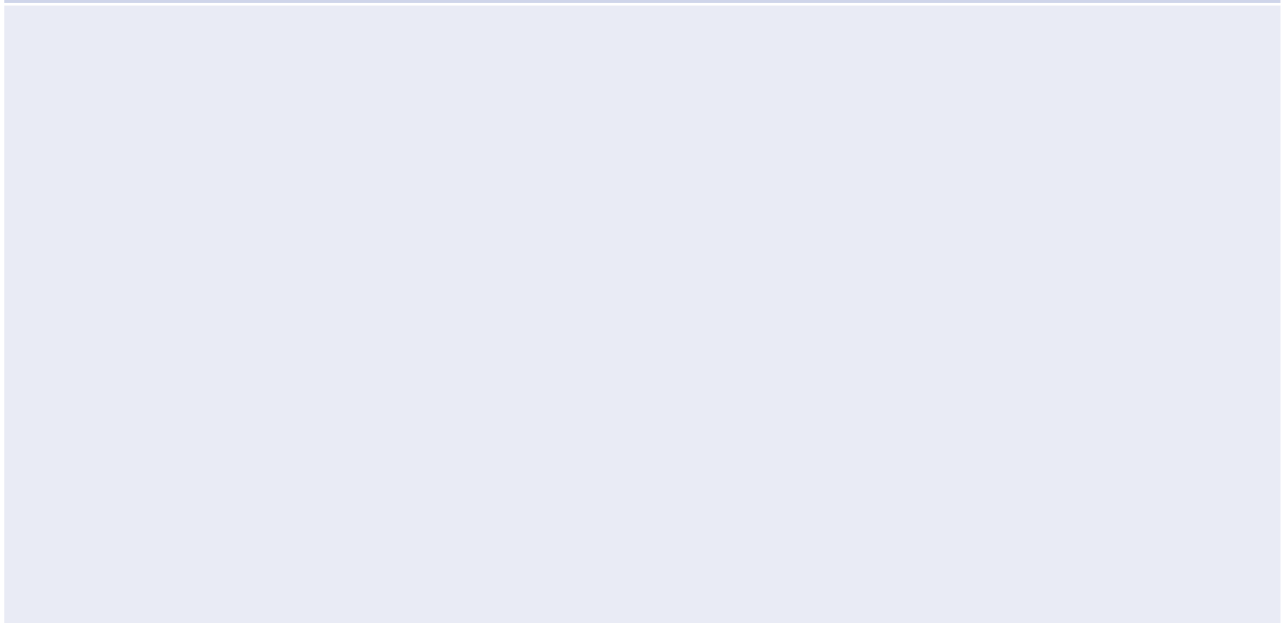
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#### CASE STUDY: Insight network in Derbyshire

One way of understanding what is already known is by bringing together and working with those already engaging with people and communities across a system.

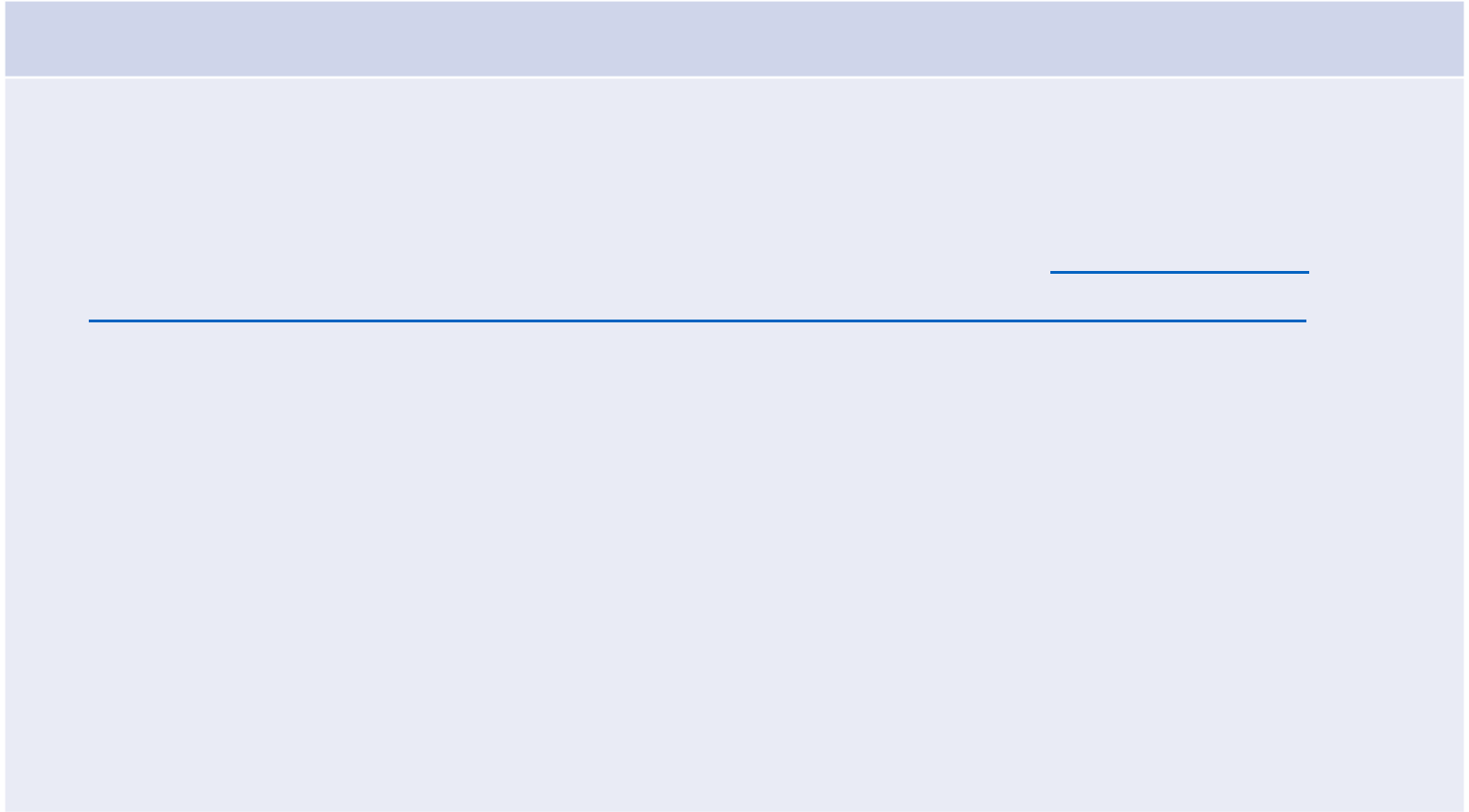
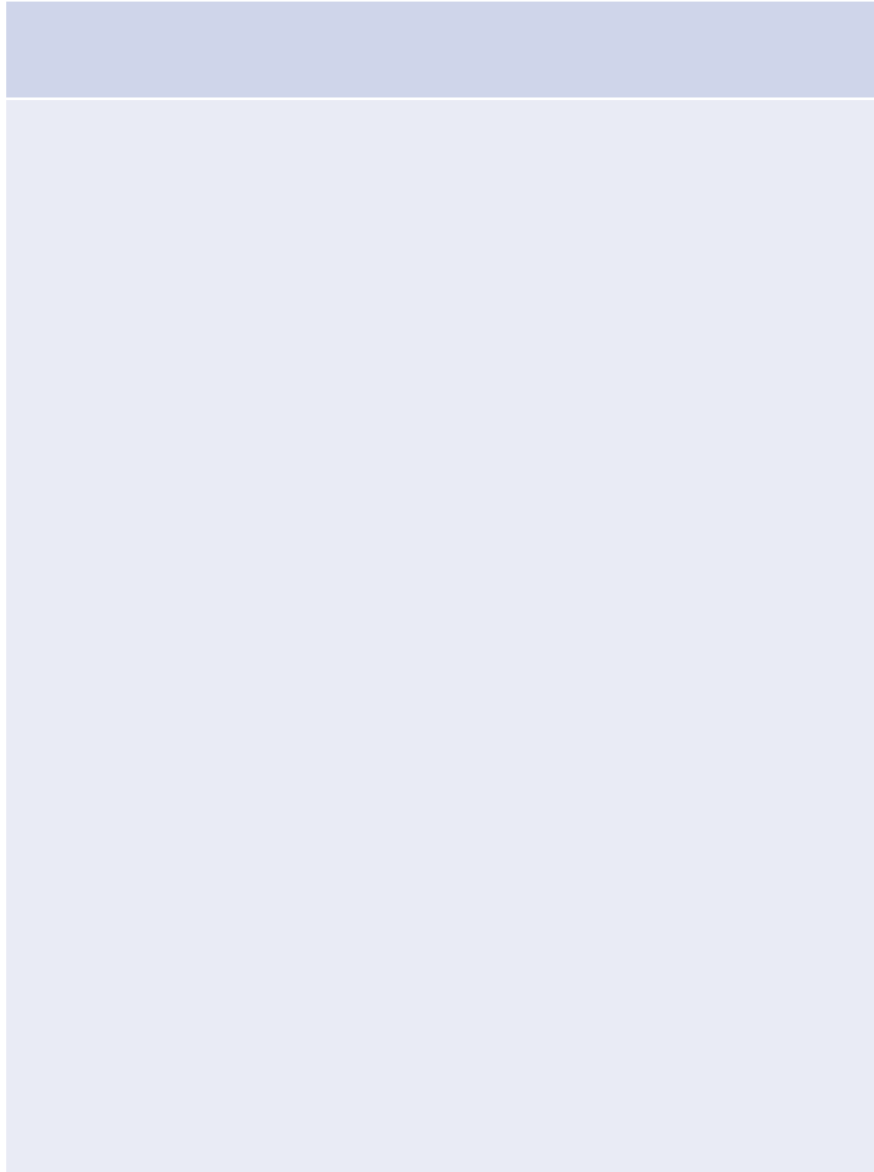
Joined Up Care Derbyshire has established an insight network to streamline how data is gathered and used across the health and care system. The system insight group brings together approximately 50 different system partners with the vision of developing a culture of being insight-led and linking different sources of insight together when making decisions.

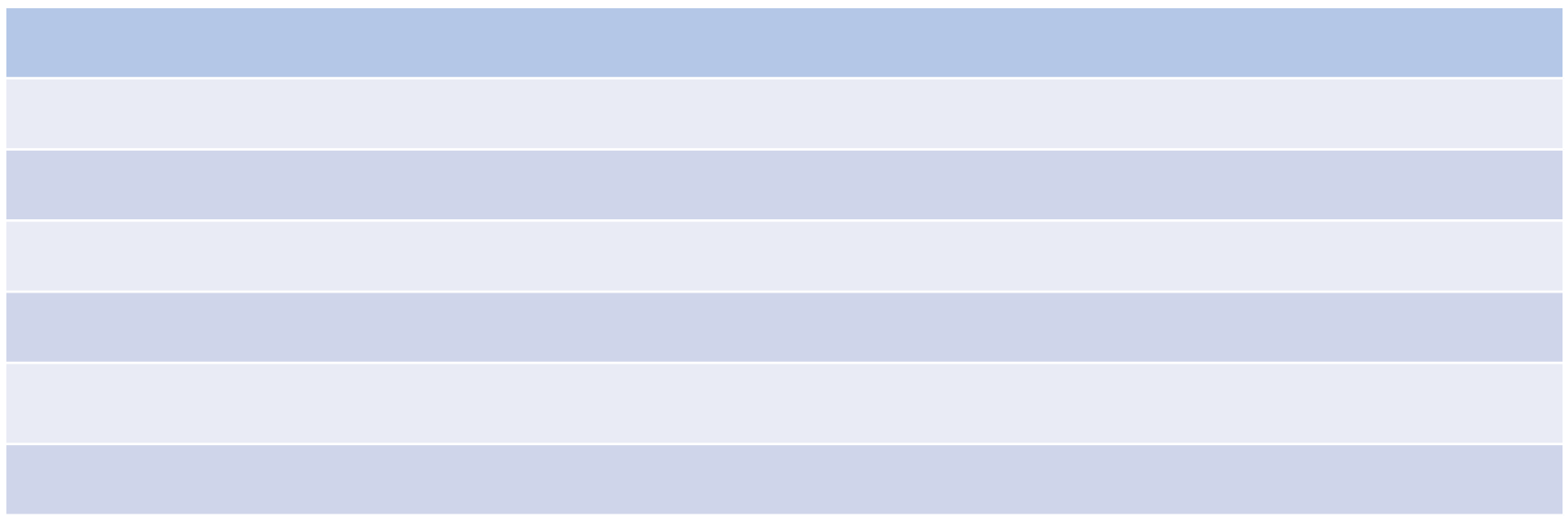


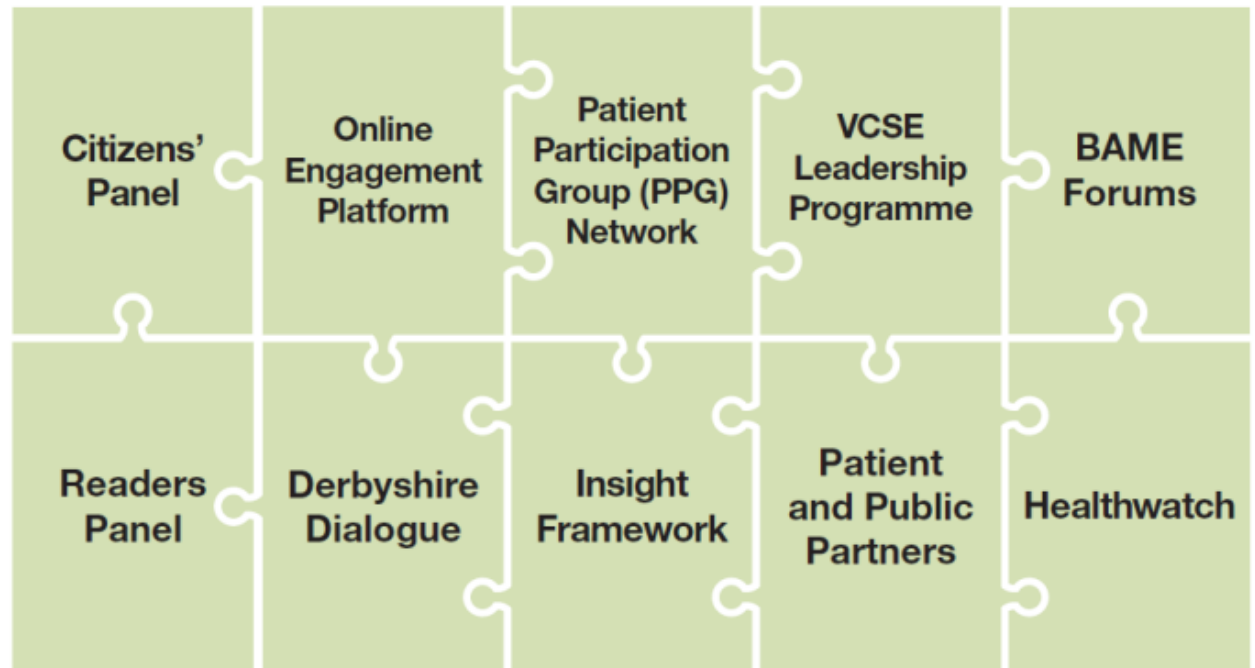
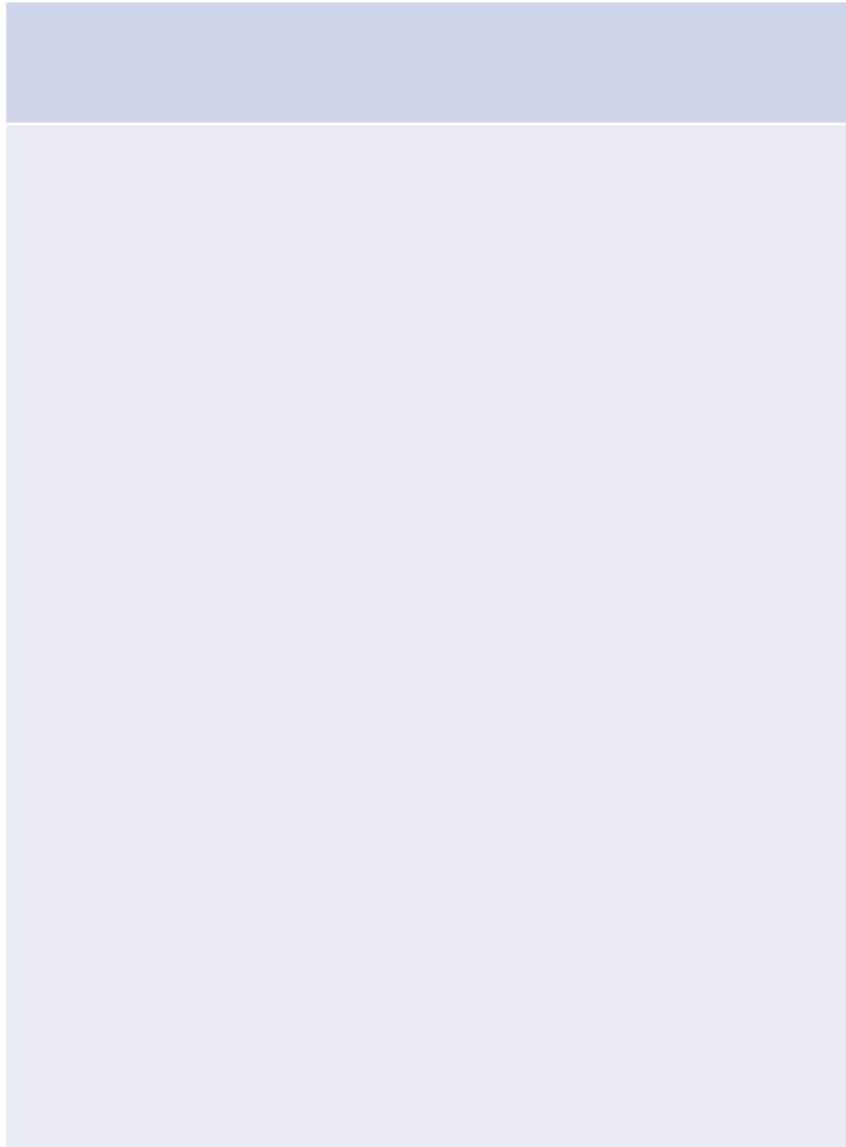


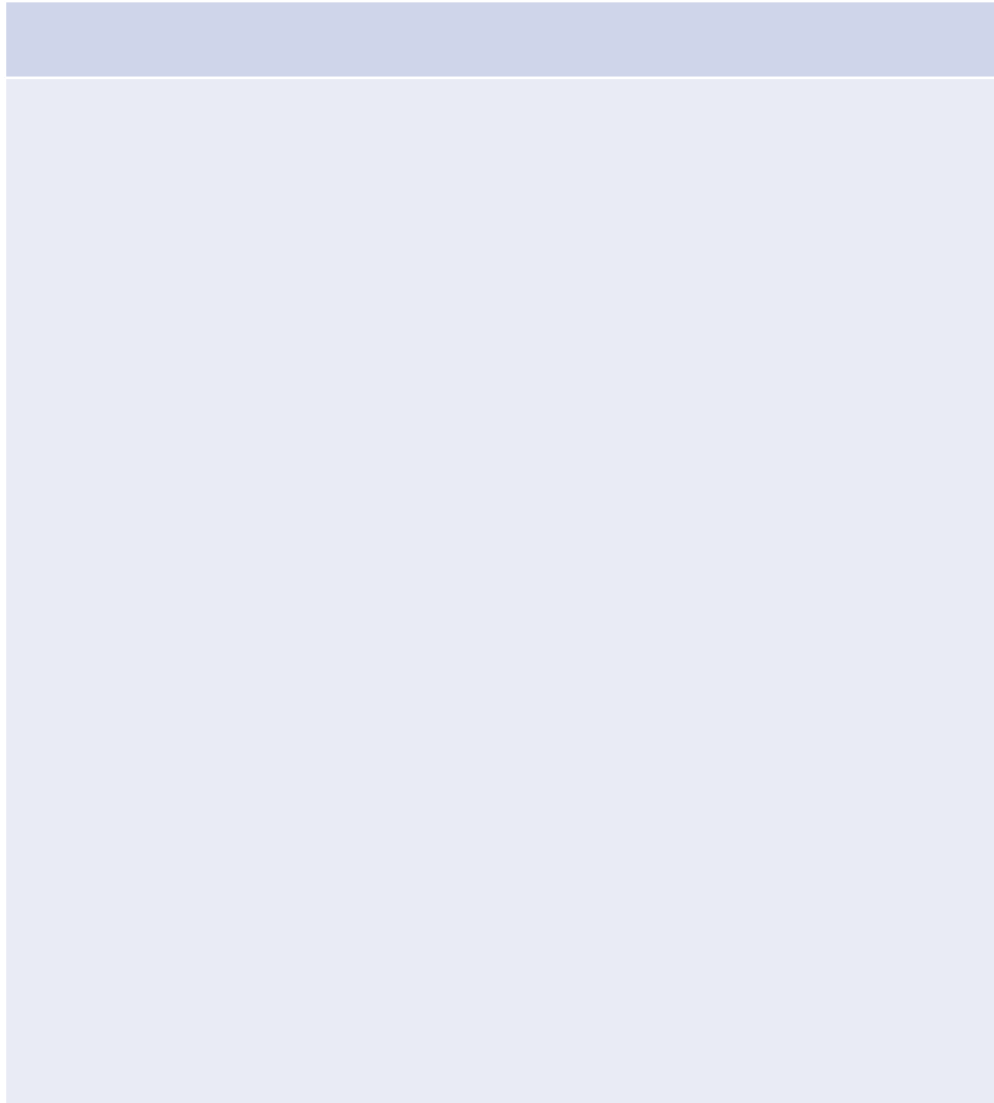
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Use co-production, insight, and engagement to achieve accountable health and care services

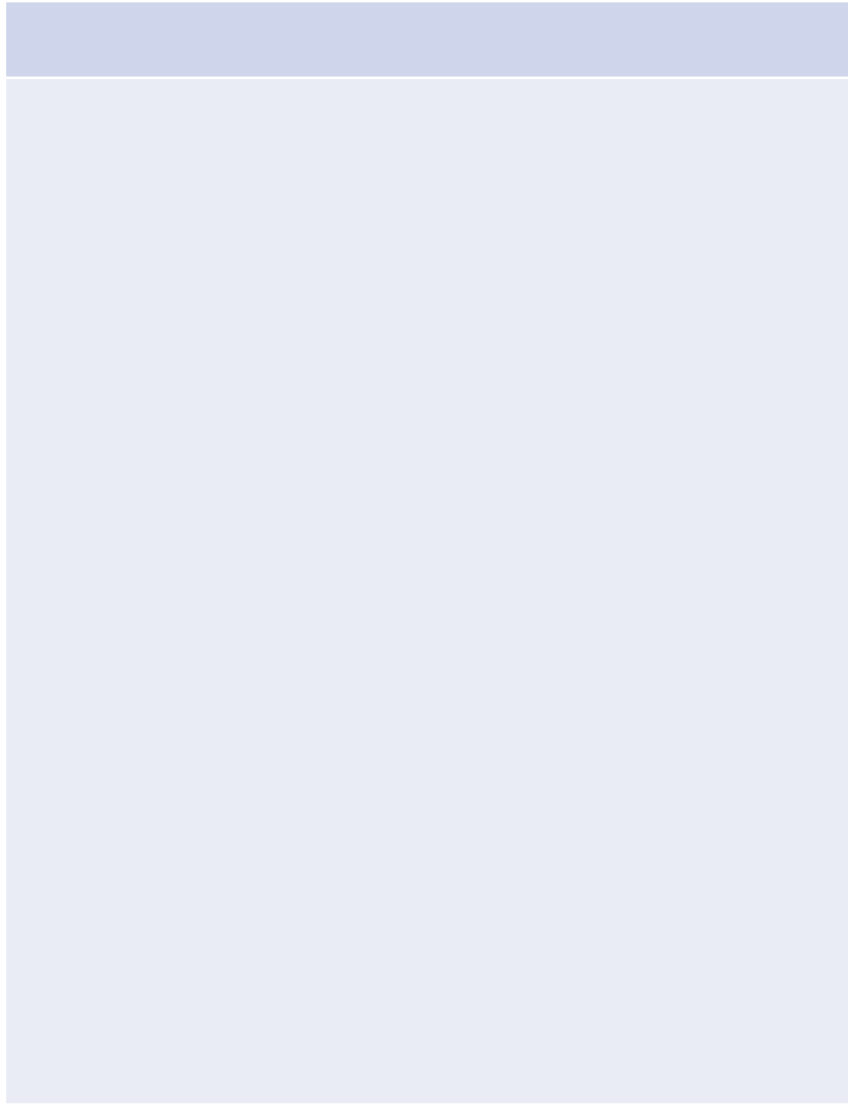
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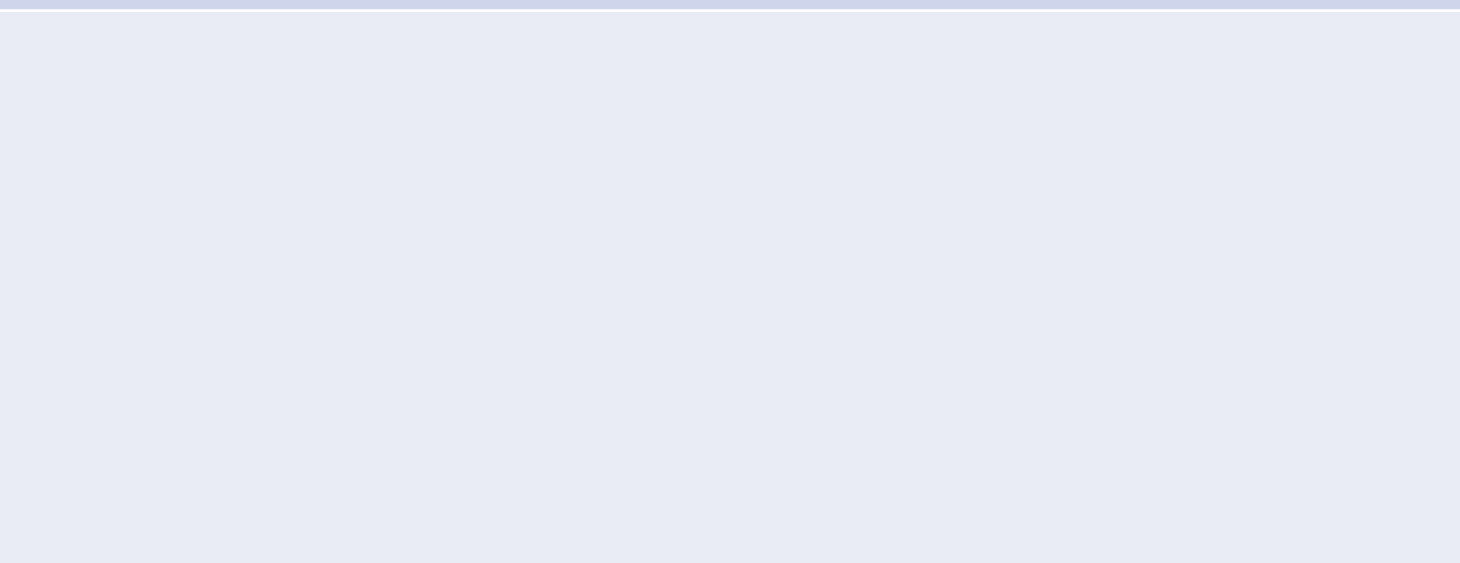
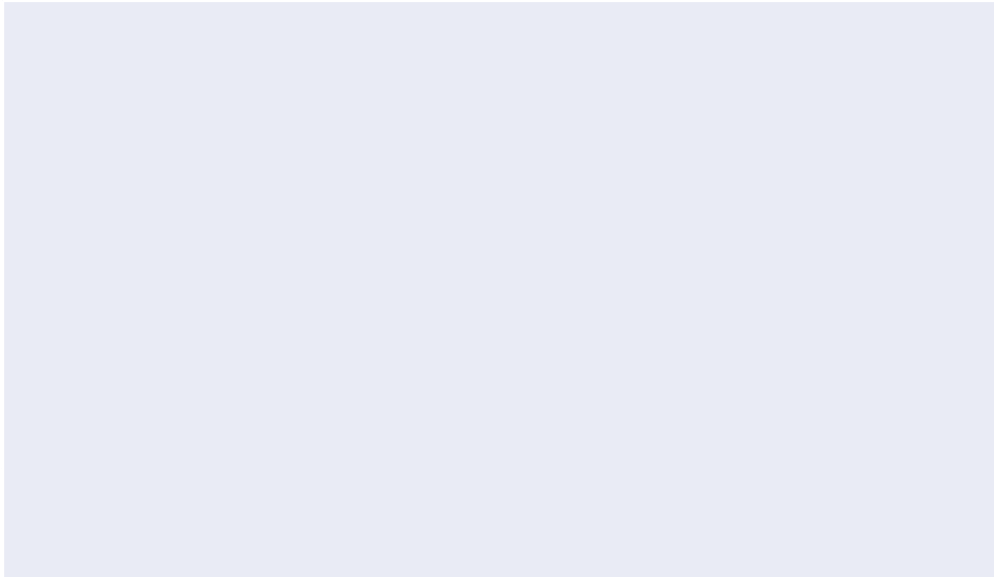
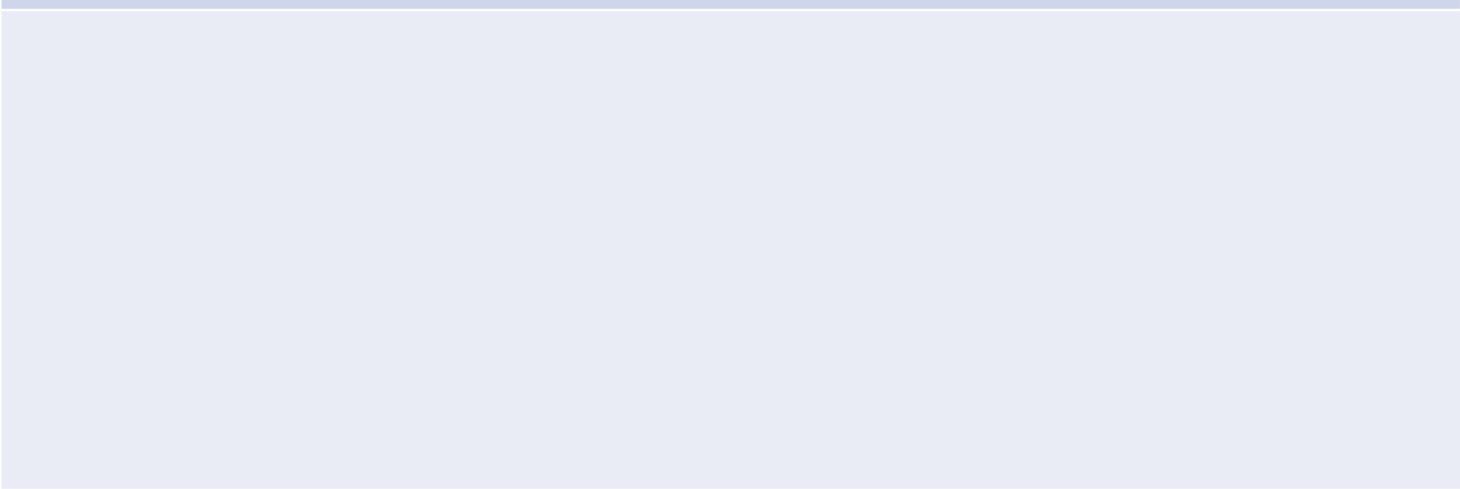
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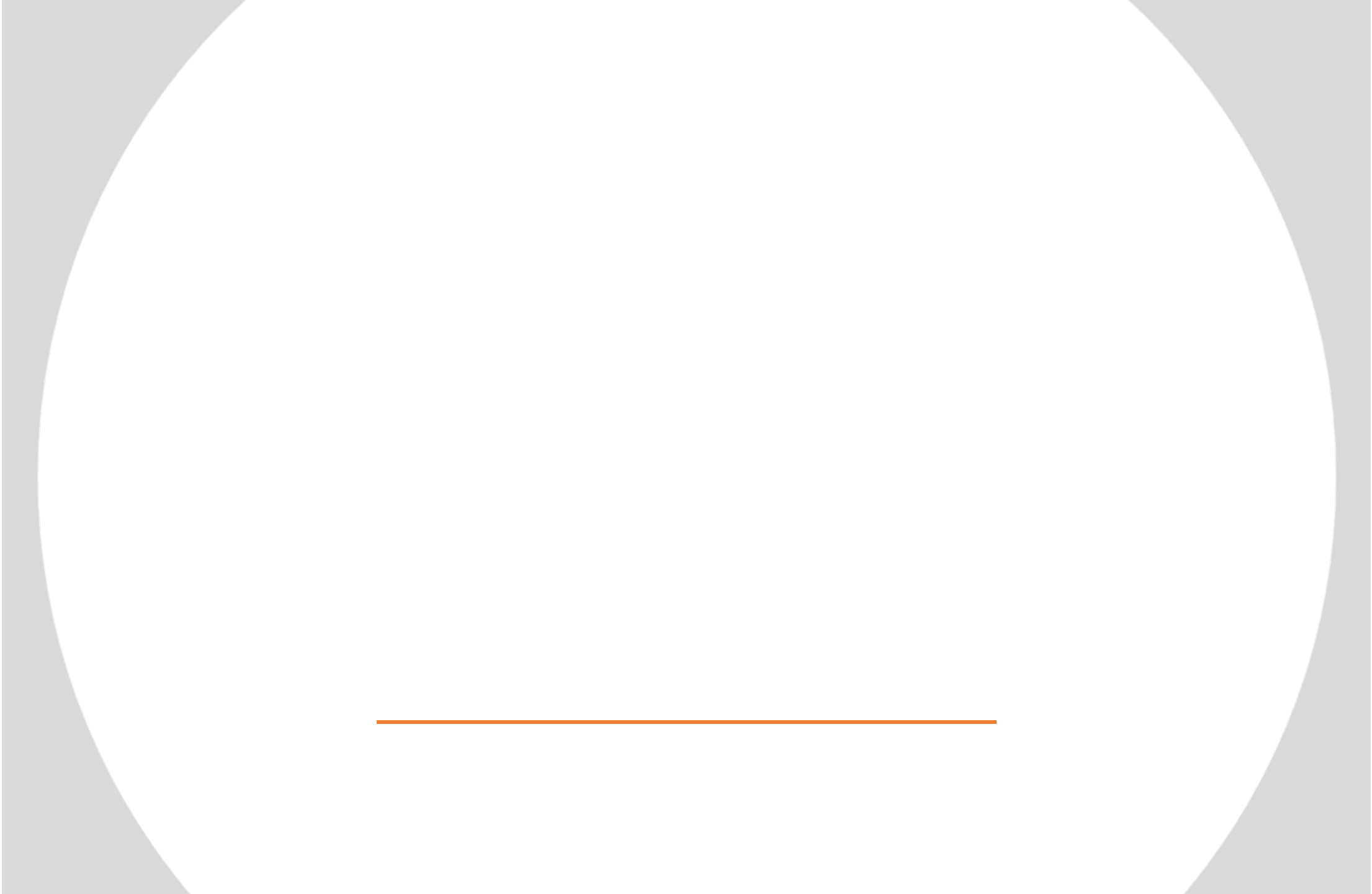
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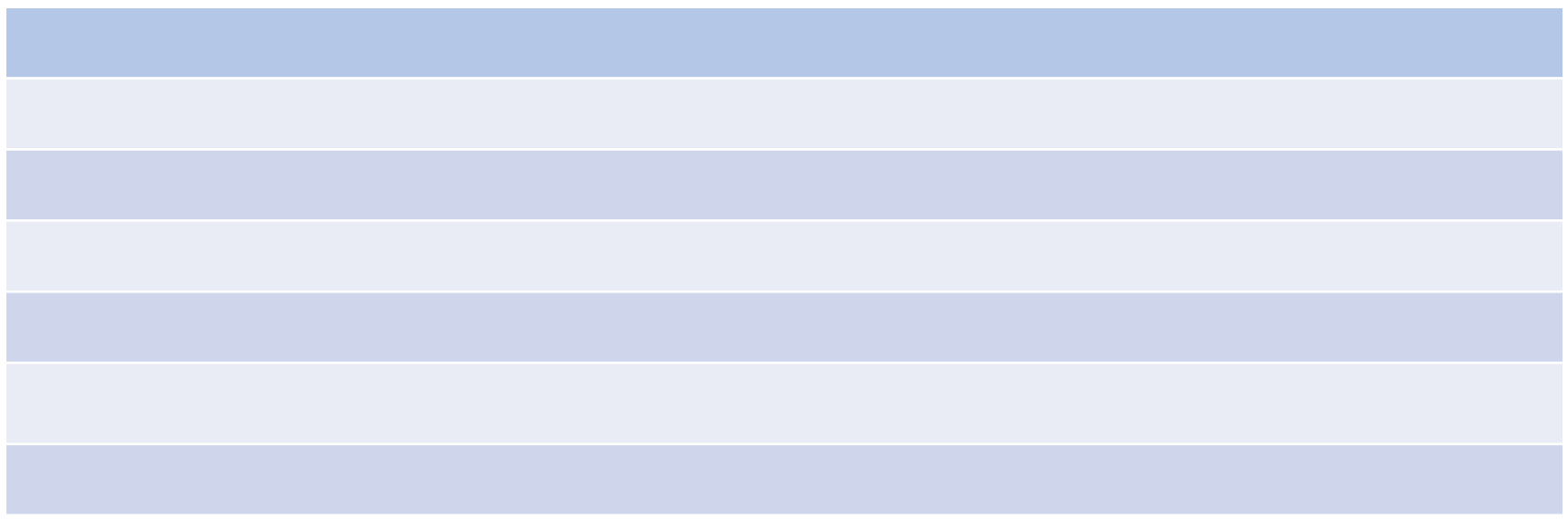


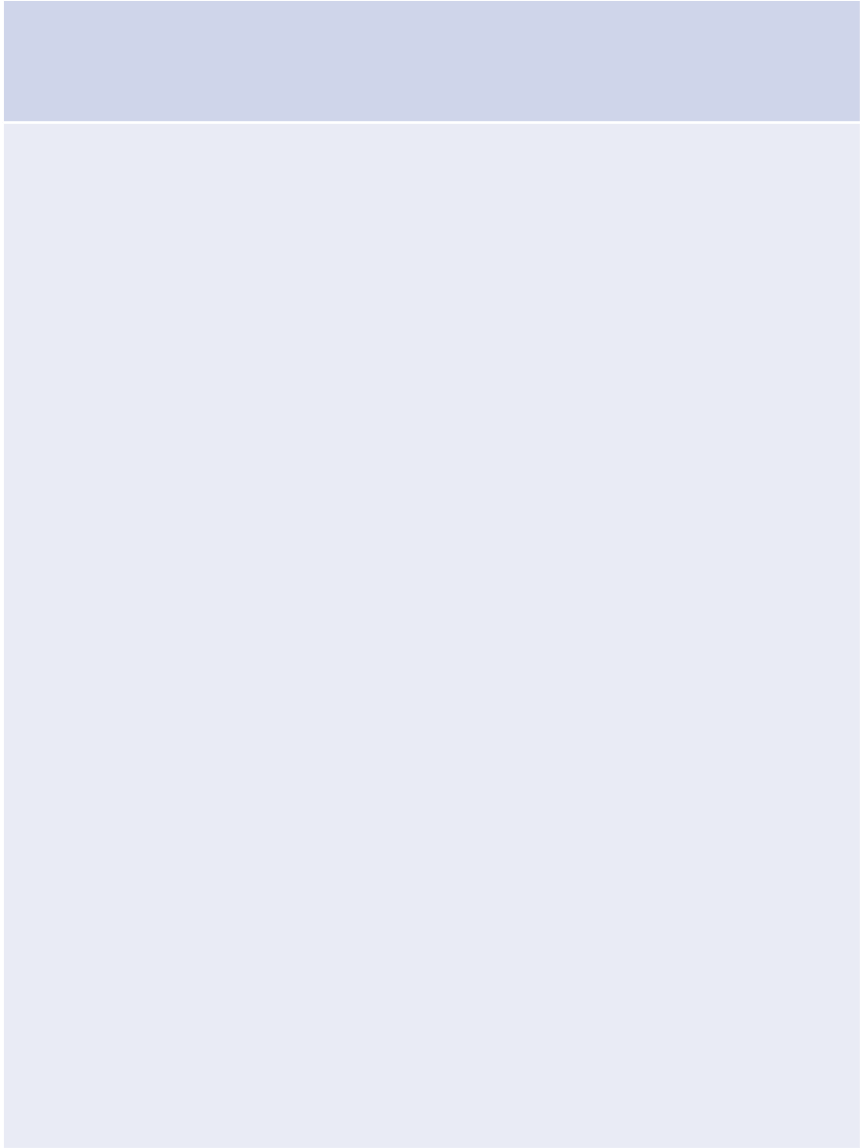


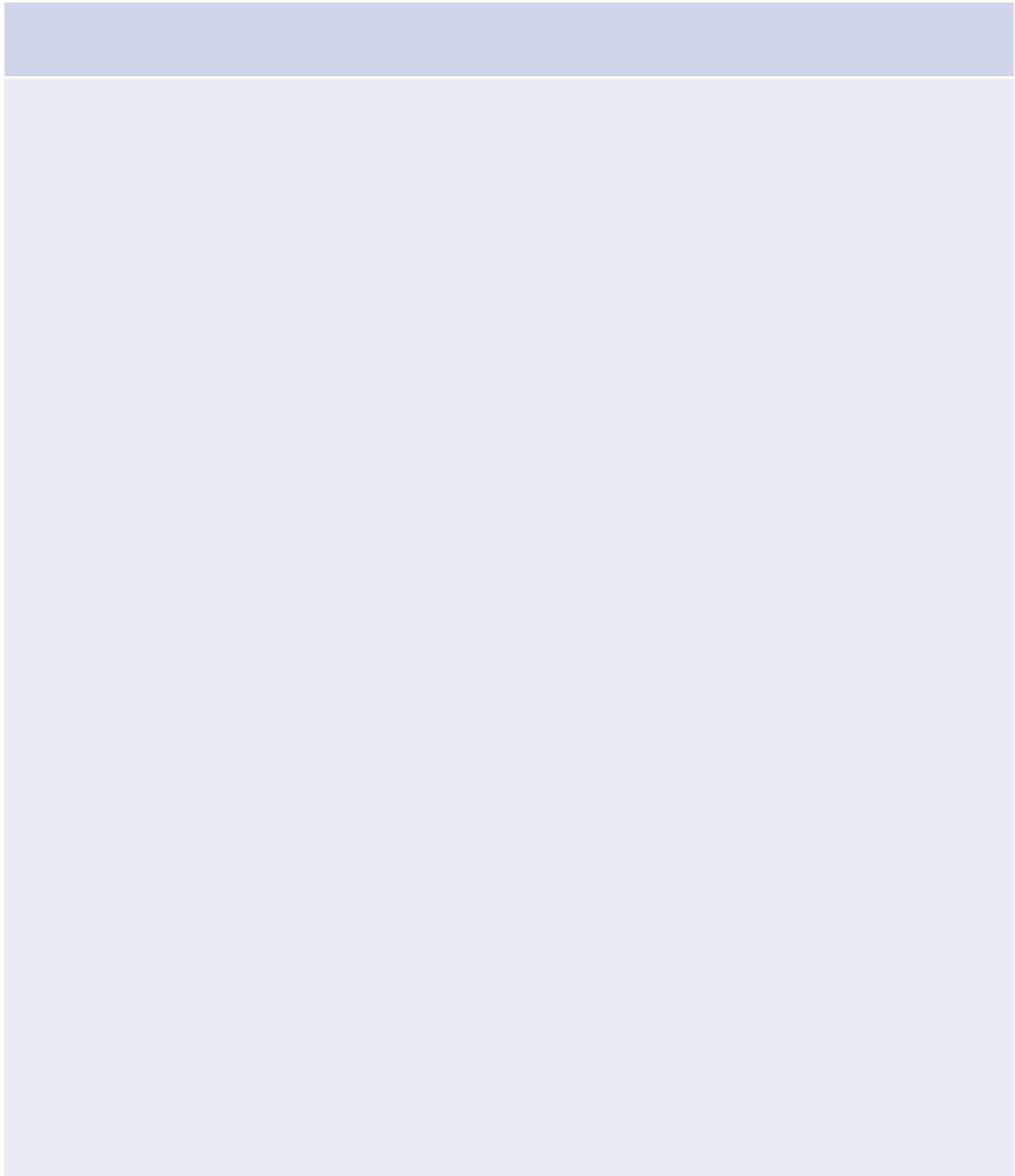


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